



This is to certify that the IT Service Management System of:

By Light Professional IT Services LLC

8484 Westpark Dr Suite 600
McLean VA 22102
United States of America

Central function listed above. See appendix for additional locations

applicable to:

The service management system supporting the provision of Implementation, Operations and Maintenance services for Information Technology systems

has been assessed and approved by National Quality Assurance, U.S.A., against the provisions of:

ISO/IEC 20000-1:2011

For and on behalf of NQA, USA

Certificate Number: 16572
EAC Code: 33, 35
First Issued: September 19, 2016
Valid Until: September 9, 2022
Reissued: July 17, 2020
Cycle Issued: September 10, 2019



Certificate of Registration



global assurance

Appendix to Certificate Number: 16572

Includes Facilities Located at:

By Light Professional IT Services LLC

Certificate Number 16572
8484 Westpark Dr Suite 600
McLean VA 22102
United States of America

The service management system supporting the provision of Implementation, Operations and Maintenance services for Information Technology systems

Phacil

Certificate Number 16572
8484 Westpark Drive, Suite 600
McLean VA 22102
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