

Cellular InnService

Bringing Hospitality Services to a Cellular World

The Cellular InnService application provides a bridge for hospitality services to guest cell phones while at the hotel, Air B&B, motel and or resort.

Guest Services

- Check-in / Check-out
- Quick access to the front desk
- Multiple cell phones per room
- Room Service on speed dial
- Text alerts for room ready
- Affiliation signup
- Property announcements for dinner or drink specials
- One-touch listing of service contacts: (room service, pizza next door, concierge, housekeeping services, front desk, spa reservations, and so forth)
- Updates for group events (like the bus is loading for the evening dinner and entertainment)



Staff Services

- Text guest that a room is ready.
- Staff can update room status – data sent to the PMS system
- Staff can set, alter or cancel a wakeup call
- Send an alert text for all registered guests
- Staff can trigger a message waiting signal for a guest?
- Personalized check-in & check-out messages
- Send a guest a text
- Receive a message back on your desktop
- Send a message to a guest group about an event or break out session



Property Advantages

- Small properties can operate with a costly phone system
- Existing hotels can update guest services without replacing an existing phone system
- Take advantage of the SIP services
- Move from the telephone appliance in the rooms to guest cell phones – that is what they use now
- Sell text promotions to local vendors (like the pizza provider next door)

Optional Plug-ins

- One-touch alert system for hospitality staff
- One-touch communications button for guests in the room
- Three message commands

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