



Intelligent
Recording

MultiCorder PRI/T1

Simple Connectivity, Powerful Features, Affordable Price

The MultiCorder from Intelligent Recording delivers a simple and affordable solution for recording PRI lines. The MultiCorder is provided with Intelligent Recording's proven BackOffice Recording software to provide a robust recording solution that is simple to install and affordable.

Each MultiCorder unit can record all channels on the PRI, add additional units on the same host PC (up to 3 per PC) for larger installations.

BackOffice Software Overview:

- Records Caller ID, Number Dialed and Date & Time
- No complex network setup
- Caller ID and digits dialed recorded as part of call record
- 'True Digital' recording

Because talk isn't cheap..

There are many valuable reasons why companies record telephone conversations:

- Customer service quality monitoring- recording calls ensures best practice
- Transaction recording - record critical information to ensure accuracy of transactions
- Compliance monitoring- ensure industry regulations are met
- Security alerts- record threats and verbal abuse.

Flexible set-up for multiple applications

Set-up options include:

- **Directional Recording** -Record all calls, record just inbound or outbound only.
- **SMDR Integration** available for most PBXs enables tracking calls by extension.
- **Encryption Option** ensures security of recorded calls.

Almost every company has a call record application that can deliver substantial business benefits. What's yours?



The **leader** in cost-effective **true digital call recording**
www.usbcallrecord.com

BackOffice Recorder Software:

Port No.	ENC	State	Serial No. or Port No.	Name	Call	Unit Type	Destination
1		Good	1111003400	31	Incoming Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
2		Good	1111003401	32	Outgoing Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
3		Good	1111003402	33	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
4		Good	1111003403	34	Incoming Exter...	ISDN	CAUsers\Andrew Roberts\Docume...
5		Good	1111003404	35	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
6		Good	1111003405	36	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
7		Good	1111003406	37	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
8		Good	1111003407	38	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
9		Good	1111003408	39	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
10		Good	1111003409	40	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
11		Good	1111003410	41	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
12		Good	1111003411	42	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
13		Good	1111003412	43	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
14		Good	1111003413	44	Idle	ISDN	CAUsers\Andrew Roberts\Docume...
15		Good	1111003414	45	Idle	ISDN	CAUsers\Andrew Roberts\Docume...

- **Combine Hardware on same Host PC**-- Analog Recorder for Radio Channels, Digital Recorder for a group of Digital Phones or add a few IP Phones to record, all is possible using the provided BackOffice4IP Software.
- **Call Storage**- store calls on host PC or Server or on any network drive.
- **Certified Solution Package**-- Let Intelligent Recording provide the entire turn-key package. Refer to our web site for details on our Certified Solution Package, with complete remote installation support.

Call Reporter Pro 2 Included:

Terminal ID	Caller ID	Call Time	Duration	Comment
Peter White	(555) 555-4743	01/03/05 07:05:41	00:03	This is a sample comment entry with tracking number: 463258...
Peter White	(555) 555-3795	01/03/05 07:14:11	00:03	
Natalia Oca	(555) 555-1871	01/03/05 07:20:31	00:04	
Debbie P.O.	(555) 555-4813	01/03/05 09:13:55	00:09	This is a sample comment entry with tracking number: 712932...
Celia Smith	(555) 555-2399	01/03/05 09:22:23	00:10	
Ron Fisher	(555) 555-3919	01/03/05 10:56:20	00:03	
Paul Black	(555) 555-1610	01/03/05 11:25:31	00:03	
Peter White	(555) 555-4840	01/03/05 11:52:20	00:03	
Sally Skillet	(555) 555-3487	01/03/05 12:52:21	00:03	
Peter White	(555) 555-5577	01/03/05 13:30:11	00:03	
Victor Graves	(555) 555-1241	01/03/05 13:43:01	00:03	
Tony Walker	(555) 555-5548	01/03/05 13:44:54	00:03	
Olivia Braves	(555) 555-1745	01/03/05 13:52:45	00:03	
Susan daryl	(555) 555-3181	01/03/05 15:31:21	00:03	This is a sample comment entry with tracking number: 605523...
Victor Graves	(555) 555-1986	01/03/05 15:44:42	00:03	
Ron Fisher	(555) 555-3082	01/04/05 07:51:12	00:03	
Sally Skillet	(555) 555-6269	01/04/05 08:01:20	00:03	This is a sample comment entry with tracking number: 570291...
Oscar Swales	(555) 555-3827	01/04/05 08:02:04	00:03	
Pam Rover	(555) 555-4127	01/04/05 08:22:02	00:03	
Ron Fisher	(555) 555-4548	01/04/05 09:24:40	00:03	This is a sample comment entry with tracking number: 534792...
Paul Black	(555) 555-5888	01/04/05 09:42:34	00:03	
Victor Graves	(555) 555-1997	01/04/05 10:23:02	00:03	
Peter White	(555) 555-4232	01/04/05 12:24:23	00:03	
Susan daryl	(555) 555-1987	01/04/05 12:24:43	00:03	
Adam Tron	(651) 655-7615	01/05/05 08:13:33	00:18	This is a sample comment entry with tracking number: 6476797...

- **Advanced Search, Playback & Export**-- Search by Date/Time, Caller ID, Number Dialed, or Extension with SMDR.
- **Speed Playback Control**
- **Multiple Bookmarks**
- **Multiple User Logins**
- **Call Playback/Modification Log**
- **Erase a portion of any call**
- **Reports plus Call Scoring**

Contact Us:

United States, Canada, Mexico,

Central & South America

Tel: +1 (800) 930-8135

email: USSales@irl-recording.com

United Kingdom, EU and Rest of the World

Tel: +44 (0) 1909 512 148

email: EUSales@irl-recording.com

www.usbcallrecord.com

Click for Demonstration of Call Reporter Pro 2 Software



The leader in cost-effective true digital call recording

