

# MYfamilyPCP



## GENERAL SERVICES LIST

**Not all services are available at every location.**

Consult your provider about services offered and your healthcare needs.

### Provider Access (typical availability or response time)

**Doctor's office appointments:** Same- or next-day for urgent needs  
**Email consults:** Within one business day

**Phone consults:** Within two hours during business hours/within 45 minutes outside of business hours

### Primary & Preventive Care

- Basic vision screening (color & near vision)
- Blood pressure screening
- Chronic condition management
- Comprehensive personal evaluation
- Coordination with other providers
- Fitness & nutrition coaching
- Health risk assessment
- Hearing screening (audiometry)
- Lifestyle & risk-reduction coaching
- Sports physicals
- Well-child visits

### Treatments & Procedures

- Basic splinting
- Basic wound care
- Ear wax removal
- EKG
- Incision & drainage of abscesses
- Ingrown toenail removal
- IUD insertion & removal (IUD not included)
- Joint & bursa injection/aspiration
- Lung function screening (spirometry)
- Nebulizer treatment
- PAP smear
- Peak flow testing
- Skin biopsy (lab not included)
- Skin cyst removal
- Skin tag & wart removal (cryo)
- Stitches
- Suture/staple removal

### Lab Services

- Blood draws & sample collection
- Hemoglobin A1C
- Pregnancy test
- Standard annual labs
- Td (tetanus, diphtheria)
- Tdap (tetanus, diphtheria, pertussis)
- Stool blood test (FOBT)
- Strep throat test

### Health Portal

Visit [paladinahealth.com/portal](http://paladinahealth.com/portal) to get access.

- Available 24/7
- Make and manage prescriptions from your doctor
- Request refills and view prescriptions
- Email your doctor securely
- Download your personal health record
- Manage your membership

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## PRESCRIPTION DRUGS & MEDICATIONS

Office locations will have a supply of common, generic medications on hand (may vary between locations).

### Generic Prescription Program

The generic equivalent of the following medications may be available. Exact medications offered are at the discretion of the provider.

- Alopriam
- Amoxicillin
- Augmentin
- Bactrim
- Celexa
- Cipro
- Claritin
- Cortaid
- Cozaar
- Diflucan
- Ditropan
- Elavil
- Ferrous Sulfate
- Flagyl
- Flexeril
- Flonase
- Gentamycin
- Glucophage
- Glucotrol
- Hydrochlorothiazide
- Imitrex
- Keflex
- Lasix
- Levaquin
- Lipitor
- Lopressor
- Lotrimin
- Naprosyn
- Norvasc
- Ortho Tri-Cyclen
- Penicillin
- Phenergan
- Prednisone
- Prilosec
- Proventil
- Pyridium
- Trazodone
- Triamcinolone
- Ultram
- Ventolin
- Vitamin D
- Z-Pak
- Zantac
- Zestril
- Zithromax
- Zocor
- Zofran
- Zolof
- Zovirax
- Zyrtec

Certain prescriptions and procedures, and tests sent to outside labs will be charged to your insurance. For those contributing to an HSA, some fees may be required for non-preventive services and acute/non-preventive services are provided, on average, at a lower cost than other providers. Care delivered by phone or email is no additional cost.