Lifelines Counseling Services is pleased to bring you the 2022 edition of the COMMUNITY RESOURCE DIRECTORY

We hope this book will be an informative and useful tool for you. We have compiled this directory with the idea of making information readily accessible regarding community services in Baldwin, Clarke, Choctaw, Conecuh, Escambia, Mobile, Monroe, and Washington Counties.

Our appreciation and acknowledgements are extended to all involved in the realization of this directory, including those individuals who supplied the information for their organizations. Necessary editing was undertaken by staff, especially in the area of description and eligibility.

Every effort has been made to obtain correct information about all service organizations. The information has been double-checked and is as correct as we could make it at the time of publication.

Inclusion of an organization in this directory does not imply endorsement, nor does exclusion imply disapproval.

Please use the INFORMATION REPORTING FORM to report necessary changes or corrections.

Lifelines Counseling Services
P.O. Box 91068 Mobile, AL 36691-1068
251-431-5111 office
251-385-6404 fax
2-1-1: Dial 2-1-1 or 1-888-421-1266

This book is protected by copyright and all rights are reserved. No part of it may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, without written permission of the publisher. Printed in the United States of America. © 2019 TX 2 225 351
ABOUT THIS DIRECTORY

United Way 2-1-1 is part of a statewide network of 2-1-1 regional call centers providing 2-1-1 services to every county in Alabama. In 2008, the 2-1-1 Alabama network made a wise decision to utilize a single database software package to combine community health and human service resource data and accomplished its goal of creating Alabama’s ONLY statewide comprehensive resource database for everyday needs as well as in times of disaster.

Information contained in this directory is derived directly from this 2-1-1 resource database.

Here is some helpful information when using this directory:

Programs are listed by the name of the agency first, followed by the locations/sites operated by and finally by the agency and all the services the agency provides.

Please feel free to provide feedback regarding the current format of this directory and its usefulness to you and/or your organization to:

Lifelines Counseling Services
P.O. Box 91068 Mobile, AL36691-1068
251-431-5111 office
251-385-6404 fax
2-1-1: Dial 2-1-1 or 1-888-421-1266
UW211@lifelinesmobile.org
INFORMATION REPORTING FORM

Please return to:
Lifelines Counseling Services
P.O. Box 91068 Mobile, AL 36691-1068
251-431-5111 office
251-385-6404 fax
UW211@lifelinesmobile.org

PROGRAM NAME: _____________________________________________________________

□ New Agency/Organization/Program

□ Service no longer provided

Please CORRECT information □
(Refer to page #_)

NAME OF CONTACT FOR PROGRAM: _____________________________________________

EMAIL: __________________________ PHONE: __________________________

ADDRESS: __________________________
(if different from Agency) __________________________

AGENCY’S NAME: __________________________

AGENCY DIRECTOR: __________________________

PROGRAM DESCRIPTION:

________________________________________________________________________

ELIGIBILITY REQUIREMENTS

________________________________________________________________________

FEES:

PHONE: __________________________ Email: __________________________

FAX: __________________________ WEBSITE: __________________________
**ASSISTANCE QUICK LIST**

This is a partial listing of numbers that might come in handy as a “quick reference”.

<table>
<thead>
<tr>
<th>Department/Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama Department of Public Health</td>
<td>334-206-5300</td>
</tr>
<tr>
<td>Mobile Health Department</td>
<td>251-690-8889</td>
</tr>
<tr>
<td>Baldwin Health Department</td>
<td>251-947-1910</td>
</tr>
<tr>
<td>Clarke Health Department</td>
<td>251-275-3772</td>
</tr>
<tr>
<td>Washington Health Department</td>
<td>251-847-2245</td>
</tr>
<tr>
<td>Monroe Health Department</td>
<td>251-575-3108</td>
</tr>
<tr>
<td>Escambia Health Department</td>
<td>251-867-5765</td>
</tr>
<tr>
<td>Conecuh Health Department</td>
<td>251-578-1952</td>
</tr>
<tr>
<td>Department of Human Resources (DHR)</td>
<td></td>
</tr>
<tr>
<td>Mobile County</td>
<td>251-450-7000</td>
</tr>
<tr>
<td>Baldwin County</td>
<td>251-945-2400</td>
</tr>
<tr>
<td>Clarke County</td>
<td>251-275-7001</td>
</tr>
<tr>
<td>Washington County</td>
<td>251-847-6100</td>
</tr>
<tr>
<td>Monroe County</td>
<td>251-743-5900</td>
</tr>
<tr>
<td>Escambia County</td>
<td>251-809-2000</td>
</tr>
<tr>
<td>Conecuh County</td>
<td>251-578-3900</td>
</tr>
<tr>
<td>City of Mobile Directory of Services</td>
<td>3-1-1 or 251-208-5311</td>
</tr>
<tr>
<td>Animal Control</td>
<td></td>
</tr>
<tr>
<td>Mobile County</td>
<td>251-574-3647</td>
</tr>
<tr>
<td>Baldwin County</td>
<td>251-972-6834</td>
</tr>
<tr>
<td>Domestic Violence/Sexual Assault</td>
<td></td>
</tr>
<tr>
<td>Penelope House</td>
<td>251-342-8994 or 800-650-6522</td>
</tr>
<tr>
<td>Rape Crisis Center</td>
<td>251-473-7273 or 800-718-7273</td>
</tr>
<tr>
<td>WAVE Transit Authority</td>
<td></td>
</tr>
<tr>
<td>Mobile</td>
<td>251-344-5656</td>
</tr>
<tr>
<td>Baldwin Rural Area Transit System (BRATS)</td>
<td></td>
</tr>
<tr>
<td>North Baldwin County</td>
<td>251-937-0355</td>
</tr>
<tr>
<td>Eastern Shore</td>
<td>251-990-4636</td>
</tr>
<tr>
<td>Central and South Baldwin</td>
<td>251-972-6817</td>
</tr>
<tr>
<td>State of Alabama</td>
<td></td>
</tr>
<tr>
<td>Governor’s Office</td>
<td>334-242-7100</td>
</tr>
<tr>
<td>Information</td>
<td>334-242-8000</td>
</tr>
<tr>
<td>Suicide - National Suicide Prevention Hotline</td>
<td></td>
</tr>
<tr>
<td>1-800-273-TALK</td>
<td>1-800-273-8255</td>
</tr>
</tbody>
</table>
United Way 2-1-1 Southwest Alabama
Currently serving 8 counties:
Baldwin, Clarke, Choctaw, Conecuh, Escambia, Mobile, Monroe, and Washington
2-1-1 is now available 24/7 to all Alabama residents by dialing 2-1-1 or 1-888-421-1266
Or search for help on the web
www.211connectsalabama.org
ADULT FOSTER HOMES

DEPARTMENT OF HUMAN RESOURCES - BALDWIN COUNTY

Website: www.dhr.alabama.gov

Program: CHILDREN AND FAMILY SERVICES

Hotline: 251-945-2400
Toll Free: 866-684-1575
Description: This office provides social services and financial assistance to eligible families. Services include food stamps (SNAP), public assistance (TANF-Temporary Assistance for Needy Families), child welfare, child and adult protection, Medicaid certification for non-elderly persons, adult assistance, JOBS program, and various other social services.
Eligibility: Services available to the general public
Hours Of Operation: 8:00 am - 4:30 pm, Mon-Fri. Staff are on-call after hours for adult and child abuse/neglect reports.
Application Process: Call for further information/assistance. To apply for SNAP (food stamp) assistance online, please visit www.mydhr.alabama.gov
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County

DEPARTMENT OF HUMAN RESOURCES - CHOCTAW COUNTY

Website: www.dhr.alabama.gov

Program: FAMILY AND CHILDREN SERVICES/ADULT SERVICES

Address: 1003 Mulberry Avenue, Butler, AL
Hotline: 205-459-9701
Description: This office provides social services and financial assistance to eligible families. Services include food stamps (SNAP), public assistance (TANF-Temporary Assistance for Needy Families), child welfare, child and adult protection, Medicaid certification for non-elderly persons, adult assistance, JOBS program, and various other social services.
Eligibility: Services available to the general public
Hours Of Operation: 8:00 am - 4:30 pm, Mon-Fri.
Staff is on-call after hours for adult and child abuse/neglect reports.
Application Process: Call for further information/assistance. To apply for SNAP (food stamp) assistance online, please visit www.mydhr.alabama.gov
Fees: No Fee for Service
Coverage Area(s): AL - Choctaw County
DEPARTMENT OF HUMAN RESOURCES - CLARKE COUNTY

Website: www.alabama.gov

Program: CHILDREN AND FAMILY SERVICES

Hotline: 251-275-7001
Description: This office provides social services and financial assistance to eligible families. Services include food stamps (SNAP), public assistance (TANF-Temporary Assistance for Needy Families), child welfare, child and adult protection, Medicaid certification for non-elderly persons, adult assistance, JOBS program, and various other social services.

Eligibility: Services available to the general public
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri. Staff are on-call after hours for adult and child abuse/neglect reports.
Application Process: Call for further information/assistance. To apply for SNAP (food stamp) assistance online, please visit www.mydhr.alabama.gov
Fees: No Fee for Service
Coverage Area(s): AL - Clarke County

DEPARTMENT OF HUMAN RESOURCES - CONECUH COUNTY

Website: www.dhr.alabama.gov

Program: CHILDREN AND FAMILY SERVICES

Service/Intake: 251-578-3900
FAX: 251-578-5582
Description: This office provides social services and financial assistance to eligible families. Services include food stamps (SNAP), public assistance (TANF-Temporary Assistance for Needy Families), child welfare, child and adult protection, Medicaid certification for non-elderly persons, adult assistance, JOBS program, and various other social services.

Eligibility: Services available to the general public.
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri. Staff are on-call after hours for adult and child abuse/neglect reports.
Application Process: Call for further information/assistance. To apply for SNAP (food stamp) assistance online, please visit www.mydhr.alabama.gov
Fees: No Fee for Service
Coverage Area(s): AL - Conecuh County
DEPARTMENT OF HUMAN RESOURCES - ESCAMBIA COUNTY

Website: www.dhr.alabama.gov

Program: CHILDREN AND FAMILY SERVICES

Hotline: 251-809-2000

Description: This office provides social services and financial assistance to eligible families. Services include food stamps (SNAP), public assistance (TANF - Temporary Assistance for Needy Families), child welfare, child and adult protection, Medicaid certification for non-elderly persons, adult assistance, JOBS program, and various other social services.

Eligibility: Services available to the general public.

Hours Of Operation: 8:00 am - 4:30 pm, Mon-Fri.

Staff is on-call after hours for adult and child abuse/neglect reports.

Application Process: Call for further information/assistance. To apply for SNAP (food stamp) assistance online, please visit www.mydhr.alabama.gov

Fees: No Fee for Service

Coverage Area(s): AL - Escambia County

DEPARTMENT OF HUMAN RESOURCES - MOBILE COUNTY

Website: http://www.dhr.state.al.us

Program: ADULT AND CHILD PROTECTIVE/WELFARE SERVICES

Hotline: 251-450-7018

Description: This division of DHR is responsible for protecting children, older adults, and disabled adults from abuse, neglect, and exploitation and prevent unnecessary institutionalization.

Hours Of Operation: 8:00 am - 4:30 pm, Mon-Fri.

Staff is on-call after hours for adult and child abuse/neglect reports.

Application Process: Call for further information/assistance. To apply for SNAP (food stamp) assistance online, please visit www.mydhr.alabama.gov

Fees: No Fee for Service

Coverage Area(s): AL - Mobile County

DEPARTMENT OF HUMAN RESOURCES - MONROE COUNTY

Website: www.dhr.alabama.gov

Program: CHILDREN AND FAMILY SERVICES

Hotline: 251-743-5900
This office provides social services and financial assistance to eligible families. Services include food stamps (SNAP), public assistance (TANF-Temporary Assistance for Needy Families), child welfare, child and adult protection, Medicaid certification for non-elderly persons, adult assistance, JOBS program, and various other social services.

Eligibility: Services available to the general public.

Hours Of Operation:
- 8:00 am-4:30 pm, Mon-Fri.
- Staff is on-call after hours for adult and child abuse/neglect reports.

Application Process: Call for further information/assistance. To apply for SNAP (food stamp) assistance online, please visit www.mydhr.alabama.gov

Fees: No Fee for Service

Coverage Area(s): AL - Monroe County

DEPARTMENT OF HUMAN RESOURCES - WASHINGTON COUNTY

Website: www.dhr.state.al.us

Program: CHILDREN AND FAMILY SERVICES

Hotline: 251-847-6100

Description: This office provides social services and financial assistance to eligible families. Services include food stamps (SNAP), public assistance (TANF-Temporary Assistance for Needy Families), child welfare, child and adult protection, Medicaid certification for non-elderly persons, adult assistance, JOBS program, and various other social services.

Eligibility: Services available to the general public

Hours Of Operation:
- 8:00 am-4:30 pm, Mon-Fri. Staff are on-call after hours for adult and child abuse/neglect reports.

Application Process: Call for further information/assistance. To apply for SNAP (food stamp) assistance online, please visit www.mydhr.alabama.gov

Fees: No Fee for Service

Coverage Area(s): AL - Washington County

ASSISTED LIVING FACILITIES

ALABAMA NURSING HOME ASSOCIATION

Website: www.anha.org

Program: NURSING HOME ASSOCIATIONS ADVOCACY SERVICES

Address: 4156 Carmichael Road, Montgomery, AL

Hotline: 334-271-6214

Description: This agency is a trade association for nursing homes which lobbies for legislation for the elderly. It also promotes and advocates for nursing homes.
Eligibility: Any Certified, Licensed nursing home may apply for membership in the association.

Hours Of Operation: 8:00 am-4:00 pm, Mon-Fri

Application Process: Call For Details

Fees: Call for specific annual dues for members.

Coverage Area(s): AL

ALABAMA TOMBIGBEE REGIONAL COMMISSION

Website: www.atrcregion6.com

Program: LONG-TERM CARE OMBUDSMAN PROGRAM - TOMBIGBEE

Address: 107 Broad Street, Camden, AL
Hotline: 334-682-5206
Toll Free: 888-617-0500
Description: The long-term care Ombudsman seeks to improve the quality of life of the residents of long-term care facilities (including nursing homes, assisted living facilities, and specialty care assisted living facilities).

Eligibility: Long term care resident, Family member, Long term care facility, Any other concerned individual

Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri

Application Process: Call to speak with an Ombudsman

Fees: No Fee for Service

Coverage Area(s): AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Dallas County, AL - Marengo County, AL - Monroe County, AL - Perry County, AL - Sumter County, AL - Washington County, AL - Wilcox County

CAREPATROL

Website: www.carepatrol.com

Program: SENIOR ADVISORS

Hotline: 251-317-0183
Toll Free: 888-317-1201
Description: CarePatrol is a Senior Living Placement Service. We help families find assisted living, independent living, Alzheimer's and memory care communities as well as nursing homes and in-home care. For over 23 years, our services have been FREE TO FAMILIES as we are compensated by our national network of care providers.

Hours Of Operation: Always open

Fees: Free

Coverage Area(s): United States
**SOMERBY OF WEST MOBILE RETIREMENT HOME**

Website: http://www.somerbyofmobile.com

**Program: HOUSING SERVICES**

<table>
<thead>
<tr>
<th>Hotline:</th>
<th>251-776-1455</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description:</td>
<td>Somerby is a gated community, adjacent to Providence Hospital with the comforts of home. Special areas for Assisted Living and Memory Care. Independent living center for retired persons, a non-subsidized housing.</td>
</tr>
<tr>
<td>Eligibility:</td>
<td>Call for specifics.</td>
</tr>
<tr>
<td>Application Process:</td>
<td>Call for specifics.</td>
</tr>
<tr>
<td>Fees:</td>
<td>Call for assessment.</td>
</tr>
<tr>
<td>Coverage Area(s):</td>
<td>AL - Mobile County</td>
</tr>
</tbody>
</table>

**BABY CLOTHING**

**WOMEN'S CARE MEDICAL CENTER**

Website: http://www.womenscaremedicalcenter.org

**Program: FAMILY PLANNING SERVICES**

<table>
<thead>
<tr>
<th>Hotline:</th>
<th>251-947-2111</th>
</tr>
</thead>
<tbody>
<tr>
<td>Toll Free:</td>
<td>800-626-1232</td>
</tr>
<tr>
<td>Description:</td>
<td>Provides maternity and baby clothing along with pregnancy counseling and testing.</td>
</tr>
<tr>
<td>Hours Of Operation:</td>
<td>Hours may vary based on location,</td>
</tr>
<tr>
<td>Application Process:</td>
<td>Call For Appointment</td>
</tr>
<tr>
<td>Fees:</td>
<td>No Fee for Service</td>
</tr>
<tr>
<td>Coverage Area(s):</td>
<td>AL - Baldwin County</td>
</tr>
</tbody>
</table>
LEGAL SERVICES ALABAMA

Program: LEGAL SERVICES

Phone1: 256-237-3615  
Statewide Helpline: 866-456-4995  
FAX: 256-237-3660  

Description: LSA provides representation to low income individuals and families with civil legal problems. Their main areas include eviction from private and public housing; helping on claims for SSI, social security, food stamps, Family Assistance (ADC) and unemployment compensation; Divorces (in Domestic Abuse Cases) and Protection from Abuse - both limited to abuse victims; school expulsions; special education problems; defending collection lawsuits; Chapter 7 bankruptcy for people at risk of immediate loss of wages, driver's license or other similar loss.

Eligibility: Income based services: Generally, Income at 125% poverty level or less and income & assets limits based upon household size.

Hours Of Operation: Hours vary at each location.

Application Process: Callers need to contact the Intake Call Center to set up an appointment.
Call Toll-Free 1-866-456-4995. Based upon the nature and the immediacy of the legal problem. Can also apply online at www.legalservicesalabama.org Callers can also log onto www.alabamalegalhelp.org for information on various legal issues.

Coverage Area(s): AL - Baldwin County, AL - Barbour County, AL - Bibb County, AL - Blount County, AL - Calhoun County, AL - Chambers County, AL - Cherokee County, AL - Choctaw County, AL - Clarke County, AL - Clay County, AL - Cleburne County, AL - Coffee County, AL - Conecuh County, AL - Covington County, AL - Cullman County, AL - Dale County, AL - Escambia County, AL - Etowah County, AL - Etowah County, AL - Fayette County, AL - Geneva County, AL - Greene County, AL - Hale County, AL - Henry County, AL - Houston County, AL - Jefferson County, AL - Lamar County, AL - Lee County, AL - Limestone County, AL - Mobile County, AL - Monroe County, AL - Pickens County, AL - Randolph County, AL - Russell County, AL - Saint Clair County, AL - Saint Clair County, AL - Shelby County, AL - Sumter County, AL - Talladega County, AL - Tuscaloosa County, AL - Walker County, AL - Washington County.

LEGAL SERVICES ALABAMA – MOBILE OFFICE

Program: LEGAL SERVICES ALABAMA - MOBILE OFFICE

Address: Regions Bank Annex, Mobile, AL  
Hotline: 251-433-6560  
Toll Free: 866-456-4995
Description: Legal Services:
LSA provides representation to low income individuals and families with civil legal problems. Their main areas include eviction from private and public housing; helping on claims for SSI, social security, food stamps, Family Assistance (ADC) and unemployment compensation; Divorces (in Domestic Abuse Cases) and Protection from Abuse - both limited to abuse victims; school expulsions; special education problems; defending collection lawsuits; Chapter 7 bankruptcy for people at risk of immediate loss of wages, driver’s license or other similar loss.

Foreclosure Services:
Legal Services Alabama (LSA) may be able to provide mortgage foreclosure prevention counseling and assistance. LSA is also a HUD certified organization. LSA may be able to provide free foreclosure prevention and budget counseling services to struggling homeowners, and to assist clients with mortgage loan modifications.

Eligibility: Income based services: Generally, Income at 125% poverty level or less. and income & assets limits based upon household size.

Hours Of Operation: Hours vary at each location.

Application Process: Callers MUST contact the Intake Call Center to set up an appointment.
Call Toll-Free 1-866-456-4995. Based upon the nature and the immediacy of the legal problem.
Can also apply online at www.legalservicesalabama.org Callers can also log onto www.alabamalegalhelp.org for information on various legal issues.

Coverage Area(s): AL - Mobile County

---

LIFELINES COUNSELING SERVICES, INC

Program: CONSUMER CREDIT COUNSELING

Description: Consumer Credit Counseling Service (CCCS): Consumer Credit Counseling Service provides consumers in Southwest Alabama with assistance in managing personal finances, both preventive - for those wanting to avoid serious financial problems and rehabilitative - for those who are experiencing financial problems:

Information and Referral Budget Counseling
Credit/Debt Management Counseling and Education
Community Education
Bankruptcy Counseling and Education

Housing Counseling and Education:

- Pre-purchase
- Post-purchase
- Delinquent Rent
- Foreclosure Prevention
- Loss Mitigation
- Reverse Mortgage
- Down Payment Asst./ Home Buyer Education

Eligibility: Call for specifics.
CHILD ADVOCACY CENTERS

Baldwin County Child Advocacy Center – Program Children and Family Services

**Program: CHILDREN AND FAMILY SERVICES**

- **Address:** AL
- **Description:** Counseling for child victims of sexual and/or severe physical abuse and their supportive family members. Also provides abuse curriculum to 33 of the county elementary schools, abuse prevention presentations to all schools, churches, community organizations, daycares, civic clubs, and community meetings. Advocates for families by helping them locate resources and providing court school to prepare them for the upcoming court process.
- **Eligibility:** Children age 3 to 18 and their supportive family members.
- **Hours Of Operation:** 8:00 am-4:00 pm, Mon-Fri
- **Application Process:** Referral from DHR, law enforcement, or DA’s office
- **Fees:** No Fee for Service
- **Coverage Area(s):** AL - Baldwin County, AL - Baldwin County, AL - Escambia County, AL - Mobile County

Big Brothers Big Sisters of South Alabama

- **Address:** AL
- **Hotline:** 251-344-0536
- **Website:** bbssa.org
- **Description:** The Big Brothers Big Sisters Mission is to help children reach their potential through one-to-one relationships with mentors that have a measurable impact on youth. The Big Brothers Big Sisters Vision is successful mentoring relationships for all children who need and want them, contributing to brighter futures, better schools, and stronger communities for all.
- **Eligibility:** Children age 6 to 18 and their supportive family members.
- **Hours Of Operation:** 8:00 am-4:00 pm, Mon-Fri
- **Fees:** No Fee for Service
- **Coverage Area(s):** AL - Baldwin County, AL - Baldwin County, AL - Escambia County, AL - Mobile County
BOYS AND GIRLS CLUB OF SOUTH ALABAMA

Address: AL 251-432-1235
Website: www.bgcsouthal.org
Description: After school & Summer Program for children’s 6-18 years old
Eligibility: Children age 6 to 18 and their supportive family members.
Hours Of Operation: Call for Hours, Hours may vary during Summer Months/Pandemic
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Baldwin County, AL - Escambia County, AL - Mobile County

CRITTENTON YOUTH SERVICES

Address: 30 Schillinger Rd North Suite 105
Hotline: 251-639-0004
Description: Crittenton is known for its abstinence-based education programs that are provided in schools, churches, recreation centers, and other youth serving agencies to help teens deter risky behaviors. Crittenton is also joining forces to combat bullying among our youth. Programs target youth ages 11-13.
Eligibility: Call for Details
Hours Of Operation: 8:30 am - 4:30 pm, Mon - Fri
Fees: No Fee for Service
Coverage Area(s): Mobile County

CHILD ADVOCACY CENTER OF MOBILE PROGRAM CHILDREN AND FAMILY SERVICES

Program: CHILDREN AND FAMILY SERVICES

Address: 1351 Springhill Avenue, Mobile, AL
Hotline: 251-432-1101
Description: Services provided by the Child Advocacy Center include: joint/team interviews by law enforcement and DHR professionals; forensic medical exams by Forensic Medical Doctor; individual, group and family (non-offender) counseling services for victims and non-offending family members; vertical prosecution services in felony cases referred for criminal justice system; free transportation program; review of reported cases of child sexual abuse by Case Review Team; teaching teachers how to teach about child sex abuse in joint project with the Mobile County Public Schools; evening parent awareness program presented with Junior League of Mobile.
Eligibility: Child victims of sexual assault and non-offending family members.
Hours Of Operation: 8:00 am - 5:00 pm, Mon - Fri
Application Process: Call For Details, Referral from DHR, law enforcement, or DA’s office
Fees: No Fee for Service
MOBILE AREA EDUCATION FOUNDATION (MAEF)

Program: CHILDREN AND FAMILY SERVICES

Address: 605 Bel Air Boulevard Suite 21
Hotline: 251-476-0002
Website: maef.net
Description: Non-profit organization dedicated to improving our local public schools. Founded in 1992, our mission is to build community responsibility for improving public education outcomes in Mobile County. We work with, but are independent of, the Mobile County Public School System
Eligibility: Child victims of sexual assault and non-offending family members.
Application Process: Call For Details
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County

THE LEARNING TREE, INC.

Website: http://learning-tree.org/

Program: EDUCATIONAL SUPPORT SERVICES

Address: 5451 Able Court, Mobile, AL 36693
Hotline: 251-649-4420
Description: The Learning Tree is a nonprofit organization dedicated to providing educational, residential and support services for children and adolescents with developmental disabilities, including autism. Programs are designed to help children lead more fulfilling and rewarding lives. The Learning Tree programs use the principles of Applied Behavior Analysis and operate on a twelve-month schedule. Small class sizes and low student to staff ratio are maintained. Residential programs are certified and monitored by the Alabama Department of Mental Health. Educational programs are monitored by the Alabama Department of Education.
Application Process: Call or Visit Website for more information
Fees: No Fee for Service
Coverage Area(s): Mobile County
CLOTHING – GENERAL

CATHOLIC SOCIAL SERVICES CLARKE COUNTY
Website: catholicsocialservices.org

Program: HELPING HANDS
Address: AL
Hotline: 251-246-0131
Description: Helping Hands Thrift Store receives donations of clothing and other items that are sold at a low price. Individuals and families, who are burnout victims, may be eligible for emergency clothing and furniture/appliances at no cost.
Application Process: Call For Appointment
Hours Of Operation: Mon-Fri, 8:30am-2pm
Coverage Area(s): AL - Clarke County

CATHOLIC SOCIAL SERVICES OF BALDWIN / ESCAMBIA COUNTY, ALABAMA
Website: catholicsocialservices.org

Program: EMERGENCY SERVICES
Hotline: 251-947-2293
Description: Emergency assistance for food, clothing, rent, utilities and more. Distributes FEMA Funds and Project SHARE Funds. Helps with utilities, Offers some medical assistance. Provides case work and case management services. Provides information, referral services along with case advocacy.
Eligibility: General, eligibility is situational and determined by case manager interview
Hours Of Operation: 9:00 am-4:00pm, Mon-Fri
Application Process: Call For Appointment
Fees: No Fee for Service

CATHOLIC SOCIAL SERVICES OF MOBILE
Website: http://catholicsocialservices.org/

Program: DIRECT AID SERVICES
Hotline: 251-434-1500
Description: Program provides limited financial and material assistance to individuals and families in times of crisis. Assistance can be provided for food, clothing, household articles, personal hygiene items, and financial assistance for medicine, utilities, rent, and transportation.
Eligibility: Provides assistance once a year. Clothing services provided to victims of house fires.
ECUMENICAL MINISTRIES

Website: www.baldwinemi.org

Program: EMERGENCY AID PROGRAM

Address: 564 Fairhope Ave. Fairhope, AL (Eastern Shore Office)
Hotline: 251-928-3430 (Eastern Shore Office)
Description: Emergency Aid is available by appointment:
Tuesday and Thursday
9:00am-11:30 am
Clothing Vouchers available
on a case by case basis at
Eastern Shores Office only.
Thrift Store Available.
The Emergency Aid Centers serve the following communities:

Eastern Shore Office Serving the communities of:
Fairhope, Spanish Fort, Daphne, Malbis, Point Clear, Barnwell, Montrose, Belforest

Eligibility: Emergency in the household, low income or a disruption in income, medical situation. Households are eligible for financial assistance once in a 12-month period of time. Food assistance by determination of need, by not on going. Must live in service area, which are the cities of Fairhope, Daphne, Spanish Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.

Hours Of Operation: 8:00 am – 3:00 pm, Mon-Fri, Hours may vary during Pandemic

Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Baldwin County - Bon Secour, AL - Baldwin County - Daphne, AL - Baldwin County - Elberta, AL - Baldwin County - Elberta, AL - Baldwin County - Fairhope, AL - Baldwin County - Foley, AL - Baldwin County - Foley, AL - Baldwin County - Lillian, AL - Baldwin County - Lillian, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Montrose, AL - Baldwin County - Point Clear, AL - Baldwin County - Spanish Fort
MISSION OF HOPE MINISTRIES

Program: THRIFT STORE SERVICES

Hotline: 251-649-0830
Description: Mission of Hope Used Furniture and Appliances is a thrift store providing this service to the communities of Mobile County.
Eligibility: Anyone
Coverage Area(s): AL - Mobile County

PENELOPE HOUSE, INC

Program: THRIFT STORE SERVICES

Hotline: 251-450-1200
Description: Provides clothing, household appliances and items, as well as furniture at a reasonable cost to the public.
Hours Of Operation: 10:00 am - 4:00 pm, Tues-Sat
Coverage Area(s): AL - Mobile County

SALVATION ARMY - CLARKE COUNTY

Program: EMERGENCY SERVICES

Hotline: 334-636-9840
Description: Emergency food and provisions for clients who have experienced recent disaster such as storm damage or house-fire.
Eligibility: Valid Burnout Documentation (Fire Report with their name on it) from Fire Department required.
Food Assistance available to those with proof of emergency (ex. bill for an emergency need such as a refrigerator or car battery)
Hours Of Operation: Mon, Wed, Fri, at 1:30 Food Pantry (Non-Perishable Walmart Foods) available to first come first serve at 122 West Wilson Ave. Thomasville, AL
Application Process: No appointment necessary for Food Assistance. Call for details on Emergency Services for Burnout Victims.
Coverage Area(s): AL - Clarke County, AL - Clarke County
SALVATION ARMY - SELMA

Program: SALVATION ARMY DIRECT AID SERVICES

Address: 2104 Franklin Street, Selma, AL
Hotline: 334-872-1646
Description: 9:30 am-11:30 am, Mon-Thu
The Salvation Army’s Emergency Family Assistance Program provides the temporary provision of food and financial assistance. Clients are also referred to other community resources that can assist in meeting their immediate and long-range needs. Each client is given individual care, and information to meet their individual needs.

Hours Of Operation: 9:00 am-4:00 pm, Mon-Fri
Application Process: Call For Details
Fees: No Fee for Service
Coverage Area(s): AL - Choctaw County, AL - Dallas County, AL - Lowndes County, AL - Marengo County, AL - Perry County, AL - Wilcox County

WATERFRONT RESCUE MISSION

Website: www.waterfrontmission.org

Program: THRIFT STORE SERVICES

Address: 2365 North McKenzie Street, Foley, AL
Hotline: 251-943-4581
Description: Thrift Store
Hours Of Operation: 9:00 am to 6:00 pm, Mon-Sat
Coverage Area(s): AL - Baldwin County

Program: VOLUNTEER SERVICES

Hotline: 251-433-1847
Description: Call for more information.
Coverage Area(s): AL - Mobile County

CREDIT COUNSELING

ARMY COMMUNITY SERVICES

Program: FINANCIAL READINESS PROGRAM

Service/Intake: 706-545-4043
General Hotline: 706-545-4043 or 706-545-7517
<table>
<thead>
<tr>
<th>Description:</th>
<th>Through Army Community Services the Financial Readiness program offers education, information and assistance in consumer issues, financial planning, budgeting and debt management. Individual financial counseling, contract review, consumer complaint and debt management are available by appointment.</th>
</tr>
</thead>
</table>
| Eligibility: | * Active Military  
* National Guardsmen  
* Reservists  
* Retired Veterans  
* Qualified Family Members |
| Hours Of Operation: | Irregular Hours- Call for details |
| Application Process: | Phone or walk-in |
| Fees: | No Fee for Service |
| Coverage Area(s): | AL |

**LIFELINES COUNSELING SERVICES, INC**

**Program: CONSUMER CREDIT COUNSELING**

<table>
<thead>
<tr>
<th>Hotline:</th>
<th>251-602-0011</th>
</tr>
</thead>
</table>
| Description: | Consumer Credit Counseling Service (CCCS): Consumer Credit Counseling Service provides consumers in Southwest Alabama with assistance in managing personal finances, both preventive - for those wanting to avoid serious financial problems and rehabilitative - for those who are experiencing financial problems:  
Information and Referral Budget  
Counseling  
Credit/Debt Management Counseling and Education  
Community Education  
Bankruptcy Counseling and Education  
Housing Counseling and Education:  
_ Pre-purchase  _ Post-purchase  
_ Delinquent Rent _ Foreclosure Prevention  
_ Loss Mitigation _ Reverse Mortgage  
_ Down Payment Asst./ Home Buyer Education |
| Eligibility: | Call for specifics. |
| Hours Of Operation: | 8:30 am-5:00 pm, Mon-Fri |
| Application Process: | Call For Appointment |
| Fees: | Fees vary; call for specifics. No one is denied service due to inability to pay. |
| Coverage Area(s): | AL - Baldwin County, AL - Choctaw County, AL - Clarke County, AL - Mobile County, AL - Monroe County, AL - Washington County |
CRIME VICTIM SUPPORT

ALABAMA ATTORNEY GENERAL'S OFFICE

Website: www.ago.alabama.gov

Program: ALABAMA ATTORNEY GENERAL'S OFFICE SERVICES

Address: 501 Washington Avenue, Montgomery, AL
Hotline: 334-242-7300
Toll Free: 800-626-7676
Phone1: 800-392-5658
Description: OFFICE OF THE ATTORNEY GENERAL

CONSUMER COMPLAINTS:
To report Fraud or Consumer Complaints:
Consumer Hotline: 1-800-392-5658 or 334-242-7335

LICENSING & REGISTRATION:
Alabama law requires professional fundraisers, professional solicitors, and commercial co-ventures to register with the Attorney General's Office.
Licensing and Registration, please contact Emily Nichols at 1-800-392-5658 or 334-353-1765.

VICTIMS SERVICES:
Attorney General's Office of Victim Assistance (AGOVA) was established to provide statewide assistance to victims of violent crime.
Victims Services Hotline, 1-800-626-7676 or 334-242-7342

Eligibility: General Public
Coverage: AL
Area(s):

ALABAMA CRIME VICTIMS COMPENSATION COMMISSION

Website: www.acvcc.alabama.gov

Program: ALABAMA CRIME VICTIMS SERVICES

Address: 5845 Carmichael Road, Montgomery, AL
Hotline: 334-290-4420
Toll Free: 800-541-9388
Description: The agency provides innocent victims of violent crimes who have suffered criminal injury with assistance for eligible expenses incurred as a result of the crime. The Commission primarily offers this assistance by providing eligible victims of violent crime with financial assistance for qualified expenses.
Eligibility:
The claim must be filed within one (1) year of the incident, or good cause shown. Good cause must be submitted in writing.
The crime must be reported to the proper law enforcement agency within 72 hours of the incident, or good cause shown. Good cause must be submitted in writing.
The victim or claimant must cooperate fully with law enforcement.
The victim or claimant must not be the offender or an accomplice of the offender.
No portion of the compensation shall unjustly benefit the offender. The victim must not have contributed to the offense.
The victim will not be compensated if he/she has committed a criminal injury to another or he/she shall be convicted of a felony after applying for compensation.
Must be a U.S. citizen or alien eligible for public benefits.

Hours Of Operation:
8:00 am - 5:30 pm, Mon-Fri

Application Process:
Applications may be submitted as a PDF by email at info@acvcc.alabama.gov, by fax at 334-290-4455, or by mail to ACVCC, PO Box 231267, Montgomery, AL 36123-1267. (Please note that a PDF is the only electronic format the ACVCC can accept for email submission.)

Fees: No Fee for Service

Coverage Area(s): AL

ARMY COMMUNITY SERVICE

Program: FAMILY ADVOCACY PROGRAM

Administrative: 706-545-9171
Administrative: 706-626-2614
Description: Through Army Community Services the Family Advocacy Program provides support to help strengthen families and promote self-reliance, resiliency and stability. FAP provides support to victims of crimes, harassment and educates new parents.

Eligibility:
* Active Duty Military
* National Guardsmen
* Reservists
* Retired Veterans
* Qualified Family Members

Hours Of Operation: Mon-Fri, 8:00 am-4:30 pm; Closed Federal Holidays

Application Process: Phone or walk-in

Fees: No Fee for Service

Coverage Area(s): AL

LIFELINES COUNSELING SERVICES, INC

Program: SURVIVORS OF HOMICIDE

Description: A program of Lifelines Counseling Services offering counseling and support to those who have lost a loved one to a violent death.

Eligibility: Counseling and Support Group available to any family member who is need.
Program: UNITED WAY 211

Hotline: 251-431-5111
Toll Free: 888-421-1266
Description: The Lifelines Helpline and United Way 211 are information and referral centers that house comprehensive databases containing resources for residents of Southwest Alabama. Resources provided to the caller include but are not limited to: counseling services, senior adult services, utility assistance, rental assistance, substance abuse education, food banks, temporary shelters, mentor a child programs, donations and volunteer opportunities.

Coverage Area(s): United States, AL - Baldwin County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County

DATING VIOLENCE PREVENTION

LIFELINES COUNSELING SERVICES, INC

Program: PREVENTION EDUCATION

Office Line: 251-431-5100
Description: The Outreach and Education Division of Lifelines provides: information and referral to community resources via the UWSA 2-1-1 Helpline; Support Group, Counseling, Educational Materials, Curriculum/Instruction, Classes/Group presentation through the Prevention Education Program; and Crisis Services through the Rape Crisis Center and National Suicide Prevention Lifeline.

Prevention Education brings awareness to the community on issues including violence prevention, sexual assault and dating violence, suicide prevention, anger management, bully prevention and more. They coordinate with educational organizations and youth facilities to provide classes, support groups and training to both the educators and youth.

Coverage Area(s): United States

LIFELINES COUNSELING SERVICES, INC

Program: RAPE CRISIS CENTER

Hotline: 251-473-7273
Description: Offers emergency room advocacy and counseling, family support, court advocacy and individual counseling for victims of sexual violence and their families. Offers prevention education presentations to the community. Offers support groups for victims and their families at the Rape Crisis Center.
Eligibility: Victims of Sexual Assault
Hours Of Operation: 24 Hours, Mon-Sun
Application Process: 24-hour assistance is available, call and leave name and number with an operator and a counselor will return your call.
Fees: No Fee for Service
Coverage Area(s): United States

NATIONAL TEEN DATING ABUSE HELPLINE

Program: NATIONAL TEEN DATING CRISIS SERVICES
Address: No Physical Location, Austin, TX
Toll Free: 866-331-9474
Description: The Helpline and loveisrespect.org offer real-time, one-on-one support from trained Peer Advocates. The National Domestic Violence Hotline operates the National Teen Dating Abuse Helpline from their call center in Austin, Texas. Peer advocates are trained to offer support, information, and advocacy to those involved in dating abuse relationships, as well as concerned parents, teachers, clergy, law enforcement, and service providers.
Eligibility: Individuals involved in dating abuse relationships, as well as concerned parents, teachers, clergy, law enforcement, and service providers.
Hours Of Operation: 24 Hours, Mon-Sun
Application Process: Call For Details
Fees: No Fee for Service
Coverage Area(s): United States

DIAPERS

CATHOLIC SOCIAL SERVICES OF MOBILE

Website: http://catholicsocialservices.org/

Program: DIRECT AID SERVICES
Hotline: 251-434-1500
Description: Program provides limited financial and material assistance to individuals and families in times of crisis. Assistance can be provided for food, clothing, household articles, personal hygiene items, and financial assistance for medicine, utilities, rent, and transportation. Pre-natal and parenting classes available through 2B Options for Women program.
Eligibility: Provides assistance once a year.
Hours Of Operation: 8:30 am-4:30 pm, Mon-Fri
Application Process: Call For Appointment 9:00 am-3:00 pm Mon-Fri. Appointments are required for all services. No walk ins.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL - Washington County
FIRST BAPTIST CHURCH OF TILLMAN’S CORNER
Alternate name: Diapers through Discipleship
Website: www.fbtc.org

Program: COMMUNITY MISSIONS
Hotline: 251-217-2816
Description: Financial assistance with utilities, food pantry, diapers, ESL Classes, school supplies to those in need. Diapers Through Discipleship-Recipients receive a bible study lesson w/diapers (must show proof of legal guardianship of child.)
Eligibility: Call for eligibility requirements.
Hours Of Operation: 9:00 am- 12:00 pm, Tue and Fri
Application Process: Call For Appointment
Coverage Area(s): AL - Mobile County, AL
  Defined coverage area for Program: AL - Mobile County -Bayou La Batre
                                AL - Mobile County -Coden
                                AL - Mobile County -Grand Bay
                                AL - Mobile County -Irvine
                                AL - Mobile County -Theodore

DISABILITY RELATED TRANSPORTATION

ECATS-ESCAMBIA COUNTY COMMISSION
Website: www.co.escambia.al.us/ecats.html

Program: ECATS
Hotline: 251-446-9681
Description: We recognize that mobility is an essential need for our community to maintain a high quality of life. ECATS. Staff strives to provide safe and customer- friendly service in a manner consistent with our stewardship of the communities. Trust and resources.
Hours Of Operation: All routes are Monday through Friday
Application Process:

Brewton /Atmore Local: This route begins at 7:00 a.m. to 3:00 p.m. this a demand response route that goes from curb to curb. Clients must call 24 hours in advance to schedule service. Passengers are allowed two trips for three dollars.

Brewton/Atmore Dialysis Route: This route runs Monday through Friday of each week. It begins at 6:00 a.m. and covers all of Escambia County. These patients are delivered to the dialysis center for treatment and returned to their homes afterwards.

Medical Route: This route begins at 7:00 a.m. to 3:00 p.m. This route services the sick and handicap for citizens of the Escambia County Alabama.

Flomaton Area: Local and demand response is available when needed.

Southwest Alabama Mental Health route provides transportation for children with certain mental disabilities Monday through Friday from 7:30 a.m. to 1:30 p.m.

Brewton/Atmore Meal Site Route provides transportation for senior citizens to and from the sail site for lunch Monday through Friday.

Standard Furniture is a van pool route which provides transportation to work for Standard Furniture employees. This route begins at 6:00 a.m. to 4:30 p.m. Monday through Friday.

Fees:

Passengers are allowed two trips for three dollars.

Coverage Area(s):

United States

Megabus

Website: https://us.megabus.com/

Program: MEGABUS TRANSPORTATION SERVICES

Address: Elizabeth, NJ
Toll Free: 877-462-6342
Description: low-cost, express bus service to offer city-to-city travel for a nominal fee all customers welcome- Megabus can provide assistance to those with walking difficulties, those who normally use wheelchairs or scooters, and customers with service animals and breathing aids, among others.

Eligibility: General Public
Hours Of Operation: 6:30 am-12:00 am (midnight), Mon-Sun Eastern Time
Application Process: Call or Visit Website
Fees: Nominal Cost must pay with Debit/Credit Card, No Cash/Check
Coverage Area(s): United States
zTrip

Website: http://ztrip.com/

Program: zTrip (Previously Yellow Cab of Mobile)

Address: 854 A Lakeside Drive, Mobile, AL 36693
Hotline: 251-476-7711 05 855-699-8747
Description: Provides a variety of services to meet the transportation needs of the Gulf Coast area.
Eligibility: Taxi service available for elderly, disabled, and for work related transportation.
Hours Of Operation: 24/7
Application Process: Call for more information or download the app.
Fees: Call for more information.
Coverage Area(s): AL - Baldwin County, AL - Mobile County

VIA HEALTH FITNESS AND ENRICHMENT CENTER

Website: http://www.viamobile.org/

Program: SENIOR SERVICES

Hotline: 251-470-5238
Description: Via services offers personal care management, adult day care, home care, emergency assistance and other support services. Grandfriends, adult day care program, provides daily person care, supervision, arts & crafts, activities and meals. Health clinic - offers preventive health screenings and programs on various health/wellness topics. A library of brochures and videotapes on health issues such as hypertension, stroke, Alzheimer's disease, heart disease, exercise, safety, sleep problems, etc. are available. Home Care - provides one hour of light housekeeping and social support weekly for homebound older adults. Emergency Assistance - A fully stocked pantry is maintained year-round. Transportation - home to Center service is available to residents within a 5-mile radius.
Eligibility: Call For Details
Hours Of Operation: Call For Details
Application Process: An application for admission is required. *Transportation to and from the center is not currently available due to the Pandemic. *
Coverage Area(s): AL - Mobile County
WAVE TRANSIT SYSTEM

Website: www.thewavetransit.com

Program: TRANSPORTATION SERVICES

Hotline: 251-344-6600
Description: Public Transportation for Mobile, Alabama
Hours Of Operation: Call for routes and schedules
Fees: Call For Details
Coverage Area(s): AL - Mobile County

DOMESTIC VIOLENCE INTERVENTION PROGRAMS

PENELOPE HOUSE, INC

Website: http://www.penelopehouse.org

Program: DOMESTIC VIOLENCE SERVICES

Hotline: 251-342-8994
Description: Emergency shelter for domestic violence survivors and their children. Services offered by Penelope House include emergency shelter, advocacy, community education, counseling, on-site medical care, school’s prevention education, transitional living (Alma Taylor Project), and victims’ support groups. 24-hour crisis line provided prompt counseling, information and referral services to individuals in abusive and/or violent situations.
Eligibility: Victims of Domestic Violence and their children.
Hours Of Operation: 24 Hours, 7 days a week
Application Process: Call Crisis Number for Details.
Fees: No Fee For Service
Coverage Area(s): AL - Choctaw County, AL - Clarke County, AL - Greene County, AL - Marengo County, AL - Mobile County, AL - Sumter County, AL - Washington County
LIGHTHOUSE OF BALDWIN COUNTY

Website: thelighthouseabeacon.org

Program: DOMESTIC VIOLENCE SERVICES

Hotline: 251-947-6197 (SA Hotline) or 251-947-6008 (DV Hotline)
Toll Free: 800-543-5068
Description: Provides a confidential safe shelter for victims of domestic violence and their children who are in immediate danger. Offers legal advocacy, case management, counseling, victims support groups, prevention education.
Eligibility: Domestic violence victims and their children
Hours Of Operation: 24 Hours, Mon-Sun
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Escambia County

DOMESTIC VIOLENCE SHELTERS

HOPE HARBOUR

Program: DOMESTIC VIOLENCE SERVICES

Information Only: 706-324-3850
Description: Shelter for Domestic Violence Survivors, women and children
Coverage Area(s): Russell County and Lee County, AL

KINGS HOME

Website: www.kingshome.org

Program: DOMESTIC VIOLENCE SERVICES

Address: 221 King’s Drive, Chelsea, AL
Hotline: 205-678-8331
Description: King’s Home, located in Jefferson, Tuscaloosa and Shelby counties, provides long term shelter for women and children who are fleeing domestic violence. Counseling, job training, and loving support are given in a Christ-centered environment, empowering these women to live on their own in a stable and dignified manner.
Eligibility: Ages 10-21. Limitations may be held for youth that are pregnant, actively suicidal or homicidal, substance abusers. DHR and private beds available.
Hours Of Operation: Mon-Fri 8:30 am-4:30 pm
Application Process: Call For Details
Fees: No Fee for Service
Coverage Area(s): AL
LIGHTHOUSE OF BALDWIN COUNTY

Website: www.abeacon.org

Program: DOMESTIC VIOLENCE SERVICES

Hotline: 251-947-6197 (SA Hotline) or 251-947-6008 (DV Hotline)
Toll Free: 800-543-5068
Description: Provides a confidential safe shelter for victims of domestic violence and their children who are in immediate danger. Offers legal advocacy, case management, counseling, victims support groups, prevention education.
Eligibility: Domestic violence victims and their children
Hours Of Operation: 24 Hours, Mon-Sun
Fees: No Fee for Service

Coverage Area(s): AL - Baldwin County, AL - Escambia County

PENELOPE HOUSE, INC

Website: http://www.penelopehouse.org

Program: DOMESTIC VIOLENCE SERVICES

Hotline: 251-342-8994
Description: Emergency shelter for domestic violence survivors and their children. Services offered by Penelope House include emergency shelter, advocacy, community education, counseling, on-site medical care, school’s prevention education, transitional living (Alma Taylor Project), and victims' support groups. 24-hour crisis line provided prompt counseling, information and referral services to individuals in abusive and/or violent situations.
Eligibility: Victims of Domestic Violence and their children.
Hours Of Operation: 24 Hours, 7 days a week
Application Process: Call Crisis Number for Details - 251-342-8994.
Fees: No Fee For Service
Coverage Area(s): AL - Choctaw County, AL - Clarke County, AL - Greene County, AL - Marengo County, AL - Mobile County, AL - Sumter County, AL - Washington County
EVICION PREVENTION LEGAL ASSISTANCE

LEGAL SERVICES ALABAMA

Website: www.legalservicesalabama.org

Program: LEGAL SERVICES

Phone1: 256-237-3615  
Statewide Helpline: 866-456-4995  
FAX: 256-237-3660  

Description: LSA provides representation to low income individuals and families with civil legal problems. Their main areas include eviction from private and public housing; helping on claims for SSI, social security, food stamps, Family Assistance (ADC) and unemployment compensation; Divorces (in Domestic Abuse Cases) and Protection from Abuse - both limited to abuse victims; school expulsions; special education problems; defending collection lawsuits; Chapter 7 bankruptcy for people at risk of immediate loss of wages, driver’s license or other similar loss.

Eligibility: Income based services: Generally, Income at 125% poverty level or less and income & assets limits based upon household size.

Hours Of Operation: Hours vary at each location.

Application Process: Callers need to contact the Intake Call Center to set up an appointment. Can also apply online at www.legalservicesalabama.org Callers can also log onto www.alabamalegalhelp.org for information on various legal issues.

Coverage Area(s): AL - Baldwin County, AL - Barbour County, AL - Bibb County, AL - Blount County, AL - Calhoun County, AL - Chambers County, AL - Cherokee County, AL - Choctaw County, AL - Clarke County, AL - Clay County, AL - Cleburne County, AL - Coffee County, AL - Conecuh County, AL - Covington County, AL - Cullman County, AL - Dale County, AL - Escambia County, AL - Etowah County, AL - Etowah County, AL - Fayette County, AL - Geneva County, AL - Greene County, AL - Hale County, AL - Henry County, AL - Houston County, AL - Jefferson County, AL - Lamar County, AL - Lee County, AL - Limestone County, AL - Mobile County, AL - Monroe County, AL - Pickens County, AL - Randolph County, AL - Russell County, AL - Saint Clair County, AL - Saint Clair County, AL - Shelby County, AL - Sumter County, AL - Talladega County, AL - Tuscaloosa County, AL - Walker County, AL - Washington County

LEGAL SERVICES ALABAMA

Program: LEGAL SERVICES ALABAMA - MOBILE OFFICE

Address: Regions Bank Annex, Mobile, AL  
Hotline: 251-433-6560  
Toll Free: 866-456-4995 or 1-800-985-9339 (Eviction Prevention Assistance)
### Legal Services:
LSA provides representation to low income individuals and families with civil legal problems. Their main areas include eviction from private and public housing; helping on claims for SSI, social security, food stamps, Family Assistance (ADC) and unemployment compensation; Divorces (in Domestic Abuse Cases) and Protection from Abuse - both limited to abuse victims; school expulsions; special education problems; defending collection lawsuits; Chapter 7 bankruptcy for people at risk of immediate loss of wages, driver’s license or other similar loss.

**Foreclosure Services:**
Legal Services Alabama (LSA) may be able to provide mortgage foreclosure prevention counseling and assistance. LSA is also a HUD certified organization. LSA may be able to provide free foreclosure prevention and budget counseling services to struggling homeowners, and to assist clients with mortgage loan modifications.

**Eligibility:**
Income based services: Generally, Income at 125% poverty level or less. and income & assets limits based upon household size.

**Hours Of Operation:**
Hours vary at each location.

**Application Process:**
Callers MUST contact the Intake Call Center to set up an appointment. Call Toll-Free 1-866-456-4995. Based upon the nature and the immediacy of the legal problem.
Can also apply online at www.legalservicesalabama.org. Callers can also log onto www.alabamalegalhelp.org for information on various legal issues.

**Coverage Area(s):**
AL - Mobile County

### FAMILY SUPPORT CENTERS/OUTREACH

### HELP ME GROW ALABAMA

**Website:** www.helpmegrowalabama.org

**Program: HELP ME GROW**

**Address:**
2529 Bell Road, Montgomery, AL

**Toll Free:**
1-833-939-0336

**Description:**
Help Me Grow (HMG) is a simple solution that builds on existing resources. HMG assists families with identifying at-risk children (age’s birth to 8 years old) and then helping those families find community-based programs and services. Every Alabama family has the opportunity to make a confidential call to 1-833-939-0336 regarding their child’s developmental or behavioral concerns. Health care and early learning providers also use Help Me Grow Alabama to refer families for additional assistance and developmental screenings.

*Visit link for local contact information*
DUMAS WESLEY COMMUNITY CENTER

Website: http://www.dumaswesley.org

Program: DUMAS WESLEY COMMUNITY CENTER

Address: 126 Mobile St, Mobile AL
Hotline: 251-479-0649
Description: The mission of the Dumas Wesley Community Center of Mobile is Educate, Empower, and Enrich our local community through collaborative programs that provide for immediate human needs, strengthen family life, develop leadership and encourage personal responsibility.
Hours of Operation: 8:30 pm-4:30 pm, Mon-Fri
Coverage Area(s): AL

THE ARC OF CLARKE COUNTY, INC.

Website: http://www.thearcclarke.com/

Program: REHABILITATION SERVICES

Hotline: 251-246-3000
Description: Array of services for persons with developmental disabilities includes: Adult Day Training, Residential Services, Group homes, Respite, Personal Care Service, Supported Employment Service, Specialized Medical Supplies, and Information & Referral.
Hours of Operation: 8am-4pm. Mon-Fri
Fees: No Fee for Service
Coverage Area(s): Clarke County
THE ARC OF SOUTHWEST ALABAMA

Website: http://www.arcofsouthwestal.org

Program: INDEPENDENT LIVING SERVICES

Hotline: 251-847-2970

Description: This program is designed to improve and develop the learning experiences of differently abled students by bringing together parents, educators, students and community resources in a positive and collaborative effort.

Application Process: Call or Visit Website for more information

Coverage Area(s): Washington County

HOME MAINTENANCE AND MINOR REPAIR SERVICES

ALABAMA DEPARTMENT OF AGRICULTURE RURAL DEVELOPMENT

Website: https://www.rd.usda.gov/al

Program: SINGLE FAMILY HOUSING DIRECT LOANS/REPAIR LOANS AND GRANTS - BAY MINETTE OFFICE

Address: 207 Faulkner Drive, Suite 102, Bay Minette, AL

Hotline: 251-937-3297, dial 4

Description: HOUSING DIRECT LOAN - this program assists low- and very-low-income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant’s repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. The amount of assistance is determined by the adjusted family income.

HOUSING REPAIR LOANS AND GRANTS - this provides loans to very-low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards.

Eligibility: low-income to very low-income individuals

Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri

Application Process: Call or Walk In To Apply

Fees: Call For Details

Coverage Area(s): AL - Baldwin County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County
Program: FHA - FEDERAL HOUSING ADMINISTRATION INSURED LOAN AND PROGRAMS

Address: Medical Forum Building, 950 22nd Street North, Birmingham, AL
Toll Free: 800-225-5342
Description: An FHA insured loan is a US Federal Housing Administration mortgage insurance backed mortgage loan which is provided by an FHA-approved lender. FHA insured loans are a type of federal assistance and have historically allowed lower income Americans to borrow money for the purchase of a home that they would not otherwise be able to afford.
Eligibility: lower income individuals
Application Process: Call Toll-Free for more info on FHA loans
Coverage Area(s): AL

Program: HUD RENTAL PROGRAM

Address: Medical Forum Building, 950 22nd Street North, Birmingham, AL
Toll Free: 800-955-2232
Description: This is a federal agency that provides services to insure adequate housing for individuals.
For questions about HUD rental programs, including Housing Choice (Section 8) Vouchers, contact our local Public and Indian Housing (PIH) Resource Center through email or visit the website (listed below)
Application Process: Call the 800 number or visit the website to fill out an online application
Coverage Area(s): AL

ECUMENICAL MINISTRIES, INC

Program: EMERGENCY AID PROGRAM

Address: 102 West Spruce, Foley, AL (South Baldwin Office)
564 Fairhope Ave, Fairhope, AL (Eastern Shore Office)
Hotline: 251-943-3445 (South Baldwin Office)
251-928-3430 (Eastern Shore Office)
### Description:
Emergency Aid is available by appointment:
Tuesday and Thursday
9:00am-11:30 am
The Emergency Aid Centers serve the following communities:

Eastern Shore Office
Serving the communities of:
Fairhope, Spanish Fort, Daphne, Malbis, Point Clear, Barnwell, Montrose
Belforest

South Baldwin Office:
Serving the communities of:
Foley, Elberta, Lillian, Magnolia Springs, Bon Secour

### Eligibility:
Emergency in the household, low income or a disruption in income, medical situation. Households are eligible for financial assistance once in a 12-month period of time. Food assistance by determination of need, but not ongoing. Must live in service area, which are the cities of Fairhope, Daphne, Spanish Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.

### Hours Of Operation:
8:00am-3pm, Monday-Friday, Hours Might Vary During Pandemic

### Application Process:
Intake interview by appointment. Christmas Assistance by appointment, no walk-ins.

### Fees:
No Fee for Service

### Coverage Area(s):
AL - Baldwin County, AL - Baldwin County - Bon Secour, AL - Baldwin County - Daphne, AL - Baldwin County - Elberta, AL - Baldwin County - Elberta, AL - Baldwin County - Fairhope, AL - Baldwin County - Foley, AL - Baldwin County - Foley - Baldwin County - Lillian, AL - Baldwin County - Lillian, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Montrose, AL - Baldwin County - Point Clear, AL - Baldwin County - Spanish Fort

### FOOD BANKS/FOOD DISTRIBUTION WAREHOUSES

#### RANSOM MINISTRIES, INC

**Website:** [www.ransomministries.com](http://www.ransomministries.com)

**Program: RANSOM CAFE**

**Hotline:** 251-751-0044

**Description:** Ransom Cafe is a DONATIONS ONLY CAFE. Those who can give do, and those who can't give money donations have opportunity to donate hours of volunteer labor to the Ransom Cafe. Due to COVID-19, meals are take-out only.

**Hours Of Operation:** Refer to the online calendar for scheduled meal times. (As the locations vary in days and times of service)

**Coverage Area(s):** AL - Baldwin County, AL - Baldwin County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County
FARMERS MARKET AUTHORITY

Website: http://www.fma.alabama.gov/

Program: ADVOCACY SERVICES

Address: 1445 Federal Drive, Suite 330, Montgomery, AL
Hotline: 334-240-7247
Toll Free: 877-774-9519
Description: This agency provides marketing assistance, advocates for the interests of farmers, and educates consumers & farmers about the benefits of supporting local agriculture in their communities.
Eligibility: Farmers and General Public
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri
Application Process: To find Farmers Markets in Your County, Click on the Web link and Select the County on the Map (Wait for the Site To Load) The web address is: http://www.fma.alabama.gov/FMCounty.aspx
Coverage Area(s): AL

Program: SENIORS FARMERS MARKET NUTRITION PROGRAM

Address: 1445 Federal Drive, Suite 330, Montgomery, AL
Hotline: ONLINE APPLICATION ONLY
Description: The Seniors Farmers Market Nutrition Program (SFMNP) provides eligible seniors with coupon/vouchers for Farmers Market produce.
Eligibility: Person must be 60 years of age or older the day of issuance. and meet income guidelines.
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri
Application Process: Visit Website-APPLY ONLINE ONLY

FEEDING THE GULF COAST

Website: www.feedingthegulfcoast.org

Program: FEEDING THE GULF COAST-SUMMER MEALS PROGRAM

Description: Feeding the Gulf Coast will provide summer meals (breakfast, snack, lunch) at community sites throughout South Alabama from June 1st through July 29th or end of the school year through the end of summer break.
Eligibility: All children, 18 years and younger, are eligible.
Application Process: To locate a site near you, text "FOOD" to 877-877.
Coverage Area(s): AL - Baldwin County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Covington County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County

Program: FRESH FOOD DISTRIBUTION
Description: Feeding the Gulf Coast. Distributes food to local food pantries and participates in food drives and fund-raisers to fight hunger in our community.

Application Process: Visit website to access local food pantry information.

Coverage Area(s): AL - Baldwin County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County

Program: SNAP OUTREACH (FORMERLY FOOD STAMPS)

Address: AL
Hotline: 1-877-833-2550
Toll Free: 888-704-3663

Description: Feeding the Gulf Coast assists hungry individuals and families along the Central Gulf Coast in many ways. More than 460 food bank agencies are ready to provide meals and/or groceries to those struggling to afford food. Additionally, the food bank's SNAP Outreach Team is prepared to assist anyone interested in applying for financial food assistance through the federal Supplemental Nutrition Assistance Program (formerly Food Stamps).

Eligibility: Anyone in need is eligible to receive food assistance through our food bank agencies.

Hours Of Operation: Monday - Friday 8:00 AM - 4:30 PM

Coverage Area(s): AL - Baldwin County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Covington County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County

FOOD PANTRIES

CATHOLIC SOCIAL SERVICES CLARKE COUNTY

Website: www.catholicsocialservices.org

Program: DIRECT AID SERVICES

Address: 3309 N College Ave, Jackson, AL
Hotline: 251-246-0131

Description: Emergency aid is available to those who qualify. Assistance available for utilities, food, medications, and gas cards. Must be able to prove the emergency. Examples include (Fire Report, Bill for major expense, such as a car repair or large appliance)

Application Process: Call or Walk In To Apply

Hours of Operation: Monday-Friday, 8:30am-1:30pm

Fees: No Fee For Service

Coverage Area(s): AL - Clarke County
CATHOLIC SOCIAL SERVICES OF BALDWIN / ESCAMBIA COUNTY, ALABAMA

Website: www.catholicsocialservices.org

Program: EMERGENCY SERVICES

Hotline: 251-947-2293
Description: Emergency assistance for food, clothing, rent, utilities and more. Distributes FEMA Funds and Project SHARE Funds. Helps with utilities, Offers some medical assistance. Provides case work and case management services. Provides information, referral services along with case advocacy.
Eligibility: Generally, eligibility is situational and determined by case manager interview

Hours Of Operation: 9:00 am-12:00 pm and 1:00 pm-4:30 pm, Mon-Fri
Application Process: Call For Appointment
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Escambia County

CATHOLIC SOCIAL SERVICES OF MOBILE

Website: www.catholicsocialservices.org

Program: DIRECT AID SERVICES

Hotline: 251-434-1500
Description: Program provides limited financial and material assistance to individuals and families in times of crisis. Assistance can be provided for food, clothing, household articles, personal hygiene items, and financial assistance for medicine, utilities, rent, and transportation.
Eligibility: Provides assistance once a year.
Hours Of Operation: 9:00 am-4:30 pm, Mon-Fri
Application Process: Call For Appointment 9:00 am-3:00 pm Mon-Fri. Appointments are required for all services. No walk ins.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL - Washington County

CENTRAL PRESBYTERIAN CHURCH

Website: www.cpcmidtown.com

Program: FOOD ASSISTANCE SERVICES

Hotline: 251-432-0591 (for donations)
Appointment Line: 251-999-9019
Description: Food Pantry available weekly. Clients may access one time per month.
CHRIST UNITED METHODIST

Website: www.christumcmobile.com

Program: LIFE GATE MINISTRY

Address: AL
Hotline: 251-380-0583
Description: The Lifegate Ministry's purpose is to aid church members and non-members in crisis situations; helping with utilities (with priority on elderly and/or disabled), food, and children's clothing. Lifegate is open Monday and Wednesday from 8:00 - 10:30 a.m. We serve the first 15 who are qualified. For more information call 251.380-0583. Contributions are always welcome! Donations can be mailed to the church or placed in an offering plate on Sunday morning. Make checks payable to CUMC, and please designate "Lifegate" on the FOR line.
Eligibility: We serve the first 15 people who are qualified. (Priority given to the elderly and disabled)
Hours Of Operation: 8:00 am - 10:30 am, Monday and Wednesday
Application Process: Call for an appointment (no walk-ins)
Coverage Area(s): AL - Mobile County

COMMUNITY ACTION - WEST ALABAMA

Website: https://www.cspswal.com/

Program: COMMUNITY ACTION - WEST ALABAMA

Address: 601 Black Bears Way, Tuscaloosa, AL
Hotline: 205-752-5429
Description: Residents needing utility assistance can call 205-758-4756 or 1-833-836-7817. This agency provides assistance with utility bills and food.
Elderly Assistance Program available for residents 60 and older. The program assists with medications, groceries up to $50 and build/repair home wheelchair ramp.
Hours Of Operation: Mon-Fri 8 a.m. - 4:30 p.m.
Application Process: Appointment Required
Coverage Area(s): AL - Bibb County, AL - Choctaw County, AL - Fayette County, AL - Greene County, AL - Hale County, AL - Lamar County, AL - Pickens County, AL - Sumter County, AL - Tuscaloosa County
COMMUNITY ACTION AGENCY OF SOUTH ALABAMA CAA-BALDWIN, ESCAMBIA, CLARKE, MONROE, Conecuh, Marengo, Wilcox Counties

Website: www.caaofsa.org

Program: DIRECT AID SERVICES

Description: Direct Aid services: financial assistance for housing, utilities, and medical bills.

Eligibility: Call For Details

Hours Of Operation:
8:00 am - 4:00 pm, Mon - Fri

Application Process: Call Appointment Line

Fees: No Fee for Service

Coverage Area(s):
AL - Baldwin County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Marengo County, AL - Monroe County

DAUPHIN WAY UNITED METHODIST CHURCH

Website: www.dauphinwayumc.org

Program: FOOD ASSISTANCE SERVICES

Description: For information on Meals On Wheels, please contact the South Alabama Regional Planning Commission/Area Agency on Aging @ 251-706-4680. (Please do not contact the church directly for this program).

Application Process: Call 251-706-4680, there may be a waitlist

Coverage Area(s):
AL - Mobile County

ECUMENICAL MINISTRIES, INC

Website: www.baldwinemi.org

Program: EMERGENCY AID PROGRAM

Address: 102 West Spruce, Foley, AL (South Baldwin Office)
564 Fairhope Ave, Fairhope, AL (Eastern Shore Office)

Hotline: 251-943-3445 (South Baldwin Office)
251-928-3430 (Eastern Shore Office)

Description: Emergency Aid is available by appointment: Tuesday and Thursday 9:00am - 11:30 am
The Emergency Aid Centers serve the following communities:

Eastern Shore Office
Serving the communities of:
South Baldwin Office:
Serving the communities of:
Foley, Elberta, Lillian, Magnolia Springs, Bon Secour

Eligibility:
Emergency in the household, low income or a disruption in income, medical situation. Households are eligible for financial assistance once in a 12-month period of time. Food assistance by determination of need, but not ongoing. Must live in service area, which are the cities of Fairhope, Daphne, Spanish Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.

Hours Of Operation:
8:00 am - 3:00 pm, Mon – Fri,
Hours may vary during Pandemic

Application Process:
Intake interview by appointment. Christmas Assistance by appointment, no walk-ins.

Fees:
No Fee for Service

Coverage Area(s):
AL - Baldwin County, AL - Baldwin County; Bon Secour, AL - Baldwin County Daphne, AL - Baldwin County - Elberta, AL - Baldwin County - Elberta, AL - Baldwin County - Fairhope, AL - Baldwin County - Foley, AL - Baldwin County Foley, AL - Baldwin County - Lillian, AL - Baldwin County - Lillian, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Montrose, AL - Baldwin County - Point Clear, AL - Baldwin County - Spanish Fort

GULF SHORES UNITED METHODIST CHURCH SERVANT MINISTRIES
Website: www.gulfshoresumc.org

Program: Limited Local DIRECT AID SERVICES and FOOD PANTRY

Address: 1900 Gulf Shores Parkway, Gulf Shores, AL
Hotline: 251-968-2411
Description: Program provides very limited rent and utility financial assistance as funds are available. Food Pantry available to anyone, Thursdays from 8:45-9:15am.
Eligibility: Must live in south of Co Rd 8 Baldwin County Area; aid amount based on need and funds available. Food Pantry is open availability.
Hours Of Operation: *Due to Hurricane Sally/Zeta and the Pandemic, financial services have been put on hold. Food Pantry, Thursdays from 8:45am-9:15am.
Application Process: Call for Details
Fees: No Fee For Service
Coverage Area(s): AL - Baldwin County
PRODISEE PANTRY

Program: FOOD ASSISTANCE SERVICES
Address: Spanish Fort, AL
Hotline: 251-626-1720
Description: Emergency food and referrals to other agencies that may help to stabilize a family’s situation.
Eligibility: Income based on USDA and SNAP Program. Can waive income requirements in extreme cases of need. Can receive food assistance once a month and must be a Baldwin County resident.
Hours Of Operation: 9:00 am -11:30am, Tuesdays for food distribution. Other times by appointment only.

Application Process: Call for appointment to sit with interviewer who goes over basic information, general income and expenses to determine appropriate referrals.
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County

REGENCY CHURCH OF CHRIST

Program: FOOD ASSISTANCE SERVICES
Address: 501 S University Blvd, Mobile, AL
Hotline: 251-345-8050
Description: Food Pantry available on the 3rd Thursday of each month, from 9:30 am to 11am.
Hours Of Operation: 9:30 am - 11:00 am, 3rd Thurs of the month
Coverage Area(s): AL - Mobile County

SALVATION ARMY - CLARKE COUNTY

Program: EMERGENCY SERVICES
Hotline: 334-636-9840
Description: Emergency food and provisions for clients who have experienced recent disaster such as storm damage or house-fire.
Eligibility: Valid Burnout Documentation (Fire Report with their name on it) from Fire Department required. Food Assistance available to those with proof of emergency (ex. bill for an emergency need such as a refrigerator or car battery)
Hours Of Operation:
Mon, Wed, Fri, at 1:30 Food Pantry (Non-Perishable Walmart Foods) available to first come first serve at 122 West Wilson Ave. Thomasville, AL

Application Process:
No appointment necessary for Food Assistance. Call for details on Emergency Services for Burnout Victims.

Coverage Area(s):
AL - Clarke County

SALVATION ARMY - SELMA

Program: SALVATION ARMY DIRECT AID SERVICES

Address: 2104 Franklin Street, Selma, AL
Hotline: 334-872-1646
Description: 9:30 am-11:30 am, Mon-Thu
The Salvation Army’s Emergency Family Assistance Program provides the temporary provision of food and financial assistance. Clients are also referred to other community resources that can assist in meeting their immediate and long-range needs. Each client is given individual care, and information to meet their individual needs.

Eligibility: Call For Details
Hours Of Operation:
9:00 am-4:00 pm, Mon-Fri
Application Process: Call For Details

Fees:
No Fee for Service
Coverage Area(s):
AL - Choctaw County

THE SALVATION ARMY OF COASTAL ALABAMA AREA COMMAND

Website: http://salvationarmyalm.org/coastalalabama/

Program: SOCIAL SERVICES DEPARTMENT

Address: 3200 Pleasant Valley Road, Mobile, AL
Hotline: 251-479-2389
Description: Food Pantry is available. Please call for an appointment.
Eligibility: Call For Details
Hours Of Operation: Call for an appointment.
Application Process: Walk In for Food Pantry- ID required
Fees: No Fee for Service
Coverage Area(s):
AL - Baldwin County, AL - Mobile County, AL - Washington County

FURNITURE

CATHOLIC SOCIAL SERVICES OF MOBILE
**Website:** www.catholicsocialservices.org

**Program: THRIFT STORE SERVICES**

<table>
<thead>
<tr>
<th>Address</th>
<th>188 South Florida Street, Mobile, AL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline</td>
<td>251-434-1550</td>
</tr>
<tr>
<td>Description</td>
<td>Thrift store operated by Catholic Social Services. Now located at the Service Center for Catholic Social Services. The Curiosity Shop is a thrift store operated by the Catholic Social Services of Mobile, AL. The site is designed to be informative for anyone looking to find out more about the Shop and its purpose in the community. The Curiosity Shop relies on donations from the community for merchandise.</td>
</tr>
<tr>
<td>Hours Of Operation</td>
<td>Hours reduced due to COVID: Monday: 12:00pm-4:00pm, Wednesday &amp; Friday: 9:00am-4:00pm</td>
</tr>
<tr>
<td>Application Process</td>
<td>Call for more information.</td>
</tr>
<tr>
<td>Coverage Area(s)</td>
<td>AL - Mobile County</td>
</tr>
</tbody>
</table>

**ECUMENICAL MINISTRIES, INC**

**Website:** www.baldwinemi.org

**Program: EMERGENCY AID PROGRAM**

<table>
<thead>
<tr>
<th>Address</th>
<th>102 West Spruce, Foley, AL (South Baldwin Office) 564 Fairhope Ave, Fairhope, AL (Eastern Shore Office)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline</td>
<td>251-943-3445 (South Baldwin Office) 251-928-3430 (Eastern Shore Office)</td>
</tr>
<tr>
<td>Description</td>
<td>Emergency Aid is available by appointment: Tuesday and Thursday 9:00am-11:30 am The Emergency Aid Centers serve the following communities: Eastern Shore Office Serving the communities of: Fairhope, Spanish Fort, Daphne, Malbis, Point Clear, Barnwell, Montrose, Belforest South Baldwin Office: Serving the communities of: Foley, Elberta, Lillian, Magnolia Springs, Bon Secour</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Emergency in the household, low income or a disruption in income, medical situation. Households are eligible for financial assistance once in a 12-month period of time. Food assistance by determination of need, but not ongoing. Must live in service area, which are the cities of Fairhope, Daphne, Spanish Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.</td>
</tr>
<tr>
<td>Fees</td>
<td>No Fee for Service</td>
</tr>
</tbody>
</table>
EDMUNDITE MISSIONS SSE

**Website:** www.edmunditemissions.org

**Program:** EDMUNDITE MISSIONS THRIFT STORE

**Address:** 1428 Broad Street, Selma, AL

**Hotline:** 334-872-2359

**Description:** The Missions assist with school uniforms and provide low-cost clothing, furniture, blankets, household items, and personal necessities through thrift stores located in Vredenburgh, Monroe County (Name of store: Wize Buyz - about 50 miles from Selma) and Mosses, Lowndes County (Name of store: The Price is Right, Good Shepherd Catholic Center - about 30 miles from Selma).

**Hours Of Operation:** 8:30 am-4:30 pm, Mon-Fri

**Application Process:** Call For Details

**Coverage Area(s):** AL - Monroe County

HABITAT FOR HUMANITY OF BALDWIN COUNTY

**Website:** www.baldwinhabitat.org

**Program:** THRIFT STORE SERVICES

**FAX:** 251-989-6425

**Service/Intake:** 251-989-6422

**Description:** Discount home improvement center that sells, new, used and surplus household items

**Hours Of Operation:** 9:00 am - 5:00 pm, Mon - Sat

**Coverage Area(s):** AL - Baldwin County

HABITAT FOR HUMANITY OF SOUTHWEST ALABAMA - MOBILE COUNTY

**Website:** www.habitatswalabama.org

**Program:** THRIFT STORE SERVICES

**Hotline:** 251-476-7171

**Description:** Discount home improvement center that sells, new, used and surplus household items
MISSION OF HOPE MINISTRIES

Website: missionofhopeministries.net

Program: THRIFT STORE SERVICES

Hotline: 251-649-0830
Description: Mission of Hope Used Furniture and Appliances is a thrift store providing this service to the communities of Mobile County.
Eligibility: Anyone
Coverage Area(s): AL - Mobile County

PENELOPE HOUSE, INC

Website: http://www.penelopehouse.org

Program: THRIFT STORE SERVICES

Hotline: 251-450-1200
Description: Provides clothing, household appliances and items, as well as furniture at a reasonable cost to the public.
Hours Of Operation: 10:00 am - 4:00 pm, Tues-Sat
Coverage Area(s): AL - Mobile County

THE SALVATION ARMY OF COASTAL ALABAMA AREA COMMAND

Website: http://salvationarmyalm.org/coastalalabama

Program: THRIFT STORE SERVICES (Thomasville, AL)

Administrative: 334-636-9840
Fax: 334-636-9878
Description: Thrift store to help the community in need of clothing, furniture and appliances.
Hours Of Operation: 9:00 am - 4:30 pm, Mon-Fri
Coverage Area(s): United States, AL - Clarke County, AL - Mobile County
GROUP RESIDENCES FOR ADULTS WITH DISABILITIES
MULHERIN CUSTODIAL HOME, INC

Website: http://www.mulherinhome.com/wp/

Program: HOUSING SERVICES

Description: Residential care for developmental delayed individuals. Able residents to attend school and/or work. There are no age restrictions. Mulherin Home is not equipped for in-house skilled nursing care.
Eligibility: 62 and older for Senior Housing
Housing Units available for Intellectually Disabled and Physically Handicapped Individuals
Hours Of Operation: 24 Hours
Application Process: Call To Apply
Fees: Call For Details
Coverage Area(s): AL - Mobile County

RONALD MCDONALD HOUSE CHARITIES OF MOBILE

Website: https://rmhcmobile.org/

Program: HOUSING SERVICES

Address: 1626 Springhill Ave, Mobile AL
Hotline: 251-694-6873
Description: Provides a supportive home environment offering care, compassion, and hope to families with seriously ill and injured children being treated at area hospitals
Hours Of Operation: 24 Hours
Application Process: Call To Apply
Fees: Call For Details
Coverage Area(s): AL - Mobile County
VOLUNTEERS OF AMERICA SOUTHEAST

Website: www.voase.org

Program: HOUSING SERVICES

Hotline: 251-300-3500
Description: Volunteers of America is a non-profit, faith-based organization. They provide residential services to individuals with intellectual and developmental disabilities. They also have a day habilitation program that provides training during the day for individuals with intellectual and developmental disabilities.
Eligibility: 62 and older for Senior Housing
Housing Units available for Intellectually Disabled and Physically Handicapped Individuals
Hours Of Operation: 8:00 am - 4:30pm, Mon - Fri
Application Process: Call To Apply
Fees: Call For Details
Coverage Area(s): AL - Mobile County

HOME DELIVERED MEALS

ALABAMA TOMBIGBEE REGIONAL COMMISSION

Website: www.atrcregion6.com

Program: NUTRITION/SENIOR CENTER SERVICES - TOMBIGBEE

Address: 107 Broad Street, Camden, AL
Hotline: 334-682-5206
Toll Free: 888-617-0500
Description: Senior Centers located throughout the region provide a central location for socialization, education, recreation and health promotion for seniors 60 years of age or older and their spouse regardless of their income. A variety of nutrition, health and education programs are offered at the centers. Social activities, field trips and exercise classes are also provided at many of the centers. In addition to a hot, nutritious noon meal on Monday through Friday at the senior center, home delivered meals are available for those seniors who are homebound. Space for these programs is limited and eligibility must be established prior to receiving services.
Eligibility: 60 years of age or older and their spouse
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri
Application Process: Call To Apply
**Baldwin County Council on Aging**

**Website:** [http://baldwincountyal.gov/departments/council-on-aging](http://baldwincountyal.gov/departments/council-on-aging)

### Program: Food Assistance Services

**Hotline:** 251-972-8506

**Toll Free:** 800-243-5463

**Description:** Provide hot meals on a regular basis for people who are elderly, who may be at risk for nutritional deficits without assistance and who can profit from an opportunity to socialize with others. Congregate meals are often combined with recreational, educational, and social activities.

**Eligibility:** Seniors age 60 and over

**Hours Of Operation:** Please call for details regarding curbside meal pick up and limited home bound meal delivery services.

**Application Process:** Call or Walk In To Apply

**Fees:** No Fee for Service

**Coverage Area(s):** AL - Eastern Shore, AL - Baldwin County, AL - Baldwin County, AL - Baldwin County - Loxley, AL - Baldwin County - Robertsdale, AL - Baldwin County - Stockton

### Baldwin County Council on Aging

**Website:** [http://baldwincountyal.gov/departments/council-on-aging](http://baldwincountyal.gov/departments/council-on-aging)

**Program: Food Assistance Services**

**Description:** There is no fee for this program but contributions are encouraged for those who are able.

**Coverage Area(s):** AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Dallas County, AL - Marengo County, AL - Monroe County, AL - Perry County, AL - Sumter County, AL - Washington County, AL - Wilcox County

**Eligibility:** Seniors age 60 and over

**Hours Of Operation:** Please call for details regarding curbside meal pick up and limited home bound meal delivery services.

**Application Process:** Call or Walk In To Apply

**Fees:** No Fee for Service

**Coverage Area(s):** AL - Eastern Shore, AL - Baldwin County, AL - Baldwin County - Loxley, AL - Baldwin County - Robertsdale, AL - Baldwin County - Stockton

### Dauphin Way United Methodist Church

**Website:** [www.dauphinwayumc.org](http://www.dauphinwayumc.org)

**Program: Food Assistance Services**

**Description:** For information on Meals On Wheels, please contact the South Alabama Regional Planning Commission/Area Agency on Aging @ 251-706-4680. (Please do not contact the church directly for this program).

**Application Process:** Call 251-706-4680, there may be a waitlist/limited services due to Pandemic

**Coverage Area(s):** AL - Mobile County

### Ecumenical, Inc

**Website:** [www.baldwinemi.org](http://www.baldwinemi.org)

**Program: Emergency Aid Program**

---
Address: 102 West Spruce, Foley, AL  
(South Baldwin Office)  
564 Fairhope Ave, Fairhope,  
AL (Eastern Shore Office)

Hotline:  
251-943-3445 (South Baldwin Office)  
251-928-3430 (Eastern Shore Office)

Description: Emergency Aid is available by appointment:  
Tuesday and Thursday  
9:00 am - 11:30 am  
The Emergency Aid Centers serve the following communities:

Eastern Shore Office  
Serving the communities of:  
Fairhope, Spanish Fort, Daphne, Malbis, Point Clear, Barnwell, Montrose Belforest

South Baldwin Office:  
Serving the communities of:  
Foley, Elberta, Lillian, Magnolia Springs, Bon Secour

Eligibility: Emergency in the household, low income or a disruption in income, medical situation. Households are eligible for financial assistance once in a 12-month period of time. Food assistance by determination of need, but not ongoing.  
Must live in service area, which are the cities of Fairhope, Daphne, Spanish Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.

Hours Of Operation:  
8:00 am - 3:00 pm, Mon – Fri, Hours may vary due to the Pandemic.


Fees: No Fee for Service

Coverage Area(s): AL - Baldwin County, AL - Baldwin County - Bon Secour, AL - Baldwin County - Daphne, AL - Baldwin County - Elberta, AL - Baldwin County - Elberta, AL - Baldwin County - Fairhope, AL - Baldwin County - Foley, AL - Baldwin County - Foley, AL - Baldwin County - Lillian, AL - Baldwin County - Lillian, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Montrose, AL - Baldwin County - Point Clear, AL - Baldwin County - Spanish Fort
### SENIOR COMPANION PROGRAM

**Program:** SENIOR COMPANION PROGRAM  
**Hotline:** 251-574-3232  
**Description:** Provide assistance and friendship to seniors who are homebound and to frail adults who are in day care centers. Services provided by volunteers: Helping others to maintain their highest level of independent living; preparing meals for clients; escorting to medical appointments; and assisting with day-to-day living tasks.  
**Hours Of Operation:** 8:00 am - 4:30 pm, Mon-Fri  
**Application Process:** Call for more information.  
**Coverage Area(s):** AL - Mobile County

### SOUTH ALABAMA REGIONAL PLANNING COMMISSION - AREA AGENCY ON AGING

**Website:** www.agingsouthalabama.org

**Program:** SAIL CENTERS AND MEALS ON WHEELS  
**Hotline:** 251-706-4680  
**Description:** Delivers meals once a day, five days a week (Monday - Friday) to the homebound elderly. Must complete an application, and consent to an interview to receive meals.  
**Eligibility:** Elderly  
**Hours Of Operation:** 8:00 am-5:00 pm, Mon-Fri  
**Application Process:** Call For Details  
**Fees:** Call For Details  
**Coverage Area(s):**  
- AL - Baldwin County, AL Bay Minette, AL - Baldwin County - Daphne, AL - Baldwin County - Stockton, AL - Escambia County, AL - Escambia County - Atmore, AL - Escambia County - Brewton, AL - Escambia County - Flomaton, AL - Escambia County - Huxford, AL - Mobile County, AL - Mobile County - Bayou La Batre, AL - Mobile County - Citronelle, AL - Mobile County - Creola, AL - Mobile County - Grand Bay, AL - Mobile County - Mobile, AL - Mobile County - Mobile County - Mobile, AL - Mobile County - Mobile, AL - Mobile County - Mobile County - Mobile, AL - Mobile County - Mobile County - Mobile, AL - Mobile County - Mobile County - Mobile, AL - Mobile County - Mobile County - Mobile, AL - Mobile County - Mobile County - Mount Vernon, AL - Mobile County - Prichard, AL - Mobile County - Wilmer
HOME PURCHASE/MORTGAGE REFINANCE LOANS

ALABAMA DEPARTMENT OF AGRICULTURE RURAL DEVELOPMENT

Website:  https://www.rd.usda.gov/al

Program: SINGLE FAMILY HOUSING DIRECT LOANS/REPAIR LOANS AND GRANTS - BAY MINETTE OFFICE

Address: 207 Faulkner Drive, Suite 102, Bay Minette, AL
Hotline: 251-937-3297, ext. 4
Description: HOUSING DIRECT LOAN - this program assists low- and very-low-income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant’s repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. The amount of assistance is determined by the adjusted family income.

HOUSING REPAIR LOANS AND GRANTS - this provides loans to very-low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards.

Eligibility: low-income to very low-income individuals
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call or Walk In To Apply
Fees: Call for Details
Coverage Area(s): AL - Baldwin County, AL – Clarke County, AL – Conecuh County, AL – Escambia County, AL – Mobile County, AL – Monroe County, AL -Washington County

Program: SINGLE FAMILY HOUSING DIRECT LOANS/REPAIR LOANS AND GRANTS - CAMDEN OFFICE

Address: 321 Depot Street, Camden, AL
Hotline: 334-682-4116, ext. 4
Description: HOUSING DIRECT LOAN - this program assists low- and very-low-income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant’s repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. The amount of assistance is determined by the adjusted family income.

HOUSING REPAIR LOANS AND GRANTS - this provides loans to very-low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards.
ALABAMA HOUSING FINANCE AUTHORITY

Website: www.ahfa.com

Program: HOMEOWNERSHIP SERVICES

Service/Intake: 334-244-9200
Toll-Free Number: 800-325-2432
TTY: 334-271-6785
Description: To serve the housing needs of low- and moderate-income residents, through affordable financing of safe, sanitary single- and multifamily housing
 Eligibility: Low- and moderate-income Alabama residents
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Coverage Area(s): AL - Autauga County, AL - Butler County, AL - Chilton County, AL - Choctaw County, AL - Dallas County, AL - Lowndes County, AL - Marengo County, AL - Perry County, AL - Wilcox County
Application Process: Call or Walk In To Apply
Fees: Call For Details

USDA RURAL DEVELOPMENT - ALABAMA BAY MINETTE AREA OFFICE

Website: https://www.rd.usda.gov/al

Program: HOUSING ASSISTANCE

Hotline: 251-937-3297 ext. 5
Description: Loans for the purchase or improvement of homes, grants for senior citizens (62 or older) for repairs to remove health hazards to owner occupied homes, low interest, very low-income homeowners for repairs 1% interest/20yr term.
Eligibility: There are numerous requirements; most deal with credit history, repayment ability, citizenship, and income level.
Hours Of Operation: 8:00 am-4:30 pm Mon-Fri
### Application Process:
Phone for information/application.

### Fees:
Call for details.

### Coverage Area(s):
AL - Baldwin County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County

### Program: SINGLE FAMILY HOUSING DIRECT LOANS/REPAIR LOANS AND GRANTS - BAY MINETTE OFFICE

<table>
<thead>
<tr>
<th>Address:</th>
<th>207 Faulkner Drive, Suite 102, Bay Minette, AL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline:</td>
<td>251-937-3297, ext. 4</td>
</tr>
<tr>
<td>Description:</td>
<td>HOUSING DIRECT LOAN - this program assists low- and very-low-income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant’s repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. The amount of assistance is determined by the adjusted family income. HOUSING REPAIR LOANS AND GRANTS - this provides loans to very-low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards.</td>
</tr>
<tr>
<td>Eligibility:</td>
<td>low-income to very low-income individuals</td>
</tr>
<tr>
<td>Hours Of Operation:</td>
<td>8:00 am-5:00 pm, Mon-Fri</td>
</tr>
<tr>
<td>Application Process:</td>
<td>Call or Walk In To Apply</td>
</tr>
<tr>
<td>Fees:</td>
<td>Call For Details</td>
</tr>
<tr>
<td>Coverage Area(s):</td>
<td>AL - Baldwin County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County</td>
</tr>
</tbody>
</table>

### Program: SINGLE FAMILY HOUSING DIRECT LOANS/REPAIR LOANS AND GRANTS - CAMDEN OFFICE

<table>
<thead>
<tr>
<th>Address:</th>
<th>321 Depot Street, Camden, AL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline:</td>
<td>334-682-4116, ext. 4</td>
</tr>
</tbody>
</table>
**HOUSING DIRECT LOAN** - this program assists low- and very-low-income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant’s repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. The amount of assistance is determined by the adjusted family income.

HOUSING REPAIR LOANS AND GRANTS - this provides loans to very-low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards.

**Eligibility:**
- low-income to very low-income individuals

**Hours Of Operation:**
- 8:00 am-5:00 pm, Mon-Fri

**Application Process:**
- Call or Walk In To Apply

**Fees:**
- Call For Details

**Coverage Area(s):**
- AL - Autauga County, AL - Butler County, AL - Chilton County, AL - Choctaw County, AL - Dallas County, AL - Lowndes County, AL - Marengo County, AL - Perry County, AL - Wilcox County

---

**CATHOLIC SOCIAL SERVICES OF MOBILE**

**Program: HOME REPAIR**

**Hotline:**
- 251-434-1500

**Description:**
- Free minor home repair for seniors and those who are disabled including, but not limited to:
  - Painting, replacing windows, caulking, repairing/installing flooring, building small porches/wheelchair ramps, and yard clean-up.

**Eligibility:**
- Call For Details

**Application Process:**
- Call for an Appointment

**Fees:**
- No Fee For Service

**Coverage Area(s):**
- AL - Mobile County

---

**ECUMENICAL MINISTRIES, INC.**

**Program: HOME REPAIR**

**Website:**
- https://www/baldwinemi.org/repairbaldwin

**Description:**
- Through the hard work of volunteers, contractors and partnerships with other local organizations, we provide assistance to low-income, elderly, or handicapped homeowners who need necessary repairs to save the life of their home. Repairs can include roofing, flooring, plumbing, wheelchair ramp construction and other necessary repairs.
HOMELESS SHELTER

FAMILY PROMISE OF BALDWIN COUNTY

Website: familypromisebaldwinal.org

Program: HOMELESS SERVICES

Hotline: 251-947-5641
Description: Our mission is to provide temporary shelter, related services and nurturing support to families as they work to achieve and sustain independence.

Eligibility: Homeless family’s w/dependent children.

Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call for specifics
Fees: N/A
Coverage Area(s): AL - Baldwin County

FAMILY PROMISE OF COASTAL ALABAMA

Website: familypromisemobile.org

Program: HOMELESS SERVICES

Hotline: 251-441-1991
Description: Our mission is to provide temporary shelter, related services and nurturing support to families as they work to achieve and sustain independence.

Eligibility: Homeless families w/dependent children, homeless or within one week of eviction, must be willing and able to work, and no felonies.

Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri
Application Process: Call for specifics
HOUSING FIRST, INC

Website: http://www.hfal.org

Program: HOMELESS SERVICES

Hotline: 251-450-3345
Description: Also known as the Homeless Coalition of the Gulf Coast, serving to identify and quantify the needs of the homeless population; to coordinate efforts of various agencies providing assistance to this homeless population; and to obtain funding to enable the corporation or some of its constituent agencies to provide shelter and services to the homeless population.

Hours Of Operation:
AL - Mobile County, AL

KINGS HOME

Website: www.kingshome.org

Program: HOMELESS SERVICES

Address: 221 King’s Drive, Chelsea, AL
Hotline: 205-678-8331
Description: Bethany Hannah Home is a residential shelter located in Jefferson County for homeless women and women with children. These women are given loving support in a Christian home setting to assist them in becoming stable and independent.

Eligibility: Homeless women without children.

Hours Of Operation:
Mon-Sun 24 hours

Application Process: Call For Details

Fees: No Fee for Service

Coverage Area(s):
AL

THE SALVATION ARMY OF COASTAL ALABAMA AREA COMMAND

Website: http://salvationarmymylm.org/coastalalabama

Program: THE FAMILY HAVEN

Hotline: 251-471-0029
Description: Emergency Homeless shelter for families: Women with children / men with children / couples with children.
Eligibility: Any family experiencing homelessness with dependent children up to age 18 yrs.
Hours Of Operation: 24/7
Application Process: Call For Details
Fees: Program Fees are assessed after 30 days residency. The fees are 30% of expendable income, not to exceed $60 per week.
Coverage Area(s): AL - Baldwin County, AL - Mobile County

MARY’S SHELTER

Website: https://www.maryssheltergulfcoast.org/

Program: HOMELESS SERVICES
Address: Elberta, AL
Hotline: 251-986-6200
Description: Shelter for homeless, pregnant women
Eligibility: Pregnant women, ages 19 and older
Hours of Operation: 24/7
Application Process: Call or Visit Website for more information
Coverage Area(s): AL

WATERFRONT RESCUE MISSION

Website: www.waterfrontmission.org

Program: HOMELESS SERVICES
Hotline: 251-433-1847  
Address: 279 - A N. Washington Ave. Mobile, AL  
Description: Homeless Shelter for Men. Breakfast and Dinner served to clients in the program. Lunch available to all homeless, served daily. Serves meals for Thanksgiving and Christmas day.  
Hours Of Operation: 9:00 am-3:00 pm, Lunch at Noon, Shelter Check-In 4:00pm-6:00pm  
Application Process: Walk In To Apply  
Fees: Call For Details

DUMAS WESLEY COMMUNITY CENTER

Website: https://www/dumaswesley.org/transitional-housing

Program: SYBIL H. SMITH FAMILY VILLAGE- TRANSITIONAL HOUSING

Address: Mobile, AL  
Hotline: 251-473-5526  
Description: Transitional housing for single homeless women and families experiencing homelessness.  
Eligibility: 24 years of age or older, homeless, able to work/attend school, be drug and alcohol free  
Hours of Operation: Monday-Friday, 8:00am- 4:00pm  
Application Process: Call or Visit Website for more information  
Coverage Area(s): AL-Baldwin County, AL- Clarke County, AL- Mobile County, AL- Washington

HOUSING AUTHORITIES

HOUSING AUTHORITY – ATMORE

Website: https://affordablehousingonline.com/

Program: HOUSING SERVICES

Hotline: 251-368-8442  
Description: Public Housing Authority for Atmore  
Coverage Area(s): AL – Escambia County

HOUSING AUTHORITY - BAY MINETTE

Website: https://www.gosection8.com/Section-8-housing-in-Bay-Minette-Baldwin-AL/

Program: HOUSING SERVICES
HOUSING AUTHORITY - BAY MINETTE

Website: https://affordablehousingonline.com

Program: HOUSING SERVICES

Hotline: 251-937-2211
Description: Public Housing Authority for Bay Minette
Coverage: AL - Baldwin County
Area(s):

HOUSING AUTHORITY - BREWTON

Website: https://affordablehousingonline.com

Program: HOUSING SERVICES

Hotline: 251-867-5247
Description: Public Housing Authority for Brewton
Coverage: AL - Escambia County
Area(s):

HOUSING AUTHORITY – CHICKASAW

Website: http://chickasawha.com/

Program: HOUSING SERVICES

Hotline: 251-457-6841
Description: Public Housing Authority for Chickasaw
Coverage: AL - Mobile County
Area(s):

HOUSING AUTHORITY – EVERGREEN

Website: https://affordablehousingonline.com

Program: HOUSING SERVICES

Hotline: 251-578-1488
Description: Public Housing Authority for Evergreen
Coverage: AL – Conecuh County
Area(s):

HOUSING AUTHORITY - FOLEY

Website: www.foleyha.org/

Program: HOUSING SERVICES

Hotline: 251-943-5370
Description: Public Housing Authority for Foley
We offer two separate programs: Public Housing and the Housing Choice Voucher HCV Program/Section 8. Both programs are designed to assist low income families with their housing needs.
HOUSING AUTHORITY – MOBILE

Website: https://www.mobilehousing.org/

Program: HOUSING SERVICES

Hotline: 251-434-2200
Description: Public Housing Authority for Mobile
We offer two separate programs: Public Housing and the Housing Choice Voucher HCV Program/Section 8. Both programs are designed to assist low-income families with their housing needs.

Coverage Area(s): AL - Mobile County

HOUSING AUTHORITY - PRICHARD

Website: http://www.prichardhousing.com/

Program: HOUSING SERVICES

Hotline: 251-456-3324
Description: Public Housing Authority for Prichard
We offer two separate programs: Public Housing and the Housing Choice Voucher HCV Program/Section 8. Both programs are designed to assist low-income families with their housing needs.

Coverage Area(s): AL – Mobile County

HOUSING COUNSELING

INCHARGE DEBT SOLUTIONS

Website: www.incharge.org

Program: INCHARGE BUDGET COUNSELING SERVICES

Address: 5750 Major Blvd, Suite 300, Orlando, FL
Toll Free: 800-565-8953
Description: InCharge is committed to providing services that help consumers pay off their debts and achieve financial independence. InCharge Debt Solutions is a non-profit, community service organization offering confidential and professional credit counseling, debt management, and financial education programs to individuals nationwide. At the core of InCharge’s credit counseling services is a comprehensive Debt Management Program for individuals experiencing financial trouble. Through the program, InCharge works with creditors to help individuals get out of debt without taking a loan.

Eligibility: Anyone experiencing financial distress.
**LIFELINES COUNSELING SERVICES, INC**

**Website:** www.lifelinesmobile.org

**Program: CONSUMER CREDIT COUNSELING**

**Hotline:** 251-602-0011

**Description:** Consumer Credit Counseling Service (CCCS): Consumer Credit Counseling Service provides consumers in Southwest Alabama with assistance in managing personal finances, both preventive - for those wanting to avoid serious financial problems and rehabilitative - for those who are experiencing financial problems:

- Information and Referral Budget Counseling
- Credit/Debt Management Counseling and Education
- Community Education
- Bankruptcy Counseling and Education

**Housing Counseling and Education:**
- _ Pre-purchase _ Post-purchase
- _ Delinquent Rent _ Foreclosure Prevention
- _ Loss Mitigation _ Reverse Mortgage
- _ Down Payment Asst./ Home Buyer Education

**Eligibility:** Call for specifics.

**Hours Of Operation:** 8:30 am-5:00 pm, Mon-Fri

**Application Process:** Call For Appointment

**Fees:** Fees vary; call for specifics. No one is denied service due to inability to pay.

**Coverage Area(s):** AL - Baldwin County, AL - Choctaw County, AL - Clarke County, AL - Mobile County, AL - Monroe County, AL - Washington County

---

**US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**

**Website:** www.hud.gov

**Program: FHA - FEDERAL HOUSING ADMINISTRATION INSURED LOAN AND PROGRAMS**

**Address:** Medical Forum Building, 950 22nd Street North, Birmingham, AL

**Toll Free:** 800-225-5342
Description: An FHA insured loan is a US Federal Housing Administration mortgage insurance backed mortgage loan which is provided by an FHA-approved lender. FHA insured loans are a type of federal assistance and have historically allowed lower income Americans to borrow money for the purchase of a home that they would not otherwise be able to afford.

Eligibility: lower income individuals
Application Process: Call Toll-Free for more info on FHA loans
Coverage Area(s): AL

HOUSING DISCRIMINATION ASSISTANCE

CENTER FOR FAIR HOUSING, INC

Website: www.sacfh.org

Program: LEGAL SERVICES

Address: AL
Hotline: 251-479-1532
Description: Mobile Fair Housing Center is a private, non-profit agency assisting residents who encounter housing discrimination based on race, national origin, color, religion, sex, familial status (having children) or disability. The center provides and conducts public education, appropriate referrals and investigates services.

Eligibility: Anyone encountering housing discrimination.
Hours Of Operation: 8:00 am - 5:00 pm, Mon-Fri
Application Process: Call For Appointment or With Questions. All potential clients are seen by appointment ONLY.
Fees: No Fee for Service.
Coverage Area(s): AL - Mobile County

US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Program: HUD RENTAL PROGRAM

Address: Medical Forum Building, 950 22nd Street North, Birmingham, AL
Toll Free: 800-955-2232
Description: This is a federal agency that provides services to insure adequate housing for individuals.

For questions about HUD rental programs, including Housing Choice (Section
8) Vouchers, contact our local Public and Indian Housing (PIH) Resource Center through email or visit the website (listed below)

**Application Process:**
Call the 800 number or visit the website to fill out an online application

**Coverage Area(s):**
AL

---

**INCOME SUPPORT AND EMPLOYMENT**

**CAREER COUNSELING**

**ALABAMA DEPARTMENT OF LABOR**

**Website:**
www.labor.alabama.gov

**Program: CAREER DEVELOPMENT SERVICES**

| Address: | 649 Monroe Street, Montgomery, AL |
| Hotline: | 800-361-4524 |
| Toll Free: | 866-234-5382 |
| Phone1: | 334-956-4036 |

**Description:**
Oversees unemployment claims and compensation. Also provides labor market information and operates career centers throughout the state of Alabama that assist job seekers with employment opportunities and other career development services. Job seekers may search for jobs online or find their local career center at http://joblink.alabama.gov

**Eligibility:**
Work Force

**Hours Of Operation:**
8:00 am-5:00 pm, Mon-Fri

**Application Process:**
Call or Walk In For Services
Visit Website For Local Offices and Job Searches

**Fees:**
No Fee for Service

**Coverage Area(s):**
AL

---

**ALABAMA DEPARTMENT OF REHABILITATION SERVICES**

**Program: VOCATIONAL REHABILITATION SERVICES (VRS)**

| Address: | 602 South Lawrence Street, Montgomery, AL |
| Hotline: | 334-293-7500 |
Toll Free: 800-441-7607
Description: Vocational Rehabilitation Service helps Alabamians with disabilities achieve independence through employment. VRS provides specialized employment- and education-related services and training to assist teens and adults with disabilities in becoming employed. Services include educational services; vocational assessment, evaluation and counseling; job training; assistive technology; orientation and mobility training; and job placement.
Eligibility: Individuals must have a physical or mental impairment that is a substantial impediment to employment and must be able to benefit from services in terms of going to work.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Appointment
Coverage Area(s): AL

CAREER CENTER – BAY MINETTE

Website: www.unemploymentoffice.us/alabama/bay-minette-al-career-center

Program: CAREER DEVELOPMENT SERVICES

Hotline: 251-937-4161
Description: Employment and training activities, educational opportunities, job skills and training, job search, career counseling, and GED preparation. Also, offering assistance with resume preparation.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Details
Coverage Area(s): AL - Baldwin County

CAREER CENTER – BREWTON

Website: http://www.unemploymentoffice.us/alabama-unemployment-offices/brewton-al-unemployment-office/

Program: CAREER DEVELOPMENT SERVICES
Service/Intake: 251-867-3247
Unemployment Claims: 866-234-5382
FAX: 251-867-5798
Description: Employment and training activities, educational opportunities, job skills and training, job search, career counseling, and GED preparation. Also helping with resume preparation.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Details
Coverage Area(s): AL - Escambia County

CAREER CENTER – FOLEY

Website: http://www.unemploymentoffice.us/alabama-unemployment-offices/foley-al-unemployment-and-career-center-office/

Program: CAREER DEVELOPMENT SERVICES
Service/Intake: 251-943-1575

Unemployment Claims: 866-234-5382
FAX: 251-943-8867
Description: Employment and training activities, educational opportunities, job skills and training, job search, career counseling, and GED preparation. Also help with resume preparation.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Details
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County

CAREER CENTER – JACKSON

Website: http://www.unemploymentoffice.us/alabama-unemployment-offices/jackson-al-career-center-and-unemployment-office/

Program: CAREER DEVELOPMENT SERVICES
Address: 3090 US-43, Jackson, AL
Hotline: 251-246-2453
Unemployment Claims: 866-234-5382
Description: Employment and training activities, educational opportunities, job skills and training, job search, career counseling, and GED preparation. Also help with resume preparation.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Details
Fees: No Fee for Service
Coverage Area(s): AL - Clarke County

CAREER CENTER – MONROEVILLE
Website: http://www.unemploymentoffice.us/alabama-unemployment-offices/monroeville-al-career-center-and-unemployment-office/

Program: CAREER DEVELOPMENT SERVICES
Hotline: 251-575-3894
Description: Employment and training activities, educational opportunities, job skills and training, job search, career counseling, and GED preparation. Also helps with resume preparation.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Details
Fees: No Fee for Service
Coverage Area(s): AL - Monroe County

DEARBORN YMCA
Website: www.dearbornymca.org

Program: PATHWAY TO EMPLOYMENT
Address: 321 North Warren Street, Mobile, AL
<table>
<thead>
<tr>
<th><strong>DESICAREERTRAININGCENTER</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Website:</strong> Desictc.com</td>
</tr>
</tbody>
</table>

**Program: DESI**

<table>
<thead>
<tr>
<th><strong>Hotline:</strong></th>
<th>251-471-4443</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Description:</strong> DESI is a career training center for young adults that are in need of the following:</td>
<td></td>
</tr>
<tr>
<td>- a job</td>
<td></td>
</tr>
<tr>
<td>- a GED</td>
<td></td>
</tr>
<tr>
<td>- assistance enrolling into college</td>
<td></td>
</tr>
<tr>
<td>- referrals to welding training</td>
<td></td>
</tr>
<tr>
<td>- Microsoft Office 2000 Certification Training</td>
<td></td>
</tr>
<tr>
<td>- Career Readiness Certificate</td>
<td></td>
</tr>
</tbody>
</table>

| **Coverage Area(s):** | AL - Mobile County |

**FAMILY GUIDANCE CENTER OF ALABAMA**

| **Website:** www.familyguidancecenter.org |

**Program: FAMILY GUIDANCE CENTER OF ALABAMA - MONTGOMERY OFFICE**

| **Address:** 2358 Fairlane Drive, Montgomery, AL |
| **Hotline:** 334-270-4100 |
| **Toll Free:** 800-499-6597 |
Description: Agency offers a full range of services for families including counseling, parenting education, prenatal support, marriage enrichment, services for business and industry, child care support services, senior services, services for young adults, career development, job training and other therapeutic services for families. Programs include Success by 6, Parenting Matters (fathering program), Work Ready! (young adults), Therapeutic Counseling, Families In Transition, First Teacher Home Visiting Program, Kids and Kin, Family Service Center of Montgomery County, and the Traveler’s Aid Program for stranded travelers who have no resources.

Eligibility: Families in need

Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri

Application Process: Call For Details

Fees: No Fee for Service

Coverage Area(s): AL

GOODWILL GULF COAST

Website: www.gesgc.org

Program: CAREER DEVELOPMENT SERVICES

Service/Intake: 251-471-1581

Description: Goodwill Easter Seals provides employment assistance at all of our Community Centers for people referred by other agencies and the general public. Beyond Jobs is an overlay program, to enhance an existing program. It offers women a chance to develop a financial plan and to receive financial incentives for reaching employment milestones. For more information about Beyond Jobs 101, please contact Denise Evans at denise.evans@gesgc.org.

Coverage Area(s): AL - Baldwin County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County - Semmes

MOBILE WORKS, INC

Website: www.mobile-works.org

Program: CAREER DEVELOPMENT SERVICES

Hotline: 251-461-4146

Description: Employment and training activities, educational opportunities, job skills and training, job search, career counseling, and GED preparation. Also helps with resume preparation.

Hours Of Operation: 8:00 am-4:00 pm, Mon-Fri
**THE BRIDGE CENTER, INC.**

**Website:**  
http://thebridgecenterinc.org/

**Program: CAREER DEVELOPMENT SERVICES**

**Hotline:** 251-586-8255

**Description:** Employment and training activities, educational opportunities, job skills and training, job search, career counseling, and GED preparation. Also helps with resume preparation. Located in downtown Mobile, AL.

**Hours Of Operation:** 8:00 am-4:00 pm, Mon-Fri

**Application Process:** Call For Details

**Fees:** None.

**Coverage Area(s):** AL - Mobile County

**INDEPENDENT LIVING COMMUNITIES/COMPLEXES**

**AHEPA MANAGEMENT COMPANY, INC.**

**Website:** https://www.ahepamgmt.com

**Program: HOUSING SERVICES**

**Description:** AHEPA Management Company began their goal to provide safe, affordable housing for the elderly in 1982. The mission of AHEPA National Housing Corporation (ANHC) is to provide affordable housing for the low-income elderly and disabled persons, and to ensure that they receive the services designed to meet their physical and social needs.

**Eligibility:** Rental facilities for persons 62 and over or 18-61 that are mobility impaired.

**Hours Of Operation:** Monday-Friday 8:00am-5:00pm

**Application Process:** Call For Details (see last page of directory for individual site phone number)

**Coverage Area(s):** AL - Baldwin County, AL - Baldwin County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County
AHEPA Sites:

AHEPA 310 SENIOR APARTMENTS
2250 Hillcrest Road
Mobile, AL 36995
251 660 1793

AHEPA 310 III SENIOR APARTMENTS
20765 Bishop Road
Fairhope, AL 36532
251 928 7352

AHEPA 310 IV SENIOR APARTMENTS
100 Ahepa Way
Saraland, AL 36571
251 679 0770

AHEPA 310 V SENIOR APARTMENTS
100 Ahepa Lane
Mobile, AL 36609
251 666 5696

AHEPA 310 VI SENIOR APARTMENTS
5223 Cottage Hill
Mobile, AL 36609
251 665 9026

AHEPA 310 VIII SENIOR APARTMENTS
6430 Cottage Hill Road Mobile, AL 36695
251 661 0371

AHEPA 310 VIII SENIOR APARTMENTS
12680 Padget Switch Road Irvington, AL 36544
251 824 1895

AHEPAH 310 IX SENIOR APARTMENTS
7560 Olympic Lane
Theodore, AL 36582
251 653 2294

AHEPA 310 X SENIOR APARTMENTS 9180 Hellenic Way
Semmes, AL 36575
251 645 2405

AHEPA 310 XI SENIOR APARTMENTS
7560-A Olympic Lane Theodore, AL 36582
251 653 9880

AHEPA 310 XII SENIOR APARTMENTS
1409 Pollard Road
Daphne, AL 36526
251 626 9228

AHEPA 310 Citronelle Apartments 8435 W. State Street
Citronelle, AL 3652
251 866 3000
BELLE ISLE SENIOR APARTMENTS

Website: http://www.apartmentfinder.com/Alabama/Robertsdale-Apartments/Belle-Isle-Senior-Apartments

Program: HOUSING SERVICES

Service/Intake: 844-747-3817
Description: Senior age-restricted affordable one- and two-bedroom apartments.
Eligibility: Age and Income Restrictions apply; Call For Details
Hours Of Operation: Limited Hours during Pandemic, Call for Assistance
Fees: Call For Details
Coverage Area(s): AL - Baldwin County, AL - Mobile County

CAREPATROL

Website: www.carepatrol.com

Program: SENIOR ADVISORS

Hotline: 251-241-0350
Description: CarePatrol is a Senior Living Placement Service. We help families find assisted living, independent living, Alzheimer's and memory care communities as well as nursing homes and in-home care. For over 23 years, our services have been FREE TO FAMILIES as we are compensated by our national network of care providers.
Hours Of Operation: Always open
Fees: Free
Coverage Area(s): United States

INDIVIDUAL & FAMILY SUPPORT OF SOUTH ALABAMA

Program: INDIVIDUAL & FAMILY SUPPORT PROGRAM

Hotline: 251-438-1609
Description: Serves individuals with developmental disabilities or traumatic brain injury.
Eligibility: Developmental disabilities or traumatic brain injury.
Hours Of Operation: By appointment only
Application Process: Application for assistance available online at www.famsupport.com or by calling 251-438-1609. Must have a developmental disability before age of 22 or a traumatic brain injury.
Fees: No Fee for Service
**MODEST NEEDS FOUNDATION**

**Website:** Modestneeds.org

**Program: SELF-SUFFICIENCY GRANT PROGRAM**

**Description:** Modest Needs works to promote self-sufficiency of low-income but working individuals and families by providing assistance once every twelve months to those that are usually able to support themselves. In addition to the low-income experiencing a financial need, they provide assistance for returning veterans and their families, those who have recently returned to work after being unemployed, those who are job hunting, and small non-profits.

**Eligibility:** Low-income, normally able to cover expenses, but experiencing a one-time financial need.

**Application Process:** Go to the website www.modestneeds.org; click on “For Applicants;” read through the different grants; click on “Apply for Help.”

**Fees:** No Fee For Service

**Coverage Area(s):** AL - Statewide

---

**OPERATION FAMILY FUND**

**Program: VETERANS SERVICES**

**Description:** Operation Family Fund assists the injured and families of those who have been injured as part of the Global War on Terrorism, whether domestic or abroad, military or civilian, with financial grants for transitioning to their new circumstances and achieving financial self-sufficiency. Operation Family Fund provides financial assistance to severely disabled, eligible Veterans in the form of grants for each eligible member or member’s family to meet personal, short- and long-term living needs in these areas: food, rent or utilities, emergency transportation and vehicle repair, funeral expenses, legal expenses, medical, dental expenses, assistance with a home, rental, lease, purchase or home improvements, assistance with the purchase, rent or lease of a vehicle.

**Eligibility:** Eligible members and families or members of Military and Civilian personnel who have been severely disabled while serving their country. The member must have been an employee or contractor working for the U.S. Federal Government and have been performing duties in conjunction with the war on terror and or Operation Enduring Freedom or Operation Iraqi Freedom at the time of their severe disability.

**Application Process:** Email is the preferred method of intake: support@operationfamilyfund.org or 760-793-0053

**Documentation Required:** Proof of employment and assignment to Operation Enduring and Iraqi Freedom will be required. The Operation Family Fund Board of Directors along with medical consultants shall determine eligibility of severely disabled
members. Marriage Certificates, Birth Certificates, Social Security cards, passports or driver’s license may be required.

Coverage Area(s):
AL - Statewide

SALVATION ARMY – SELMA

Program: SALVATION ARMY DIRECT AID SERVICES

Address: 2104 Franklin Street, Selma, AL
Hotline: 334-872-1646
Description: 9:30 am-11:30 am, Mon-Thu
The Salvation Army’s Emergency Family Assistance Program provides the temporary provision of food and financial assistance. Clients are also referred to other community resources that can assist in meeting their immediate and long-range needs. Each client is given individual care, and information to meet their individual needs.

Eligibility: Call For Details
Hours Of Operation: 9:00 am-4:00 pm, Mon-Fri
Application Process: Call For Details
Fees: No Fee for Service
Coverage Area(s): AL - Choctaw County

USA CARES

Program: USA CARES VETERANS SERVICES

Address: 11760 Commonwealth Drive, Louisville, KY
Hotline: 800-773-0387
Description: 9:30 am-11:30 am, Mon-Thu
The Salvation Army’s Emergency Family Assistance Program provides the temporary provision of food and financial assistance. Clients are also referred to other community resources that can assist in meeting their immediate and long-range needs. Each client is given individual care, and information to meet their individual needs.

Eligibility: Call For Details
Hours Of Operation: 8:30 am-4:30 pm, Mon-Fri
Application Process: Call For Details or Apply Online
Fees: No Fee for Service
Coverage Area(s): AL - Choctaw County, AL - Dallas County, AL - Lowndes County, AL - Marengo County, AL - Perry County, AL - Wilcox County
INDIVIDUAL AND FAMILY SUPPORT SERVICES

ADULT DAY PROGRAMS

ALTAPOINTE HEALTH SYSTEMS CORPORATE HEADQUARTERS

Website: www.altapointe.org

Program: CARE POINTE

Hotline: (251) 450-2211
Toll Free: (888) 335-3044
Description: CarePointe is AltaPointe’s call center that serves as the initial contact for most patients entering into or returning to AltaPointe care. Our knowledgeable CarePointe specialists are standing by 24/7 to take your call. Simply put, CarePointe connects patients with services.

CarePointe specialists’ direct patients coming into, going out of and transferring between programs within AltaPointe or within the community. Between the hours of 8 a.m. and 4:30 p.m. each weekday, our specialists can screen patients to determine their needs, schedule appointments, handle hospital referrals and connect callers with the appropriate services within the AltaPointe system and in the community.

Eligibility: Call AltaPointe’s call center, CarePointe, at 251-450-2211 for information about admission and to receive an assessment.

Hours Of Operation: 8am-4:30pm Mon-Fri
Application Process: CarePointe, AltaPointe’s call center, provides access to AltaPointe services and 24hr crisis intervention. It also provides referrals to other community resources. In cases of emergency, individuals should call 911. When an individual calls CarePointe, we prefer to speak directly to the individual needing services when possible. We address any crisis that is presented and provide assistance as needed. A brief screening is performed over the phone, and then the caller is given an appointment if appropriate. The complete process averages about 10-20 minutes.

Fees: Accept commercial insurance, Medicaid, Medicare, All Kidz, and depending on clinical criteria uninsured individuals.

Coverage Area(s): AL - Baldwin County, AL - Mobile County, AL - Washington County

ALABAMA DEPARTMENT OF HUMAN RESOURCES

Program: ADULT PROTECTIVE SERVICES

Address: 50 North Ripley Street Montgomery, AL 36130
Hotline: 1-800-458-7214
Description: Adult protective services and adult abuse reporting line.

Eligibility: Call for details
SOUTH ALABAMA REGIONAL PLANNING COMMISSION- AREA AGENCY ON AGING

Program: SENIOR SERVICES AND BENEFITS SCREENING

Address: 110 Beauregard St. Mobile, AL 36633
Hotline: 251-706-4680
Description: Provides information and referral services, day care for elderly, phone reassurance, health screening, senior citizen housing, urban/rural transportation services, continuing education, and consumer and nutrition education.

Eligibility: Senior Citizens
Hours Of Operation: Call for Details
Application Process: Call to report abuse
Fees: No Fee for Service
Coverage Area(s): AL- Baldwin County, AL- Clarke County, AL- Escambia County, AL- Mobile County, AL-Monroe County, AL- Washington County

CHILD CARE CENTERS

CHILD DAY CARE ASSOCIATION, INC

Website: www.childdaycare.org

Program: CHILD CARE SERVICES

Address: AL
Hotline: 251-433-1310
Description: At the Nina Nicks Joseph Child Development Center, we encourage children's learning through educational play using research-based curriculum for every age group! Every day, children are engaged in a variety of hands-on educational activities in an environment that fosters a child's positive self-esteem and a love of learning! Come by and visit. We are proud of our modern, inviting facility in the East Church Street Historic District in Downtown Mobile. A tradition for children since 1945, Nina Nicks Joseph Child Development Center is a community based non-profit center and United Way of Southwest Alabama Partner Agency.

Eligibility: All families
Hours Of Operation: It is important that your child arrive and be picked up on time each day. The cut-off time to arrive is 9:30a.m. You must call the center if your child will be arriving late.
The center closes at 6:00p.m. and all children must be picked up or late fees will be charged accordingly.

**Application Process:**
- Appointment Required

**Fees:**
- Call For Details

**Coverage Area(s):**
- AL - Mobile County

---

**DEARBORN YMCA**

**Website:** www.dearbornymca.org

**Program: CHILD DEVELOPMENT PROGRAM**

**Description:**
- All children are provided with:
  - Age-appropriate activities for cognitive, social, physical, language, and emotional development
  - Nutritious breakfasts, lunches and snacks
  - Special guests and activities
  - A safe and nurturing environment
  - Indoor & outdoor recreational activities

**Hours Of Operation:**
- Operation:
  - Monday – Friday
  - 6:30 a.m. – 6 p.m.

**Fees:**
- $101.00 weekly for children (NOT POTTY TRAINED) 6 weeks – 3 years old.
- $90.00 weekly for children (POTTY TRAINED) 3 - 5 years old.
- $50.00 part time (3 full days or 5 hours a day) Child Care South Provider

**Coverage Area(s):**
- AL - Mobile County

---

**EPILEPSY FOUNDATION OF ALABAMA, CHAPTER OF MOBILE & GULF COAST**

**Program: EPILEPSY FOUNDATION OF ALABAMA**

**Address:**
- 3100 Lorna Road, Suite 311, Birmingham, AL 35216

**Hotline:**
- 800-332-1000

**Toll Free:**
- 800-626-1582

**Description:**
- The Epilepsy Foundation of Alabama seeks to improve the quality of life for individuals with epilepsy and seizures.

**Eligibility:**
- Call For Details

**Application Process:**
- Call For Details

**Coverage Area(s):**
- AL - Mobile County, AL – Baldwin County, AL-Choctaw County, AL- Clarke County, AL- Washington County
GOODWILL GULF COAST PROGRAM CHILD CARE SERVICES

Program: CHILD CARE SERVICES

Address: AL
Service/Intake: 251-471-1581
Description: GORDON SMITH CENTER: Children with and without disabilities (6 wks. - 14 yrs.) receive comprehensive child care services in an environment which provides high quality instruction, small child-staff ratios, and increased opportunities for inclusion. After school and Summer Day Camp are also available for school aged children both at this center.
SPRINGHILL CENTER: Children ages 2 1/2 - 5 years with special educational needs receive year-round programming in an inclusive preschool setting. Support services including speech, occupational therapy, and physical therapy are provided by the Mobile County School System. Before and after school care are also available.

Eligibility: Call For Details
Hours Of Operation: 8:00am - 4:30 pm, Mon-Fri
Application Process: Call For Details
Fees: Call For Details
Coverage Area(s): AL - Mobile County, AL - Mobile County

GULF REGIONAL EARLY CHILDHOOD SERVICES

Website: www.grcma.org

Program: EARLY HEAD START & CHILD CARE RESOURCE AND REFERRAL

Hotline: (251) 473-1060
Description: GRCMA, Early Childhood Directions is a private, non-profit agency that helps people make informed child care choices. The agency provides information and referral services and training programs which serve the entire early care education community as well as working parents and their employers.

Eligibility: Early Headstart requires eligibility screening that includes income guidelines. Children with disabilities are given priority without income review. Call for more specific information.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Intake interview is required at our office unless other arrangements are made. Call for an appointment. You will be given information on what documentation to bring with you.
Fees: Most services are free. Must meet eligibility requirements for Early Head Start program.
Coverage Area(s): AL - Mobile County
LIGHTHOUSE APOSTOLIC CHURCH OF ACADEMY OF EXCELLENCE PROGRAM CHILD CARE SERVICES

Program: CHILD CARE SERVICES
Address: 9930 Cody Driskell Rd, Grand Bay, AL
Hotline: 251-957-0641
Description: Offers Day Care and Pre-school services for South Mobile County.
Application Process: Call for details.
Coverage Area(s): AL - Mobile County

Program: SERVICES
Hotline: 251-957-0641
Description: Psychosocial intervention counseling sessions for children
Eligibility: Call For Details
Coverage Area(s): AL - Mobile County

OZANAM CHARITABLE PHARMACY

Program: PHARMACY SERVICES
Address: AL
Service/Intake: 251-432-4111
Description: Ozanam charitable pharmacy serves the needs of the community through prescription assistance. We service Mobile, Baldwin, and Escambia Counties in Southern Alabama. Focuses primarily on maintenance medications for chronic illnesses. Patients do not pay for medications.
Eligibility: Call For Details
Hours Of Operation: 9:00 am - 2:30 pm, Mon-Thurs.
Application Process: Call For Details
Fees: Call For Details
Coverage Area(s): AL - Baldwin County, AL – Escambia County, AL-Mobile County

SICKLE CELL DISEASE ASSOCIATION OF AMERICA, MOBILE CHAPTER

Address: 1453 Springhill Ave, Mobile AL
Service/Intake: 251-432-0301
Description: The SCDAA-Mobile Chapter is a community service organization providing sickle cell education, testing, counseling, support, information and referrals.
Eligibility: Call For Details
Hours Of Operation: 8:00am - 5:00 pm, Mon-Fri
SOUTH ALABAMA VOLUNTEER LAWYERS PROGRAM

Website: http://www.savlp.org/

Program: LEGAL SERVICES

Address: 118 North Royal Street, Suite 402
Hotline: 251-438-1102
Toll Free: 855-997-2857
Description: Legal Case Types: Adoption by agreement, Consumer Issues, Contracts and Warranties, Credit Access and Debt Collection, Custody by Agreement, Deed, Divorce, Estate, Guardianship, Landlord/Tenant, Name Change, Power of Attorney, Visitation, Will and Living Will, and more.
Eligibility: Must have a need that can be handled in program's service area of Baldwin, Clarke, Mobile, or Washington Counties. Must meet case subject guidelines and case must be handled in the program's service area. Income and asset restrictions by household. Adults Families Females Males
Hours of Operation: Office is open to drop-in visits to apply for services (no appointment needed) Tuesday through Friday from 9:00 am until 11:30 am and Monday through Friday from 2:00 pm until 4:00 pm. (Office hours subject to change without notice.)
Application Process: Call or Visit Website for more information
Fees: Volunteer lawyers do not charge fees for their time and effort. Client may be responsible for other costs (for example, court filing fees, publication costs, depositions, bonds, home studies, etc.) as the program has no control over these types of costs.
Coverage Area(s): AL

SOUTHWEST ALABAMA RSVP, INC.

Address: 147 Adams Ave P.O. Box 127, Thomasville, AL
Hotline: 334-637-1143
RSVP promotes the engagement of older persons as community resources in planning for community improvement and in delivery of volunteer services.

Established in 1971 and now one of the largest Volunteer senior volunteer organizations in the nation. RSVP engages nearly 500,000 people age 55 and older in a diverse range of volunteer activities.

Volunteers Organize, tutor children, renovate homes, teach English to immigrants, assist victims of natural disasters, and serve their communities. RSVP Volunteers choose how, where, and how often they want to serve, ranging from a few hours to 40 hours a week.

Eligibility: Veterans and their families
Coverage: Clarke County AL

YMCA OF SOUTH ALABAMA

Website: www.ysal.org

Program: BUSY TOWNS

Hotline: 251-344-5646
Description: Busy Towns are provided for our members while they are working out. Care is provided for 6weeks-11 years.

Structured daily activities are provided and are age appropriate

Hours Of Operation: Irregular Hours- Call for details
Application Process: Visit Website
Fees: Call For Details
Coverage Area(s): AL - Baldwin County, AL - Baldwin County, AL - Baldwin County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County

Program: COMMUNITY CENTER SERVICES

Hotline: 251-344-5646
Description: Adult Day Care, Child Care, Tutoring, and Recreational Facilities.

Hours Of Operation: Irregular Hours- Call for details
Application Process: Visit Website
Fees: Call For Details
Coverage Area(s): AL - Baldwin County, AL - Baldwin County, AL - Baldwin County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County
## UNITED CEREBRAL PALSY OF MOBILE, INC

**Program:** VOCATIONAL REHABILITATIVE SERVICES

<table>
<thead>
<tr>
<th>Address</th>
<th>3058 Dauphin Square Connector</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline</td>
<td>251-479-4900</td>
</tr>
<tr>
<td>Description</td>
<td>Provides training in activities of daily living, vocational and therapeutic services for adults with developmental disabilities.</td>
</tr>
<tr>
<td>Hours of Operation</td>
<td>8:00am-4:30pm, Mon-Fri</td>
</tr>
<tr>
<td>Application Process</td>
<td>Call or Visit Website for more information</td>
</tr>
<tr>
<td>Fees</td>
<td>No Fee for Service</td>
</tr>
<tr>
<td>Coverage Area(s)</td>
<td>AL</td>
</tr>
</tbody>
</table>

## VICTORY HEALTH PARTNERS, INC

**Website:** [https://victoryhealth.org/](https://victoryhealth.org/)

<table>
<thead>
<tr>
<th>Address</th>
<th>3750 Professional Parkway</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline</td>
<td>251-445-0038</td>
</tr>
<tr>
<td>Description</td>
<td>Victory Health Partners exists to minister to the physical, emotional and spiritual needs of the medically under-served by providing affordable, quality health care services. Our patients are low income uninsured adults - those who do not qualify for government funded programs and cannot afford health insurance. Victory Health Partners operates like any other family physician’s office, providing examinations, x-rays, and laboratory tests. Our medical staff and large network of volunteer medical professionals see patients five days a week. When patients require specialty care, Victory enlists the services of one of the many local specialists who volunteer by seeing patients in their private offices. Victory also provides our patients with their medications at little to no cost.</td>
</tr>
<tr>
<td>Hours of Operation</td>
<td>8am-5pm, Mon-Fri</td>
</tr>
<tr>
<td>Application Process</td>
<td>Call or Visit Website for more information</td>
</tr>
<tr>
<td>Fees</td>
<td>No Fee for Service</td>
</tr>
<tr>
<td>Coverage Area(s)</td>
<td>AL</td>
</tr>
</tbody>
</table>
LOCAL BUS SERVICES

BRATS: BALDWIN REGIONAL AREA TRANSIT SYSTEM

Website: http://baldwincountyal.gov/departments/BRATS

Program: TRANSPORTATION SERVICES

<table>
<thead>
<tr>
<th>Address</th>
<th>AL</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Baldwin:</td>
<td>251-937-0355</td>
</tr>
<tr>
<td>Central &amp; South Baldwin:</td>
<td>251-972-6817</td>
</tr>
<tr>
<td>Baldwin and Ride to Work:</td>
<td></td>
</tr>
<tr>
<td>Eastern Shore:</td>
<td>251-990-4636</td>
</tr>
</tbody>
</table>

Description: Among the types of routes, we offer are: Dial-A-Ride, work routes, routes to kidney dialysis, physical therapy, and cancer treatments, routes for the Association for Retarded Citizens (ARC), and to Baldwin County Mental Health.

Hours Of Operation: Call between 7:00 am - 3:00 pm to schedule a ride. Call no more than 48 hours in advance and no less than 24 hours for your transit needs.

Application Process: Call for information

Fees: Call For Details

Coverage Area(s): AL - Baldwin County

ECATS – ESCAMBIA COUNTY COMMISSION

Website: www.co.escambia.al.us/ecats.html

Program: ECATS

Hotline: 251-446-9681

Description: We recognize that mobility is an essential need for our community to maintain a high quality of life. ECATS. Staff strives to provide safe and customer-friendly service in a manner consistent with our stewardship of the communities. Trust and resources.

Hours Of Operation: All routes are Monday through Friday

Application Process:

Brewton/Atmore Local: This route begins at 7:00 a.m. to 3:00 p.m. This is a demand response route that goes from curb to curb. Clients must call 24 hours in advance to schedule service. Passengers are allowed two trips for three dollars.

Brewton/Atmore Dialysis Route: This route runs Monday through Friday of each week. It begins at 6:00 a.m. and covers all of Escambia County. These patients are delivered to the dialysis center for treatment and returned to their homes afterwards.

Medical Route: This route begins at 7:00 a.m. to 3:00 p.m. This route services the sick and handicap for citizens of the Escambia County Alabama.
Flomaton Area: Local and demand response is available when needed.

Southwest Alabama Mental Health route provides transportation for children with certain mental disabilities Monday through Friday from 6:30 a.m. to 4:30 p.m.

Brewton/Atmore Meal Site Route provides transportation for senior citizens to and from the sail site for lunch Monday through Friday.

Standard Furniture is a van pool route which provides transportation to work for Standard Furniture employees. This route begins at 6:00 a.m. to 4:30 p.m. Monday through Friday.

Fees: Passengers are allowed two trips for three dollars.

Coverage Area(s): United States

WAVE TRANSIT SYSTEM

Website: www.thewavetransit.com

Program: TRANSPORTATION SERVICES

Hotline: 251-344-6600
Description: Public Transportation for Mobile, Alabama
Hours Of Operation: Call for routes and schedules
Fees: Call For Details
Coverage Area(s): AL - Mobile County

LONG AUTOMOBILE TRANSPORTATION

ECATS-ESCAMBIA COUNTY COMMISSION

Website: www.co.escambia.al.us/ecats.html

Program: ECATS
Hotline: 251-446-9681
Description: We recognize that mobility is an essential need for our community to maintain a high quality of life. ECATS Staff strives to provide safe and customer-friendly service in a manner consistent with our stewardship of the communities. Trust and resources.

Hours Of Operation: All routes are Monday through Friday

Application Process:

Brewton / Atmore Local: This route begins at 7:00 a.m. to 3:00 p.m. this a demand response route that goes from curb to curb. Clients must call 24 hours in advance to schedule service. Passengers are allowed two trips for three dollars.

Brewton/Atmore Dialysis Route: This route runs Monday through Friday of each week. It begins at 6:00 a.m. and covers all of Escambia County. These patients are delivered to the dialysis center for treatment and returned to their homes afterwards.

Medical Route: This route begins at 7:00 a.m. to 3:00 p.m. This route services the sick and handicap for citizens of the Escambia County Alabama.

Flomaton Area: Local and demand response is available when needed.

Southwest Alabama Mental Health route provides transportation for children with certain mental disabilities Monday through Friday from 6:30 a.m. to 4:30 p.m.

Brewton/Atmore Meal Site Route provides transportation for senior citizens to and from the sail site for lunch Monday through Friday.

Standard Furniture is a van pool route which provides transportation to work for Standard Furniture employees. This route begins at 6:00 a.m. to 4:30 p.m. Monday through Friday.

Fees: Passengers are allowed two trips for three dollars.

Coverage Area(s): United States

SOUTH ALABAMA REGIONAL PLANNING COMMISSION – AREA AGENCY ON AGING

Program: COMMUTESMART MOBILE

Toll Free: 800-243-5463 (SARPC)
Local Line: 251-706-1CAR (Commute Smart- Mobile/Baldwin)
Website: Commutesmart.org
Description: CommuteSmart is a program that helps organize carpools through a FREE ride matching service. CommuteSmart helps establish carpools for people residing or employed in the Mobile area.

Coverage Area(s): AL - Baldwin County, AL - Escambia County, AL - Mobile County
LOW INCOME/SUBSIDIZED PRIVATE RENTAL HOUSING

AFFORDABLE HOUSING ONLINE

Website: https://affordablehousingonline.com

Program: AFFORDABLE HOUSING ONLINE SERVICES
Address: 1813 Sweetbay Drive, Suite 9A, Salisbury, MD
Hotline: VISIT WEBSITE
Description: Affordable Housing Online provides a database of Federal housing assistance and exhaustive affordable housing data for each state, county and city in America. We maintain a database of open Section 8 Housing Choice Voucher waiting lists as well.
Eligibility: Anyone looking for low-income housing in the US
Hours Of Operation: 24 hrs., Mon-Sun
Application Process: Visit Website
Fees: No Fee For Service
Coverage Area(s): AL

MOBILE HOUSING BOARD

Website: http://mobilehousing.org/

Program: AFFORDABLE HOUSING
Hotline: 251-434-2200
Eligibility: Age 19 or older
Income Restrictions
Coverage Area(s): United States

Program: SENIOR LIVING
Hotline: 251-434-2200
Description: Rent will not exceed 30% of your adjusted income. All utilities are included with your rental payment too! That could be a huge saving to your monthly budget.
Eligibility: Ages 62 or older
Coverage Area(s): United States, AL - Mobile County
US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Website: www.hud.gov

**Program: HUD RENTAL PROGRAM**

**Address:** Medical Forum Building, 950 22nd Street North, Birmingham, AL

**Hotline:** 205-731-2617

**Toll Free:** 800-548-2546

**Description:** This is a federal agency that provides services to insure adequate housing for individuals.

For questions about HUD rental programs, including Housing Choice (Section 8) Vouchers, contact our local Public and Indian Housing (PIH) Resource Center through email or visit the website (listed below)

MATERIAL GOODS – APPLIANCES

CATHOLIC SOCIAL SERVICES OF MOBILE

Website: http://catholicsocialservices.org/

**Program: THRIFT STORE SERVICES**

**Address:** 188 South Florida Street, Mobile, AL

**Hotline:** 251-434-1550

**Description:** Thrift store operated by Catholic Social Services. Now located at the Service Center for Catholic Social Services. The Curiosity Shop is a thrift store operated by the Catholic Social Services of Mobile, AL. The site is designed to be informative for anyone looking to find out more about the Shop and its purpose in the community. The Curiosity Shop relies on donations from the community for merchandise.

**Hours Of Operation:** 8:30 am - 4:30 pm, Mon – Fri, COVID hours: 12:00pm-4:00pm, Mon. and 9:00am-4:00pm, Wed. & Fri.

**Application Process:** Call for more information.

**Coverage Area(s):** AL - Mobile County

HABITAT FOR HUMANITY OF BALDWIN COUNTY

Website: www.baldwinhabitat.org

**Program: THRIFT STORE SERVICES**

**FAX:** 251-989-6425

**Service/Intake:** 251-989-6422

**Description:** Discount home improvement center that sells, new, used and surplus household items

**Hours Of Operation:** 9:00 am - 5:00 pm, Mon - Sat
HABITAT FOR HUMANITY OF SOUTHWEST ALABAMA - MOBILE COUNTY

Website: www.habitatswalabama.org

Program: THRIFT STORE SERVICES

Description: Discount home improvement center that sells, new, used and surplus household items

Coverage Area(s): AL - Mobile County

MISSION OF HOPE MINISTRIES

Website: missionofhopeministries.net

Program: THRIFT STORE SERVICES

Hotline: 251-645-6007

Description: Mission of Hope Used Furniture and Appliances is a thrift store providing this service to the communities of Mobile County.

Eligibility: Anyone

Coverage Area(s): AL - Mobile County

PENELOPE HOUSE, INC

Website: http://www.penelopehouse.org

Program: THRIFT STORE SERVICES

Hotline: 251-450-1200

Description: Provides clothing, household appliances and items, as well as furniture at a reasonable cost to the public.

Hours Of Operation: 10:00 am - 4:00 pm, Tues-Sat

Coverage Area(s): AL - Mobile County

MATERNITY CLOTHING

CATHOLIC SOCIAL SERVICES OF MOBILE

Website: http://catholicsocialservices.org/

Program: 2 B CHOICES FOR WOMEN

Address: 188 South Florida Street, Mobile, AL

Hotline: 251-343-4636
Description: Pregnancy Support Services are designed to meet the needs of any pregnant woman, whether parenting or making an adoption plan. Varieties of services are available and include counseling, adoption assistance, emotional support, maternity, and newborn resources.

Eligibility: Women who are pregnant or have a young child/children under age 2

Hours Of Operation: 8:30 am-4:30 pm, Mon-Fri

Application Process: Call or Walk In To Apply

Fees: No Fee for services

Coverage Area(s): AL - Mobile County

WOMEN'S CARE MEDICAL CENTER

Website: http://www.womenscaremedicalcenter.org

Program: FAMILY PLANNING SERVICES

Hotline: 251-947-2111
Toll Free: 800-626-1232
Description: Provides maternity and baby clothing along with pregnancy counseling and testing.

Hours Of Operation: 9:00 am - 5:00 pm, Mon- Thurs.

Application Process: Call For Appointment

Fees: No Fee for Service

Coverage Area(s): AL - Baldwin County

MEDICAL APPOINTMENTS TRANSPORTATION

AIDS ALABAMA

Website: aidsalabamasouth.org

Program: AIDS SERVICE ORGANIZATION

Address: AL
Hotline: 251-471-5277
Description: Practical Support Services -- AIDS Alabama South clients have a wide range of needs. As these needs are expressed to the case manager, a request for services is given to volunteer services on behalf of the client. AIDS Alabama South is very proud of the wide-range of assistance provided to client through our dedicated volunteers. These services include transportation, delivering "Meals on Wheels" visiting, cleaning, moving, linking a client with donated items, and the Holiday Gift Box Project.

Eligibility: Call For Details
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
ALABAMA KIDNEY FOUNDATION

Website: www.alkidney.org

Program: COMMUNITY CRISIS FUND

Address: AL
Hotline: 800-750-3331
Description: Assist low income individuals with kidney disease and their families. Serves Alabama’s kidney patients by providing financial assistance, education, recreational opportunities and support programs. The Foundation provides education to promote organ donation and prevention of kidney disease.

THE AL Transportation Assistance Program (ATAP)
Provides transportation assistance to patients who need help with the high cost of travel to dialysis treatments and transplant-related appointments.

Eligibility: Call For Details

Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Appointment or Apply Online
Fees: Call For Details
Coverage Area(s): AL - Baldwin County, AL - Butler County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Covington County, AL - Escambia County, AL - Marengo County, AL - Mobile County, AL - Monroe County, AL - Washington County, AL - Wilcox County

ALABAMA MEDICAID AGENCY

Website: http://www.medicaid.alabama.gov

Program: ALABAMA MEDICAID AGENCY - MOBILE DISTRICT OFFICE

Address: 2800 Dauphin Street, Suite 105, Mobile, AL
Toll Free: 866- 371-4078
Description: This agency certifies individuals for Medicaid which provides assistance with the cost of medical care for certain individuals and families with low incomes and/or resources, and non-emergency medical transportation. This agency also assists clients with their questions and problems concerning Medicaid. Medicaid patients are eligible for smoking cessation medications if they are a full Medicaid recipient or a pregnant Medicaid client.

Coverage Area(s): AL - Baldwin County, AL - Clarke County, AL - Escambia County, AL - Mobile County, AL - Washington County

Program: MEDICAID NON-EMERGENCY TRANSPORTATION (NET) PROGRAM

Toll-Free Number: 800-362-1504

Description: Medicaid's NET program is set up to help pay for rides to and from a doctor's office, clinic or other place for medical care that can be planned ahead of time. This ride can be in a personal car, a car of a friend, neighbor or family member, or on a bus or van. Patients can also get a ride on a city bus or from a group in their town or area.

Eligibility: Medicaid recipients

Hours Of Operation: 8:00 am-4:00 pm, Mon-Fri; except on major state holidays

Application Process: In order for Medicaid to pay for a ride, please call Medicaid's toll-free number at 1-800-362-1504, option 4 within 2 weeks prior to appointment or within 24 hours after the appointment, the operator will ask for some information to make sure the ride is covered by Medicaid and also about the need for a ride. This information will be used to decide if Medicaid can pay for your ride.

Coverage Area(s): AL - Baldwin County, AL - Bibb County, AL - Blount County, AL - Calhoun County, AL - Cherokee County, AL - Choctaw County, AL - Clarke County, AL - Cleburne County, AL - Colbert County, AL - Conecuh County, AL - Cullman County, AL - DeKalb County, AL - Escambia County, AL - Etowah County, AL - Fayette County, AL - Franklin County, AL - Greene County, AL - Hale County, AL - Jackson County, AL - Jefferson County, AL - Lamar County, AL - Lauderdale County, AL - Lawrence County, AL - Limestone County, AL - Madison County, AL - Madison County, AL - Marengo County, AL - Marion County, AL - Marshall County, AL - Mobile County, AL - Monroe County, AL - Morgan County, AL - Pickens County, AL - Saint Clair County, AL - Shelby County, AL - Sumter County, AL - Tuscaloosa County, AL - Walker County, AL - Washington County, AL - Winston County

ANGEL FLIGHT

Website: www.angelflightsoars.org

Program: MERCY TRANSPORTATION

Address: 2000 Airport Rd, Atlanta, GA

Hotline: 770-452-7958
Description: Angel Flight may provide free air transportation to patients with medical hardships who cannot, either for financial or other reasons, ride commercial airlines. These can be routine medical treatments, one-time operations or other compassionate purposes. Patients must be able to enter and exit aircraft without assistance, able to travel in a non-pressurized aircraft, and preferably, with a travel companion (relative, friend or nurse).

Eligibility: Call For Details
Hours Of Operation: 9:00 am-5:00 pm, Mon-Thu; 9:00 am-4:00 pm, Fri
Application Process: Physician Referral Required
Fees: No Fee For Service
Coverage Area(s): AL

BRATS: BALDWIN REGIONAL AREA TRANSIT SYSTEM

Website: http://baldwincountyal.gov/departments/BRATS

Program: TRANSPORTATION SERVICES
Address: AL
North Baldwin: 251-937-0355
Central & South Baldwin: 251-972-6817
Eastern Shore: 251-990-4636
Description: Among the types of routes, we offer are: Dial-A-Ride, work routes, routes to kidney dialysis, physical therapy, and cancer treatments, routes for the Association for Retarded Citizens (ARC), and to Baldwin County Mental Health.
Hours Of Operation: Call between 7:00 am - 3:00 pm to schedule a ride. Call no more than 48 hours in advance and no less than 24 hours for your transit needs.
Application Process: Call for information or visit the app (BRATS on-demand)
Fees: Call For Details
Coverage Area(s): AL - Baldwin County

CANCER WELLNESS FOUNDATION

Website: www.cancerwellnessfoundation.org

Program: CANCER WELLNESS SERVICES
Address: 4145 Carmichael Road, Montgomery, AL
Hotline: 334-273-2279
Description: Nonprofit organization assisting cancer patients with needed medication, transportation and social service support during cancer treatment.
<table>
<thead>
<tr>
<th>Program</th>
<th>MERCY TRANSPORTATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>4620 Haygood Road, Suite 1, Virginia Beach, VA</td>
</tr>
<tr>
<td>Hotline</td>
<td>757-318-9174</td>
</tr>
<tr>
<td>Description</td>
<td>We offer the most cost-effective means of charitable transportation for each patient, based on the distance they need to travel, their medical requirements, the location they need to reach, and the availability of different modes of travel as related to their specific departure and destination requirements.</td>
</tr>
<tr>
<td>Eligibility</td>
<td>We provide transportation to children, veterans, cancer patients, elderly and low-income patients in need of transportation to medical care.</td>
</tr>
<tr>
<td>Hours Of Operation</td>
<td>9:00 am-5:00 pm, Mon-Fri (EST)</td>
</tr>
<tr>
<td>Application Process</td>
<td>Call For Details or Visit Website</td>
</tr>
<tr>
<td>Coverage Area(s)</td>
<td>United States</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Program</th>
<th>ECATS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline</td>
<td>251-446-9681</td>
</tr>
<tr>
<td>Description</td>
<td>We recognize that mobility is an essential need for our community to maintain a high quality of life. ECATS. Staff strives to provide safe and customer-friendly service in a manner consistent with our stewardship of the communities. Trust and resources.</td>
</tr>
<tr>
<td>Hours Of Operation</td>
<td>All routes are Monday through Friday</td>
</tr>
</tbody>
</table>
Application Process:
Brewton /Atmore Local: This route begins at 7:00 a.m. to 3:00 p.m. this a demand response route that goes from curb to curb. Clients must call 24 hours in advance to schedule service. Passengers are allowed two trips for three dollars.

Brewton/Atmore Dialysis Route: This route runs Monday through Friday of each week. It begins at 6:00 a.m. and covers all of Escambia County. These patients are delivered to the dialysis center for treatment and returned to their homes afterwards.

Medical Route: This route begins at 7:00 a.m. to 3:00 p.m. This route services the sick and handicap for citizens of the Escambia County Alabama.

Flomaton Area: Local and demand response is available when needed.

Southwest Alabama Mental Health route provides transportation for children with certain mental disabilities Monday through Friday from 6:30 a.m. to 4:30 p.m.

Brewton/Atmore Meal Site Route provides transportation for senior citizens to and from the sail site for lunch Monday through Friday.

Standard Furniture is a van pool route which provides transportation to work for Standard Furniture employees. This route begins at 6:00 a.m. to 4:30 p.m. Monday through Friday.

Fees:
Passengers are allowed two trips for three dollars.

Coverage Area(s):
United States

HOME INSTEAD SENIOR CARE

Website: www.homeinstead.com

Program: SENIOR SERVICES

Hotline: 251-244-6534

Description: Our services are designed for practically any living arrangement where an older adult simply needs human interaction and help with day-to-day activities. Care Givers are available 24 hours a day.

Eligibility: Anyone who needs non-medical in-home care is eligible for our services.

Application Process: Please call for specifics.

Fees: Please call for specifics.

Coverage Area(s):
AL - Baldwin County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County

INDEPENDENT LIVING CENTER OF MOBILE

Website: ilcmobile.org

Program: INDEPENDENT LIVING SERVICES
Address: 6750 Howell's Ferry Road, Mobile, AL 36618
Hotline: 251-460-0301
Description: The ILC of Mobile helps persons with disabilities to achieve or maintain self-sufficient and productive lives in their communities. The center assists persons with disabilities through personal and systems advocacy, information and referral, peer support, and skills training. Also, assists consumers who are interested in living in the community instead of an institution. Also assists people who are developmentally disabled with day habilitation program. Assist consumers with hurricane and other disaster preparations.
Eligibility: Offers services to anyone with a disability.
Hours Of Operation: 7:30 am - 4:30 pm, Mon-Fri
Application Process: Call or Visit the Website
Fees: No Fee For Service
Coverage Area(s): AL - Baldwin County, AL - Butler County, AL - Choctaw County, AL - Clarke County, AL - Coffee County, AL - Conecuh County, AL - Covington County, AL - Crenshaw County, AL - Escambia County, AL - Geneva County, AL - Marengo County, AL - Mobile County, AL - Monroe County, AL - Sumter County, AL - Washington County, AL - Wilcox County

LIFEGUARD TRANSPORTATION SERVICES

Website: www.lifeguardambulance.com

Program: AMBULANCE SERVICE

Description: Lifeguard Ambulance Service provides ALS & BLS services to the City of Mobile, AL, and supports the City of Mobile Fire Department transport assistance for ALS and BLS 911 request.
Hours Of Operation: 24/7
Coverage Area(s): United States

MEDICAL TRANSPORT OF ALABAMA

Website: mtalabama.com

Program: MEDICAL TRANSPORT SERVICES - MOBILE OFFICE

Address: AL
Toll Free: 888-599-2050
Description: MTA provides wheelchair accessible minivans to meet specific client needs. Drivers are drug/background checked, certified and trained in first aid/CPR, and trained to assist non-emergency patients, (who may or may not be confined to wheelchairs or other mobility aids), from door to door instead of just from curb to curb.
Eligibility: Medicaid or Viva Medicare Recipients
MERCY FLIGHT SOUTHEAST – PROGRAM: MERCY FLIGHT TRANSPORTATION

Website: www.mercyflightse.org

Program: MERCY FLIGHT TRANSPORTATION

Address: 8864 Airport Boulevard, Leesburg, FL
Toll Free: 888-744-8263
Description: Coordinates FREE air transportation for children and adults with medical or compelling humanitarian needs. Patients must be ambulatory, require non-local treatment, have a need, and be medically stable to qualify.
Eligibility: Be able to board and exit aircraft, be medically stable and able to fly in unpressurized aircraft, and have demonstrated financial need.
Hours Of Operation: 9:00 am-5:00 pm, Mon-Fri
Application Process: Call the toll-free number for intake procedures. Call and complete questionnaire - takes approximately 10 business days to line up everything.
Fees: No Fee for Service; Donations accepted.
Coverage Area(s): United States

MERCY MEDICAL AIRLIFT

Website: www.mercymedical.org

Program: MERCY MEDICAL AIRLIFT TRANSPORTATION SERVICES

Address: 4620 Haygood Road, Suite 1, Virginia Beach, VA
Toll Free: 1-888-675-1405
Description: MMA bridges the access gap by providing charitable medical transportation throughout the United States and at times internationally. APPLY ONLINE
Eligibility: All persons requiring air transportation for medical reasons.
Hours Of Operation: 9:00 am-5:00 pm, Mon-Fri; 24-Hour paging service
Application Process: Visit Website
Fees: No Fee for Service
Coverage Area(s): United States
ZTRIP

Website: http://ztrip.com/

Program: zTrip (Previously Yellow Cab of Mobile)
Address: 854 A Lakeside Drive, Mobile, AL 36693
Hotline: 251-476-7711 05 855-699-8747
Description: Provides a variety of services to meet the transportation needs of the Gulf Coast area.
Eligibility: Taxi service available for elderly, disabled, and for work related transportation.
Hours Of Operation: 24/7
Application Process: Call for more information or download the app.
Fees: Call for more information.
Coverage Area(s): AL - Baldwin County, AL - Mobile County

NATIONAL PATIENT TRAVEL CENTER

Website: www.patienttravel.org/

Program: TRANSPORTATION SERVICES
Toll Free: 800-296-1217
Description: The National Patient Travel Center provides information about all forms of charitable, long-distance medical transportation and provides referrals to all appropriate sources of help available in the national charitable medical transportation network.
Eligibility: The purpose of the National Patient Travel Center is to ensure that no financially-needy patient is denied access to distant specialized medical evaluation, diagnosis or treatment for lack of a means of long-distance medical transportation.
Coverage Area(s): AL

NEWMANS AMBULANCE SERVICES

Program: EMERGENCY SERVICES
Hotline: 251-471-1541
Description: Newman's Ambulance Service Co is a medical transport service company providing local medical transportation in Mobile, AL. Newman's Ambulance Service Co is one of the premier Mobile medical transport service vendors and offers a full range of medical transportation services. Please contact Newman's Ambulance Service Co directly to inquire about various medical transport services they provide in Mobile, AL.
SISTERS NETWORK, INC.

Website:  http://www.sistersnetworkinc.org

Program: CANCER SERVICES

Description: Sisters Network Inc. (SNI) is a national African American breast cancer survivorship organization that addresses the breast health needs of African American women through its affiliate chapters and partnerships with existing service providers. Sisters Network has a breast cancer assistance program that provides assistance to women facing financial challenges after diagnosis. The program provides financial assistance for mammograms, copays, office visits, prescriptions, and medical-related lodging and transportation.

Application Process: An application form to apply for assistance may be obtained by calling or sending in a request via e-mail.

Coverage Area(s): AL

USA CARES

Website:  http://www.usacares.org

Program: USA CARES VETERANS SERVICES

Address:  11760 Commonwealth Drive, Louisville, KY
Hotline:  800-773-0387
Description: The goal is to help restore financial stability and self-sufficiency by giving “a hand up not a hand out.” Services are free to service men and women and their families without obligation to repay. Financial assistance is not given directly to service members or their families; instead, payments are made to mortgage lenders, utility companies, and other vendors. The objective is to reach families at the earliest stage of intervention to proactively prevent further financial distress.

Eligibility: Must be a Post-9/11 OIF/OEF Veteran or an active duty service member with an estimate date of discharge or retirement. Please do not begin your application if you do not have your DD214, LES or Assignment Orders.

Coverage Area(s): AL
LIFELINES COUNSELING SERVICES

Program: DIRECT AID SERVICES

Address: 
Hotline: Call 2-1-1 or 1-888-421-1266
Description: Transportation services for doctor’s appointments, employment and training opportunities, COVID-19 testing/vaccinations and more. Subject to change, based off of funding availability and Lyft availability.
Eligibility: Call For Details
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri
Application Process: Call 2-1-1, Complete a referral with a call specialist and a case manager will give you a call back. Minimum of 24-hour notice is required for assistance.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL

WAVE TRANSIT SYSTEM

Website: www.thewavetransit.com

Program: TRANSPORTATION SERVICES

Hotline: 251-344-6600
Description: Public Transportation for Mobile, Alabama
Hours Of Operation: Call for routes and schedules
Fees: Call For Details
Coverage Area(s): AL - Mobile County

MONEY MANAGEMENT

MORTGAGE DELINQUENCY AND DEFAULT COUNSELING

ALABAMA STATE BAR

Website: www.mobilebarassociation.com

Program: ALABAMA STATE BAR REFERRAL SERVICE

Toll Free: 1-800-392-5660
<table>
<thead>
<tr>
<th><strong>Description:</strong></th>
<th>Alabama State Bar Referral Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Lawyer Referral Service is a program of the Alabama State Bar. Its purpose is to assist members of the public who can afford to pay a lawyer but do not have one in finding an attorney who handles their type of matter. It is the only lawyer referral service operated by the Alabama State Bar. All panel members of the Lawyer Referral Service are licensed in Alabama and are members in good standing of the Alabama State Bar. The Lawyer Referral Service does not have free attorneys.</td>
<td></td>
</tr>
</tbody>
</table>

| **Coverage Area(s):** | United States |

**HARDEST HIT ALABAMA**

**Website:** [http://www.hardesthitalabama.com/](http://www.hardesthitalabama.com/)

**Program: HARDEST HIT ALABAMA SERVICES**

<table>
<thead>
<tr>
<th><strong>Address:</strong></th>
<th>NO PHYSICAL LOCATION, Montgomery, AL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hotline:</strong></td>
<td>877-497-8182</td>
</tr>
<tr>
<td><strong>Description:</strong></td>
<td>Assists eligible homeowners facing financial hardships and possible foreclosure. Assistance includes: mortgage payment, loan modification, and short sale. Eligible hardships include unemployment, underemployment, receipt of SSI or SSDI income. Other eligibility applies.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Eligibility:</strong></th>
<th>Household Income: For all options except Lien Extinguishment, the household income limit is $77,700 (including all occupants 18 years &amp; older). The household limit to qualify for Lien Extinguishment is $55,500. Mortgage Balance: $258,690 or less</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Occupancy: Must be primary residence</td>
</tr>
<tr>
<td></td>
<td>Property: Single-family, attached or detached, and manufactured housing that is attached to real property</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Location:</strong></th>
<th>Property must be located in the state of Alabama</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Eligible Hardships:</strong></td>
<td>Unemployed, underemployed, divorce, death of a spouse, medical hardship, and/or disability</td>
</tr>
</tbody>
</table>

*The maximum amount of assistance per program is $30,000. Homeowners may participate in only one component per program, with a maximum total assistance of $60,000.*

<table>
<thead>
<tr>
<th><strong>Application Process:</strong></th>
<th>Visit Website: <a href="http://www.HardestHitAlabama.com">www.HardestHitAlabama.com</a> or call 1-877-497-8182.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fees:</strong></td>
<td>No Fee for Service</td>
</tr>
<tr>
<td><strong>Coverage Area(s):</strong></td>
<td>AL</td>
</tr>
</tbody>
</table>
LEGAL SERVICES ALABAMA

Program: LEGAL SERVICES ALABAMA - MOBILE OFFICE

Address: Regions Bank Annex, Mobile, AL
Hotline: 251-433-6560
Toll Free: 866-456-4995
Description:
Legal Services:
LSA provides representation to low income individuals and families with civil legal problems. Their main areas include eviction from private and public housing; helping on claims for SSI, social security, food stamps, Family Assistance (ADC) and unemployment compensation; Divorces (in Domestic Abuse Cases) and Protection from Abuse - both limited to abuse victims; school expulsions; special education problems; defending collection lawsuits; Chapter 7 bankruptcy for people at risk of immediate loss of wages, driver’s license or other similar loss.

Foreclosure Services:
Legal Services Alabama (LSA) may be able to provide mortgage foreclosure prevention counseling and assistance. LSA is also a HUD certified organization. LSA may be able to provide free foreclosure prevention and budget counseling services to struggling homeowners, and to assist clients with mortgage loan modifications.

Eligibility:
Income based services: Generally, Income at 125% poverty level or less. and income & assets limits based upon household size.

Hours Of Operation:
Hours vary at each location.

Application Process:
Callers MUST contact the Intake Call Center to set up an appointment. Call Toll-Free 1-866-456-4995. Based upon the nature and the immediacy of the legal problem.
Can also apply online at www.legalservicesalabama.org Callers can also log onto www.alabamalegalhelp.org for information on various legal issues.

Coverage Area(s):
AL - Mobile County

LIFELINES COUNSELING SERVICES, INC

Website: www.lifelinesmobile.org

Program: CONSUMER CREDIT COUNSELING

Hotline: 251-602-0011
Description: Consumer Credit Counseling Service (CCCS): Consumer Credit Counseling Service provides consumers in Southwest Alabama with assistance in managing personal finances, both preventive - for those wanting to avoid serious financial problems and rehabilitative - for those who are experiencing financial problems:

Information and Referral Budget Counseling
Credit/Debt Management Counseling and Education
Community Education
Bankruptcy Counseling and Education

Housing Counseling and Education:
- Pre-purchase
- Post-purchase
- Delinquent Rent
- Foreclosure Prevention
- Loss Mitigation
- Reverse Mortgage
- Down Payment Asst/ Home Buyer Education

Eligibility: Call for specifics.
Hours Of Operation: 8:30 am-5:00 pm, Mon-Fri
Application Process: Call For Appointment
Fees: Fees vary; call for specifics. No one is denied service due to inability to pay.
Coverage Area(s): AL - Baldwin County, AL - Choctaw County, AL - Clarke County, AL - Mobile County, AL - Monroe County, AL - Washington County

PERSONAL FINANCIAL COUNSELING

BANK ON SOUTH ALABAMA (BOSA)

Website: www.bankonsouthalabama.org

Program: BANK ON SOUTH ALABAMA

Description: Bank On South Alabama is a partnership of banks, credit unions, non-profit agencies and government entities, including The City of Mobile and Mobile County. Its mission is to work together to create safe and affordable mainstream banking opportunities and to connect the unbanked and underbanked households to these accounts. The safe accounts are certified with National Account Standards in which the core features include $5 or less monthly fee, no overdraft charges and free bill pay. Bank On South Alabama serves residents in the following Baldwin, Choctaw, Clarke, Conecuh, Escambia, Mobile, Monroe and Washington.
**Hours Of Operation:**
Varies by financial institution

**Application Process:**
1. Choose a bank or credit union that participates in Bank On South Alabama programs.
   You may choose from those listed on the financial partner’s page of this website.
2. Visit the bank or credit union.
   Bring a photo ID (driver’s license, passport, state ID card, etc.) along with your social security number or individual taxpayer identification number.
3. Ask about special Bank On South Alabama offers.
   The bank or credit union you choose will explain options and help you open an account to reach your goals.
4. Ask about special classes to help you get the most from your money and your new account.

**Coverage Area(s):**
AL - Baldwin County, AL - Mobile County

**MORTGAGE PAYMENT ASSISTANCE**

**ARMY COMMUNITY SERVICE**

**Website:** www.armymwr.com

**Program: ARMY EMERGENCY RELIEF**

**Address:** 7117 Baltzell Avenue, Fort Benning, GA

**General Hotline:** 706-545-4043 or 706-545-7517

**Description:** Through the Army Community Service, Army Emergency Relief provides no-interest loans for emergencies in the area of: rent/mortgage, emergency travel, food, utilities, essential personally owned vehicles, and funeral expenses. Commanders/1SG’s can approve loans up to $1,500 under the Commander’s Referral Program. Emergency Food Voucher Program provides two days’ worth of food.

**Eligibility:**
* Active Duty Qualified Family Members
* Retired Soldiers
*

**Hours Of Operation:** Mon-Thu 8:00 am-4:30 pm EST; closed Federal Holidays

**Application Process:**
* Contact chain of command or Army Community Services
* Referral required for Emergency Food Program from social worker, chaplain, chain of command, FRP or AER Loan Officer

**Fees:** Some scholarships available for spouses and children of active, retired or deceased Service members

**Coverage Area(s):** AL
CATHOLIC SOCIAL SERVICES OF MOBILE

Website: http://catholicsocialservices.org/

Program: DIRECT AID SERVICES

Hotline: 251-434-1500
Description: Program provides limited financial and material assistance to individuals and families in times of crisis. Assistance can be provided for food, clothing, household articles, personal hygiene items, and financial assistance for medicine, utilities, rent, and transportation.
Eligibility: Provides assistance once a year.
Hours Of Operation: 8:30 am-4:30 pm, Mon-Fri
Application Process: Call For Appointment 9:00 am-3:00 pm Mon-Fri. Appointments are required for all services. No walk ins.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL - Washington County

COMMUNITY ACTION AGENCY - MOBILE

Website: www.mcamobile.org

Program: DIRECT AID SERVICES

Hotline: 251-206-6117
Description: Program provides limited financial and material assistance to individuals and families in times of crisis. Assistance can be provided financial assistance for rent payment assistance.
Eligibility: Provides assistance once a year.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call the Community Services Center in your area to speak with one of our trained community services professionals to schedule an appointment. You will need to provide:

A current utility bill (the bill must be in the name of the head of the household or the spouse of the head of the household); current picture identification for the applicant; Social Security card(s) for all members living in the household; and income verification (for the previous month) for all members of the household, who are 18 years of age or older.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL - Washington County
ECUMENICAL MINISTRIES, INC

Website: www.baldwinemi.org

Program: EMERGENCY AID PROGRAM

Address: 102 West Spruce, Foley, AL (South Baldwin Office)
         564 Fairhope Ave. Fairhope, AL (Eastern Shore Office)

Hotline: 251-943-3445 (South Baldwin Office)
         251-928-3430 (Eastern Shore Office)

Description: Emergency Aid is available by appointment:
              Tuesday and Thursday
              9:00am-11:30 am
              The Emergency Aid Centers serve the following communities:

              Eastern Shore Office
              Serving the communities
              of:
              Fairhope, Spanish Fort, Daphne, Malbis, Point Clear, Barnwell, Montrose
              Belforest

              South Baldwin Office:
              Serving the communities of:
              Foley, Elberta, Lillian, Magnolia Springs, Bon Secour

Eligibility: Emergency in the household, low income or a disruption in income, medical
            situation. Households are eligible for financial assistance once in a 12-month
            period of time. Food assistance by determination of need, but not ongoing.
            Must live in service area, which are the cities of Fairhope, Daphne, Spanish
            Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.

Hours Of Operation: 8:00 am - 3:00 pm, Mon – Fri, Hours
                     may vary during Pandemic

Application Process: Intake interview by appointment. Christmas Assistance by appointment,
                     no walk-ins.

Fees: No Fee for Service

Coverage Area(s): AL - Baldwin County, AL - Baldwin County - Bon Secour, AL - Baldwin County
                 - Daphne, AL - Baldwin County - Elberta, AL - Baldwin County - Elberta, AL -
                 Baldwin County - Fairhope, AL - Baldwin County - Foley, AL - Baldwin County
                 - Foley, AL - Baldwin County - Lillian, AL - Baldwin County - Lillian, AL -
                 Baldwin County - Magnolia Springs, AL - Baldwin County - Magnolia Springs,
                 AL - Baldwin County - Montrose, AL - Baldwin County - Point Clear, AL -
                 Baldwin County - Spanish Fort

HARDEST HIT ALABAMA

Website: http://www.hardesthitalabama.com

Program: HARDEST HIT ALABAMA SERVICES

Address: NO PHYSICAL LOCATION, Montgomery, AL

Hotline: 877-497-8182
Description: Assists eligible homeowners facing financial hardships and possible foreclosure. Assistance includes: mortgage payment, loan modification, and short sale. Eligible hardships include unemployment, underemployment, receipt of SSI or SSDI income. Other eligibility applies.

Eligibility: Call for specific details. Applications may not be accepted year-round.

Application Process:
Visit Website: www.HardestHitAlabama.com or call 1-877-497-8182.

Fees: No Fee for Service

Coverage: AL

SALVATION ARMY - SELMA

Program: SALVATION ARMY DIRECT AID SERVICES

Address: 2104 Franklin Street, Selma, AL
Hotline: 334-872-1646
Description: The Salvation Army’s Emergency Family Assistance Program provides the temporary provision of food and financial assistance. Clients are also referred to other community resources that can assist in meeting their immediate and long-range needs. Each client is given individual care, and information to meet their individual needs.

Eligibility: Call For Details

Hours Of Operation:
9:00 am-4:00 pm, Mon-Fri

Application Process: Call For Details

Fees: No Fee for Service

Coverage: AL - Choctaw County, AL - Dallas County, AL - Lowndes County, AL - Marengo County, AL - Perry County, AL - Wilcox County

USA CARES

Program: USA CARES VETERANS SERVICES

Address: 11760 Commonwealth Drive, Louisville, KY
Hotline: 800-773-0387
Description: The Salvation Army’s Emergency Family Assistance Program provides the temporary provision of food and financial assistance. Clients are also referred to other community resources that can assist in meeting their immediate and long-range needs. Each client is given individual care, and information to meet their individual needs.

Eligibility: Call For Details

Hours Of Operation:
8:30 am-4:30 pm, Mon-Fri

Application Process: Call For Details or Apply Online

Fees: No Fee for Service

Coverage: AL - Choctaw County, AL - Dallas County, AL - Lowndes County, AL - Marengo County, AL - Perry County, AL - Wilcox County
LIFELINES COUNSELING SERVICES

Program: DIRECT AID SERVICES

Address:  
Hotline: Call 2-1-1 or 1-888-421-1266  
Description: Financial Assistance for households who have experienced job loss, wage cuts, or hour cuts due to COVID-19 Pandemic. Subject to change, based off of funding availability.  
Eligibility: Call For Details  
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri  
Application Process: Call 2-1-1, Complete a referral with a call specialist and a case manager will give you a call back. Documentation required.  
Fees: No Fee for Service  
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL

PRE-RELEASE AND POST-RELEASE SERVICES

THE NEIGHBOR CENTER

Website: https://theneighborcenter.org/

Program: THE NEIGHBOR CENTER

Hotline: 251-308-8725  
Description: Neighbors returning from incarceration to the Mobile Area can receive reentry case management services along with assistance with housing, employment, transportation, identification and other needs.

Eligibility: Released from incarceration in the last 5 years, living in the Mobile area.  
Application Process: Call or Walk In To Apply  
Fees: No Fee For Service  
Coverage Area(s): AL - Mobile County
RAMP CONSTRUCTION SERVICES
ECUMENICAL MINISTRIES, INC.

Program: HOME REPAIR

Website: [https://www.baldwinemi.org/repairbaldwin](https://www.baldwinemi.org/repairbaldwin)

Description: Through the hard work of volunteers, contractors and partnerships with other local organizations, we provide assistance to low-income, elderly, or handicapped homeowners who need necessary repairs to save the life of their home. Repairs can include roofing, flooring, plumbing, wheelchair ramp construction and other necessary repairs.

Eligibility: See Website
Application Process: Apply ONLINE
Fees: No Fee For Service
Coverage Area(s): AL – Baldwin County

CATHOLIC SOCIAL SERVICES OF MOBILE

Program: HOME REPAIR

Hotline: 251-434-1500

Description: Free minor home repair for seniors and those who are disabled including, but not limited to:

- Painting, replacing windows, caulking, repairing/installing flooring, building small porches/wheelchair ramps, and yard clean-up.

Eligibility: Call For Details
Application Process: Call for an appointment
Fees: No Fee For Service
Coverage Area(s): AL - Mobile County
RENTAL DEPOSIT ASSISTANCE

HOUSING FIRST, INC

Website: http://www.hfal.org

Program: SUPPORTIVE SERVICES FOR VETERAN FAMILIES

Hotline: 251-450-3345
Description: Housing First's SSVF Program is a joint venture between the Veterans Administration and community service providers to assist homeless and at-risk veterans and their families to obtain or maintain permanent housing.
Other services provided under this program include: health care, personal financial planning, transportation, fiduciary and pay, legal, child care, and housing counseling; additionally, limited payments may be made to third parties (e.g., landlords, utility co., moving companies, and licensed child care providers) if these payments help the veteran families to stay in or acquire permanent housing on a sustainable basis.

Eligibility: Call For Details
Application Process: Call or Walk In To Apply
Fees: No Fee For Service
Coverage Area(s): AL - Baldwin County, AL - Mobile County

AIDS ALABAMA

Website: aidsalabamasouth.org

Program: AIDS SERVICE ORGANIZATION

Address: AL
Hotline: 251-471-5277
Description: Housing -- AIDS Alabama South has a Housing Coordinator who oversees the housing needs of our clients. There are various programs in our area that can be accessed. Through a project funded by the Department of Housing and Urban Development, qualified clients receive rental assistance (as available and eligible) to assure that living on a fixed income does not mean becoming homeless or being forced to live in an unsafe dwelling.
Reassessment/Follow-up and Monitoring

Eligibility: Call For Details
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Appointment
Fees: Call For Details
RENT PAYMENT ASSISTANCE

AIDS ALABAMA

Website: aidsalabamasouth.org

Program: AIDS SERVICE ORGANIZATION

Address: AL
Hotline: 251-471-5277
Description: 
Housing -- AIDS Alabama South has a Housing Coordinator who oversees the housing needs of our clients. There are various programs in our area that can be accessed. Through a project funded by the Department of Housing and Urban Development, qualified clients receive rental assistance (as available and eligible) to assure that living on a fixed income does not mean becoming homeless or being forced to live in an unsafe dwelling.

Eligibility: Call For Details
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Appointment
Fees: Call For Details
Coverage Area(s): AL - Baldwin County, AL - Butler County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Covington County, AL - Escambia County, AL - Marengo County, AL - Mobile County, AL - Monroe County, AL - Washington County, AL - Wilcox County

ARMY COMMUNITY SERVICE

Website: www.armymwr.com

Program: ARMY EMERGENCY RELIEF

Address: 7117 Baltzell Avenue, Fort Benning, GA
Hotline: 1-706-545-4043 or 706-545-7517
Description: Through the Army Community Service, Army Emergency Relief provides no-interest loans for emergencies in the area of: rent/mortgage, emergency travel, food, utilities, essential personally owned vehicles, and funeral expenses. Commanders/1SG’s can approve loans up to $1,500 under the Commander’s Referral Program. Emergency Food Voucher Program provides two days’ worth of food.

Eligibility: * Active Duty
* Retired Soldiers
* Qualified Family Members
Hours Of Operation: Mon-Thurs 8:00 am-4:30 pm, Fri 10:00 am-4:30pm EST; closed Federal Holidays
Application Process: * Contact chain of command or Army Community Services
* Referral required for Emergency Food Program from social worker, chaplain, chain of command, FRP or AER Loan Officer
CATHOLIC SOCIAL SERVICES OF BALDWIN / ESCAMBIA COUNTY, ALABAMA

Website: catholicsocialservices.org

Program: EMERGENCY SERVICES

Hotline: 251-947-2293
Description: Emergency assistance for food, clothing, rent, utilities and more. Distributes FEMA Funds and Project SHARE Funds. Helps with utilities, Offers some medical assistance. Provides case work and case management services. Provides information, referral services along with case advocacy.
Eligibility: Generally, eligibility is situational and determined by case manager interview
Hours Of Operation: 9:00 am-12:00 pm and 1:00 pm-4:30 pm, Mon-Fri
Application Process: Call For Appointment
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Escambia County

CATHOLIC SOCIAL SERVICES OF MOBILE

Website: catholicsocialservices.org

Program: DIRECT AID SERVICES

Hotline: 251-434-1500
Description: Program provides limited financial and material assistance to individuals and families in times of crisis. Assistance can be provided for food, clothing, household articles, personal hygiene items, and financial assistance for medicine, utilities, rent, and transportation.
Eligibility: Provides assistance once a year.
Hours Of Operation: 9:00 am-4:30 pm, Mon-Fri
Application Process: Call For Appointment 9:00 am-3:00 pm Mon-Fri. Appointments are required for all services. No walk ins.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL - Washington County
COMMUNITY ACTION AGENCY - MOBILE

Website: www.mcamobile.org

Program: DIRECT AID SERVICES

Hotline: 251-457-5700
Appointment Line: 251-206-6117
Description: Direct Aid services: financial assistance for housing, and utilities.
Eligibility: Call For Details
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Appointment Line is 24/7
Application Process: Call For Details.
Fees: No Fee for Service

Coverage Area(s):
AL - Mobile County, AL - Mobile County - Citronelle, AL - Mobile County - Irvington, AL - Mobile County - Mobile, AL - Mobile County - Mobile, AL - Mobile County - Mobile - 36604, AL - Mobile County - Mobile - 36605, AL - Mobile County - Mobile - 36606, AL - Mobile County - Mobile - 36617, AL - Mobile County - Mount Vernon, AL - Mobile County - Prichard, AL - Mobile County - Prichard - 36617, AL - Mobile County - Semmes, AL - Mobile County - Wilmer, AL - Washington County

NOTE: Direct Aid service assistance is provided based on funding availability and is not guaranteed.

COMMUNITY ACTION AGENCY OF SOUTH ALABAMA CAA-BALDWIN, ESCAMBIA, CLARKE, MONROE, CONECUH, MARENGO, WILCOX COUNTIES

Website: www.caaofsa.org

Program: DIRECT AID SERVICES

Hotline: 251-626-2646
Appointment Line: 877-246-7836
Description: Direct Aid services: financial assistance for housing, utilities, and medical bills.
Eligibility: Call For Details
Hours Of Operation: 8:00 am-4:00 pm, Mon-Fri
Appointment Line is 24/7
Application Process: Sign in and provide eligibility documentation in order to complete application process.
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Marengo County, AL - Monroe County
ECUMENICAL MINISTRIES, INC

Website: www.baldwinemi.org

Program: EMERGENCY AID PROGRAM

Address: 102 West Spruce, Foley, AL (South Baldwin Office)
         564 Fairhope Ave. Fairhope, AL (Eastern Shore Office)

Hotline: 251-943-3445 (South Baldwin Office)
         251-928-3430 (Eastern Shore Office)

Description: Emergency Aid is available by appointment:
Tuesday and Thursday
9:00am-11:30 am
The Emergency Aid Centers serve the following communities:

Eastern Shore Office
Serving the communities of:
Fairhope, Spanish Fort, Daphne, Malbis, Point Clear, Barnwell, Montrose
Belforest

South Baldwin Office:
Serving the communities of:
Foley, Elberta, Lillian, Magnolia Springs, Bon Secour

Eligibility: Emergency in the household, low income or a disruption in income, medical situation. Households are eligible for financial assistance once in a 12-month period of time. Food assistance by determination of need, but not ongoing. Must live in service area, which are the cities of Fairhope, Daphne, Spanish Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.

Hours Of Operation: 8:00 am - 3:00 pm, Mon – Fri, Hours may vary during Pandemic

Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Baldwin County - Bon Secour, AL - Baldwin County - Daphne, AL - Baldwin County - Elberta, AL - Baldwin County - Fairhope, AL - Baldwin County - Foley, AL - Baldwin County - Foley, AL - Baldwin County - Lillian, AL - Baldwin County - Lillian, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Montrose, AL - Baldwin County - Point Clear, AL - Baldwin County - Spanish Fort

HOUSING FIRST, INC

Website: http://www.hfal.org

Program: SUPPORTIVE SERVICES FOR VETERAN FAMILIES

Hotline: 251-450-3345
Housing First’s SSVF Program is a joint venture between the Veterans Administration and community service providers to assist homeless and at-risk veterans and their families to obtain or maintain permanent housing. Other services provided under this program include: health care, personal financial planning, transportation, fiduciary and pay, legal, child care, and housing counseling; additionally, limited payments may be made to third parties (e.g., landlords, utility co., moving companies, and licensed child care providers) if these payments help the veteran families to stay in or acquire permanent housing on a sustainable basis.

Eligibility:
Call For Details

Application Process:
Call or Walk In To Apply

Fees:
No Fee For Service

Coverage
AL - Baldwin County, AL - Clarke County, AL - Mobile County, AL - Washington County

MODEST NEEDS FOUNDATION

Website: http://modestneeds.org/

Program: SELF-SUFFICIENCY GRANT PROGRAM

Description:
Modest Needs works to promote self-sufficiency of low-income but working individuals and families by providing assistance once every twelve months to those that are usually able to support themselves. In addition to the low-income experiencing a financial need, they provide assistance for returning veterans and their families, those who have recently returned to work after being unemployed, those who are job hunting, and small non-profits.

Eligibility:
Low-income, normally able to cover expenses, but experiencing a one time financial need.

Application Process:
Go to the website www.modestneeds.org; click on “For Applicants;” read through the different grants; click on “Apply for Help.”

Fees:
No Fee For Service

Coverage
AL - Statewide

SALVATION ARMY - SELMA

Program: SALVATION ARMY DIRECT AID SERVICES

Address: 2104 Franklin Street, Selma, AL
Hotline: 334-872-1646
Description:
The Salvation Army’s Emergency Family Assistance Program provides the temporary provision of food and financial assistance. Clients are also referred to other community resources that can assist in meeting their immediate and long-range needs. Each client is given individual care, and information to meet their individual needs.

Eligibility:
Call For Details
USA CARES

Program: USA CARES VETERANS SERVICES

Address: 11760 Commonwealth Drive, Louisville, KY
Hotline: 800-773-0387
Description: 9:30 am-11:30 am, Mon-Thu
The Salvation Army’s Emergency Family Assistance Program provides the temporary provision of food and financial assistance. Clients are also referred to other community resources that can assist in meeting their immediate and long-range needs. Each client is given individual care, and information to meet their individual needs.

Eligibility: Call For Details
Hours Of Operation: 8:30 am-4:30 pm, Mon-Fri
Application Process: Call For Details or Apply Online
Fees: No Fee for Service
Coverage Area(s): AL - Choctaw County, AL - Dallas County, AL - Lowndes County, AL - Marengo County, AL - Perry County, AL - Wilcox County

LIFELINES COUNSELING SERVICES

Program: DIRECT AID SERVICES

Address:
Hotline: Call 2-1-1 or 1-888-421-1266
Description: Financial Assistance for households who have experienced job loss, wage cuts, or hour cuts due to COVID-19 Pandemic. Subject to change, based off of funding availability.

Eligibility: Call For Details
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri
Application Process: Call 2-1-1, Complete a referral with a call specialist and a case manager will give you a call back. Documentation required.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL
RUNAWAY/YOUTH SHELTERS

Baldwin Youth Services Intervention Center

Program: Intervention Center

- Service/Intake: 251-947-5149
- Description: Program provides 30 days of shelter care for children who are dependent or 72 hours for children who have been adjudicated or at risk for being adjudicated as a Child In Need of Supervision (CHINS). Call for further information.
- Eligibility: Court Referral, DHR Referral, Parent Referral
- Hours of Operation: Open 24/7
- Application Process: Call for details
- Fees: Call for details
- Coverage Area(s): AL - Baldwin County, AL - Conecuh County, AL - Escambia County, AL - Mobile County, AL - Monroe County

PUBLIC TRANSIT AUTHORITIES

BRATS: Baldwin Regional Area Transit System

Website: http://baldwincountyal.gov/departments/brats

Program: Transportation Services

- Address: AL
- North Baldwin: 251-937-0355
- Central & South Baldwin and Ride to Work: 251-972-6817
- Eastern Shore: 251-990-4636
- Description: Among the types of routes, we offer are: Dial-A-Ride, work routes, routes to kidney dialysis, physical therapy, and cancer treatments, routes for the Association for Retarded Citizens (ARC), and to Baldwin County Mental Health.
- Hours of Operation: Call between 7:00 am - 3:00 pm to schedule a ride. Call no more than 48 hours in advance and no less than 24 hours for your transit needs.
- Application Process: Call for information
- Fees: Call for details
- Coverage Area(s): AL - Baldwin County
WAVE TRANSIT SYSTEM

Website: www.thwavetransit.com

Program: TRANSPORTATION SERVICES

Hotline: 251-344-6600
Description: Public Transportation for Mobile, Alabama
Hours Of Operation: Call for routes and schedules
Fees: Call For Details
Coverage Area(s): AL - Mobile County

SCHOOL CLOTHING

CATHOLIC SOCIAL SERVICES OF BALDWIN / ESCAMBIA COUNTY, ALABAMA

Website: catholicsocialservices.org

Program: PROJECT REACH

Address: AL
Hotline: 251-947-2293
Description: Provides school supplies, uniforms, and sometimes help with fees for children in low-income families.

Eligibility: Call For Details
Hours Of Operation: Late July and Early August or anytime due to disaster
Application Process: Call in July/August for appointment
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Escambia County

MOBILE COUNTY PUBLIC SCHOOLS

Website: http://www.mcpss.com

Program: EDUCATIONAL SUPPORT SERVICES

Address: Mobile, AL
Description: "The mission of MCPSS is to graduate citizens who are literate, responsible, and committed to learning over a lifetime"
**SENIOR RIDE PROGRAMS**

**ECATS-ESCAMBIA COUNTY COMMISSION**

**Website:**  www.co.escambia.al.us/ecats.html

**Program: ECATS**

<table>
<thead>
<tr>
<th>Hotline:</th>
<th>251-446-9681</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Description:</strong></td>
<td>We recognize that mobility is an essential need for our community to maintain a high quality of life. ECATS Staff strives to provide safe and customer-friendly service in a manner consistent with our stewardship of the communities. Trust and resources.</td>
</tr>
<tr>
<td><strong>Hours Of Operation:</strong></td>
<td>All routes are Monday through Friday</td>
</tr>
<tr>
<td><strong>Application Process:</strong></td>
<td>Brewton/Atmore Local: This route begins at 7:00 a.m. to 3:00 p.m. This is a demand response route that goes from curb to curb. Clients must call 24 hours in advance to schedule service. Passengers are allowed up to two trips for three dollars. Brewton/Atmore Dialysis Route: This route runs Monday through Friday of each week. It begins at 6:00 a.m. and covers all of Escambia County. These patients are delivered to the dialysis center for treatment and returned to their homes afterwards. Medical Route: This route begins at 7:00 a.m. to 3:00 p.m. This route services the sick and handicapped for citizens of the Escambia County Alabama. Flomaton Area: Local and demand response is available when needed. Southwest Alabama Mental Health route provides transportation for children with certain mental disabilities Monday through Friday from 6:30 a.m. to 4:30 p.m. Brewton/Atmore Meal Site Route provides transportation for senior citizens to and from the sail site for lunch Monday through Friday. Standard Furniture is a van pool route which provides transportation to work for Standard Furniture employees. This route begins at 6:00 a.m. to 4:30 p.m. Monday through Friday.</td>
</tr>
<tr>
<td><strong>Fees:</strong></td>
<td>Passengers are allowed up to two trips for three dollars.</td>
</tr>
<tr>
<td><strong>Coverage Area(s):</strong></td>
<td>United States</td>
</tr>
</tbody>
</table>
HOME INSTEAD SENIOR CARE

**Website:** www.homeinstead.com

**Program: SENIOR SERVICES**

**Hotline:** 251-626-7732

**Description:** Our services are designed for practically any living arrangement where an older adult simply needs human interaction and help with day-to-day activities. Care Givers are available 24 hours a day.

**Eligibility:** Anyone who needs non-medical in-home care is eligible for our services.

**Application Process:** Please call for specifics.

**Fees:** Please call for specifics.

**Coverage Area(s):** AL - Baldwin County, AL – Mobile County

SOUTH ALABAMA REGIONAL PLANNING COMMISSION – AREA AGENCY ON AGING

**Website:** www.agingsouthalabama.org

**Program: AREA AGENCY ON AGING**

**Area Agency on Aging:** (251) 706-4680

**Description:** Provides information and referral services, day care for the elderly, phone reassurance, health screening, senior citizen housing, urban/rural transportation services, continuing education, and consumer and nutrition education. Also provides home weatherization and energy assistance, disaster relief plan, recreational, employment opportunities and rehabilitation services.

**Eligibility:** Senior Citizens.

**Hours Of Operation:** 8:00 am - 5:00 pm, Mon-Fri

**Application Process:** Call for specifics.

**Fees:** Call for specifics.

**Coverage Area(s):** United States, AL - Baldwin County, AL - Clarke County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County
WAVE TRANSIT SYSTEM

Website: www.thewavetransit.com

Program: TRANSPORTATION SERVICES

Hotline: 251-344-6600
Description: Public Transportation for Mobile, Alabama
Hours Of Operation: Call for routes and schedules
Fees: Call For Details
Coverage Area(s): AL - Mobile County

SOUP KITCHENS

RANSOM MINISTRIES, INC

Website: www.ransomministries.com

Program: RANSOM CAFE

Hotline: 251-751-0044
Description: Ransom Cafe is a DONATIONS ONLY CAFE. Those who can give do, and those who can't give money donations have opportunity to donate hours of volunteer labor to the Ransom Cafe.
Hours Of Operation: Refer to the online calendar for scheduled meal times. (As the locations vary in days and times of service)
Coverage Area(s): AL - Baldwin County, AL - Baldwin County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County

WATERFRONT RESCUE MISSION

Website: www.waterfrontmission.org

Program: HOMELESS SERVICES

Hotline: 251-433-1847
Description: Homeless Shelter for Men. Breakfast and Dinner served to clients in the program. Lunch available to all homeless, served daily. Serves meals for Thanksgiving and Christmas day.
Hours Of Operation: 9:00 am-3:00 pm, Lunch at Noon
Application Process: Walk In To Apply
Fees: Call For Details
Coverage Area(s): AL - Mobile County
WINGS OF LIFE

Website: www.wings-of-life.com

Program: SUBSTANCE ABUSE SERVICES

Hotline: 251-333-4800
Description: Residential substance abuse treatment services as well as Saturday meals to the homeless. 90 Day Program offered to individuals or married couples struggling with alcohol or drug addiction.
Eligibility: Call For Details

Application Process:
Coverage Area(s): AL - Mobile County

ALCOHOLISM RECOVERY SERVICES – PROGRAM: SUBSTANCE ABUSE SERVICES

Website: www.adatc.org

Program: SUBSTANCE ABUSE SERVICES

Description: Detoxification, individual and group counseling, family services, chemical dependency education, aftercare services, speaker’s bureau, outpatient intervention services, residential treatment program for women.
Eligibility: Chronic drinking of drug abuse problems, non-psychotic; without serious medical problems. Resident of Alabama
Hours Of Operation: 9:00 am-5:00 pm, Mon-Fri
Application Process: Call For Appointment
Fees: Sliding Scale.
Coverage Area(s): AL

BRADFORD HEALTH SERVICES – PROGRAM: SUBSTANCE ABUSE SERVICES

Website: www.bradfordhealth.com

Program: BRADFORD HEALTH SERVICES MOBILE REGIONAL OFFICE

Address: 1000 Hillcrest Road, Suite 304, Mobile, AL
Hotline: 251-295-9717
24/7: 1-888-577-0012
For 30 years, Bradford’s Mobile regional office has been providing Intensive Outpatient (IOP) treatment programs for adults and adolescents. Offerings include:
- a daytime IOP, along with an upcoming evening program
- an IOP for adolescents, in the evening
- general 12-Step meetings – educational programs on substance abuse
- Continuing Care groups, three evenings a week
- family-support groups, which meet every Thursday ... at no charge and open to the public
- emergency consultations, available around the clock and at no charge
- quarterly “Day in Treatment” workshops (for professional-development contact hours)

Eligibility: General Public
Application Process: Call or Walk In To Apply
Fees: accepts most major insurances and provides private pay options
Coverage Area(s): AL – Baldwin County, AL – Choctaw County, AL – Clarke County, AL – Conecuh County, AL – Escambia County, AL – Mobile County, AL – Monroe County, AL – Washington County

Program: SUBSTANCE ABUSE SERVICES

24/7 Crisis and Intake Line: 888-577-0012
Description: Bradford offers an Intensive Outpatient Program for both adults and adolescents suffering from alcohol and drug dependency. All potential patients complete a free and confidential consultation to determine appropriate levels of treatment. Bradford has residential treatment facilities in Warrior and Madison, Alabama.

Eligibility:
* Adults 19 years of age and older and adolescents 13-18 years of age with a chemical dependency that have completed the consultation process
* Participants must be willing to submit to random drug testing and must attend counseling

Hours Of Operation: Intake and consultation: 24 hours daily
Application Process: Call For Appointment or Walk In To Apply
Fees: Fixed fee dependent on treatment location and length of program (some scholarships available)
Coverage Area(s): AL, AL – Chambers County, AL – Lee County, AL – Russell County

THE BRIDGE, INC – PROGRAM: COUNSELING SERVICES

Website: www.bridgeinc.org

Program: Northwood Residential Treatment Program
Address: 3401 Newman Road, Mobile, AL
Hotline: 256-546-6324
Description: Program Information:
- There is no cost to the family and no out of pocket expense
- Our programs are certified through the Alabama Department of Mental Health/Substance Abuse
- We accept referrals from the court, family, school, church, community or individual.
- We can bill insurance if the family has it, but it is not required for services. We accept Medicaid, Blue Cross/Blue Shield, PEEHIP and AllKids.
- Our clients do not have to be court ordered or have any criminal charges to be in our program. Clients who are court ordered are required to complete the program in its entirety including, but not limited to; individual, group and family counseling, case management and/or peer support services.
- The length of stay in any level of care is determined on an individual basis determined by the collaboration between client, family and therapist.
- Clients referred to Westwood residential treatment can remain in the program anywhere from 30-90 days based on the individualized need. Clients in Westwood are males, ages 12-18.
- Clients in the Outpatient level of care can be in the program anywhere from three months to a year depending on progress and attendance.
- Clients in the Early Intervention program typically remain in the program 30-60 days based on their need.
- Services provided: Assessments, Group Therapy, Family Therapy, Individual Therapy, Case Management, Educational Assistance, Vocational Services, Activity Therapy and Aftercare

Eligibility: age 12-18
Application Process: Call To Apply
Fees: No Fee For Service
Coverage: AL – Mobile County
Area(s):

DRUG EDUCATION COUNCIL, INC

Website: www.drugeducation.org

Program: CHILDREN AND FAMILY SERVICES

Address: 300 Television Avenue, Mobile AL 36606
Hotline: 251-478-7855
Description: Individuals and Families participate in substance abuse education and prevention. Provides anonymous drug testing procedure for parents which encourage their children to be drug free.

Eligibility: General Public
Hours Of Operation: Irregular Hours, Call for Details
Application Process: Call or Walk In To Apply
Fees: accepts most major insurances and provides private pay options
Coverage: AL – Baldwin County, AL – Clarke County, AL – Mobile County, AL – Washington County
Area(s):
FRANKLIN PRIMARY HEALTH CENTER

Program: SUBSTANCE ABUSE SERVICES

Hotline: 251-444-1071
Fees: FEES – Percentage of income.
Coverage Area(s): United States

HOME OF GRACE FOR WOMEN, INC

Program: HANNAH HOUSE

Description: Hannah House is a drug/alcohol recovery program for addicted expectant females to become drug free before their baby is born. This center will provide a Christian recovery program dedicated to helping expectant women suffering from addiction to alcohol and drugs, and to educate these expectant women about alcoholism/drug addiction, and the causes and effects of their chemical dependencies on their unborn babies.

Eligibility: Females age 18 and older who are pregnant with substance abuse problems.
Hours Of Operation: 24 Hours, Mon-Sun
Application Process: Call For Details, 251-456-7807
Fees: Please call for specifics.
Coverage Area(s): AL – Mobile County

Program: SUBSTANCE ABUSE SERVICES

Hotline: 251-456-7807
Description: The Home of Grace for Women Inc. is a residential recovery program for females addicted to alcohol and/or other drugs.
Eligibility: Call for assessment.
Hours Of Operation: 24 hours a day, 7 days a week
Application Process: Call for assessment.
Fees: Clients are asked to pay if they are able.
Coverage Area(s): AL – Mobile County
MISSION OF HOPE MINISTRIES

Website: missionofhopeministries.net

Program: SUBSTANCE ABUSE SERVICES

Hotline: 251-649-0830
Description: Mission of Hope Ministries is a three month, in care, Christian program designed to minister to the men and women who are addicted to drugs or alcohol. The program for men is called Mission of Hope, and the one for the women is called Haven of Hope.

Hours Of Operation: 24 hours 7 days a week
Application Process: Call for specifics.
Fees: No Fee for Service
Coverage Area(s): AL – Mobile County

SHOULDER OF THE CENTRAL GULF COAST INC

Program: SUBSTANCE ABUSE SERVICES

Hotline: 251-626-2199
Description: The Shoulder offers several residential and non-residential treatment programs for adult men wishing to recover from their addiction to drugs and/or alcohol. Also offers a Community Codependency Group open to anyone who suffers from someone else’s addiction problems. Residential program is for men. Outpatient program is for men and women. All programs are certified by the Alabama Department of Mental Health.

Eligibility: Men, 18 and older with a substance abuse problem.
Hours Of Operation: 24 Hours, Mon-Sun
Application Process: Call For Appointment
Fees: Sliding Scale
Coverage Area(s): AL – Baldwin County

THE SALVATION ARMY OF COASTAL ALABAMA AREA COMMAND

Program: SUBSTANCE ABUSE SERVICES

Address: AL
Hotline: 251-438-1625, option 4
Description: Residential substance abuse treatment for men (28 days or 3 to 6-month program). Also provides intensive outpatient substance abuse treatment for men and women.

Eligibility: Residential services for men only. Men and women eligible for outpatient services.
WINGS OF LIFE

Website: www.wings-of-life.com

Program: SUBSTANCE ABUSE SERVICES

Hotline: 251-333-4800
Description: Residential substance abuse treatment services. 90 Day Program offered to individuals or married couples struggling with alcohol or drug addiction.
Meals are available to the homeless on Saturdays, must be there by 11:30 am for meal services.
Eligibility: Call For Details
Application Process: Call For Details
Coverage Area(s): AL - Mobile County

WATERFRONT RESCUE MISSION

Website: www.waterfrontmission.org

Program: SUBSTANCE ABUSE SERVICES

Hotline: 251-433-1847
Description: Call for more information.
*Addiction Recovery Programs might be suspended due to COVID-19.
Coverage Area(s): AL - Mobile County

PEOPLE ENGAGED IN RECOVERY (P.E.I.R.)

Website: http://peopleengagedinrecovery.org/

Program: SUBSTANCE ABUSE SERVICES

Hotline: 888-421-7347
Description: P.E.I.R. is a recovery organization located in Mobile, AL providing quality, certified peer-oriented services. Including: peer led support groups, peer mentoring, yoga and meditations, support groups, veteran support, relapse prevention planning, and more.
Coverage Area(s): AL - Mobile, AL

DOOR TO SERENITY

Website: http://doortoserenity.org/

Program: SUBSTANCE ABUSE SERVICES

Hotline: 251-610-3389
Description: Provides sober-living resources and transitional housing alternatives in a home-like environment for underserved minorities in the Mobile area who are in recovery from Substance Use Disorders. 12 Step based and LGBTQ++ friendly.
Coverage Area(s): AL - Mobile County

SUMMER FOOD SERVICE PROGRAMS

FEEDING THE GULF COAST

Website: www.feedingthegulfcoast.org

Program: FEEDING THE GULF COAST-SUMMER MEALS PROGRAM

Description: Feeding the Gulf Coast will provide summer meals (breakfast, snack, lunch) at community sites throughout South Alabama from June 1st through July 29th.
Eligibility: All children, 18 years and younger, are eligible.
Application Process: To locate a site near you, text "FOOD" to 877-877.
Coverage Area(s): AL - Baldwin County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Covington County, AL - Escambia County, AL - Mobile County, AL - Monroe County, AL - Washington County

SWEAT EQUITY PROGRAMS

HABITAT FOR HUMANITY OF BALDWIN COUNTY

Website: www.baldwinhabitat.org

Program: HOUSING SERVICES

Service/Intake: 251-943-7268
FAX: 251-943-7269
Description: A non-profit Ecumenical Christian Housing Ministry dedicated to helping partner families in need build simple decent homes. Habitat Houses are sold to families at no profit, financed with affordable no interest loans. Habitat makes no profit and attempts to use as much volunteer labor and as many tax-deductible donations as possible to help build homes.
Eligibility:

Home Ownership
We help families in substandard living conditions earn decent affordable homes by providing a hand-up, not a handout, through sweat equity partnerships, homeowner workshops and no interest loans.

Families must meet the basic criteria below to apply with Habitat for Humanity of Baldwin County. Applications are not available until the family has attended an application session. The sessions are held at the Family Support office, by appointment, and interested families should request information.

Need
Total family income must fall between 25% and 60% of median income as defined by the federal housing finance board (HUD) income guide limits.

Family is unable to qualify for a conventional loan.

Families with lower income may qualify if there is no or very low debt and they can demonstrate an ability to pay.
Habitat mortgage payments (including taxes and insurance) must not exceed 30% of total family gross income.

Current living conditions:
- Inadequate shelter
- Lack of electrical, gas, water, sewage
- Structural problems (holes in walls, floors, roof, etc.)
- Does not meet city, county, or HUD standards
- The environment is hazardous to health
- Extreme overcrowding
(based on number of occupants, ages and sexes of occupants)

Ability to Pay
Mortgage must not jeopardize other obligations or living expenses.

Credit history of applicants will be reviewed to identify potential problems with ability to pay.

From the time of acceptance as a Habitat partner, applicants must make a monthly payment toward their prepaid items of $2,500, and must be paid in full prior to the house closing.

The family must have a source of steady, legal income.

The family must make monthly mortgage payments (including taxes and insurance) on time.

Willingness to Partner with Habitat
The family must work 300 hours to build up “sweat equity” towards their home: Hours can be donated by family and friends on the family’s behalf.

Two hundred hours of the “sweat equity” must be completed before ground is broken on the family’s house.

All “sweat equity” must be completed before the house may be occupied by the family.

Families must attend required homeowner education classes.

Families must participate in the Habitat community (Family Support classes, the Homeowner’s Association, or local schools).

Families must be willing to move to another neighborhood and possibly school district, depending on the location of the Habitat building site.

Hours Of Operation:
8:30 am - 4:30 pm, Mon-Fri

Application Process:
Call for details

Fees:
No Fee for Service

Coverage Area(s):
AL - Baldwin County
HABITAT FOR HUMANITY OF SOUTHWEST ALABAMA - MOBILE COUNTY

Website: www.habitatswalabama.org

Program: HOUSING SERVICES

Hotline: 251-476-7171
Description: A non-profit Ecumenical Christian Housing Ministry dedicated to helping partner families in need build simple decent homes. Habitat Houses are sold to families at no profit, financed with affordable no interest loans. Habitat makes no profit and attempts to use as much volunteer labor and as many tax-deductible donations as possible to help build homes.
Eligibility: Must meet income guidelines. Must be unable to get a conventional bank or mortgage loan. Must have need for decent housing. Must be able to make down payment. Must be able to make low monthly mortgage payments. Must be willing to provide 300-400 hours of sweat equity labor in partner with Habitat for Humanity of Southwest Alabama.
Hours Of Operation: 9:00 am - 4:00 pm Mon-Thurs., 9:00am -12:00pm Fri
Application Process: Must attend orientation meeting. Please call for details.
Fees: Please call for specifics.
Coverage Area(s): AL - Mobile County

TAXI SERVICES

ZTrip

Website: http://ztrip.com/

Program: zTrip (Previously Yellow Cab of Mobile)

Address: 854 A Lakeside Drive, Mobile, AL 36693
Hotline: 251-476-7111 05 855-699-8747
Description: Provides a variety of services to meet the transportation needs of the Gulf Coast area.
Eligibility: Taxi service available for elderly, disabled, and for work related transportation.
Hours Of Operation: 24/7
Application Process: Call for more information or download the app.
Fees: Call for more information.
Coverage Area(s): AL - Baldwin County, AL - Mobile County
THRIFT SHOPS

CATHOLIC SOCIAL SERVICES CLARKE COUNTY

Website: catholicsocialservices.org

Program: HELPING HANDS

Address: AL
Description: Helping Hands Thrift Store receives donations of clothing and other items that are sold at a low price. Individuals and families, who are burnout victims, may be eligible for emergency clothing and furniture/appliances at no cost.
Hours Of Operation: Mon-Fri, 9am to 4pm
Coverage Area(s): AL - Clarke County

CATHOLIC SOCIAL SERVICES OF MOBILE

Website: catholicsocialservices.org

Program: THRIFT STORE SERVICES

Address: 188 South Florida Street, Mobile, AL
Hotline: 251-434-1550
Description: Thrift store operated by Catholic Social Services. Now located at the Service Center for Catholic Social Services. The Curiosity Shop is a thrift store operated by the Catholic Social Services of Mobile, AL. The site is designed to be informative for anyone looking to find out more about the Shop and its purpose in the community. The Curiosity Shop relies on donations from the community for merchandise.
Hours Of Operation: 8:30 am - 4:30 pm, Mon - Fri
Application Process: Call for more information.
Coverage Area(s): AL - Mobile County

ECUMENICAL MINISTRIES, INC

Website: www.baldwinemi.org

Program: EMERGENCY AID PROGRAM

Address: 102 West Spruce, Foley, AL (South Baldwin Office)
564 Fairhope Ave. Fairhope, AL (Eastern Shore Office)
Hotline: 251-943-3445 (South Baldwin Office)
251-928-3430 (Eastern Shore Office)
Emergency Aid is available by appointment:
Tuesday and Thursday
9:00am-11:30 am
The Emergency Aid Centers serve the following communities:

Eastern Shore Office
Serving the communities of:
Fairhope, Spanish Fort, Daphne, Malbis, Point Clear, Barnwell, Montrose, Belforest

South Baldwin Office:
Serving the communities of:
Foley, Elberta, Lillian, Magnolia Springs, Bon Secour

Eligibility:
Emergency in the household, low income or a disruption in income, medical situation. Households are eligible for financial assistance once in a 12-month period of time. Food assistance by determination of need, but not ongoing.

Must live in service area, which are the cities of Fairhope, Daphne, Spanish Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.

Hours Of Operation:
8:00 am - 3:00 pm, Mon – Fri, Hours may vary during Pandemic

Application Process:
Intake interview by appointment. Christmas Assistance by appointment, no walk-ins.

Fees:
No Fee for Service

Coverage Area(s):
AL - Baldwin County, AL - Baldwin County - Bon Secour, AL - Baldwin County - Daphne, AL - Baldwin County - Elberta, AL - Baldwin County - Fairhope, AL - Baldwin County - Foley, AL - Baldwin County - Lillian, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Magnolia Springs - Tallassee, AL - Baldwin County - Montrose, AL - Baldwin County - Point Clear, AL - Baldwin County - Spanish Fort

EDMUNDITE MISSIONS SSE

Website: www.edmunditemissions.org

Program: EDMUNDITE MISSIONS THRIFT STORE - THE CLOTHING ROOM

Address: 1428 Broad Street, Selma, AL
Hotline: 334-526-1684

Description:
The Missions assist with school uniforms and provide low-cost clothing, furniture, blankets, household items, and personal necessities through thrift stores located in Vredenburgh, Monroe County (Name of store: Wize Buyz - about 50 miles from Selma) and Mosses, Lowndes County (Name of store: ...
The Price is Right, Good Shepherd Catholic Center - about 30 miles from Selma.

Hours Of Operation: 8:30 am-4:30 pm, Mon-Fri
Application Process: Call For Details
Coverage Area(s): AL - Dallas County, AL - Lowndes County, AL - Monroe County

GOODWILL GULF COAST
Website: www.gesgc.org

Program: GOODWILL THRIFT STORE SERVICES
Address: Retail Stores available: Schillinger Rd., Azalea Rd., Moffett Rd, Saraland, and, Fairhope
Hotline: 251-471-1581
Description: Provides low cost clothing and household items.
Eligibility: General Public
Hours Of Operation: Individual Store Hours May Vary - Call For Details
Coverage Area(s): United States, United States, AL - Baldwin County, AL - Baldwin County, AL - Mobile County, AL - Mobile County, AL - Mobile County, AL - Mobile County – Saraland

MISSION OF HOPE MINISTRIES
Website: missionofhopeministries.net

Program: THRIFT STORE SERVICES
Hotline: 251-645-6007
Description: Mission of Hope Used Furniture and Appliances is a thrift store providing this service to the communities of Mobile County.
Eligibility: Anyone
Coverage Area(s): AL - Mobile County

PENELOPE HOUSE, INC
Website: http://www.penelopehouse.org

Program: THRIFT STORE SERVICES
Hotline: 251-450-1200
Description: Provides clothing, household appliances and items, as well as furniture at a reasonable cost to the public.
SALVATION ARMY - CLARKE COUNTY

Website: salvationarmy.org

Program: EMERGENCY SERVICES

Hotline: 334-636-9840
Description: Emergency food and provisions for clients who have experienced recent disaster such as storm damage or house-fire.
Eligibility: Valid Burnout Documentation (Fire Report with their name on it) from Fire Department required.
Food Assistance available to those with proof of emergency (ex. bill for an emergency need such as a refrigerator or car battery)

Hours Of Operation: Mon, Wed, Fri, at 1:30 Food Pantry (Non-Perishable Walmart Foods) available to first come first serve.
Application Process: No appointment necessary for Food Assistance. Call for details on Emergency Services for Burnout Victims.
Coverage Area(s): AL - Clarke County

THE SALVATION ARMY OF COASTAL ALABAMA AREA COMMAND

Website: http://salvationarmyalm.org/coastalalabama/

Program: THRIFT STORE SERVICES

Foley Store: 251-943-3883
Mobile Store: 251-408-9047
Description: Thrift store to help the community in need of clothing, furniture and appliances.

Hours Of Operation: Call For Hours
Coverage Area(s): United States, AL - Mobile County, AL- Baldwin County
WATERFRONT RESCUE MISSION

Website: www.waterfrontmission.org

Program: THRIFT STORE SERVICES
Address: 2365 North McKenzie Street, Foley, AL
Hotline: 251-943-4581
Description: Thrift Store
Hours Of Operation: 9:00 am to 6:00 pm, Mon - Sat
Coverage Area(s): AL - Baldwin County

Program: THRIFT STORE SERVICES
Address: 3985 Cottage Hill Rd Mobile, AL
Hotline: 251-479-1101
Description: Thrift Store
Hours Of Operation: 9:00 am to 6:00 pm, Mon - Sat
Coverage Area(s): AL – Mobile County

TRANSITIONAL HOUSING/SHELTER

AIDS ALABAMA

Website: aidsalabamasouth.org

Program: AIDS SERVICE ORGANIZATION
Address: AL
Hotline: 251-471-5277
Description: Case management is the center of direct client services at AIDS Alabama South. All client-related activities begin with case management. The various activities a case manager will do in a day can be as simple as placing a phone call or as complicated as finding a way to explain the importance of drug therapy and the proper medication regimen for the client. Any activity a case manager does during the course of a day that involves a client or group of clients is considered case management.

Eligibility: Call For Details
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Appointment
Fees: Call For Details
VOLUNTEERS OF AMERICA SOUTHEAST

Program: EAGLES LANDING

Address: AL
Hotline: 251-300-3968
Description: For Male Homeless Veterans Only.
Eligibility: Call For Details
Hours Of Operation: 8:30 am-4:30 pm, Mon-Fri
Application Process: Call For Appointment
Fees: Call For Details
Coverage Area(s): AL - Mobile County

DUMAS WESLEY COMMUNITY CENTER

Program: SYBIL H. SMITH FAMILY VILLAGE - TRANSITIONAL HOUSING

Address: Mobile, AL
Hotline: 251-473-5526
Description: Transitional housing for single homeless women and families experiencing homelessness.
Eligibility: 24 years of age or older, homeless, able to work/attend school, be drug and alcohol free
Hours of Operation: Monday-Friday, 8:00am- 4:00pm
Application Process: Call or Visit Website for more information
Coverage Area(s): AL-Baldwin County, AL- Clarke County, AL- Mobile County, AL- Washington County, AL- Wilcox County
**WILMER HALL**

**Website:** www.wilmerhall.org

**Program: TRANSITIONAL LIVING**

**Hotline:** 251-342-4931  
**Description:** Transitional Living Services are available for young adults, 18-21 and women with children. (no pregnancy) Transitional FAMILY Program - Mothers with Children - age cut off 27  
**Eligibility:** 18-22  
**Application Process:** Call for details  
**Coverage Area(s):** AL - Mobile County

**TRAVELERS ASSISTANCE**

**LIFELINES COUNSELING SERVICES**

**Program: DIRECT AID SERVICES**

**Address:**  
**Hotline:** Call 2-1-1 or 1-888-421-1266  
**Description:** Transportation services for doctor’s appointments, employment and training opportunities, COVID-19 testing/vaccinations and more. Subject to change, based off of funding and Lyft availability.  
**Eligibility:** Call For Details  
**Hours Of Operation:** 8:00 am-4:30 pm, Mon-Fri  
**Application Process:** Call 2-1-1, Complete a referral with a call specialist and a case manager will give you a call back. Minimum of 24-hour notice is require for assistance.  
**Fees:** No Fee for Service  
**Coverage Area(s):** AL - Mobile County, AL - Mobile County, AL
UTILITY SERVICES

DISCOUNTED UTILITY SERVICES

EMERGENCY BROADBAND BENEFITS

Website: fcc.gov

Program: AFFORDABLE INTERNET SERVICE (COVID-19)

Description: The Emergency Broadband Benefit is an FCC program to help families and households struggling to afford internet service during the COVID-19 pandemic. This new benefit will connect eligible households to jobs, critical healthcare services, virtual classrooms, and so much more.

Eligibility: A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or Lifeline;
- Approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision in the 2019-2020 or 2020-2021 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020 and the household had a total income in 2020 at or below $99,000 for single filers and $198,000 for joint filers; or
- Meets the eligibility criteria for a participating provider’s existing low-income or COVID-19 program.

Application Process: Eligible households must both apply for the program and contact a participating provider to select a service plan.

There are three ways for eligible households to apply:

1. Contact a participating broadband provider directly to learn about their application process. If you are unable to apply through them directly, you will have to apply using option 2 or 3 below, and then contact a participating provider to select an eligible plan.

2. Go to GetEmergencyBroadband.org to apply online and to find participating providers near you. After you apply, you will have to contact a participating provider to select an eligible plan.
3. **Call 833-511-0311** for a mail-in application or **print a copy**, and return it along with copies of documents showing proof of eligibility to:

   Emergency Broadband Support Center  
   P.O. Box 7081  
   London, KY 40742

After you received a notice that you have qualified for the program, households must contact a participating provider to select an Emergency Broadband Benefit eligible service plan.

**Coverage Area(s):** AL

---

**ACCESS WIRELESS – SPRINT NETWORK**

**Website:**  
https://www.accesswireless.com/

**Program: ACCESS WIRELESS DISCOUNTED PHONE SERVICES**

<table>
<thead>
<tr>
<th>Address</th>
<th>WEB BASED ONLY, Montgomery, AL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline</td>
<td>888-900-5899</td>
</tr>
<tr>
<td>Toll Free</td>
<td>866-594-3644</td>
</tr>
<tr>
<td>Description</td>
<td>Access Wireless provides mobile phone service to income-eligible residents as part of the government-funded Lifeline Assistance program. Lifeline is intended to help individuals experiencing financial hardship to stay connected to family members, schools and child care providers, as well as be reachable to potential employers and have a means of communicating in case of emergency.</td>
</tr>
<tr>
<td>Eligibility</td>
<td>You may automatically qualify for Lifeline service provided by Access Wireless if you participate in any of the following public assistance programs: Federal Public Housing Assistance/Section 8 Medicaid Supplemental Nutrition Assistance Program (SNAP)/Food Stamps Supplemental Security Income* (SSI) Veterans or Survivors Pension Benefit Tribal Qualifying Program based on state of residence</td>
</tr>
<tr>
<td>Application Process</td>
<td>Call or Visit Website</td>
</tr>
</tbody>
</table>

**Coverage Area(s):** AL

---

**ASSURANCE WIRELESS**

**Website:**  
http://www.assurancewireless.com

**Program: ASSURANCE WIRELESS DISCOUNTED PHONE SERVICES**

| Address             | 1127 Bernardo Boulevard, Lady Lake, FL |

Hotline: 888-898-4888

Description: Assurance Wireless is a federal Lifeline Assistance program brought to you by Virgin Mobile. Lifeline is a government benefit program for low income residents.

Eligibility: Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP).

**You can also qualify based on your household income.

Application Process: Call or Visit Website

Coverage Area(s): AL

SAFELINK WIRELESS

Website: www.safelinkwireless.com

Program: DISCOUNTED PHONE SERVICES

Address: Miami, FL
Toll Free: 800-723-3546
Technical Support: 800-378-1684

Description: SafeLink Wireless is a program serving eligible households and is provided by TracFone Wireless, Inc. To participate in the SafeLink Wireless service, certain eligibility requirements must be met, which are set by each State where the service is provided. SafeLink Wireless service is limited to one person per household.

Eligibility: Individuals qualify if they participate in a public assistance program such as Food Stamps, Medicaid, Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF), Low Income Home Energy Assistance Program (LIHEAP), National Free School Lunch, Federal Housing/Section 8 Assistance, or if they do not receive any of these public assistance programs, they may also qualify based on total household gross monthly income.

Hours Of Operation: 7:00 am-9:00 pm, Mon-Sat; Technical Support: 7:00 am-11:00 pm, Mon-Sun

Application Process: Call To Apply or Visit Website

Fees: Sliding Scale. Call For Detail

Coverage Area(s): AL
UTILITY ASSISTANCE

AIDS ALABAMA – PROGRAM: HIV/AIDS SERVICES

Program: AIDS SERVICE ORGANIZATION

Address: AL
Hotline: 251-471-5277
Description: Housing -- AIDS Alabama South has a Housing Coordinator who oversees the housing needs of our clients. There are various programs in our area that can be accessed. Through a project funded by the Department of Housing and Urban Development, qualified clients receive rental assistance (as available and eligible) to assure that living on a fixed income does not mean becoming homeless or being forced to live in an unsafe dwelling. Reassessment/Follow-up and Monitoring.

Eligibility: Call For Details
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call For Appointment
Fees: Call For Details
Coverage Area(s): AL - Baldwin County, AL - Butler County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Covington County, AL - Escambia County, AL - Marengo County, AL - Mobile County, AL - Monroe County, AL - Washington County, AL - Wilcox County

ALABAMA KIDNEY FOUNDATION

Website: www.alkidney.org

Program: DAILY LIVING NEEDS

Address: AL
Hotline: 800-750-3331
Description: Assist low income individuals with kidney disease and their families. Serves Alabama’s kidney patients by providing financial assistance, education, recreational opportunities and support programs. The Foundation provides education to promote organ donation and prevention of kidney disease.

THE AL Transportation Assistance Program (ATAP)
Provides transportation assistance to patients who need help with the high cost of travel to dialysis treatments and transplant-related appointments.
| **Eligibility:** | Call For Details |
| **Hours Of Operation:** | 8:00 am-5:00 pm, Mon-Fri |
| **Application Process:** | Call For Appointment |
| **Fees:** | Call For Details |
| **Coverage Area(s):** | AL - Baldwin County, AL - Butler County, AL - Choctaw County, AL - Clarke County, AL - Conecuh County, AL - Covington County, AL - Escambia County, AL - Marengo County, AL - Mobile County, AL - Monroe County, AL - Washington County, AL - Wilcox County |

**Program: ARMY EMERGENCY RELIEF**

| **Address:** | 7117 Baltzell Avenue, Fort Benning, GA |
| **Hotline:** | 706-545-4043 or 706-545-7517 |
| **Description:** | Through the Army Community Service, Army Emergency Relief provides no-interest loans for emergencies in the area of: rent/mortgage, emergency travel, food, utilities, essential personally owned vehicles, and funeral expenses. Commanders/1SG’s can approve loans up to $1,500 under the Commander’s Referral Program. Emergency Food Voucher Program provides two days’ worth of food. |
| **Eligibility:** | * Active Duty  
* Retired Soldiers  
* Qualified Family Members |
| **Hours Of Operation:** | Mon-Thu 8:00 am-4:30 pm EST; closed Federal Holidays |
| **Application Process:** | * Contact chain of command or Army Community Services  
* Referral required for Emergency Food Program from social worker, chaplain, chain of command, FRP or AER Loan Officer |
| **Fees:** | Some scholarships available for spouses and children of active, retired or deceased Service members |
| **Coverage Area(s):** | AL |
CATHOLIC SOCIAL SERVICES OF MOBILE

Website: catholicsocialservices.org

Program: DIRECT AID SERVICES

Hotline: 251-434-1500
Description: Program provides limited financial and material assistance to individuals and families in times of crisis. Assistance can be provided for food, clothing, household articles, personal hygiene items, and financial assistance for medicine, utilities, rent, and transportation.

Eligibility: Provides assistance once a year.
Hours Of Operation: 9:00 am-4:30 pm, Mon-Fri
Application Process: Call For Appointment 9:00 am-3:00 pm Mon-Fri. Appointments are required for all services. No walk ins.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County

CATHOLIC SOCIAL SERVICES CLARKE COUNTY

Website: catholicsocialservices.org

Program: DIRECT AID SERVICES

Address: 3309 N College Ave, Jackson, AL
Hotline: 251-246-0131
Description: Emergency aid is available to those who qualify. Assistance available for utilities, food, medications, and gas cards. Must be able to prove the emergency. Examples include (Fire Report, Bill for major expense, such as a car repair or large appliance)

Application Process: Call or Walk In To Apply

Fees: No Fee For Service
Coverage Area(s): AL - Clarke County
CATHOLIC SOCIAL SERVICES OF BALDWIN/ESCAMBIA COUNTY, ALABAMA

Website: https://catholicsocialservices.org

Program: EMERGENCY SERVICES

Description: Emergency assistance for food, clothing, rent, utilities and more. Distributes FEMA Funds and Project SHARE Funds. Helps with utilities, Offers some medical assistance. Provides case work and case management services. Provides information, referral services along with case advocacy.

Eligibility: Generally, eligibility is situational and determined by case manager interview

Hours Of Operation: 9:00 am-3:30pm, Monday-Friday

Application Process: Call For Appointment

Fees: No Fee for Service

Coverage Area(s): AL - Baldwin County, AL - Escambia County

CHRIST UNITED METHODIST

Website: www.christumcmobile.com

Program: LIFE GATE MINISTRY

Address: AL
Hotline: 251-380-0583
Description: The Lifegate Ministry's purpose is to aid church members and non-members in crisis situations; helping with utilities (with priority on elderly and/or disabled), food, and children's clothing. Lifegate is open Monday and Wednesday from 8:00 - 10:30 a.m. We serve the first 15 who are qualified. For more information call 251.380-0583. Contributions are always welcome! Donations can be mailed to the church or placed in an offering plate on Sunday morning. Make checks payable to CUMC, and please designate "Lifegate" on the FOR line.

Eligibility: We serve the first 15 people who are qualified. (Priority given to the elderly and disabled)

Hours Of Operation: 8:00 am - 10:30 am, Monday and Wednesday

Application Process: Call for an appointment (no walk-ins)

Coverage Area(s): AL - Mobile County
COMMUNITY ACTION – WEST ALABAMA

Website: https://www.cspwal.com/

Program: COMMUNITY ACTION - WEST ALABAMA

Address: 601 Black Bears Way, Tuscaloosa, AL
Hotline: 205-752-5429
Description: Residents needing utility assistance can call 1-833-836-7817. This agency provides assistance with utility bills and food.

Elderly Assistance Program available for residents 60 and older. The program assists with medications, groceries up to $50 and build/repair home wheelchair ramp.

Hours Of Operation: Mon-Fri 8 a.m. - 4:30 p.m.
Application Process: Appointment Required
Coverage Area(s): AL - Bibb County, AL - Choctaw County, AL - Fayette County, AL - Greene County, AL - Hale County, AL - Lamar County, AL - Pickens County, AL - Sumter County, AL - Tuscaloosa County

COMMUNITY ACTION AGENCY – MOBILE

Program: DIRECT AID SERVICES

Hotline: 251-206-6117
Description: Program provides limited financial and material assistance to individuals and families in times of crisis. Financial assistance for callers affected by the COVID-19 Pandemic may be available.

Eligibility: Provides assistance once a year.
Hours Of Operation: 8:00 am-5:00 pm, Mon-Fri
Application Process: Call the Community Services Center in your area to speak with one of our trained community services professionals to schedule an appointment. You will need to provide:

A current utility bill (the bill must be in the name of the head of the household or the spouse of the head of the household); current picture identification for the applicant; Social Security card(s) for all members living in the household; and income verification (for the previous month) for all members of the household, who are 18 years of age or older.

Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL - Washington County
COMMUNITY ACTION AGENCY OF SOUTH ALABAMA

**Program: DIRECT AID SERVICES**

**Hotline:** 251-626-2646  
**Appointment Line:** 877-246-7836

**Description:** Direct Aid services: financial assistance for energy bill assistance (LIHEAP)

**Eligibility:** Call For Details

**Hours Of Operation:** 8:00 am-4:00 pm, Mon-Fri

**Application Process:** Sign in and provide eligibility documentation in order to complete application process.

**Fees:** No Fee for Service

**Coverage Area(s):** AL - Baldwin County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Marengo County, AL - Monroe County

ECUMENICAL MINISTRIES, INC

**Website:** www.baldwinemi.org

**Program: EMERGENCY AID PROGRAM**

**Address:** 102 West Spruce, Foley, AL (South Baldwin Office)  
564 Fairhope Ave. Fairhope, AL (Eastern Shore Office)

**Hotline:** 251-943-3445 (South Baldwin Office)  
251-928-3430 (Eastern Shore Office)

**Description:** Emergency Aid is available by appointment:  
Tuesday and Thursday  
9:00am-11:30 am

The Emergency Aid Centers serve the following communities:

**Eastern Shore Office**  
Serving the communities of: Fairhope, Spanish Fort, Daphne, Malbis, Point Clear, Barnwell, Montrose, Belforest

**South Baldwin Office:**  
Serving the communities of: Foley, Elberta, Lillian, Magnolia Springs, Bon Secour

**Eligibility:** Emergency in the household, low income or a disruption in income, medical situation. Households are eligible for financial assistance once in a 12-month period of time. Food assistance by determination of need, but not ongoing. Must live in service area, which are the cities of Fairhope, Daphne, Spanish Fort, Barnwell, Montrose, Belforest, Malbis, and Point Clear.

**Hours Of Operation:** 8:00 am - 3:00 pm, Mon – Fri, Hours may vary during Pandemic

Fees: No Fee for Service

Coverage Area(s):
- AL - Baldwin County, AL - Baldwin County - Bon Secour, AL - Baldwin County - Daphne, AL - Baldwin County - Elberta, AL - Baldwin County - Elberta, AL - Baldwin County - Fairhope, AL - Baldwin County - Foley, AL - Baldwin County - Foley, AL - Baldwin County - Lillian, AL - Baldwin County - Lillian, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Magnolia Springs, AL - Baldwin County - Montrose, AL - Baldwin County - Point Clear, AL - Baldwin County - Spanish Fort

LIFELINES COUNSELING SERVICES

Program: DIRECT AID SERVICES

Address:
Hotline: Call 2-1-1 or 1-888-421-1266
Description: Financial Assistance for households who have experienced job loss, wage cuts, or hour cuts due to COVID-19 Pandemic. Subject to change, based off of funding availability.

Eligibility: Call For Details
Hours Of Operation: 8:00 am-4:30 pm, Mon-Fri
Application Process: Call 2-1-1, Complete a referral with a call specialist and a case manager will give you a call back. Documentation required.
Fees: No Fee for Service
Coverage Area(s): AL - Mobile County, AL - Mobile County, AL

UTILITY DEPOSIT ASSISTANCE

HOUSING FIRST, INC.

Website: http://www.hfal.org

Program: SUPPORTIVE SERVICES FOR VETERAN FAMILIES

Hotline: 251-450-3345
Description: Housing First's SSVF Program is a joint venture between the Veterans Administration and community service providers to assist homeless and at-risk veterans and their families to obtain or maintain permanent housing. Other services provided under this program include: health care, personal financial planning, transportation, fiduciary and pay, legal, child care, and housing counseling; additionally, limited payments may be made to third parties (e.g., landlords, utility co., moving companies, and licensed child care providers) if these payments help the veteran families to stay in or acquire permanent housing on a sustainable basis.

Eligibility: Call For Details
<table>
<thead>
<tr>
<th><strong>Application Process:</strong></th>
<th>Call or Walk In To Apply</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fees:</strong></td>
<td>No Fee For Service</td>
</tr>
<tr>
<td><strong>Coverage Area(s):</strong></td>
<td>AL - Baldwin County, AL - Clarke County, AL - Mobile County, AL - Washington County</td>
</tr>
</tbody>
</table>

**UTILITIES & SERVICES**

**Program: ALABAMA POWER COMPANY**

- **Toll Free:** 800-245-2244
- **Description:** For those struggling with paying their electricity bills, Alabama Power Customer Service is able to provide callers with helpful information on lowering those bills. The number to call is 1-800-245-2244.
- **Coverage Area(s):** AL - Mobile County

**Program: MOBILE AREA WATER & SEWER SYSTEM**

- **Hotline:** 251-694-3100
- **Description:** To establish new service or for questions about a bill, please call customer service at 251-694-3130.
- **Coverage Area(s):** AL - Mobile County

**Program: SPIRE GAS**

- **Hotline:** 251-476-8052
- **Description:** To connect or disconnect gas service, or to find helpful information on how to reduce your bills and conserve, please call 251-476-8052.
- **Coverage Area(s):** AL - Mobile County
VETERANS BENEFITS/ASSISTANCE

ALABAMA DEPARTMENT OF VETERANS AFFAIRS

Website: www.va.state.al.us

**Program: MILITARY/VETERANS SUPPORT SERVICES**

<table>
<thead>
<tr>
<th>Address:</th>
<th>700 19th Street South, Birmingham, AL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline:</td>
<td>205-933-8101</td>
</tr>
<tr>
<td>Description:</td>
<td>The mission of the Alabama Department of Veterans Affairs is to promote awareness, assist eligible veterans, their families, and survivors to receive from the U. S. Federal and State Governments any and all benefits to which they may be entitled under existing or future laws to be enacted.</td>
</tr>
<tr>
<td>Eligibility:</td>
<td>Alabama veterans, their families, and survivors.</td>
</tr>
<tr>
<td>Hours Of Operation:</td>
<td>Varies by location. Call local office for details.</td>
</tr>
<tr>
<td>Application Process:</td>
<td>Call For Appointment</td>
</tr>
<tr>
<td>Fees:</td>
<td>Call For Details</td>
</tr>
</tbody>
</table>

**Coverage Area(s):**

- AL - Autauga County
- AL - Baldwin County
- AL - Baldwin County
- AL - Barbour County
- AL - Bibb County
- AL - Blount County
- AL - Bullock County
- AL - Butler County
- AL - Calhoun County
- AL - Chambers County
- AL - Cherokee County
- AL - Chilton County
- AL - Choctaw County
- AL - Clarke County
- AL - Clay County
- AL - Cleburne County
- AL - Coffee County
- AL - Colbert County
- AL - Conecuh County
- AL - Coosa County
- AL - Covington County
- AL - Crenshaw County
- AL - Cullman County
- AL - Dale County
- AL - Dallas County
- AL - DeKalb County
- AL - Elmore County
- AL - Elmore County
- AL - Escambia County
- AL - Escambia County
- AL - Etowah County
- AL - Fayette County
- AL - Franklin County
- AL - Geneva County
- AL - Greene County
- AL - Hale County
- AL - Henry County
- AL - Henry County
- AL - Houston County
- AL - Jackson County
- AL - Jefferson County
- AL - Jefferson County
- AL - Lamar County
- AL - Lauderdale County
- AL - Lawrence County
- AL - Lee County
- AL - Limestone County
- AL - Lowndes County
- AL - Macon County
- AL - Madison County
- AL - Marengo County
- AL - Marion County
- AL - Marshall County
- AL - Mobile County
- AL - Monroe County
- AL - Montgomery County
- AL - Morgan County
- AL - Pickens County
- AL - Pike County
- AL - Randolph County
- AL - Saint Clair County
- AL - Shelby County
- AL - Sumter County
- AL - Talladega County
- AL - Talladega County
- AL - Tallapoosa County
- AL - Tuscaloosa County
- AL - Walker County
- AL - Washington County
- AL - Wilcox County
- AL - Winston County
- AL - Winston County
ALABAMA LEGION AUXILIARY DEPARTMENT OF ALABAMA

Website: http://www.alabamaamericanlegionauxiliary.com/

Program: MILITARY/VETERANS SUPPORT SERVICES

Address: 120 North Jackson Street, Montgomery, AL
Hotline: 334-262-1176
Description: The American Legion focuses on veterans/military support and advocacy, family support, and youth development
Eligibility: Veterans and their families
Application Process: Call or Visit Website for more information
Fees: No Fee for Service
Coverage Area(s): AL

ARMY COMMUNITY SERVICE

Website: www.armymwr.com

Program: ARMY EMERGENCY RELIEF

Address: 7117 Baltzell Avenue, Fort Benning, GA
Hotline: 706-545-4043 or 706-545-7517
Description: Through the Army Community Service, Army Emergency Relief provides no-interest loans for emergencies in the area of: rent/mortgage, emergency travel, food, utilities, essential personally owned vehicles, and funeral expenses. Commanders/1SG's can approve loans up to $1,500 under the Commander's Referral Program. Emergency Food Voucher Program provides two days' worth of food.
Eligibility: * Active Duty
* Retired Soldiers
* Qualified Family Members
Hours Of Operation: Mon-Thu 8:00 am-4:30 pm EST; closed Federal Holidays
Application Process: * Contact chain of command or Army Community Services
* Referral required for Emergency Food Program from social worker, chaplain, chain of command, FRP or AER Loan Officer
Fees: Some scholarships available for spouses and children of active, retired or deceased Service members
Coverage Area(s): AL

Program: ARMY FAMILY TEAM BUILDING

Description: Through Army Community Service the Army Family Team Building class offers to help soldiers and spouses become accustomed to Army life. Three levels of classes cover Army basics, time/stress management, coping and leadership skills. AFTB also provides networking opportunities.
Eligibility: Active Duty service members and their spouses
Program: CHAPLAIN SOLDIER AND FAMILY COUNSELING

Service/Intake: 706-545-1760
On-call Chaplain - After Hours: 706-545-2218
Description: Chaplain and Civilian counselors are available to empower you with the self-awareness, knowledge and skills you need in your life’s journey. All counseling sessions are confidential.
Eligibility: * Active Duty Military
* Army Reservists
* Retired Veterans
* DoD Civilians
* Family Members
Hours Of Operation: Mon-Fri, 9:00 am-5:00 pm
Application Process: Call For Appointment
Fees: No Fee for Service
Coverage Area(s): AL

Program: EMPLOYMENT READINESS PROGRAM

Hotline: 706-545-4043
Description: Through the Employment Readiness Program offers information and assistance in employment opportunities. Services include job counseling and training, employment and education information, Internet job searches, resume writing and goal setting. A list of job opportunities on post and off is posted weekly.
Eligibility: * Active Duty military
* National Guardsmen
* Reservists
* Retired Veterans
* Qualified Family Members
Hours Of Operation: Mon-Fri, 8:00am-4:30 pm; Closed Federal Holidays
Application Process: Phone or Walk-in
Fees: No Fee for Service
### Program: EXCEPTIONAL FAMILY MEMBER PROGRAM

<table>
<thead>
<tr>
<th>Service/Intake:</th>
<th>706-545-4043</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description:</td>
<td>Through Army Community Services, the Exceptional Family Member Program helps active duty soldiers who have a family member with a medical, physical, emotional or intellectual disorder that limits the person's ability to take part in activities with peers and requires treatment, therapy, education, training and counseling. EFMP provides information and referral, case management, respite care and resources.</td>
</tr>
<tr>
<td>Eligibility:</td>
<td>Active duty military and qualified family members</td>
</tr>
<tr>
<td>Hours Of Operation:</td>
<td>Irregular Hours- Call for details</td>
</tr>
<tr>
<td>Application Process:</td>
<td>Phone or walk-in</td>
</tr>
<tr>
<td>Fees:</td>
<td>No Fee for Service</td>
</tr>
<tr>
<td>Coverage Area(s):</td>
<td>AL</td>
</tr>
</tbody>
</table>

### Program: FAMILY ADVOCACY PROGRAM

<table>
<thead>
<tr>
<th>Administrative:</th>
<th>706-545-9171</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative:</td>
<td>706-626-2614</td>
</tr>
<tr>
<td>Description:</td>
<td>Through Army Community Services the Family Advocacy Program provides support to help strengthen families and promote self-reliance, resiliency and stability. FAP provides support to victims of crimes, harassment and educates new parents.</td>
</tr>
</tbody>
</table>
| Eligibility:     | * Active Duty Military  
* National Guardsmen  
* Reservists  
* Retired Veterans  
* Qualified Family Members |
| Hours Of Operation: | Mon-Fri, 8:00 am-4:30 pm; Closed Federal Holidays |
| Application Process: | Phone or walk-in |
| Fees:            | No Fee for Service |
| Coverage Area(s): | AL |

### Program: FINANCIAL READINESS PROGRAM

<table>
<thead>
<tr>
<th>Service/Intake:</th>
<th>706-545-4043</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description:</td>
<td>Through Army Community Services the Financial Readiness program offers education, information and assistance in consumer issues, financial planning, budgeting and debt management. Individual financial counseling, contract review, consumer complaint and debt management are available by appointment.</td>
</tr>
</tbody>
</table>
**Program: MILITARY/VETERANS SUPPORT SERVICES**

**Description:** Assists military personnel, dependents and retired military with information and referral, emergency relief, emergency food locker, family advocacy program, financial readiness, exceptional family member program, relocation, employment, deployment and mobilization.

**Eligibility:** Active Duty, Retired or Dependents

**Hours Of Operation:** Mon-Fri, 8:00 am-4:30 pm

**Application Process:** Phone

**Fees:** No Fee for Service

**Coverage Area(s):** AL

---

**Program: SUBSTANCE ABUSE PROGRAM**

**Non-Clinical Program - Service/Intake:** 706-545-4415

**Clinical Program - Service/Intake:** 706-545-8362

**General Hotline:** 706-545-4043 or 706-545-7517

**Description:** NON-CLINICAL PROGRAMS: Substance Abuse Program provides drug testing, alcohol, drug and suicide prevention training.

CLINICAL PROGRAM: Assessment and out-patient and in-patient treatment using individual and group sessions to address substance abuse concerns.

**Eligibility:**
- Active Duty Military
- Army Reserve
- National Guardsmen
- Qualified Family Members
- Retired Veterans
- DoD Civilians can participate in certain programs & services

**Hours Of Operation:** Mon-Fri, 8:00 am-5:00 pm (Closed 12:00 pm-1:00 pm)

**Application Process:** Call For Details
**Program: SURVIVOR OUTREACH SERVICES**

<table>
<thead>
<tr>
<th>Coverage Area(s):</th>
<th>AL</th>
</tr>
</thead>
</table>

**Service/Intake:** 706-545-4043

**Description:** Through the Army Community Services, the Survivor Outreach Services partners with agencies on post to provide long-term care for the families of fallen soldiers. SOS also provides expertise on local, state and Federal benefits.

**Eligibility:** Families of deceased active duty and retired military

**Hours Of Operation:** Mon-Fri, 8:00 am-4:30 pm; closed Federal Holidays

**Application Process:** Phone or walk-in

**Coverage Area(s):** AL

---

**NATIONAL CALL CENTER FOR HOMELESS VETERANS HOTLINE - PROGRAM: VETERANS SERVICES**

**Website:** va.gov

**Program: VETERANS SERVICES**

<table>
<thead>
<tr>
<th>National Call Center for Homeless Veterans:</th>
<th>1-877-424-3838</th>
</tr>
</thead>
<tbody>
<tr>
<td>Combat Veteran Support Services:</td>
<td>1-877-927-8387</td>
</tr>
</tbody>
</table>

**Description:** The Department of Veterans Affairs' (VA) has founded a National Call Center for Homeless Veterans hotline to ensure that homeless Veterans or Veterans at-risk for homelessness have free, 24/7 access to trained counselors. The hotline is intended to assist homeless Veterans and their families, VA Medical Centers, federal, state and local partners, community agencies, service providers and others in the community.

**Eligibility:** Veterans and their families.

**Application Process:** To be connected with a trained VA staff member call 1-877-4AID VET (877-424-3838).

**Coverage Area(s):** AL

---

**OPERATION FAMILY FUND - PROGRAM: VETERANS SERVICES**

**Website:** www.operationfamilyfund.org

**Program: VETERANS SERVICES**

**Hotline:** 760-793-0053
Description: Operation Family Fund assists the injured and families of those who have been injured as a part of the Global War on Terrorism, whether domestic or abroad, military or civilian, with financial grants for transitioning to their new circumstances and achieving financial self-sufficiency. Operation Family Fund provides financial assistance to severely disabled, eligible Veterans in the form of grants for each eligible member or member's family to meet personal, short- and long-term living needs in these areas: food, rent or utilities, emergency transportation and vehicle repair, funeral expenses, legal expenses, medical, dental expenses, assistance with a home, rental, lease, purchase or home improvements, assistance with the purchase, rent or lease of a vehicle.

Eligibility: Eligible members and families of members of Military and Civilian personnel who have been severely disabled while serving their country. The member must have been an employee or contractor working for the U.S. Federal Government and have been performing duties in conjunction with the war on terror and or Operation Enduring Freedom or Operation Iraqi Freedom at the time of their severe disability.

Hours Of Operation: Mon-Fri 8:00am-5:00pm, PST
Application Process: Email is the preferred method of intake: support@www.operationfamilyfund.org or call (760) 793-0053
Coverage Area(s): AL

RUTGERS UNIVERSITY BEHAVIORAL HEALTH CARE NATIONAL CALL CENTER - PROGRAM: VETS4WARRIORS

Website: www.vets4warriors.com

Program: VETS4WARRIORS

Address: 151 Centennial Avenue, Piscataway, NJ
Toll Free: 855-838-8255
Description: Vets4Warriors is the leading peer support network for a veteran, service member, family member or caregiver who wants to talk to someone who has been through similar situations and can help them get answers to their questions. Vets4Warriors fills a critical gap between crisis hotlines and the many non-profits offering direct assistance to veterans in need. We can address the immediate needs of those contacting us whenever they may arise and connect them to the best national or community-based resources offered by our collaborative partners and communities across the country.

Eligibility: Active Duty, National Guard and Reserve service members, Veterans and their families/caregivers
Hours Of Operation: 24/7 365 days per year
Fees: No Fee for Service
Coverage Area(s): AL
US DEPARTMENT OF VETERANS

Website: www.vba.va.gov

Program: MILITARY/VETERANS SUPPORT SERVICES

Administrative: 800-827-1000
FAX: 334-213-3461

Description: The Veterans Benefits Administration provides benefits to US Military benefits. VA offers compensation, pension, education, rehabilitation, loan guaranty, and insurance benefits to service persons, veterans, and certain dependents, who qualify under the various benefits program. Information, counseling and assistance is offered to claimants to inform and assist them in filing claims.

Eligibility: US Military Veterans
Application Process: Call For Details or Visit Website for Additional Information
Coverage Area(s): AL

Program: VETERANS BENEFITS ADMINISTRATION - INTAKE SITE AT REDSTONE ARSENAL

Address: Fox Army Health Center, Redstone Arsenal, Madison, AL
Hotline: 256-955-8888 x122

Description: The Veterans Benefits Administration provides benefits to US Military benefits. VA offers compensation, pension, education, rehabilitation, loan guaranty, and insurance benefits to service persons, veterans, and certain dependents, who qualify under the various benefits program. Information, counseling and assistance are offered to claimants to inform and assist them in filing claims.

Eligibility: US Military Veterans
Hours Of Operation:
Tuesday 1230-16:30 (4 hours)
Wednesday 0830-12:30 (4 hours)

Application Process: Call For Details or Visit Website for Additional Information
Coverage Area(s): AL

WEATHERIZATION PROGRAMS

AMERICAN RED CROSS SERVING SOUTH ALABAMA

Website: www.redcross.org

Program: DISASTER SERVICES
Address: 35 N Sage Ave, Mobile, AL
Toll F: 251-544-6100
Description: The American Red Cross South Alabama Chapter serves Baldwin, Butler, Choctaw, Clarke, Conecuh, Covington, Crenshaw, Escambia, Mobile, Monroe and Washington counties. Services include:

- **Disaster Services** - may provide temporary shelter, clothing and other needs in times of disaster
- **Health & Safety Classes** - including First Aid/CPR Instruction
- **Blood Services** - hosts Blood drives locally
- **Volunteer Services** - ARC has a continuous need for volunteers

Office hours are Monday - Friday, 8:00 am-5:00 pm. Answering Service is 24/7. For more information or assistance, please contact your local Red Cross office.

COMMUNITY ACTION AGENCY - MOBILE

Website: www.mcamobile.org

Program: WEATHERIZATION ASSISTANCE PROGRAM

Hotline: 251-457-5700
Description: The U.S. Department of Energy (DOE) Weatherization Assistance Program works to permanently reduce energy bills of low-income families by providing home repairs proven to be cost-effective and result in energy efficiency.

Typical energy saving measures include: installing attic and wall insulation, reducing air infiltration with caulking, door weather stripping, replacing broken glass panes, performing basic tune-ups to heating and cooling systems, replacing some appliances with more efficient units, and replacing incandescent lighting with compact fluorescent bulbs. Weatherization services are provided free of charge to all eligible households in the MCA coverage area. **Weatherization services are provided based on funding availability and are not guaranteed.**

Eligibility: Eligibility is based on household income. All eligible recipients must own or be purchasing their home and have not received prior weatherization assistance. The Weatherization Assistance Program prioritizes services to the elderly, people with disabilities, and families with children.

Fees: No Fee for Service
Coverage Area(s): AL

Hours Of Operation: 8am-5pm, Mon-Fri
Application Process:
Complete and return a weatherization application along with the required documentation listed on the application:

- Current Photo Identification
- Social Security Cards or legible copies for Entire Household
- Proof of Income for all household members who have income (or Zero income letter for ages 18 yrs. and older; obtain letter from nearest community action service center)
- Proof of Home Ownership
- Most Recent Electric and/or Gas Bill (must be in applicant’s name)

Fees:
No Fee for Service

Coverage Area(s):
AL - Mobile County, AL - Mobile County, AL - Mobile County - Bayou La Batre, AL - Mobile County - Citronelle, AL - Mobile County - Coden, AL - Mobile County - Irvington, AL - Mobile County - Mobile, AL - Mobile County - Mobile, AL - Mobile County - Mobile - 36617, AL - Mobile County - Mount Vernon, AL - Mobile County - Prichard, AL - Mobile County - Prichard - 36617, AL - Mobile County - Semmes, AL - Mobile County - Wilmer, AL - Washington County

COMMUNITY ACTION AGENCY OF SOUTH ALABAMA CAA-BALDWIN, ESCAMBIA, CLARKE, MONROE, CONECUH, MARENGO, WILCOX COUNTIES

Program: WEATHERIZATION SERVICES

Hotline: 251-626-2646
Toll Free: 877-246-7836
Description: Weatherization is for homeowners and is limited to one time per dwelling. Applications are processed through Community Service centers. Weatherproofing of houses or Mobile Homes may include: Insulation added, caulking of windows and doors, repairing windows, hot water heater blankets, repair/ replacement of doors, installation of smoke and carbon monoxide alarms.

Eligibility: Based on income
Hours Of Operation: 8:00 am-4:00 pm, Mon-Fri
Application Process: Call For Appointment
Fees: No Fee for Service
Coverage Area(s): AL - Baldwin County, AL - Clarke County, AL - Conecuh County, AL - Escambia County, AL - Marengo County, AL - Monroe County