

Maintenance Guide

OfficeSmart Nature Series LVT

MAINTENANCE GUIDELINES

When performing any wet maintenance, always use wet floor signs.

Installed Floor Care

- a. Use 1/4" or thicker plywood to protect the surface when moving heavy objects across the new floor
- b. Lightly damp mop the floor as needed.

Initial Maintenance

- a. Sweep, vacuum or dust mop to remove dirt and grit.
- b. If needed, add neutral cleaner to cool water following the manufacturer's instructions.
- c. Scrub with a low-rpm machine or auto scrubber. Use a red pad or brush.
- d. Never use brown or black pads (too aggressive and can damage the product).
- e. Remove the cleaning solution with a wet-dry vacuum or auto scrubber until the floor is dry.
- f. Rinse the floor with clean water. Repeat the rinse process if necessary to remove all haze.

Routine Maintenance

- a. Sweep, vacuum or dust mop to remove dirt and grit.
- b. Add neutral pH cleaner to cool water following the manufacturer's instructions.
- c. As needed, scrub with a low-rpm machine or auto scrubber to retain appearance. Use a neutral cleaner following the manufacturer's instructions.

Preventative Floor Care

- a. Use walk-off mats that are as wide as the doorway and long enough for soil load and weather conditions.
- b. Use mats with a non-staining backing.
- c. Floor protectors should be used on all furniture legs.
- d. The surface area of the floor protectors should be no less than 1" in diameter.
- e. ***Waxes and Polishes** are not recommended.

QUESTIONS/ASSISTANCE

For technical assistance or questions about installing or maintaining your OfficeSmart Nature Series LVT, please contact our Customer Support desk at (978) 276-0820, Monday through Friday 8:30am -4:30pm EST. Our Technical Support Department can be reached by E-mail at techsupport@julieind.com.