



Job Posting Newcomer Clinical Youth Outreach Worker

Position title:	Newcomer Clinical Youth Outreach Worker
Reports to:	Clinical Supervisor
Department:	Child and Youth Mental Health
Location:	PYS Office: Peterborough and New Canadians Centre (as per Memorandum of Understanding)
Employment group:	Temporary Full Time (approx. 18 month contract). 35 hours a week \$29.89-\$34.25 per hour. This is a pilot position with the potential of growing into a permanent role.

Purpose

The Newcomer Clinical Youth Outreach Worker will build on an existing partnership between Peterborough Youth Services and the New Canadians Centre to enhance mental health supports and outreach to newcomer youth in Peterborough. This position will strengthen a service bridge between the New Canadians Centre's expertise in working with newcomer youth and Peterborough Youth Services' expertise in youth mental health. Both agencies jointly see the service need and share a common goal to improve low barrier, flexible and mobile culturally appropriate service access to mental health supports for youth. Peterborough has a significant population of Syrian newcomer families (as well as other cultural groups), so as part of our aim to provide low barrier, culturally appropriate services, this position requires an Arabic speaking individual.

Primary Responsibilities

Community Outreach, Counselling and Support Services (80%)

- Work collaboratively with the Enhanced Youth Outreach Worker at Peterborough Youth Services and the New Canadians Centre Settlement Workers in Schools team.

Through a culturally sensitive mental health lens:

- Help youth to identify their needs, goals, aspirations, skills and abilities as well as barriers to accessing services.
- Design and implement educational workshops, recreational activities, groups (e.g., Weekly Girl's group) and social supports for newcomer youth.
- Organize occasional workshops or activities for parents of newcomer youth as part of the goal to strengthen families.
- Work primarily with youth aged 12-24 and explore ways to engage younger newcomer youth who require mental health support.
- Complete initial client plan with youth (and family where appropriate) by using all relevant information from the youth, family, and collaterals.

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- Develop a working formulation as appropriate and access resources within PYS and NCC to help develop this formulation, as required.
- Support parents and family members to help youth address their needs by providing short-term counselling, if needed, and referring parents and family members to supports and services when appropriate.
- Help youth to address the specific incidents and/or risk factors that may bring them into conflict with peers, family and/or others.
- Enter and maintain accurate and complete notes and reports in the client data system.

Crisis Support (5%)

- Respond to crisis calls (during business hours) from clients, their families and workers in the community.
- Conduct an efficient and effective investigation of the crisis.
- Develop and implement a short-term plan for re-establishing stable functioning using, as much as possible, strengths and resources that are naturally available to the individual and family.
- Use appropriate crisis counselling and mediation techniques.

Community Relations (10%)

- Connect and maintain collaborative relationships with project partners at the New Canadians Centre.
- Collaborate and/or liaise with school personnel, child welfare, health, and other community stakeholders and partners as needed.
- Identify and facilitate referrals to internal resources (such as psychiatry, psychology, and therapeutic groups) as well as to external resources (such as services provided by community partners).
- Prepare consents and facilitate the sharing of relevant collateral information.

General (5%)

- Understand and work within the parameters of the PYS policies, procedures, and guidelines and ensure plans are carried out.
- Complete necessary documentation according to agency guidelines.
- Attend regular supervision, trainings, and team meetings.
- Understand and work within the Occupational Health and Safety Act and its regulations.
- Other related duties as assigned by management.

Qualifications

Education

- Degree or diploma in a related Human/Social Service field required.



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Experience

- A minimum of 3 years relevant experience working in youth services.

Professional Designations and/or Licenses

- Registration to provide counselling and psychotherapy under the Ontario Psychotherapy Act is required.
- A valid Ontario driver's license.
- Certified First Aid and CPR and Applied Suicide Intervention Skills Training (ASIST).
- Satisfactory Criminal Record Check (including a Vulnerable Sector Screening).

Knowledge Skills, and Abilities

- Must be able to speak both Arabic and English.
- Knowledge of theory, principles and best practices with respect to providing services to newcomer youth who have complex needs.
- Demonstrated ability delivering intensive, short-term counselling and support services, helping youth to address specific challenges and supporting them to access required services.
- Demonstrated ability to support family members of newcomer youth and support them in referrals to services.
- Knowledge of and sensitivity to the life experiences and diverse needs, identities and cultural backgrounds of newcomer youth.
- Advanced experience providing support, interventions, and guidance to youth.
- Demonstrated ability to develop healthy relationships and boundaries with youth.
- Crisis intervention skills.
- Advanced problem-solving skills.
- An understanding of the complexities of working with multi-stressed individuals and families.
- Strong organizational and time management skills.
- Advanced communication and interpersonal skills with the ability to relate to a wide variety of people.
- Possess strong relationship building, engagement, and meeting facilitation skills.
- Incorporate knowledge and understanding of the impact of marginalization on youth.
- Demonstrated knowledge and commitment to incorporate anti-oppressive practice into daily work.
- Ability to work in Peterborough but also to complete some work confidentially from home for the duration of the pandemic.

**TO APPLY PLEASE SUBMIT A COVER LETTER AND RESUME TO
pysonline@pysonline.ca BY JANUARY 21 at 3:00p.m.**