



Natural Exteriors LLC, a Division of BMP Inc.

## Limited Lifetime Warranty

Natural Exteriors would like to thank you for your purchase of our premium grade polymer siding. We are committed to manufacturing only the highest quality, low maintenance products available in the building material industry. For more information regarding Natural Exteriors, please visit [Naturalexteriors.com](http://Naturalexteriors.com).

### Who and What is Covered:

Natural Exteriors warrants to the property owner that our polymer shake sidings are free from manufacturing defects resulting in peeling, flaking, blistering and corroding when subject to proper usage and exposure conditions. If Natural Exteriors determines, in its sole discretion, that the purchased product has a manufacturing defect under the terms of this Warranty, Natural Exteriors will, at its option, either a) repair or replace any defective product or, b) refund the amount paid by the original purchaser for the defective product plus the cost of labor of the original installation. In no event will the amount of Natural Exteriors obligations under this Warranty exceed the purchase price of the originally installed products and the cost of the labor involved in the original installation of the product. Any cost or expense that exceeds this amount is the responsibility of the property owner.

The lifetime coverage offered by this warranty automatically ends upon the first to occur of the following: a) any transfer of the property after the date of purchase of the product; or b) the death of the last of the original owners of the property at the time of installation.

The lifetime coverage in this warranty applies only to original, individual homeowners, and only if applied to a single-family home. The Lifetime coverage does not extend to commercial properties, which are limited to a prorated 50 year warranty (see coverage length below).

### What is Excluded - Limitations:

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal and proper usage and exposure conditions, including but not limited to the following, all of which are excluded under this Warranty:

- Defects resulting from improper installation;
- Misuse, abuse, vandalism, neglect or improper handling or storage;
- Damage caused by impact of foreign objects, fire, earthquake, floods, lightning, hurricane, tornado, windstorm or other casualty or act of God;
- Installations other than exterior siding installations or Mansard roof installations with less than 75 degree exposure angle;
- Defects in, failure of, or damage to the wall or material on which the product was installed caused by movement, distortion, cracking or setting of the wall or foundation of the building;
- Normal weathering, fading, chalking or oxidation;
- Damage caused by vegetation, insects, animals and organisms;
- Distortion or warping due to exposure to excessive heat or reflective heat sources, including without limitations, reflected light, specifically including but not limited to reflections from nearby windows whether such windows are property of the homeowner or another party and heat buildup caused by inadequate roof ventilation;
- Discoloration or other damage that is caused by air pollution or chemicals such as solvents, gasoline, pesticides, or harmful cleaning agents and compounds;
- Damage caused by power washing.
- Modified siding, i.e. painted or coated; and
- Any other cause not involving defects caused by manufacturing;

Natural Exteriors reserves the right to discontinue or modify any of its siding products, including the color, and shall not be liable as a result of such discontinuance or modification, nor shall Natural Exteriors be liable in the event the replacement material varies in color or gloss in comparison to the original product as a result of normal weathering.

Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere, which may cause any colored surface to fade, chalk, or accumulate dirt or stains. The severity of these conditions depends on air quality, geographic location and other local conditions over which Natural Exteriors has no control.

Natural Exteriors warrants its siding products against excessive fade beyond normal weather for a period of ten (10) years from the original date of installation if reported in accordance with the notice provision (see Customers Responsibilities). Excessive fading is defined by a change in color greater than four (4) Hunter units (as calculated according to ASTM D2244). Natural Exteriors shall have sole discretion to determine whether the siding products have faded beyond normal weathering. If the siding products are determined to have faded beyond normal weathering, Natural Exteriors will pay to repair or replace the affected product. Natural Exteriors reserves the right to refund the amount paid by the original owner for the siding plus the cost of labor involved at the time or the original installation.

Natural Exteriors shall have sole discretion to determine whether the exclusions apply.

**Transferability:**

This warranty is transferable on a one time basis by the original purchaser to an immediate subsequent purchaser of the original real estate structure in which the Natural Exterior product was installed. To properly transfer the benefits of this warranty, the original purchaser must provide written notice to Natural Exteriors within 30 days of the property transfer along with documentary proof of property ownership transfer, i.e. a signed settlement statement of title transfer document. Transferred warranty then becomes 50 years, prorated (see Warranty Protection Schedule below). The fade protection coverage described above is not transferable.

**Warranty Protection Schedule**

\*The term "years" defines the time since the original purchase date

<u>Years after original purchase to date of claim</u>	<u>Portion of Natural Exteriors Responsibility</u>
<i>During original ownership of the property</i>	<i>100%</i>
<b><u>Transferees/Commercial Properties</u></b>	
<i>0-5 years</i>	<i>100%</i>
<i>More than 5 and up to 7</i>	<i>90%</i>
<i>More than 7 and up to 8</i>	<i>80%</i>
<i>More than 8 and up to 9</i>	<i>70%</i>
<i>More than 9 and up to 10</i>	<i>60%</i>
<i>More than 10 and up to 11</i>	<i>50%</i>
<i>More than 11 and up to 12</i>	<i>40%</i>
<i>More than 12 and up to 13</i>	<i>30%</i>
<i>More than 13 and up to 14</i>	<i>20%</i>
<i>More than 14 and up to 50</i>	<i>10%</i>

**Limited Hail Damage Warranty:**

In the event of damage caused by hail during the warranty period, Natural Exteriors obligation is limited as follows: a) the property owner must pursue the cost of replacement or repair of damaged siding through homeowners' insurance or any other available or applicable insurance, and b) if the cost of repair or replacement exceeds the property owner's insurers' payment or contribution (excluding any deductible), Natural Exteriors will reimburse the property owner the difference between the cost or replacement of the damaged siding and the insurer's payment (excluding any deductible). Labor is not included in this coverage.

**Customers Responsibilities:**

If you believe your siding products have a manufacturing defect, hail damage or faded beyond normal weathering, you must promptly notify Natural Exteriors in writing and provide proof of property ownership, the date you bought the property, and the date your siding products were purchased and installed. In order to properly evaluate and process a warranty claim, Natural Exteriors may require you to submit a product sample for analysis and/or permit a representative to inspect the installed product. Please send all notifications and correspondence to:

Natural Exteriors  
 1110 Thalia Ave  
 Boardman, Ohio 44512  
 Attention:

**Other Conditions:**

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES. NATURAL EXTERIORS HEREBY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL NATURAL EXTERIORS BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF THE WARRANTY. NATURAL EXTERIORS DOES NOT AUTHORIZE ITS FIELD REPRESENTATIVES, DISTRIBUTORS, OR DEALERS TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON, OR THE EXCLUSION OF, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.