



08/14/2020

Respond to this offer no later than:

09/17/2020

[Redacted]

JAMAICA, NY 11434

THE ACCOUNT HAS BEEN APPROVED FOR A MORTGAGE ASSISTANCE OFFER PLEASE READ CAREFULLY

Account Information

Account Number: [Redacted]

Property Address:

[Redacted]

JAMAICA, NY 11434

We are here to help!

Account Relationship Manager:

Jason Fernandes

RMA@mortgagefamily.com

Online:

www.mortgagequestions.com

Dear [Redacted]

Congratulations! The account is approved to enter into a Trial Period Plan under an PHH Mortgage Services Modification Plan. Please read this letter so that the next steps necessary for completion of the modification are understood completely. In order to be considered for a modification, the proposed trial period payments must be completed.

Below, please find important information about the mortgage assistance offer, with additional details on the following pages. However, time is of the essence to accept this offer. A response must be received by 09/17/2020 in order to start this trial modification. This offer will expire, so we must receive a response by the date listed on this letter.

What needs to be done:

- To accept an assistance option, the following must be completed:
- For convenience we have enclosed a Mortgage Assistance Acceptance Form which needs to be completed and RETURNED as outlined on the form by 09/17/2020.
- In addition, the First Trial Period Plan payment of \$1,979.03 needs to be made by 10/01/2020.

Table with 3 columns: Trial Period Payment Number, Trial Period Payment, Due Date On or Before. Rows show payments of \$1,979.03 due on 10/01/2020, 11/01/2020, and 12/01/2020.

What needs to be known:

- The account is approved for an PHH Mortgage Services Streamline Modification with monthly payments in the amount of \$1,979.03. If detailed information regarding the terms of this approval is required contact the

[Redacted]

OCWN_PLS_SLN_TRL

This communication is from a debt collector attempting to collect a debt; any information obtained will be used for that purpose. However, if the debt is in active bankruptcy or has been discharged through bankruptcy, this communication is purely provided to you for informational purposes only with regard to our secured lien on the above referenced property. It is not intended as an attempt to collect a debt from you personally. As may be required by state law, you are hereby notified that a negative credit report reflecting on an accountholder's credit record may be submitted to a credit reporting agency if credit obligation terms are not fulfilled.

[Redacted]