On March 18, 2020 FSCAS was designated an essential life-sustaining business by Governor Wolf and a mission critical business by Venango County Human Services. Therefore, we have been providing services without interruption since the beginning of the COVID-19 pandemic. We will continue to meet the needs of our community in a safe and socially distant manner. We ask that every individual who enters our offices follow all safety protocols to ensure a safe environment for everyone.

Consumers and staff are asked to stay home if they are showing symptoms of COVID-19. If staff have symptoms, been exposed to COVID-19, or have high risk travel, their work status is evaluated. Depending on the situation, staff may need to quarantine, and/or work from home using Tele-health, or reschedule appointments. 

Exposure to COVID-19 is defined by the CDC as being within 6 feet, with or without masks, for 15 consecutive minutes or more with a probable or presumed COVID-19 person. For confirmed positive COVID-19 exposure, the definition of within 6 feet, with or without masks, for 15 cumulative minutes applies.

All individuals will follow physical distancing guidelines of 6 feet apart as posted on site. Chairs will be designated in waiting rooms. To reduce the amount of people in the building, please avoid having people with you who are not critical to your appointment.

At this time, all group sessions are being held via the Zoom meeting platform. All group participants will be provided with the necessary information to be able to attend these virtual meetings.

Masks are required for both staff and consumers. If a medical condition prevents you from doing so, please let us know and alternate arrangements will be made. Other enhanced personal protective equipment will be used depending on the task.

CDC guidelines are followed for cleaning, including wiping surfaces after use, and using sprayers to clean meeting and waiting rooms.

Staff are educated in safety protocols and trained on safety equipment. CDC guidelines are followed with our protocols being updated when new information occurs. At this time: washing hands, wearing masks, and social distancing are the best ways to reduce the risk of catching the virus.

Thank you for your help in keeping us all safe!