

How does the Bank Reconciliation handle voided checks?

The Bank Reconciliation handles voids differently, depending on the special circumstances. For example:

When a check is written and voided in the same month the amount will appear in the Reconciliation in parenthesis. We have to show the void check amount but we are not summing it into the total.

When a check is written in one month and voided in another, the amount will appear in parenthesis if you are behind in your Reconciliation and working in the month that the original check was cut in. If you are instead working on the Reconciliation for the month the check was voided in, or any month other than the one the check was cut in, the amount will be zero.

Off-system check voids will always appear as zero because they never had an amount.

If the reconciliation was in process when you entered the voids, perhaps deleting that reconciliation and starting over would show the voids as the user is expecting to see them. Otherwise they may appear in the next reconciliation as voids.