



Building Bright Futures

Steven H. Bell

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Mr. Sam Mahnke
Chief Operations Officer
Mahnke Auto Body
5855 W. 56th Ave.
Arvada, CO 80002

Dear Mr. Mahnke,

I am writing to comment about one of your exceptional employees at Mahnke Auto Body. Your shop recently completed hail damage repair on my Lexus 460 vehicle during which time I had the pleasure of interacting with Alex Richter in your administrative office. She was truly a tribute to your company as she handled herself in an extraordinary manner while my vehicle was being repaired. Alex was always pleasant while professional, kept me advised of the progress of the work on a regular basis even though I did not request it, and gave me a review of the repair status while explaining what your shop technicians were completing. I can say, without reservation, Alex always handled herself in a manner that you can be proud of as a customer service business.

I will not hesitate to recommend Mahnke Auto Body to anyone in need of auto body repair for two reasons: 1) the work your group did is outstanding, and 2) Alex Richter represented you in the best manner possible.

Thanks to Alex and all at Mahnke for my experience.

Sincerely,

A handwritten signature in blue ink that appears to read "Steve Bell".

Steve Bell

THANKS TO
ALEX AND MAHNKE !!