



The Flower Diva, INC. Consultation Policies

Thank you for your interest in The Flower Diva, INC for your floral décor and more for your wedding needs.

Your initial Consultation is on _____ at _____ am/pm. One and a half hours have been set aside for you to speak with Carrie, the lead designer and owner about your flower and décor needs. Please be courteous and let us know if you are running late or are unable to make your appointment as soon as possible.

Please make sure you have the same amount of time allocated for your appointment along with your Dress styles and colors, Venues, number of personal flowers needed, ceremony/reception layouts, and cake design if applicable. Pictures are always welcome along with Pin boards. We have Wifi if you need it.

You will be allowed one free 90 min consult. Additional consults without prior booking will be **\$50** per appointment. This fee will be paid at the time of the setting of the second consult if you have not secured our services. **NO EXCEPTIONS.** If you sign and put deposit down at second consult the \$50 will go towards your deposit of 1/3. ***We do not do quotes via email or phone if you have not secured our services.*** If you have something that you would like to discuss instead of what was initially quoted please set up an appointment to discuss these changes and options. If you are unable to make an in person appointment due to location issues we can do a consult via phone but there will still be a **\$50** for our time and locking up our phone lines. This applies to second consults. Once you have secured your date with 1/3 of quote down we can assist you as needed free of charge up to 3 appointments anything beyond that there will be a **\$50** charge per appointment.

We book up quick and we only service two weddings a weekend. To book it is a third of the quote to hold your place on the calendar. Signing the contract with no payment to hold the date does not make your date secure or make the contract binding. Please be aware the deposit is **non-refundable** should you cancel for any reason or any time, if the designer should need to cancel it will be refunded in full.

Also please note: Carrie will not answer your Facebook messages, text messages, phone calls or emails Sunday-Monday. Those are her days off and she will respond only during business hours. Tuesday-Friday from 10am to 5pm. Saturday's are for weddings and events and Carrie needs to focus on the Bride who is getting married that day. Carrie always gives 110% to her brides and wants them to know it is all about them that day so please respect other's special day and do not disturb her with questions that can wait till Tuesday.

We are excited to talk with you and meet you and thank you for understanding these policies it only helps us to serve you better and more efficiently because everyone's time is valuable.

I have read and understand the policies that I have been given.

Signature of Bride or Payee _____ Date _____