

# EarthBend Private, Hybrid Cloud Services and Co-Location Facilities

EarthBend's data centers are equipped to support a wide range of business needs, including hosting and custom or private cloud services. Our state-of-the-art Tier 3 data center facilities comply with the most rigorous industry security standards, including SOC2, HIPAA and PCI-DSS, ensuring customer data remains safe and secure at all times.

## OUR SERVICE OFFERINGS

- Cloud Contact Center
- Managed Telephony Services
- Hybrid Community Cloud
- Private Cloud
- Virtual Desktop Infrastructure

## MULTIPLE DELIVERY OPTIONS

We recognize that every business's needs are unique. EarthBend's data centers offer flawless integration with existing business infrastructure for a seamless and staged migration to a private cloud. We can also create a customized hybrid/managed solution to fit your exact business requirements.

## KEY FEATURES

- Enterprise level hardware and virtualization software
- SOC2/HIPAA/PCI-DSS compliant
  - Two-factor physical access security
  - Physical monitoring and alarms
- Tier III data center classification
  - Secured caged space, physically secured
  - Redundant critical power
    - » 208V three-phase power
    - » Redundant and scalable UPS
    - » Diesel generator power backup
- Redundant cooling
- Power conditioning
- Alarm, notifications and video monitoring
- Fire protection
- Connectivity
  - Access to carrier hotel
  - Dual ASN internet paths
  - Private circuit accessible
  - Internet and telephone connectivity to national service providers
- Mirrored data center – geographically redundant



**EARTHBEND, LLC**  
2904 West 10th Street  
Sioux Falls, SD 57104  
[www.earthbend.com](http://www.earthbend.com)  
605.777.7005  
[eb360@earthbend.com](mailto:eb360@earthbend.com)