



NAVCP Taps Gemini Diversified Services to Enhance Its Universal Credentialing Alliance

New, cutting-edge technology solution will further streamline Eye Care Professional and Vision Care Plan Interaction.

Washington, DC, Dec. 5, 2019 – The National Association of Vision Care Plans (NAVCP) announced that it has partnered with Gemini Diversified Services, Inc. (GDS) to launch an enhanced version of its Universal Credentialing Alliance (UCA) provider credentialing service, which went live Dec. 2.

GDS is an independent credentials verification organization headquartered in Orange County, California. NAVCP is deploying GDS's custom GeminiI software-based solution to streamline UCA's credentialing process and improve the customer experience for both eye care professionals (ECP) and managed vision care (MVC) alliance partner plans.

Established in 2015, the alliance's goal is to simplify the process to credential ECPs. This results in reduced ECP and MVC plan administrative workload to manage this required, essential administrative task. UCA achieves this goal by:

- Aligning the credentialing dates of providers that participate in multiple MVC plan networks
- Driving out redundant administrative and compliance costs for both ECPs and MVC plans

ECPs should notice no difference in the interface used to submit their provider profile data under the new GDS partnership. All data will continue to be submitted through CAQH ProView[®] (or OneHealthPort for Washington-based providers). ECPs may receive written correspondences that include the GDS logo at the top. MVC plans with whom the ECP participates with will be identified in the body of the correspondence.

Eight managed vision care (MVC) plans currently participate in UCA: Avesis, EyeMed, MESVision[®], National Vision, UnitedHealthcare[®] Vision / Spectera Eyecare Networks, UNUM[®], Versant Health and VSP[®] Vision Care. To date, just over 53,000 ECPs are credentialed or will be credentialed through UCA in 2020.

“NAVCP's Universal Credentialing Alliance has exceeded expectations for simplifying eye care professional credentialing and reducing administrative burden,” said NAVCP Executive Director Julian Roberts. “Partnering with Gemini enhances our technological capabilities, streamlines the credentialing process even further, and sets us up nicely for our next level of service.”

About NAVCP

NAVCP is a nonprofit association serving as a unified voice for the managed vision care industry. The association provides a forum for cooperative industry collaboration on initiatives that work to preserve and strengthen consumer access to affordable vision insurance and benefits. NAVCP member companies operate extensive networks of vision care providers in all 50 states. Those networks cover approximately 179 Million (55 percent) Americans.

About Gemini Diversified Services, Inc.

Gemini Diversified Services is a nationwide, NCQA fully-certified CVO established October, 2006. GDS has moved to the forefront of the CVO industry with an effective blending of technology and personal

outreach. GDS's flexibility and agility allows for accommodation of all healthcare provider / organization types and regulatory standards, achieving some of the lowest turnaround times and highest completion rates in the CVO industry

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