



3/11/2020

### Message Regarding Coronavirus COVID 19

As the global escalation of the coronavirus (COVID 19) continues, I wanted to reach out and assure you EnTelegent Solutions is prepared to provide ongoing support and service to our customers and partners.

Our preparation includes a plan for most of our employees to work from home or from remote locations, if conditions dictate the need to do so. We're monitoring reports from the Federal, State and Local officials in order to align our guidelines with health authority recommendations. We have asked all our team members to continue to take appropriate precautions. We are also monitoring our underlying network carriers in order to understand any impacts their actions may have on service intervals.

Please feel free to reach out to me or any member of the EnTelegent team if you need any additional clarification on this issue, or if we need to make any adjustments to our support to accommodate changes in your workplace requirements.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tom Turpin', written over a horizontal line.

Tom Turpin

CEO

EnTelegent Solutions, Inc