



# Network Monitoring

## Overview:

Network Monitoring is an essential complement for WAN and SDWAN deployments.

## Features:

- Network Operations Center (NOC)
- 24x7x365 Monitoring and Management
- Performance Reports
- Dashboard
- Alerts & Notification
- Trouble Ticket Generation
- View network performance statistics

## Product Description:

Network Monitoring is a hosted software solution that monitors the health and performance of your wide area network. Accessible from any browser on your desktop or mobile device.

The monitoring platform has an integrated trouble ticketing system (TTS) that is e-bonded with carrier maintenance centers for seamless troubleshooting and communication with select transport providers. The platform is built around ServiceNow Service Management on an ITIL and ITSM foundation. We can integrate our platform to provide a seamless trouble ticketing experience.

Our onshore network operations center monitors your IT environment 24 hours a day, seven days a week, 365 days a year with the ability to initiate troubleshooting and fault resolution any time.

With over 30,000 points-of-failure under management globally the network operations center has the experience to quickly troubleshoot, isolate, perform fault resolution, increase availability and track SLAs.

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SD-WAN Certifications include: Meraki, Cisco SD-WAN (Formerly Viptela), CloudGenix, and VMware by VeloCloud.

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