

# MADISON COUNTY RESOURCES 2020

*“We partner with individuals,  
families and children to address the  
challenges of today and build hope  
for the future.”*



**Community Action Partnership**  
**Strength Through Resilience in the Face of Adversity**



**Community Action Partnership**  
1001 New Market Drive  
Canastota, NY 13032

## **Crisis Resources For Immediate Help**

- 24 Hour Suicide & Crisis Hotline Contact:  
1-877-400-8740 Toll Free or 315-251-0600
- National Suicide Prevention LifeLine 24/7  
1-800-273-TALK (8244)
- Addiction Crisis Center: 315-735-1645 ext. 162
- Alcoholics Anonymous 315-533-1227
- Child Abuse Hotline 1-800-342-3720
- Crisis Bed Respite Center: 315-280-0384
- Crisis Text Line - Text 741741
- Help Restore Hope Center  
Domestic & Sexual Violence Shelter: 315-363-0048  
24-hour HOTLINE 855-9-NOWSAFE/855-966-9723
- Interim Host Homes for Runaway & Homeless Youth  
Days 8:30-4:00 315-363-5274  
Evenings 315-366-5006
- Madison County Mental Health/Crisis Intervention  
Services:
  - Toll Free 1-800-721-2327
  - Mobile Crisis Hotline After Hours  
1-800-721-2215
  - 315-366-2215
  - 315-366-2327
- Pathways Wellness Center 1-855-387-3030
- Rape/Sexual Assault-Abuse Hotline (National)  
1-800-656-HOPE (4673) or 315-797-7740
- Runaway Hotline (National) 1-800-999-9999
- Teen Line Catholic Charities (local) 315-363-5274
  - After hours/weekends 315-366-5006
- Trevor Project (LGBTQ Youth) 24/7 1-866-488-7386
- Youth Emergency Hotline 315-463-1100

## **Veteran Resources**

- New York Veterans Service Agency: 315-366-2395 at Madison County Office Building, Wampsville
- Clear Path For Veterans: 315-687-3300
- CNY Veterans' Outreach: 315-765-0975
  - CNYVO Emergency #: 315-601-5685
- Disabled American Veterans (transportation): 315-423-5541 [www.dav.org](http://www.dav.org)
- NYS Department of Veteran Affairs: 1-800-273-8255 press 1 for Veteran Crisis Line
- Soldier On: 413-387-3756
- VA Medical Center, Syracuse: 315-425-4400  
[www.syracuse.va.gov](http://www.syracuse.va.gov)

## **Various Supports**

- Catholic Charities: 315-363-5274

## **2-1-1 Information**

- Live operators 24/7 with information about resources available to Madison County residents. Simply dial **211**. Crisis information available.  
[www.211midyork.org](http://www.211midyork.org)

## **CNY area C.A.P Offices**

- Madison County Community Action Offices
  - Canastota : 315-697-3588
  - Morrisville: 315-684-3144

## **WIC Office**

- WIC Madison County: 315-363-3210 or 315-366-9963

## **Alcohol & Drug Treatment**

- Maxwell House, Oneida: 315-280-0551  
“A diversified staff provides counseling and supportive services to help residents fulfill their service plan goals.”
- BRiDGES, Oneida: 315-697-3947  
“We provide community education and information on alcoholism & substance abuse. We refer those who need services to appropriate providers, and advocate for services where there is a need.”
- Family Counseling Services  
10 Cambridge Ave.  
Morrisville, NY 13408  
Phone: 315-684-1172  
Fax: 315-684-1200
- Liberty Resources, Oneida: 315-363-0048  
Offers resources to help clients achieve their goals; refers to other needed services; provides peer support and transitional and permanent supportive housing.
- Venture House, Oneida: 315-363-1441  
Assists those dealing with severe and persistent mental illness.
- Next Step Supportive Living Apartments:  
315-280-0551 or 315-280-0760. A 21-bed program licensed by NYS Office of OASAS.

## **Utility Assistance**

- HEAP: 315-366-2211
- Madison County Department of Social Services—  
Energy Assistance Program: 315-366-2276
- National Grid Consumer Advocate-  
Vicki Homer: 315-460-7015
- National Grid Social Services
  - Payment Arrangements: 1-800-443-1837
  - Low Income Advocate: 315-460-7259
- NYSEG Consumer Advocate—  
Pam Munoz: 1-607-762-4908
- Red Cross Care N Share: 315-363-2900  
To be eligible applicants must be 60 or older or have disability income or a documented medical necessity, have a shut-off notice, and exhausted their HEAP funds.

## **Medicaid Taxi Instructions**

Madison County Medial Answering Services (MAS)  
1-855-852-3286

- Call at least 5 days prior to the appointment.
  - Specify you would like to schedule a wheelchair transport if one is needed.

They will ask for:

- Rider's name, DOB, and possibly their doctor/Medicaid #
- Pick up address
- Drop off Address
- Date and time of appointment
- How many others will be traveling with the individual

Pick up for local appointments is typically an hour prior to appointment, but you can suggest a pick up time depending on where you need to go.

## **Codes Enforcement Offices**

- Village of Canastota: 315-697-7559
- Village of Cazenovia: 315-655-3041
- Village of Morrisville: 315-684-7007
- Village of Munnsville: 315-495-6546
- Village of Wampsville: 315-363-5810
- Town of Eaton: 315-684-9179
- Town of Fenner: 315-697-8813
- Town of Georgetown: 315-837-4299
- Town of Lebanon: 315-691-4238
- Town of Lenox: 315-697-5575
- Town of Madison: 315-893-7020
- Town of Nelson: 315-662-7712 or 655-8582
- Town of Stockbridge: 315- 495-6581
- Town of Sullivan: 315-687-7221
- City of Oneida: 315-363-8460
- Public Service Commission, Codes Rules and Regulations Hotline: 1-800-342-3377

## **Police 9-1-1**

- Madison County Sheriff: 315-366-2311/2318
- New York State Police
  - Oneida/Troop D: 315-366-6000
  - Morrisville: 315-684-9550
  - Chittenango: 315-476-8395
  - Canastota: 315-697-2240

## **Child Services**

- Car Seats Care Net: 366-9102
- Child Abuse Hotline: 1-800-342-3720
- DSS Daycare Assistance: 315-366-2211
- Early Head Start- CAP:  
315-697-3588
- Healthy Families- CAP:  
315-684-3144
- Kinship Program- CAP:  
315-684-3144
- Mentoring Program- CAP:  
315-697-3588
- Madison County Child Advocacy Center:  
315-363-2816
- Madison County Child Protective Services:  
315-366-2548
- Mid-York Childcare Council: 1-888-814-5437
- NYS Child Abuse Hotline:  
1-800-342-3720
- PCAP: 315-366-2361

## **Clothing/Housing Items**

- Church on the Rock: 315-280-4044
- Mustard Seed: 315-655-3441
- Salvation Army: 315-687-3533
- Worn Again: 315-825-0226
- Caz Cares: 315-655-3174
- Opportunity Shop: 315-697-3140
- DeRuyter Community Services: 315-852-9994
- Earlville Bargain Basket: 315-691-9519

## **Transportation**

- 1<sup>st</sup> Transit: 1-800-943-7433
- Birnie Bus Service: 315-336-3950
  - Bus Tokens: 315-824-1260 M-F 1-800-734-3950
  - Hamilton Terminal: 315-824-1260
  - On Call Cell Phone: 315-790-9570
- Dial a Ride: 877-702-7095. Needs 3-day notice. \$6 each way. ½ price seniors and disabled. 6am-1 pm
- Madison Transit Authority (MTA): 315-824-6113  
[www.ridermadison.com](http://www.ridermadison.com)
- Mom's Bernie Bus Dispatch: 1-877-702-7095
  - Marie Altimonte 315-412-9392
  - Dave Brewster 315-415-2163
- Medicaid Transit: 1-855-852-3286. 5 days prior notice. Need Med CIN#.
- Madison County Rural Health Counsel, Mobility Manager: 315-416-6561

## **Social Security**

- Toll Free: 1-877-405-6750 or 1-800-772-1213
- [www.ssa.gov](http://www.ssa.gov)

## **Soup Kitchens**

- Loaves and Fishes Canastota  
Hospitality Center: 315-697-9222
- Karing Kitchen, Oneida  
Melissa King: 315-363-2450
- Friendship Inns/Offering Free Meals  
Hamilton/Morrisville
  - Diana Johnson: 315-684-6090
  - Sarah Mazza: 315-684-6076

## **Stores/Suppliers**

- Aldi's – Canastota: 855-955-2534
- Price Chopper -- Oneida: 315-363-8927
- Save-a-lot Oneida: 315-363-2968
- Tops - Canastota: 315-363-8927
- Wal-Mart - Oneida: 315-361-1037

## **Credit Counseling Agencies**

- Clearpoint Credit Counseling Agencies
  - Syracuse: 315-445-8960
  - Whitesboro: 315-735-7958
- Home Headquarters: 315-474-1939
- Quaranta Housing Services: 607-336-2101
- UNHS NeighborWorks Home Ownership Center:  
315-724-4197

## **Department of Social Services**

- Main Phone: 315-366-2211
  - Financial Programs Fax: 315-366-3039
  - SNAP Fax: 315-366-3058
- Adult Protective Services: 315-366-2333
- Children and Family Services: 315-366-2548
  - Fax 315-366-2658
- Child Protective Services: 315-366-3059
- NYS Child Abuse Hotline: 1-800-342-3720
- Medicaid: 315-366-2479
  - Medicaid Fax: 315-366-3059
- Department of Health: 315-366-2361
- HEAP: 315-366-2211
  - Fax: 315-366-2720
- Support Collection: 1-888-208-4485
  - Support Collections Fax: 315-366-2631

## **Education**

- BOCES Project Connect: 315-361-5922  
Project Connect (Access): 315-361-5929
- Education Advocacy at ARISE:  
Brad Burnham, Education Advocate  
315-363-4672 x 226  
bburnham@ariseinc.org
- Even Start BOCES: 315-361-5909
- GED Employment and Training Career Center:  
315-363-2400
- Madison County Head Start Centers:  
call Mohawk Valley Community Action Agency 315-  
624-9930  
Madison County Reads Ahead: 315-345-1468

## **Health Education**

- Madison County Rural Health Council, 315-447-7625  
or 315-454-2108

## **Employment**

- Madison County Career Center: 315-363-2400
- ACCES-VR: 315-361-5929
- Indeed: [www.indeed.com](http://www.indeed.com)
- Job Corp Resources: [www.jogcorps.gov](http://www.jogcorps.gov)
- Monster: [www.monster.com](http://www.monster.com)
- Craig's List: [www.craigslist.org](http://www.craigslist.org)

## **Nursing Homes**

- Cazenovia Village Apartments: 315-815-5082
- Crouse Community Center  
101 South St. Morrisville  
315-684-9593
- The Grand in Chittenango: 315-687-7255
- Hamilton Manor, Hubbardsville: 315-691-4051
- Oneida Healthcare Center, Oneida: 315-363-6000  
Oneida Extended Care: 315-363-2016

## **Prenatal Care**

- Women's Health Associates:  
315-363-9382
- Oneida OB: 315-363-9995
- MCHC of OHC: 315-363-5297
- Hamilton Specialty Services Basset Healthcare:  
315-824-0161
- Maternal Child Health Program  
315-366-2848 or [www.healthymadisoncounty.org](http://www.healthymadisoncounty.org)

## **Police**

- Madison County Sheriff: 315-366-2311/2318
- New York State Police
  - Oneida/Troop D: 315-366-6000
  - Morrisville: 315-684-9550
  - Chittenango: 315-476-8395
  - Canastota: 315-697-2240



## **Mental Health**

- Consumer Services of Madison County  
PROS Clinic Services: 315-363-2451
- Pathways Wellness Center:  
1-855-387-3030
- Liberty Resources  
315-363-0048
- Family Counseling Services  
315-280-0400
- Madison County Mental Health  
315-366-2327  
1-800-721-2215
- SBH-Syracuse Behavioral Specialist:  
Sarah Goldstein: 315-289-5883
- Catholic Charities: 315-363-5274/724-2158
- Family Counseling Services- Mental Health &  
Substance Abuse:
  - Oneida 315-280-0400
  - Morrisville 315-684-1172
- Madison County Mental Health/Crisis Intervention  
Services:
  - 315-366-2215
  - 315-366-2327
  - Toll Free: 1-800-721-2215
- Liberty Resources-Victims of Violence:  
315-363-0048  
Hotline: 315-366-5000
- Venture House: 315-363-1441  
10-bed MICA community/18-years of age and older  
who are diagnosed with a DSM-V Axis I  
Disorder/classified as a serious and persistent  
mental illness
- OMH Supportive Scattered-Site Housing:  
315-363-1441(Paulette)

## **Elderly/Disability Services**

- Office of the Aging:
  - Phone: 315:697-5700
  - Toll Free: 1-866-220-2009
  - Fax: 315-697-5777
  - SNACK Program: 315-697-5744  
(Senior Nutrition And County Kitchen)
- Adult Protection: 315-366-2323
  - Referral: 315-366-2211
- Arc of Madison Cortland:
  - Madison County: 315-363-3389
  - Cortland County: 607-756-2015
- ARISE Child & Family Service: 315-363-4672
- AccessCNY Home Modifications: 315-218-0844
- Elder Choice (brain injury): 315-363-7448
- EPIC: 1-800-332-3742
- ENABLE Home Modifications: 315-455-7591
- Liberty Resources: 315-425-1004

## **Food Pantries**

- Brookfield Food Cupboard: Janet Risley  
Home: 315-269-1064 Cell: 315-351-6603
- Canastota
  - Believer's Chapel: 315-697-2866
  - The Opportunity Shop: 315-697-3140
  - Loaves and Fishes 315-697-9222
- CAZ Cares: 315-655-3174
- Cazenovia Summit Church: 315-655-5705
- Chittenango/Sullivan Cupboard: 315-687-3290
- DeRuyter Food Cupboard: 315-852-9996
- Earlville Food Cupboard: 315-691-4321
- The Mustard Seed: 315-837-4303
  - Church 315-655-3441
  - Emergency Contact 315-662-3279
- Hamilton
  - The Cupboard: 315-824-2832
- Madison First Baptist Church: 315-893-7822
- Morrisville
  - Community Church: 315-684-3314  
or 315-684-3194
    - For questions call Suzanne Bartow 315-263-0977
  - St. Joan of Arc: 315-684-9551
- Oneida
  - Church on the Rock 315-280-4044
  - Karing Kitchen 315-363-2450
  - New Hope 315-363-8227
  - New Life 315-363-8531
  - St. Joseph's Church 315-363-3280
  - St. Patrick's Church 315-697-8015
- Kirkville
  - Sullivan Food Pantry at Fyler Community Church  
First and Last Saturday of the month  
315-687-9580

## **Medical Services**

- Canastota Lenox HealthCare Ctr.:  
315-697-5272 Press 0
- Tri-Valley Family Practice: 315-697-2033
- Family Health CTR. Of Hamilton:  
315-824-8447
- Verona Family Practice: 315-363-3482
- Bassett Health CTR. Sherburne: 607-674-4438
- Canastota Lenox Health Center  
315-697-5272
- Lyndon Pediatrics: 315-446-4580
- Child Health Assoc.: 315-363-4070
- Basset Health CTR. Hamilton: 315-825-3111
- Tri-Valley Family Health Practice-Verona:  
315-829-2220
- Oneida Pediatric Group: 315-363-2350
- Adults Only (Dr. Marcia Newsom): 315-363-3005
- Adults Only (Xavier Medical): 315-361-5000
- Children age 5 and over  
Dr. Richard Cohen: 315-824-2477
- Adults Only (carmine Mastrolia MD Oneida):  
315-363-9214
- Adults Only- Oneida Medical Associates:  
315-363-1345
- Adults Only- Robert Burdick MD Sherrill:  
315-363-0550
- Chittenango Family Care: 315-687-5100
- Oneida Pediatric Group- Oneida: 315-363-6000

## **Hotel/Motels**

- Days Inn: 315-697-3309
- Sharway Motel: 315-697-7935
- Super 8 Oneida: 315-363-5168
- Olcott's Hotel: 315-280-0336
- Delmar: 315-697-3224

## **Legal Help**

- CNY Fair Housing: 315-471-0420
- Legal Aid Society of Mid-New York, Inc.
  - Toll Free Helpline: 1-877-777-6152
  - Fax: 315-732-3202
  - Syracuse: 315-703-6600
  - Utica: 315-793-7000  
315-793-7029
- Farm Worker Law Project for migrant and seasonal farm workers: 1-800-804-8575
- Farm Worker Legal Aid: 1-800-724-7020

## **Libraries**

- Madison County Public Libraries
  - Canastota: 315-697-7030
  - Sullivan Free Library: 315-687-6331
  - Oneida: 315-363-3050
  - Cazenovia: 315-655-9322
  - Morrisville: 315-684-9130
  - Hamilton: 315-824-3060
  - Earlville: 315-691-5931

## **Health Insurance Navigators**

- ACRHealth
  - Christiana Rood: 315-956-9374
- The Neighborhood Center:
  - 1-877-267-6193
  - Gerda Mortelette: 315-732-4657 x 243
- Fidelis Care New York
  - Julie Byrne
    - Toll Free: 1-800-236-6412
    - Cell: 315-559-0677
    - Fax: 315-434-2183
- New York State Health-Marketplace:  
1-855-355-5777  
[www.nystateofhealth.ny.gov](http://www.nystateofhealth.ny.gov)

## **Health Care Clinic**

- Mary Rose Free Health Care Clinic  
315-280-0855

## **Home Care**

- Madison County Home Health Care: 1-888-959-5948  
ext. 35662
- Office of the Aging: 315-435-2362
- VNA Home Care: 315-477-4663

## Housing

- Canastota
  - Canastota Housing Authority, offers rental services and weatherization services: 315-697-2847
  - Lenox Landing: 315-697-9101
  - Stoneleigh Housing: 315-697-3737
  - Canastota Canal Town Corp.: 315-697-5002
- Community Action Partnership: 315-697-3588
  - Transitional Housing
  - STEHP (Solutions to End Homelessness Program)
  - Permanent Supportive Housing
- Chittenango
  - Maloff Towers: 315-687-5619
  - Bolivar Landing: 315-687-6914
- HUD office Locations
  - Canastota: 315-697-2847 (section 8 vouchers)
  - Oneida: 315-363-8450 (section 8 vouchers)
  - Madison County HUD through the Section 8 Central Office: 518-372-8846
- Morrisville
  - Cedar St. Apartments: 315-684-9565
  - Wilcox Apartments: 315-437-3114 ext. 20
- Oneida
  - Oneida Housing Authority: 315-363-8450
  - City Centre Apartments 315-337-1401  
*\*income restrictions apply.*
  - Seneca Fields 315-280-0444
  - Madison Community Residence Project: 315-363-7934

## Housing

- OMH Apartment Treatment Program: 315-363-1441 (Paulette)  
24-hour support to residents to enhance their independent living skills in a less restrictive setting and under realistic conditions.
- OMH Supportive Scattered-Site Housing: 315-363-1441 (Paulette) 18 years of age and older supportive services and financial assistance for those who are at risk of homelessness and are diagnosed with a serious mental illness.
- OASAS Permanent Supportive Housing: 315-363-8345 or 315-363-9025/OASAS program geared towards individuals and families in recovery who are currently homeless or at risk of homelessness.
- OASAS MRT PSH Programs: 315-280-0551 or 315-280-0760/OASAS programs geared toward individuals in recovery who are on Medicaid and are at risk of homelessness.
- DOH MRT Supportive Housing Program: 315-425-1004 ext. 1650 / DOH program that provides supportive housing services, including emergency and short-term rental subsidies, one-time emergency utility assistance.
- USDA Rural Development 315-736-3316  
9025 State Route 49, Marcy, NY 13403  
[Single Family and Multi Family Housing Home Loans](#)  
[Single Family Housing Repair Loans and Grants](#)