

RESOURCES AVAILABLE DURING COVID-19 CLOSURES

General information on available services

MC Emergency Services--security deposits, eviction prevention, or utility disconnection -- 240-777-4448

UMAN 301-926-4422-- rent and utility assistance for Germantown and Gaithersburg households

Housing Initiatives Partnership (HIP) for mortgage counselling—301-916-5946

Montgomery County Information Line -- 311

The Gilchrist Center -- 240-777-4940 <https://montgomerycountymd.gov/gilchrist/>

City of Gaithersburg Community Services -- 301-258-6395 or visit:

<https://www.gaithersburgmd.gov/services/community-services/community-support-during-coronavirus>

2020 Census – call 844-330-2020 for help filling out the form via the internet or over the phone.

RENT/MORTGAGE

There is a temporary hold on evictions and foreclosures in the state of Maryland that is expected to last throughout the duration of the State of Emergency. Residents unable to pay their rent/mortgage due to COVID-19 are encouraged to work with their landlords/lenders to begin to identify repayment options and possible payment arrangements. Renters can call “311” or (240-777-0311) to reach DHCA Landlord-Tenant office with questions about pending evictions. Homeowners can call HIP at 301-916-5946 for mortgage assistance. During the eviction moratorium, landlords/lenders are permitted to issue delinquent notices pursuant to their lease/loan agreements and to pursue collection actions. However, no court action will be taken as long as the eviction and foreclosure moratorium remains in effect. Currently courts are closed until May 1. If a landlord attempts to physically evict a tenant during this moratorium, the tenant can call the police non-emergency number at 301-279-8000.

UTILITIES

Residents are encouraged to contact the utility company to arrange a payment schedule if they are unable to keep up with their payments due to COVID-19. In the State of Maryland, there is currently a hold on all utility disconnections, due to non-payment. Once the State of Emergency is lifted, utility suppliers will be able to resume disconnections. All customers are encouraged to make payments as they are able, as a good payment history will be helpful when seeking payment arrangements. A Deferred Payment Arrangement may be an option to help pay off a large past due balance. With the Deferred Payment Arrangement Plan a down payment is required to set up the plan. The remaining balance will be spread between 2-12 months, depending on eligibility.

PEPCO: Customer Service: 202-833-7500

WSSC: Customer Service: 301-206-4001

Washington Gas: Customer Service: 703-750-1000

FOOD ASSISTANCE

SNAP (Foodstamps)—to apply online [https:// mydhrbenefits.dhr.state.md.us/](https://mydhrbenefits.dhr.state.md.us/)

Manna -- 301-424-1130 “stay put packs” are about 30 lbs. of non-perishables, and delivered to residents in need.

FRIDAYS ONLY, from 11am-1pm, weekend backpack meals at Gaithersburg ES and Quince Orchard HS

MCPS Grab-n-Go meals 11am-1pm M-F at these sites:

Elementary Schools--Brown Station, Judith Resnick, Wash. Grove

Middle Schools--Gaithersburg, Mont. Village, Shady Grove

High School--Gaithersburg

For more information visit: <https://www.montgomeryschoolsmd.org/coronavirus/meals/#emergencymeals>

Lord's Table Brown Bags 12:30-1:30pm, Epworth UMC, 9008 Rosemont Dr., Gaithersburg

Gaithersburg HELP—301-216-2510

Germantown HELP—301-482-1320

Edible Arrangements fresh fruits and vegetables, Price starts at \$25

<https://www.ediblearrangements.com/fresh-produce-fruit-delivery>

UMAN works with people in crisis to prevent imminent evictions and essential utility disconnections, supports those in housing transition, and educates and empowers the families we serve. Please visit our website at: www.uman-mc.org or call 301-924-4422 to see how you can help support UMAN in our mission to end homelessness.