

The ARA's core services make life easier for retailers. The ARA's expertise and in depth knowledge informs and protects its members.

THE ARA'S TELEPHONE ADVICE LINE RESPONDED TO OVER

**12,000**  
calls last year

**50%**  
of Australia's top  
20 retailers  
ARE ARA MEMBERS

THE ARA HAVE BEEN ENSURING THE SUCCESS OF ITS MEMBERS FOR OVER

**115**  
years

THE ARA'S ADVOCACY INITIATIVES HAVE SUCCESSFULLY DELIVERED THE RETAIL INDUSTRY OVER

**\$40**  
million in savings

THE ARA HAVE DEVELOPED OVER

**34**  
policies and codes  
of practice

We're here to save you time, money and hassle.

w. retail.org.au  
e. info@retail.org.au  
p. 1300 368 041



Australian  
Retailers  
Association

# MEMBER BENEFITS

**We're here for retailers, big and small.**

The Australian Retailers Association (ARA) is Australia's leading retail peak industry body, representing over 7,500 local and international members in more than 40,000 locations. The ARA will provide you with the tools and expertise you need to help your business navigate the retail minefield.

**Let us take care of the nitty-gritty, so you can get back to running and growing your retail business.**



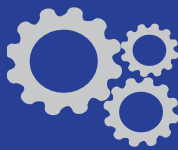
## Employment Relations Consulting

We have a number of employment relations consultants, on call to answer your questions. Uncapped and unlimited, simply call 1300 368 041.



## Retail Workshops and Courses

Members receive exclusive and discounted education and training opportunities through the ARA's Retail Institute.



## Industry Events and Networking

The ARA hosts and facilitates events that connects you with like-minded retailers, industry leaders and change-makers.



## Human Resources Portal

Your membership includes unlimited access to the powerful ARA Employment Relations Management System - everything you need to make HR administration easy, and workplace compliance simple.



## Member Benefits

To ease the financial pinch on retailers, we offer advice on consumer law such as issues with refunds and returns, a free consultation on tenancy and lease renewal, and great deals on insurance and banking.



## Premium Member Resources

Members gain access to high quality industry updates, including guidance materials, templates, webinars and digital HR management tools.



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