

Transportation is one of the most important issues in the lives of people who need “wheels” for one reason or another. Remaining vital and independent is key to building healthy communities.



Revelation 3:20

United Methodist Church of Webster  
169 E. Main Street  
Webster, NY 14580

Phone: (585) 265-9720

Fax: (585) 265-9721

Website: [www.umcwebster.org](http://www.umcwebster.org)

#### Transportation Office Hours

Monday - Friday  
9:30 a.m. - 4:00 p.m.

#### Financial Support

Our service is free. Donations are gratefully accepted and will be used to offset transportation ministry expenses.

Checks may be made payable to:

UMC Webster – Transportation Ministry

Thank you for your consideration!

Revised February 10, 2020

# UMC Webster Transportation Ministry

**“Bear one another’s  
burdens, and so fulfill  
the law of Christ.”**

Galatians 6:2



## MISSION

To provide transportation for our church and community families for the following:

- Medical appointments
- Dental appointments
- Pharmacy visits
- \*• Physical therapy
- \*• Chemotherapy
- \*• Dialysis
- Government agency visits
- Legal appointments

\*At this time, transportation for ongoing treatment is provided on a limited basis due to our small number of drivers.

Requests for services not listed above will be handled on an individual basis according to driver availability.

For safety reasons, we do not offer transportation for individuals newly discharged from rehabilitation, hospitals or for return trips from dialysis treatments.

All drivers have passed a background check through *Trusted Employees*.

## IMPORTANT THINGS TO KNOW

Transportation is limited to one appointment per trip daily. Additional brief stops must first be cleared with the driver.

Our volunteer drivers use their own vehicles to provide transportation.

All clients must wear a standard sized seat belt and be able to fasten it, themselves. Client needs to be watching for driver, and meet driver at the car when the driver arrives.

Parking expenses are the responsibility of the client. For safety reasons, wheelchairs and children's car seats are not accommodated. Drivers have the choice to cancel in bad weather. Walkways and driveways must be accessible and clear of ice and snow.

Clients are asked to please refrain from wearing fragrances as the drivers may be allergic to them.

We are **closed** on the following days:

January 1  
Day after Easter  
Memorial Day  
Thanksgiving Day and day after  
December 24 at noon (if a weekday)  
December 25  
December 26

Requests for rides placed on **any** holiday will be activated when the office reopens.

### Summer Hours

July	<b>Closed</b>
August	<b>Closed</b>
September 1 through the day after Labor Day	<b>Closed</b>

## HOW TO SCHEDULE A RIDE

Before you call for a ride, schedule your appointment to begin **no earlier than 9:00 a.m. and no later than 3:00 p.m.**

Call for transportation **at least (4) business days** before your appointment. (For example, call Monday by 4:00 p.m. for a Friday appointment.) Leave your name, phone number, appointment details and type of service needed.

Our office will accept your calls Monday - Friday from **9:30 a.m. - 4:00 p.m.**

Confirmation calls will usually be made within 24 hours Monday - Friday.

Our drivers are available Monday - Friday from **9:00 a.m. - 3:00 p.m.** Exceptions are based on need assessment and driver availability.

**Rides are limited to (1) per week with a maximum of (3) per calendar month.**

Call the UMC Webster Transportation Ministry at:

(585) 265-9720

Monday - Friday  
9:30 a.m. - 4:00 p.m.