

# Exym<sup>®</sup> CASE STUDY

## IMPLEMENT A NEW EHR IN 3 MONTHS

### A BETTER WAY, INC



"EXYM IMPLEMENTATION WAS THE SIMPLEST AND LEAST EVENTFUL (IN A GOOD WAY!) EHR MIGRATION OUT OF THE 8 OR SO I'VE BEEN INVOLVED WITH. THE EXYM TEAM WAS WELL-ORGANIZED WITH VERY CLEAR MILESTONES AND TASK ASSIGNMENTS. WITHIN THE FIRST WEEKS OF IMPLEMENTATION, CLINICAL STAFF HAD A BETTER UNDERSTANDING OF EXYM THAN THEY DID OF THE EHR WE'D USED FOR THE PREVIOUS 3 YEARS!"

-WINSTON BERGER  
DIRECTOR OF IT AND DATA SYSTEMS  
A BETTER WAY

A BETTER WAY HAD BEEN THROUGH MULTIPLE EHR IMPLEMENTATIONS BEFORE EXYM.

## THEIR EXYM IMPLEMENTATION WAS SMOOTH, ON TIME + ON BUDGET.

### HOW THEY DID IT:

- They took the time to discover pain points and understand the problems with their current EHR. Since A Better Way had this knowledge, they were able to communicate those issues with the Exym implementation team. The Exym implementation team helped them build custom reports to address those pain points and their entire team was happy with the results.
- They had one key point person that Exym could communicate with about the project. This person had a good understanding of the agency and knew where to go to get the information that was needed. They also had a billing and clinical "expert" as part of their internal implementation team.

"EXYM WAS DIFFERENT FROM THE OTHER EHR IMPLEMENTATIONS I'D BEEN INVOLVED IN. THERE WAS A SOLID, CLEARLY-DEFINED PROCESS. NOTHING WAS OVERSOLD OR OVERPROMISED."

-WINSTON BERGER