

MENTAL HEALTH ASSOCIATION OF ORANGE COUNTY

JOB DESCRIPTION

TITLE: HOMELESS VETERAN OUTREACH WORKER

SUMMARY:

Under direction of the Program Director, the Homeless Veteran Outreach Worker is responsible for providing outreach services to homeless mentally ill adults who are veterans, with a focus on establishing linkages between the homeless mentally ill and a variety of services including shelter, social services, medical and psychiatric care, and MHA's Multi-Service Center.

REPORTING RELATIONSHIPS:

This individual reports to the Multi-Service Center Program Director.

STATUS: Full or Part-time, Exempt

DUTIES AND RESPONSIBILITIES:

Essential:

1. Engage homeless veteran's in a variety of settings such as parks, beaches, food programs, shelters, etc., to assess their need for services.
2. Assist homeless veteran with transportation to medical services, mental health clinics, shelter beds, social service agencies, and offer access to MHA's Multi-Service Center.
3. Conduct initial assessments in the field to determine program eligibility and identify entitlements and resources that the individual may require and for which they may be eligible.
4. Maintain statistics and other program paperwork in accordance with agency and funding requirements.
5. Attend regularly scheduled supervision and staff meetings

QUALIFICATIONS:

1. Possession of any of the following:
 - (a) Bachelor's degree in Social Work or related field, or
 - (b) Sufficient personal experience with homelessness and/or mental illness to qualify the candidate to fulfill the requirements of the position, or
 - (c) Two years equivalent experience working in a mental health or social service setting.
2. Possession of a working knowledge of entitlement programs, housing and shelter resources, legal services, mental health and substance abuse services, health care resources, vocational

training and rehabilitation, and employment assistance.

3. Capable of providing crisis intervention services to address acute psychiatric episodes, health emergencies, or personal crisis.
4. Excellent social and communication skills of a level sufficient to engage consumers, build trusting relationships, and encourage them to participate in the program.
5. Possession of a valid California driver's license and a driving record meeting agency insurance requirements.

Please note that this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

The Mental Health Association of Orange County is an equal opportunity employer. We encourage all qualified individuals to apply for open positions regardless of race, color, religion, sex, sexual orientation, national origin, age, disability, or any other legally protected status.