



# Quick Question Report

Class name: 204320015 / Communicating Strategically

Class start date: Aug 13 2020 12:00AM

Class end date: Aug 14 2020 12:00AM

Instructor name: Kevin W. Johnson

Location: Internet, Web

Form Type: Virtual OE

## Response Rate

Raters	Leamer
Responded	11
Invited	16
Response Ratio	68.75%

Competency	Average
Course Design and Materials	4.38
Instructor/Facilitator	4.84
Learning Effectiveness	4.47
Customer Satisfaction (Virtual/Online OE)	4.61
Virtual/Remote Environment	4.64
Total Score	4.59

## Course Design and Materials

	N	Average	SA	A	N	D	SD	N/A
This course met the stated learning objectives.	10	4.40	70.00%	20.00%	0.00%	0.00%	10.00%	0.00%
The course materials are relevant and support the learning objectives.	10	4.70	70.00%	30.00%	0.00%	0.00%	0.00%	0.00%
The course materials are accurate and up-to-date.	11	4.36	63.64%	27.27%	0.00%	0.00%	9.09%	0.00%
Prerequisite requirements were appropriate (if applicable).	11	4.33	27.27%	18.18%	9.09%	0.00%	0.00%	45.45%
The course materials will be a useful reference tool.	11	4.27	54.55%	36.36%	0.00%	0.00%	9.09%	0.00%
The multimedia elements in the course (e.g., video, audio/podcast, interactive technology) enhanced my learning experience.	11	4.18	54.55%	18.18%	18.18%	9.09%	0.00%	0.00%

## Rate the course length relative to the subject material.

Rate the course length relative to the subject material.

Options	Count	Percentage
Just Right	8	80.00%
Too Long	2	20.00%
Too Short	0	0.00%

## Instructor / Facilitator

	N	Average	SA	A	N	D	SD	N/A
The instructor was knowledgeable about course topics.	11	4.82	81.82%	18.18%	0.00%	0.00%	0.00%	0.00%
The instructor was prepared and organized.	11	4.82	81.82%	18.18%	0.00%	0.00%	0.00%	0.00%
The instructor was responsive to participant needs and questions.	11	4.91	90.91%	9.09%	0.00%	0.00%	0.00%	0.00%
The instructor kept the participants actively engaged.	11	4.82	81.82%	18.18%	0.00%	0.00%	0.00%	0.00%

## Would you recommend this instructor to others who want to take this course?

Would you recommend this instructor to others who want to take this course?

Options	Count	Percentage
Yes	11	100.00%
No	0	0.00%

## Learning Effectiveness

	N	Average	SA	A	N	D	SD	N/A
I increased my knowledge/skill level by completing this course.	11	4.36	36.36%	63.64%	0.00%	0.00%	0.00%	0.00%
I will apply the new knowledge and skills to my job.	11	4.73	72.73%	27.27%	0.00%	0.00%	0.00%	0.00%
This training aligns with the business priorities and goals identified by my organization.	11	4.55	63.64%	27.27%	9.09%	0.00%	0.00%	0.00%
This training will improve my job performance.	11	4.36	45.45%	45.45%	9.09%	0.00%	0.00%	0.00%
This course was a worthwhile investment in my career development.	11	4.36	63.64%	27.27%	0.00%	0.00%	9.09%	0.00%

## Customer Satisfaction

	N	Average	SA	A	N	D	SD	N/A
I was satisfied with the course registration experience.	11	4.64	63.64%	36.36%	0.00%	0.00%	0.00%	0.00%
The pre-course instructions (e.g., class location, reminders, and access to materials) were easy to understand.	10	4.56	50.00%	40.00%	0.00%	0.00%	0.00%	10.00%
It was easy to access the virtual classroom (e.g., logging in).	11	4.64	63.64%	36.36%	0.00%	0.00%	0.00%	0.00%

## How likely are you to recommend Management Concepts to a friend or colleague?

Question	Detractor	Passive	Promoter	NPS
How likely are you to recommend Management Concepts to a friend or colleague?	0.00%	0.00%	100.00%	100.00

## How likely are you to recommend Management Concepts to a friend or colleague?

How likely are you to recommend Management Concepts to a friend or colleague?

Options	Count	Percentage
Not At All Likely	0	0.00%
1	0	0.00%
2	0	0.00%
3	0	0.00%
4	0	0.00%
5	0	0.00%
6	0	0.00%
7	0	0.00%
8	0	0.00%
9	3	27.27%
Extremely Likely	8	72.73%

## Virtual/Remote Environment

### Virtual/Remote Environment

	N	Average	SA	A	N	D	SD	N/A
The virtual classroom environment in Adobe Connect was conducive to learning.	11	4.45	54.55%	36.36%	9.09%	0.00%	0.00%	0.00%
The technical support staff (e.g., IT, producers) were courteous and responsive.	11	4.73	72.73%	27.27%	0.00%	0.00%	0.00%	0.00%
The classroom technology (Audio, Adobe Connect, Student Central, video) allowed me to participate fully in the class.	11	4.73	72.73%	27.27%	0.00%	0.00%	0.00%	0.00%

## About You

### How did you find out about this course?

Options	Count	Percentage
Email	0	0.00%
Website ad	2	18.18%
Radio commercial	0	0.00%
Catalog/U.S. Mail	1	9.09%
Internet search for this topic	1	9.09%
I took a class with Management Concepts previously.	4	36.36%
Management Concepts contacted me.	0	0.00%
My manager or training officer recommended it.	2	18.18%
A colleague recommended it.	0	0.00%
Conference, trade show, or other event	0	0.00%
Other	1	9.09%

### Why did you enroll in this course?

No rows will show in the table below if no responses were received.

Options	Count	Percentage
To refresh and update skills for my current job.	5	33.33%
To learn new skills in preparation for a promotion or job change.	5	33.33%
As part of learning or maintaining a certification requirement.	5	33.33%
To network and meet others in my field.	0	0.00%
Other	0	0.00%

### How did you enroll in the course?

How did you enroll in the course?

Options	Count	Percentage
My training coordinator enrolled me.	7	70.00%
Management Concepts Customer Service enrolled me.	2	20.00%
I enrolled myself using the Management Concepts' website.	1	10.00%

### How many years have you worked in your current or a similar field?

How many years have you worked in your current or a similar field?

Options	Count	Percentage
Less than 2 years	1	10.00%
2-5 years	0	0.00%
6-10 years	3	30.00%
11-20 years	4	40.00%
More than 20 years	2	20.00%

**What other training do you need?**

Options	Count	Percentage
Acquisition and Contracting	3	15.79%
Business Analysis	2	10.53%
Data Analytics	2	10.53%
Financial Management	1	5.26%
Grants Management	4	21.05%
Human Resources / Human Capital Management	1	5.26%
Leadership and Management	3	15.79%
Project and Program Management	2	10.53%
Agile	1	5.26%

**Additional Comments****What part of this training (such as topics, exercises, and activities) will be most useful to you and your job?**

Comments
N/A
Opening exercise was excellent.
Everything
presentation and briefing exercises
Listening and proofreading
Group exercises were valuable since it allowed me to hear different perspectives.
SMART objectives
Tips given by Kevin.

**What part of this training (such as topics, exercises, and activities) will be least useful to you and your job?**

Comments
N/A
na
Nothing
I cannot think of any part
N/A. I found all the training useful.
N/a

**How can we improve this training to make it more effective and/or relevant to your job (including expanding or shortening topics and adding or removing exercises and activities)?**

Comments
N/A
na
nothing
Provide more example with the exercises
Maybe include the break-out group to the dash board to enable students to communicate to the group during the class and not only during the break out session.
N/A. Good class as is.
Less group activities.
The group work was painful. I would have preferred to do the exercises myself.