



## Quick Question Report

Class name: 204003006 / Engaging Leadership

Class start date: Aug 3 2020 12:00AM

Class end date: Aug 4 2020 12:00AM

Instructor name: Kevin W. Johnson

Location: Internet, Web

Form Type: Virtual OE

### Response Rate

Raters	Learner
Responded	13
Invited	18
Response Ratio	72.22%

Competency	Average
Course Design and Materials	4.51
Instructor/Facilitator	4.87
Learning Effectiveness	4.56
Customer Satisfaction (Virtual/Online OE)	4.59
Virtual/Remote Environment	4.46
Total Score	4.60

## Course Design and Materials

	N	Average	SA	A	N	D	SD	N/A
This course met the stated learning objectives.	12	4.75	75.00%	25.00%	0.00%	0.00%	0.00%	0.00%
The course materials are relevant and support the learning objectives.	12	4.58	58.33%	41.67%	0.00%	0.00%	0.00%	0.00%
The course materials are accurate and up-to-date.	13	4.62	61.54%	38.46%	0.00%	0.00%	0.00%	0.00%
Prerequisite requirements were appropriate (if applicable).	11	4.25	9.09%	27.27%	0.00%	0.00%	0.00%	63.64%
The course materials will be a useful reference tool.	13	4.62	61.54%	38.46%	0.00%	0.00%	0.00%	0.00%
The multimedia elements in the course (e.g., video, audio/podcast, interactive technology) enhanced my learning experience.	12	4.25	41.67%	50.00%	0.00%	8.33%	0.00%	0.00%

## Rate the course length relative to the subject material.

Rate the course length relative to the subject material.

Options	Count	Percentage
Just Right	13	100.00%
Too Long	0	0.00%
Too Short	0	0.00%

## Instructor / Facilitator

	N	Average	SA	A	N	D	SD	N/A
The instructor was knowledgeable about course topics.	13	4.85	84.62%	15.38%	0.00%	0.00%	0.00%	0.00%
The instructor was prepared and organized.	13	4.85	84.62%	15.38%	0.00%	0.00%	0.00%	0.00%
The instructor was responsive to participant needs and questions.	13	4.92	92.31%	7.69%	0.00%	0.00%	0.00%	0.00%
The instructor kept the participants actively engaged.	13	4.85	84.62%	15.38%	0.00%	0.00%	0.00%	0.00%

## Would you recommend this instructor to others who want to take this course?

Would you recommend this instructor to others who want to take this course?

Options	Count	Percentage
Yes	13	100.00%
No	0	0.00%

## Learning Effectiveness

	N	Average	SA	A	N	D	SD	N/A
I increased my knowledge/skill level by completing this course.	13	4.38	38.46%	61.54%	0.00%	0.00%	0.00%	0.00%
I will apply the new knowledge and skills to my job.	13	4.62	61.54%	38.46%	0.00%	0.00%	0.00%	0.00%
This training aligns with the business priorities and goals identified by my organization.	12	4.58	58.33%	41.67%	0.00%	0.00%	0.00%	0.00%
This training will improve my job performance.	12	4.67	66.67%	33.33%	0.00%	0.00%	0.00%	0.00%
This course was a worthwhile investment in my career development.	13	4.54	53.85%	46.15%	0.00%	0.00%	0.00%	0.00%

## Customer Satisfaction

	N	Average	SA	A	N	D	SD	N/A
I was satisfied with the course registration experience.	13	4.54	53.85%	46.15%	0.00%	0.00%	0.00%	0.00%
The pre-course instructions (e.g., class location, reminders, and access to materials) were easy to understand.	13	4.62	61.54%	38.46%	0.00%	0.00%	0.00%	0.00%
It was easy to access the virtual classroom (e.g., logging in).	13	4.62	61.54%	38.46%	0.00%	0.00%	0.00%	0.00%

## How likely are you to recommend Management Concepts to a friend or colleague?

Question	Detractor	Passive	Promoter	NPS
How likely are you to recommend Management Concepts to a friend or colleague?	0.00%	16.67%	83.33%	83.33

## How likely are you to recommend Management Concepts to a friend or colleague?

How likely are you to recommend Management Concepts to a friend or colleague?

Options	Count	Percentage
Not At All Likely	0	0.00%
1	0	0.00%
2	0	0.00%
3	0	0.00%
4	0	0.00%
5	0	0.00%
6	0	0.00%
7	1	8.33%
8	1	8.33%
9	6	50.00%
Extremely Likely	4	33.33%

## Virtual/Remote Environment

### Virtual/Remote Environment

	N	Average	SA	A	N	D	SD	N/A
The virtual classroom environment in Adobe Connect was conducive to learning.	12	4.33	50.00%	41.67%	0.00%	8.33%	0.00%	0.00%
The technical support staff (e.g., IT, producers) were courteous and responsive.	12	4.73	66.67%	25.00%	0.00%	0.00%	0.00%	8.33%
The classroom technology (Audio, Adobe Connect, Student Central, video) allowed me to participate fully in the class.	13	4.31	46.15%	46.15%	0.00%	7.69%	0.00%	0.00%

## About You

### How did you find out about this course?

Options	Count	Percentage
Email	1	5.56%
Website ad	1	5.56%
Radio commercial	0	0.00%
Catalog/U.S. Mail	1	5.56%
Internet search for this topic	1	5.56%
I took a class with Management Concepts previously.	6	33.33%
Management Concepts contacted me.	1	5.56%
My manager or training officer recommended it.	5	27.78%
A colleague recommended it.	1	5.56%
Conference, trade show, or other event	1	5.56%
Other	0	0.00%

### Why did you enroll in this course?

No rows will show in the table below if no responses were received.

Options	Count	Percentage
To refresh and update skills for my current job.	8	53.33%
To learn new skills in preparation for a promotion or job change.	3	20.00%
As part of learning or maintaining a certification requirement.	4	26.67%
To network and meet others in my field.	0	0.00%
Other	0	0.00%

### How did you enroll in the course?

How did you enroll in the course?

Options	Count	Percentage
My training coordinator enrolled me.	10	76.92%
Management Concepts Customer Service enrolled me.	1	7.69%
I enrolled myself using the Management Concepts' website.	2	15.38%

### How many years have you worked in your current or a similar field?

How many years have you worked in your current or a similar field?

Options	Count	Percentage
Less than 2 years	2	15.38%
2-5 years	3	23.08%
6-10 years	0	0.00%
11-20 years	4	30.77%
More than 20 years	4	30.77%

**What other training do you need?**

Options	Count	Percentage
Acquisition and Contracting	1	5.26%
Business Analysis	2	10.53%
Data Analytics	3	15.79%
Financial Management	4	21.05%
Grants Management	1	5.26%
Human Resources / Human Capital Management	0	0.00%
Leadership and Management	7	36.84%
Project and Program Management	1	5.26%
Agile	0	0.00%

**Additional Comments****What part of this training (such as topics, exercises, and activities) will be most useful to you and your job?**

## Comments

Mr. Johnson was an awesome instructor. He made the class entertaining.

Leading with better communication skills

I really enjoyed the topic about coaching. This is something that I can use in my job.

The tools provided to find ways to engage employees with distinct characteristics and interest.

COMMUNICATION

All of it – specifically the instructor. He was great! His experience and his insights were invaluable. His engagement and pace were so great for a virtual training.

The breakout sessions and also coaching

All

I am a COR and I lead a large team of contractors. I do not directly supervise them, but leadership skills are important to encourage them to perform the required tasks.

Dimensions of Identity

**What part of this training (such as topics, exercises, and activities) will be least useful to you and your job?**

## Comments

The networking exercise

Engaging conversations related to change.

N/A

I consider all the material covered useful.

Some of the group exercises

creating a network

Nothing

N/A

None

N/A

Networking topic... I understand the advantages of networking, however I did not find that section useful as we did not have the opportunity to network with the individuals we were working with. It was just a discussion about networking.

**How can we improve this training to make it more effective and/or relevant to your job (including expanding or shortening topics and adding or removing exercises and activities)?**

## Comments

N/A

Nothing comes to my mind at this moment.

More real life experiences

I do not think the virtual trainings are anywhere near as effective or helpful as the in-person trainings.

Would of love for to have him as a instructor in person, but he did great in virtual platform.

The topics are good and useful

N/A

N/A

Allowing the charts and visuals to be interactive, even if it was only in the break out groups.

Also consider having pair break out groups versus separating into groups and suggesting members form pairs. Allows the discussion to flow easier.

**Any other comments?**

## Comments

I do like the virtual classes.

I will recommend Management Concepts when they go back into in-person trainings.