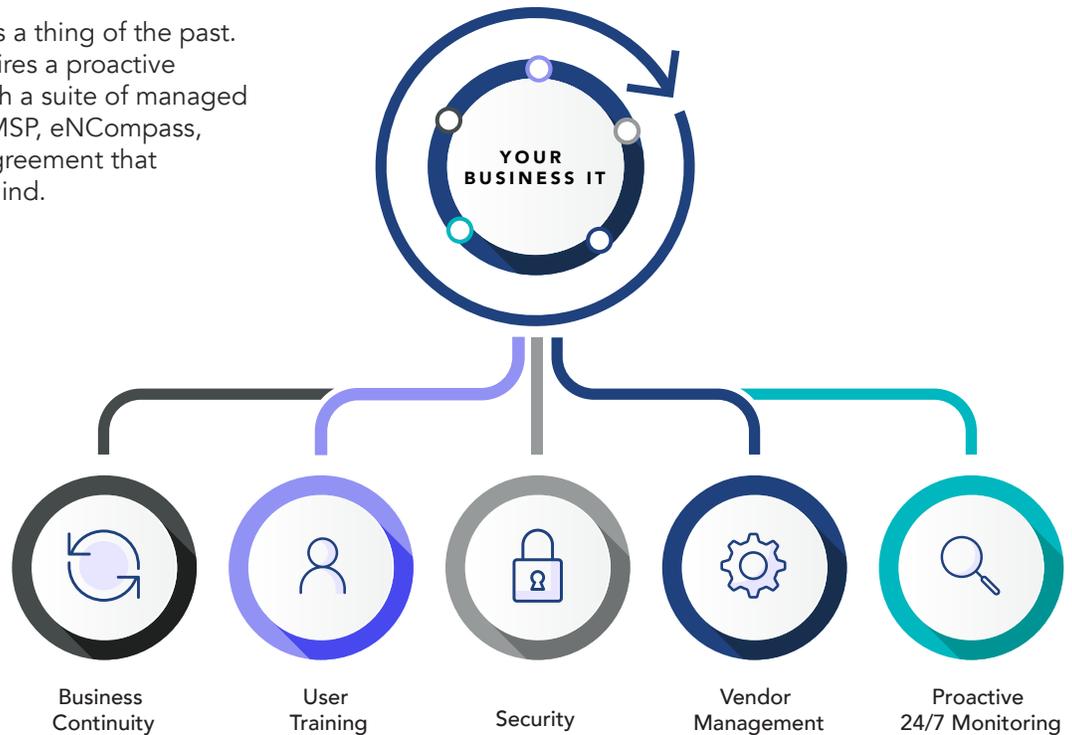


# It's Time to Expect More From Your MSP

The ad hoc, 'break-fix' IT model is a thing of the past. Nowadays, being protected requires a proactive approach to IT management. With a suite of managed solutions through NetCenergy's MSP, eNCompass, you'll get a predictable service agreement that provides unparalleled peace of mind.



## Proactive IT Management. Complete Protection.

eNCompass is a flat fee each month, freeing our clients to call us at any point without increasing monthly cost. Have an IT emergency, IT vendor management issue, or simple question?

**One phone call will get you out of the weeds and into the hands of experts.**



**We've been using NetCenergy's eNCompass program from the very start. We pay one price for a range of services, which has been very efficient for the bank.**

**The hallmark of eNCompass is the ease of use. Pick up the phone and call support, submit a ticket, and it's going to [get] resolved. [We don't] have to think about it [beyond] engaging a conversation with NetCenergy. It's fantastic.**

David Birkins, COO, Rhode Island Infrastructure Bank

**Call today to learn about better IT peace of mind with eNCompass**

# What makes eNCompass different?

Most IT providers offer a Managed Service Program, but are all of your IT needs really being met? Ask the questions - compare the services, then you'll see why eNCompass is the most comprehensive MSP on the market.

## OTHER MSPs PROMISE

### "Business Continuity"

...but **lack the proper infrastructure** to get you back online quickly in the event of a catastrophe.

### "Vendor Management"

...but **only conduct the initial setup** of your software and hardware, leaving their day-to-day management up to you.

### "User Training"

...but conduct **infrequent and general training sessions** that put your business at risk to security threats and leave your team unprepared to properly use your systems.

### "Proactive 24/7 Monitoring & Remediation"

...but only resolve issues **on an as-needed basis** during normal business hours.

### "Security"

...but offer systems that **only cover traditional security risks** and leave you open to sophisticated, new-age breaches.

## eNCOMPASS DELIVERS

- ✓ A multi-layered approach that allows us to reproduce your entire IT environment and get you back online quickly.
- ✓ Regular coordination and management of all of your technology vendors, ensuring upgrades, installs, and maintenance are performed on schedule.
- ✓ Quarterly trainings that educate employees on your company's MSP offerings and increase awareness of how to avoid growing security risks.
- ✓ 24/7 monitoring and remediation to resolve issues, and a proactive approach that means your issues are often resolved before you even knew they existed.
- ✓ A set of robust security solutions that work together cohesively to protect all of the various pieces of your infrastructure from attack.



*eNCompass*

We know behind the scenes NetCenergy is working and monitoring the system 24 hours a day. There are things that will pop up that they will fix before we even know there is an issue.

-Peter Regan, Managing Partner Sayer, Regan & Thayer Law



Contact us for a  
free consultation.

Call today to learn more about eNCompass -

the best-in-class MSP that aligns your IT with your business goals for maximum security and ROI