



## REFUNDS, RETURNS & DELIVERY POLICY

All financial transactions with Sights And Arms Ltd. e-commerce website are conducted in Canadian Dollars (CAD\$).

### Exchanges and Return Policies

#### **Firearms, Ammunition, Powder and Explosives are Final Sales.**

Products such as food or next-to skin items are not eligible for exchanges or returns.

All other products may be eligible for exchange, return or refund within 20 calendar days of purchase if management approves. Items must be returned in re-sellable condition. Original receipt must be provided along with original packaging and included accessories. Please contact us to discuss your options. Shipping costs (To & From) are not covered by Sights And Arms Ltd. for Exchanges or Returns.

Restocking fees of 15% of item purchase price are applicable on all Returns. Taxes are Non-refundable.

### Shipping

Unless otherwise noted or requested, Sights And Arms Ltd. will ship products via Canada Post services.

Sights And Arms Ltd. will only ship products within Canada.

### Shipping Damages

Sights And Arms Ltd. takes every precaution to inspect product prior to shipping. We then package items extra carefully to preclude shipping damages. Should your product arrive damaged, you must contact the shipping service to claim damages. Sights And Arms Ltd. highly recommends customers add shipping insurance when placing orders.

### Product Warranties

All products sold by Sights And Arms Ltd. are covered by the manufacturers warranties as applicable. Sights And Arms Ltd. will accommodate and facilitate customers with such warranties including over-the-counter exchanges as directed by manufacturers. Subject to stock and availability. Warranty return shipping costs are not covered by Sights And Arms Ltd..

### Service Warranties

Sights And Arms Ltd. does not warranty its Services including but not limited to; customer service, repairs, modifications or installations beyond the manufacturers written warranties on parts and accessories purchased through our company. However, we will ensure full functionality of repairs, modifications and installations at time of customer receipt of firearms or products concerned and we will always endeavor to provide the best customer service available in the industry.

### Terms And Conditions

Please see our detailed Terms And Conditions that can be found on our website or by contacting us at: [info@sightsandarms.com](mailto:info@sightsandarms.com)