

## Windows

- Operating System: 32-bit and 64-bit Versions of Windows 10.
- **Alternate versions of Windows 10, such as Windows RT and Windows 10 S, are NOT supported at this time.**
- Only genuine, U.S.-English versions of Windows Operating Systems are supported.
- ExamSoft does not support Tablet devices other than Surface Pro as detailed below
- CPU Processor: 2.0 ghz Intel i3 processor or equivalent
- RAM: 4GB or higher
- Hard Drive: highest recommended for the operating system or 1GB of available space.
- For onsite support, and in order to backup the answer files to USB, a working USB port is required (Newer devices may require an adaptor)
- For technical troubleshooting, account passwords, including BitLocker keys, may be required.
- Internet connection for Download, Registration, Exam Download and Upload.
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, Virtual Disks, Streamed images, etc.
- Screen Resolution should be at least 1024x768 or higher.
- Administrator level account permissions ([Instructions](#))
- If your institution does not allow the use of Microsoft Surface devices, Surface Pro and Surface Books are NOT permitted. Surface laptops that come with non-detachable keyboards are permitted. Non-Pro Surface devices are not supported for ANY institution.

For instructions on how to check your computer's specifications, click [Here!](#)

### ***The following requirements apply for exams with ExamID or ExamMonitor enabled***

- Exemplify version 2.3.2 or greater
- Hard Drive: 2GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Webcam
- Microphone (no headphones!)
- Internet: 2Mbps upload speed

## Mac

MacOS Catalina (version 10.15) is only compatible with Exemplify version 2.0.6 or higher (Released on 10/14/19 or later)

- Supported Operating Systems: OS X 10.13 (High Sierra), OS X 10.14 (Mojave), macOS Catalina (10.15). Only genuine versions of Mac Operating Systems are supported.
- CPU: Intel processor
- RAM: 4GB or higher
- Hard Drive: 1GB or higher available space
- For onsite support, and in order to backup the answer files to USB, a working USB port is required (Newer devices may require an adaptor)
- For technical troubleshooting, account passwords, including device passwords, may be required.
- Server version of Mac OS X is not supported
- This software cannot be used on virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion or any other virtual environments.
- Internet connection for Download, Registration, Exam Download and Upload.
- Administrator level account permissions ([Instructions](#))
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, Virtual Disks, Streamed images, etc.

For instructions on how to check your computer's specifications, click [Here!](#)

***The following requirements apply for exams with ExamID or ExamMonitor enabled***

- Exemplify version 2.3.2 or greater
- Hard Drive: 2GB or higher available space
- RAM: 8GB or higher recommended; 4GB required
- Webcam
- Microphone (no headphones!)
- Internet: 2Mbps upload speed

## iPadOS 13 is supported on version 3.8 of Exemplify for iPad

- Hardware Requirements = iPad 5+, iPad Air, iPad Mini 2+, iPad Pro
- Operating System = iOS 11, iOS 12, and iPadOS 13 (Only genuine versions of iOS are supported)
- 500 MB of free space required to commence an exam
- iPad must not be Jailbroken
- Internet connection for Download, Registration, Exam Download and Upload.
- In order to take an exam using an iPad, your institution must first enable iPad support.