

Ensuring a Safe Rego Park Medical Office

Although these challenging times have brought many changes, at the Rego Park Medical Office one thing has stayed the same: our total commitment to the safety of our patients and staff. While we understand that anyone may currently feel nervous about coming to a doctor's office, we want to reassure our community and employees that we have put stringent protocols in place to protect every single person who comes through our doors. We are welcoming patients to receive the care you need from the providers you trust. From emergencies to preventive screenings, your health is too important to put on hold, so our staff are here for you.

Keeping Our Patients Safe

For Rego Park Medical doctors, physician assistants, nurses and staff, there is nothing more important than the health and safety of our patients. We understand that concerns about COVID-19 may make a visit to a doctor's office feel frightening – but don't let fear keep you from getting the care you need. From continual disinfecting to strict distancing measures, our teams have put stringent protections in place to keep all our patients safe.

What to Expect During Your Visit

Upon arriving at Rego Park Medical Associates you can feel confident you are entering a clean facility, where all areas are continually disinfected. All patients and staff are required to wear face masks at all times (patients arriving without a mask will be provided with one).

To ensure social distancing, we have taken measures such as spacing appointments and rearranging furniture. We also follow strict isolation protocols to separate COVID-19 patients from others.

Keeping Our Staff Safe

Rego Park Medical Associates understands that we can't ensure the health of our patients without first ensuring the safety of our doctors, nurses, and staff members. And the first step to keeping safe is being well informed. As our office navigates the new waters of treating and preventing COVID-19 – while also proving the procedures, treatments, and screening our whole community depends on us for – we are making sure our staff has all updates, announcements, and resources at your fingertips.

We will share developing information in a number of areas, including screening and testing practices, guidance on personal protective equipment (PPE), updates on space planning and sanitization, and protocols for isolating patients with COVID-19.