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The Heritage / ASSISTED LIVING

WEB: heritageassistedlivingnj.com

Outbreak Response Plan

1. Testing

A) Testing Staff

The Community continues to test all staff as well as ancillary personnel on a weekly basis as well as they are screened daily at the beginning of their shift for signs of symptoms of COVID-19. Anyone showing signs or symptoms will be tested immediately and sent home pending results. All positive results will be reported to the Local Health Department upon receipt of the results, and the employee will be required to quarantine at home for 14 days.

B) Testing Residents

All new admissions require testing prior to admission as well as they are tested upon admission and follow up testing a week later. They must quarantine in a private room for the first 14 days. All current residents are screened daily for signs and symptoms of COVID-19 and should signs or symptoms be present they are immediately quarantined and a COVID test is given. Should the test be positive the Local Health Department is notified and the resident is quarantined for 14 days. All residents who are hospitalized or must attend a medical appointment outside the community are tested upon return as well as they will be quarantine for 14 days. Follow up testing for all residents will occur should that be directed by the Local Health Department.

2. Communications

A) Should an outbreak occur within the community all families shall be notified within 24 hours via email, telephone calls, and/or written communication. All residents will be notified in person as well as written communication within 24 hours. All families will be updated via telephone and or email should their loved one's condition change on a daily basis.

3. Staffing

A) Should a staffing shortage occur because of an outbreak the community has contracts with outside staffing agencies to help supplement in house staff to ensure all resident needs are met, in addition all staff receives hazard pay to ensure staffing needs are met.

4. Visitation

A) Should indoor visitation continue to be curtailed communication with loved ones can be achieved through face time calls or Zoom meetings. Weekly calls and/or Zoom meetings can be scheduled by calling the community. Should any changes occur in regards to visitation this will be communicated to the families via email and/or telephone calls as well as updated on the community website.

5. Urgent Calls / Complaints

A) Please contact the Community Executive Director for any urgent questions, comments, or complaints at 609-561-8977 or email at theheritageal@comcast.net