

**Register Online:** This will save you time at the front desk. Go to New Patient to register online.

**Medical/Vaccine Records:** Bring any preventative care records that will help us determine your pet's medical and preventative care needs. If transferring from another hospital, we will call on your behalf to request medical/vaccine records to be faxed over.

**Diagnostics:** We may have to perform some diagnostic tests like intestinal parasite screen, heartworm disease test, or other lab tests to make sure your pet is not only healthy externally, but also healthy internally. Bringing a stool sample (about one gram) in a clean container or plastic bag will expedite the testing process and you can return home with the results. Don't worry if you can't get a sample; we will get a fresh sample while your pet is here.

**Vaccines due? What to expect:** A few pets may experience some lethargy and soreness from the vaccinations, which may last up to 24 hrs. Very rarely severe adverse reactions may happen which requires immediately medical attention. We strongly recommend priming your pet with diphenhydramine (Benadryl) to alleviate such reaction.

**Parasite Control:** Know what kind of flea/tick medications and heartworm medications your pet is on. We strongly recommend year round parasite control. Consider the convenience of a new 6 monthly heartworm injection (ProHeart 6).

**Come with Questions:** Write down any questions or concerns to be asked our team and DVM.