

## AREA RESOURCE GUIDE

- **Eviction Prevention Assistance:** <https://www.saveourhomeaz.gov/ra/>

- **Utility Assistance:**

- APS: A Customer Support Fund that will be available starting Wednesday, March 18<sup>th</sup>. You can call us at (800) 253-9405, weekdays from 7 a.m. to 7 p.m. We do expect call volumes could be high and will do our best to get to calls in a timely manner.
  - Additional resources and programs are also listed on our website at [aps.com/support](https://aps.com/support)

- **Housing Assistance**

- CCJ-Coalition for Compassion and Justice: 505 W Gurley St. Prescott, AZ 86301
- Prescott Area Women's Shelter: Call: 778-5933
- Catholic Charities: May be able to provide financial assistance for housing expenses
  - Call: 778-2531
- Yavapai Territorial Gospel Rescue Mission: Call: 443-8779
- Project Aware: Men's Shelter, daily intake at 6pm. Call: 778-7744

- **Food Assistance**

Please see: **School Lunches, Family Meals & Food Banks**

<https://justicementalhealth.com/resources-support/#covid19>

- DES' Nutrition Assistance (formerly food stamps): visit website to apply: <https://des.az.gov/services/basic-needs/food/nutriton-assistance-formerly-food-stamp-program>

- **Financial Assistance**

- Unemployment Insurance: The amount of the benefit will vary based upon the amount of money that the individual has previously earned but will be between \$187 and \$240 per week. Learn more at [www.AZUI.gov](http://www.AZUI.gov). To apply visit [www.AZUI.gov](http://www.AZUI.gov) and click on button titles *Apply for UI Benefits*
- Mortgage Assistance: The Federal Housing Finance Agency (FHFA) is encouraging homeowners adversely impacted by the coronavirus who are having difficulty paying their mortgages to reach out to their mortgage servicers as soon as possible. You can find the number for your mortgage servicer on your monthly mortgage statement or coupon book.

FHFA has established a dedicated webpage with relevant updates and resources available here:

[www.lfa.gov/coronavirus](http://www.lfa.gov/coronavirus)

Additionally, Fannie Mae and Freddie Mac have their own dedicated webpages for homeowners, with online tools for determining if your mortgage is owned by Fannie Mae or Freddie Mac:

- <https://www.knowyouroptions.com/covid19assistance>
- <http://myhome.freddie.com/own/gemng-help-disaster.html>
- Or call 1-800-2FANNIE (1-800-232-6643)
- Or call 1-800-FREDDIE (1-800-373-3343)
  
- Short-term Crisis Services: Short-Term Crisis Services (STCS) Program provides temporary assistance to low-income families experiencing an emergency need that cannot be met immediately by their own income, and resources to help stabilize an immediate financial crisis. A dependent child must live in the home.
  - Visit: <https://nacog.org/>
  - Or call: 928-774-1895
  
- Do You Care for The Children of Your Family, Friends, Or Children In Your Home? We are partnering with other Arizona nonprofits to distribute cash gift cards to family, friend, and neighbor homebased child care providers across the State of Arizona to provide relief funds during the COVID-19 crisis.  
We are partnering with other Arizona nonprofits to distribute cash gift cards to family, friend, and neighbor homebased child care providers across the State of Arizona to provide relief funds during the COVID-19 crisis. [www.asccaz.org](http://www.asccaz.org) | 480-829-0500

- **Mental/Behavioral Health:**

for a full list please see: **[Yavapai County Behavioral Health Directory](https://justicementalhealth.com/resources-support/#covid19)**

<https://justicementalhealth.com/resources-support/#covid19>

and <https://mentalhealthresources.org/>

# Mental Health Services Available

Granite Mountain Psychological Society	<a href="http://Prescottmentalhealth.org">Prescottmentalhealth.org</a>
West Yavapai Guidance Clinic	(928) 445-5211
Child and Family Support Services	(928) 775-2500
Yavapai County Community Health Services	(928) 771-3122
S.W. Behavioral Services	(928) 772-1610
Terros Crisis Line/Mobile Unit Dispatch Youth & Adult Services	1-888-756-4090
WYGC Crisis Stabilization Unit Adult Services	(929) 445-5211
Sequel Youth & Family Services	(928) 777-3280
Southwest Behavioral Services Youth & Adult Services	(928) 772-1610
Spectrum Healthcare 24/7 Mobile Crisis Unit Youth & Adult Services	(928) 634-2236
National Alliance on Mental Illness Helpline Adult Services	1-800-950-NAMI (6264)
Northern Az. Veterans Affairs Veteran Crisis Line	(928) 776-6071
Arizona HealthCare Cost Containment System AHCCCS Crisis Line	Teen Life Line text or call (602) 248-TEEN Adults 1-877-756-4090 Veterans 1-800-273-8255, press 1
National Suicide Hotline	1-800-SUICIDE (784-2433) 1-800-273-8255 If someone is attempting call 911

- **Miscellaneous:**

- The People's Information Guide: is a comprehensive listing of hundreds of free and low-cost services and programs throughout Arizona. Eligibility requirements may apply. Information is arranged by category in both the English and Spanish.
  - Visit: <https://wildfireaz.org/find-help/peoples-information-guide/>
- Yavapai County Libraries: Allowing pick up services for books and DVD's
  - Visit: <http://portal.yln.info/library-status> to check library status'
- 211: Dial 211 to access community information and referral services. They will locate vital community resources you may need.
- United Way Yavapai County: Addresses unmet needs of those in the community by locating available funds and services. Open Tues-Fri, 9am-5pm
  - Call: 778-6605
- Pet Headquarters: Providing free bags of dogfood 2710 N Glassford Hill Rd Prescott Valley, AZ, Call: 775-5558, Hours: M-F, 9am-6pm, St 9am-5pm, Sn 10am-5pm

## WI-FI and Internet resources

[Suddenlink](#) (888) 633-0030

For households with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access, Suddenlink is offering its Altice Advantage Internet solution for free for 60 days to any new customer household.

[Comcast](#) opens Xfinity Wifi Network Nationally for free, offers unlimited data for free, confirms its commitment to Connecting Low-Income Families.

### [At &T](#)

- Last week, we announced that we are suspending broadband usage caps for our home internet customers. That means no overage fees while people are home using more data.
- We're keeping our public Wi-Fi hotspots open for anyone who needs them.
- We continue to offer internet access for qualifying limited-income households at \$10/month through our [Access from AT&T](#) program.
- We won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic – and we're waiving late payment fees for those customers.

### [Cox](#)

Effective Monday, March 16, we are providing:

- Limited-time, first two months free of Connect2Compete service, \$9.95/month thereafter
- Until May 15, 2020, we are providing phone and remote desktop support through Cox Complete Care at no charge to provide peace of mind and ease for technology needs
- Resources for discounted, refurbished equipment through our association with PCs for People
- A Learn from Home toolkit for schools, including instructions on how to fast-track eligible students without internet access:

[Download toolkit - English](#)

[Download toolkit - Spanish](#)

### [Spectrum](#)

Beginning Monday, March 16, we commit to the following for 60 days:

- We'll partner with school districts to make sure local communities are aware of these tools to help students learn remotely.
- We'll open our [WiFi hotspots](#) across our footprint for public use.
- We'll continue to offer [Spectrum Internet Assist](#), our high-speed broadband program to eligible low-income households.
- We'll offer new [free access to internet and WiFi](#) for 60 days for new Pre-K to 12, college student and teacher households who don't currently have internet or WiFi service.

[Federal Communications Commission](#) Chairman Pai launches the keep Americans connected pledge.

## Information/Updates about COVID-19

Arizonans can get important COVID-19 related information in English and Spanish by simply dialing 2-1-1." The line will operate from 8 a.m. to 8 p.m. each day of the week and can be reached by dialing 2-1-1 while an individual is located in Arizona.

Frequently Asked Questions about COVID-19 offered by the Centers for Disease Control (CDC). You might still have questions on [how to better prepare your family and household for the coronavirus.](#)

## [Yavapai County Daily Updates](#)

Scroll down past the mission, vision and "working towards healthier communities" graphic. In the news...

## Employment Resources

ARIZONA@WORK pages:

- [ARIZONA EMPLOYERS WITH IMMEDIATE OPENINGS](#)
- [Apply for Unemployment Insurance](#)
- [Arizona Employers with Immediate Openings](#)
- [Resources for Employers and Businesses](#)
- [COVID-19 Business Services](#)
- [COVID-19 Response for Arizona Businesses](#)

## [Unemployment Fact Sheet](#)

## [How to apply for unemployment](#)

## [Goodwill virtual career center](#)

## Announcing the National Emergency Library

During this unprecedented time in history, access to printed books is becoming difficult or impossible. COVID-19 is forcing students, educators and everyday readers to rely on digital books more than ever before. That's why the **Internet Archive has temporarily suspended all waitlists**, allowing you to immediately check out any of the 1.4 million books currently in our lending library. Until June 30<sup>th</sup> or the end of the US national emergency (whichever comes later), every borrowable book will be immediately accessible by anyone creating, in effect, a [National Emergency Library](#).

## Fresh Air Moments

The Highlands Center for Natural History is committed to staying connected with you and the natural world. Everyday, for as long as our public programs are postponed or cancelled, our education staff will be sharing place-based nature and science-related posts. These posts are intended to be interactive, shared and to be a resource for all people. These [Fresh Air Moments](#) are our way of encouraging everyone to take a moment outside everyday – on your porch, in your backyard, walking on the sidewalk, or on local trails like here at the Highlands

Center.

## **Kids and families (and the kid in all of us who also needs some relief)**

### Virtual Storytime

- 11:00 a.m. -- [Stay at Home Story Time, a ~20 min. picture book read-aloud with Oliver Jeffers \(\*Lost and Found\* author\)](#) (Instagram Live @oliverjeffers, uploaded to YouTube after)
- 11:00 a.m. -- [Brightly Storytime, a 5–10 min. picture book read-aloud](#) (YouTube @ Brightly Storytime)
- 12:00 p.m. -- [Mac Barnett \(\*Triangle\*\) reads one of his picture books](#) (Instagram Live @MacBarnett)
- ~12:00 p.m. -- [Jeff Norton reads a chapter \(5–10 min.\) of his sci-fi adventure novel \*Alienated\*](#) (YouTube @Jeff Norton)
- ~6:00–9:00 p.m. -- [Josh Gad \(voice of Olaf from \*Frozen\*\) will virtually read a picture book as a bedtime story](#) (Twitter @JoshGad)

### Virtual Drawing Lessons

- 8:30 a.m.(T/Th) -- [Drawing with Toddlers, a short drawing lesson from E. B. Goodale \(\*Under the Lilacs\*\)](#) (Instagram Live @ebgoodale)
- 10:00 a.m. -- [Lunchtime Doodles, a ~30 min. art lesson with Mo Willems \(\*Don't Let the Pigeon Drive the Bus\*\)](#) (YouTube @The Kennedy Center)
- 10:00 a.m. -- [Drawing lessons with Wendy Macnaughton \(NYT bestselling illustrator\)](#) (Instagram Live @wendymac)
- 10:00 a.m. -- [DC Kids Camp, interactive videos and art lessons from DC Comics middle grade artists and authors like Meg Cabot, Shannon Hale, and Gene Luen Yang](#) (Twitter @dccomicskids, Instagram @dckids)
- 11:00 a.m. -- [Draw Every Day with JJK, a ~20 min. drawing lesson with Jarrett J. Krosoczka \(\*Lunch Lady\* graphic novel series\)](#) (YouTube @ Jarrett J. Krosoczka—author & illustrator)

### Music Classes & Performances

- 6:00 a.m. -- [Music classes from Jam with Jamie \(also uploaded for later viewing\)](#)
- 8:00 a.m. -- [Daily music, movement, yoga classes, and more for pre-K/young kids from Union City Play in New York City](#)
- 11:00 a.m. and 5 p.m. -- [Stars in the House, a 60 min. performance and chat by various Broadway actors and other performers to raise money for out-of-work entertainers](#) (YouTube @The Actors Fund)
- 12:00 p.m (Thurs.) -- [National Theatre at Home, a weekly streamed production from the National Theatre in London](#) (YouTube @ National Theatre, available for one week)
- 4:30 p.m. -- [Every night a new recording from The Metropolitan Opera is available to stream](#)

- Various -- [A full list of live concerts streaming, varying from pop stars to operas](#) (curated by NPR)
- The Berlin Philharmonic Orchestra is giving [free access to their digital concert hall for 30 days](#) (sign up by March 31; it expires automatically). What a beautiful gesture.

### Cooking Classes

- 12:00 p.m. (W/F) -- [Cook-Along Classes with Raddish Kids, virtual cooking demos specifically for kids](#) (Facebook Live)
- 2:00 p.m. (T/Th) -- [Virtual tour of Charlie's Acres, a 30 min. tour of a 140-animal farm](#) (Facebook Live)
- 3:00 p.m. -- [Virtual cooking class with Michael Volpett](#) (Facebook Live)

### TEENS

- 3:30 p.m. -- [Talk About Real Things, a 15 min. daily livestream for teens around mental health](#) (Well Being Teens)
- Our own, local Launch Pad Teen Center has Zoom programming. [Register to participate](#) in free, daily programming.

### **Financial Support for Non-Profits and Schools responding to COVID-19 crisis**

Arizona Community Foundation has established The Arizona COVID-19 Community Response Fund to support immediate and long-term needs associated with the outbreak of COVID-19 in our state. The fund provides immediate relief to nonprofit organizations in Arizona facing an increased demand for services from clients and communities as a result of the COVID-19 outbreak. Once the state of emergency has expired, any remaining funds will support nonprofit organizations impacted by COVID-19 financially as a result of program disruptions or cancellations resulting in revenue loss. Please complete the simple one page [application](#) today. [United Way Covid-19 Emergency Response Fund](#)

To qualify:

1. You must be a 501 ( c ) 3 or school district.
2. You must serve Yavapai County only.
3. Your service/ program must be in response to the impact of COVID-19, and services needed.

### Small Business Administration Disaster Loans:

The U.S. Small Business Administration (SBA) has approved an **Economic Injury Disaster Loan declaration for Arizona** that will help businesses impacted by COVID-19. Here are the details:

- These are working capital loans and funds may be used to pay fixed debts, payroll, accounts payable, and other bills that could have been paid had the disaster not occurred. The loans may not be used to refinance existing loans, and are not intended to replace lost sales or profits or be used for business expansion.
- Individual businesses may be eligible for up to \$2 million through the program.
- Terms of the loan may be upwards of 15 to 30 years.

- The interest rate for a for-profit business is 3.75%.
- The interest rate for a non-profit organization is 2.75%.
- There is no cost to apply.
- The anticipated approval time is approximately three weeks.

Quad Cities area: Jeri Denniston | [jeri.denniston@yc.edu](mailto:jeri.denniston@yc.edu) | 928-771-4801 Karen Eads | [karen.eads@yc.edu](mailto:karen.eads@yc.edu) | 928-771-4808

Verde Valley area: Ruth Ellen Elinski | [ruthellen.elinski@yc.edu](mailto:ruthellen.elinski@yc.edu) | 928-649-4580