

# Lester Raines

September 1, 2015

John H. Jarrett, PE  
Jarrett Construction Services, Inc.  
PO Box 5250  
Charleston, WV 25361

Dear John;

Delighted! Simply delighted is how I feel about the job you and your team did for the addition and renovation to my Honda building. I can't imagine that the job could have gone any smoother.

I wanted to tell you how much I appreciate your team's efforts navigating us through design and construction and into our new service center. The showroom remodel gets me compliments every day. The Honda Corp folks were here last week and told me they will require all future Generation III renovations to be at least as good as mine!

Your superintendent, Doug Button couldn't have done a better job! He was always one step ahead of me, which is hard to do, and worked several Sundays to minimize the impact on our business. Knocking down walls and tearing up tile floors could have been a major headache, but thanks to Doug and crew, that was one worry off my shoulders.

Please pass along my thanks to Ed Tyson, your project manager as well. Ed was always level headed, easy to talk to and prompt in responding to my questions.

Again, thank you for a job well done; on time, under budget and superior quality, we love it! Please do not hesitate to use this letter as a reference and have anyone call me that is considering using you for design/build or construction work in the future.

All the best;



Lester Raines  
President