

June 15, 2005

To Whom It May Concern:

It is with great pleasure that I am writing this letter on behalf of John Jarrett and Jarrett Construction Services, Inc. Having recently completed a construction project (a vital component of the YWCA Elder Abuse Initiative) with Jarrett Construction, I feel I am well qualified to attest to Jarrett Construction's professional level of service, competence and commitment to ensuring "a job well done".

Over a several year period, the YWCA of Charleston, as well as other local organizations, had become increasingly concerned with the prevalence of elder abuse in our community. In an effort to move our seniors out of our domestic violence and homeless shelters and into supportive housing, the YWCA decided to launch the Elder Abuse Initiative. As a part of this initiative we have created eight apartments as permanent housing with supportive services for disabled female senior citizens who have been victims of elder abuse, and who are experiencing homelessness because of this abuse.

In April 2004, the YWCA began the construction phase of this project. Upon completion of a competitive bidding process, Jarrett Construction Services, Inc., located in Charleston, West Virginia, was selected as the contractor to build the eight senior apartments. Not only did the YWCA feel that Jarrett Construction was the most qualified candidate, their bid on the project was well below the architect's original budget.

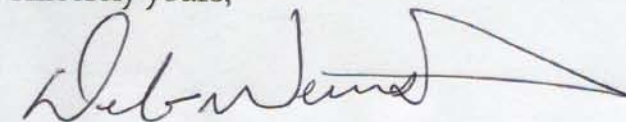
From the onset it was apparent that this project would be a collaborative effort between the YWCA, Architect Lloyd Miller and Jarrett Construction. With bi-monthly progress meetings and Mr. Jarrett's continual availability either in person or via the telephone, we felt as though he had made a personal commitment to ensuring that the project was completed on time, under budget and to the highest standards possible. In addition, Mr. Jarrett never hesitated to share his expertise or make recommendations that might help the YWCA save critical dollars.

John has surrounded himself with a host of knowledgeable, talented individuals who were a delight to work with. The project manager and site superintendent were also available whenever needed. They were always courteous, and demonstrated the same professionalism and commitment as Mr. Jarrett. Although Jarrett Construction was involved in several projects simultaneous to the construction of the senior apartments, the YWCA was never left feeling that our project was less important or lacked their personal attention. I would also like to commend Jarrett Construction's administrative support staff for their proficiency and patience throughout the construction process.

In the end the YWCA senior apartments were completed **ahead of schedule and under budget!** We now have a beautiful complex, *The Shanklin Center for Senior Enrichment*, where disabled senior women can live out their lives in dignity and in peace!

We commend John Jarrett and his team of professionals for their superior quality of work and commitment to this project, and we look forward to working with them again!

Sincerely yours,

A handwritten signature in black ink, appearing to read "Debby Weinstein", with a long horizontal flourish extending to the right.

Debby Weinstein  
Executive Director