



Norfolk Southern Corporation
Office of Architectural Services
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September 4, 2012

Mr. John Jarrett
Jarrett Construction
P.O. Box 5250
Charleston, WV 25361

Dear John,

Thank you very much for the wonderful job Jarrett Construction performed on Norfolk Southern's Williamson, WV yard office building project. From the very beginning, Jarrett Construction scheduled and coordinated with their subs to compete the project in effective manner.

Also, your project manager, Courtney Persinger as well as your superintendent, Doug Button were a pleasure to work with. While it was a challenge to work through many obstacles such as extreme weather, etc., we completed the project in a timely manner.

Once again, thank you for a job well done. I wish you continued success.

A handwritten signature in black ink that reads "Kendall D. Hearn".

Kendall D. Hearn, AIA