

## Moses Honda • Volkswagen



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November 8, 2011

Mr. John Jarrett  
Jarrett Construction  
P.O. Box 5250  
Charleston, WV 25361

Dear John,

It has been six months, now, since the completion of our new facility and I want you to know how pleased I am with the end product as well as the process we shared in accomplishing it.

Throughout the process of our project, we found your company to be knowledgeable and conscientious in that each step was handled properly. From the beginning planning, design and budget meetings to the actual bidding of the job, your company handled itself in professional and effective manner.

Once construction started, Jarrett had a concise timeline and focus on accurately staying on schedule. There was great communication at our regular meetings that kept us apprised of our progress, without any surprises. Project manager Courtney Persinger and Superintendent Wayne Anderson were a delight to work with and did an excellent job.

At the end of the day, Jarrett accomplished a very challenging project, dealing with the constraints and demands of two automobile manufacturers, with excellent results. Even after completion, we are getting the same great attention to small issues that may arise.

We are very proud and pleased with our new facility and we would like to thank you for a job well done. Please feel free to use us as a reference for Jarrett Construction services in the future. Again many thanks, John, to you and your entire organization.

Sincerely,

A handwritten signature in blue ink that reads 'Barbara'.

Barbara Moses Atkins  
Moses Honda Volkswagen