

## Message from Mark Seymour regarding Covid-19

March 19, 2020

First, I want to say thank you to all the great men and women who are a part of our businesses. Those that drive a truck, fix a truck, drive a tow motor, support our truck drivers, support our customers. I hope I have included everyone because everyone is a hero. Not just to me, but to many others as well.

In difficult times like this, your work and commitment to the supply chain go unnoticed by many, not all. I have many people tell me to "thank your drivers." I want to do that and tell you that I tell them, "I'll also thank the many others that support our drivers."

We will get through this. When in the middle of a crisis, it doesn't feel that way. We've all experienced crises before and over time, they pass, and we move on to the next one. This one is different; extreme. It will pass. My best advice is to remain calm, follow the information you are given from credible sources, support one another and ask for help if you need it. We talk every day about what we can do to protect our people, our customers and our businesses. It's important for everyone to know we are working and testing daily more "work from home" scenarios for two reasons. To make sure we can and second, to cut down on the number of people in the office each day on each shift. Thank you to the people who have chosen this program, and I appreciate the sacrifice of those who can't due responsibilities of their job.

I've often said that "KTG is built to last forever." That's my belief. Forever is an unknown, so what I truly mean is a long time. I admittedly feel strongly about the power in numbers and the scale we bring to the market. We can share people, freight, ideas, yards, equipment. We help one another in times of need and stress. That's what families do, and KTG is a family of companies. I never imagined that we, as a family, would go through something like this. Power outages, computer viruses, accidents, ice storms, recessions, Y2K, these events in our lives may all seem very normal and insignificant now that they're in the past. This adds to my feelings about KTG, and its power in numbers. Its resiliency in times of challenge and even crisis. The examples of our people offering support are too many to mention. I won't and can't dismiss what this is doing to some people and some businesses. It's tough. It will be tough until this is over.

I'm always available to anyone who wants to talk. Stay focused and calm and hopefully soon, we can talk about this as in the past. Until then, be safe.

My sincerest thanks,

Mark Seymour  
CEO Kriska Transportation Group

