



www.ziplinehiltonhead.com
843-715-2842

PARTICIPATION REQUIREMENTS

Our ZipLine canopy tour is designed for participants in good health. Due to the nature of the tour, we reserve the right to refuse participation to anyone. No refunds will be issued if participant is denied due to failure to meet the requirements. **Due to operational constraints on our courses, we require a minimum of 2 individuals booked per tour.** Because of the nature of the activities offered at ZipLine Hilton Head and Aerial Adventure Hilton Head, we cannot schedule tours or adventures with only 1 participant flying or climbing. We apologize in advance if an open tour time is not available to book until more participants have scheduled for that time. Because of these limitations, it is possible (though rare) that a single participant may be asked to reschedule for a different time slot if a scheduling conflict arises for all other participants previously booked for that tour or adventure.

All Participants Must:

- sign the Participant Agreement (waiver) at check-in
- weigh between 80 and 250 pounds
- be at least 10 years of age
 - parent or legal guardian must sign the waiver for the minors
 - if between 15 and 17, minor can participate without parent or legal guardian
 - if 14 and under, a parent or legal guardian must accompany the participant on course
- be in good health, prepared to actively participate and able to follow guide's instructions
- be able to comfortably hold both hands overhead and have strong upper body strength
- wear sneakers or hiking shoes
 - Flip-flops, water shoes, clogs and sandals are not appropriate and will not be allowed
 - Tom's shoes, Sperry's, Loafers, Crocs, Keens, Five Fingers and Tevas are not permitted

You Cannot Participate if You:

- are pregnant
- have recent, reoccurring or existing injuries
- have a known health condition that requires constant medical attention
- have physical or mental limitations that will prohibit you to actively participate
- are under the influence of alcohol, illegal drugs, or prescription medications that might impair your abilities

Wear comfortable clothing: long shorts and yoga pants are best (harness can rub body), no skirts, dresses or bathing suits. No hats or visors since you will be wearing a helmet. Please bind your hair back for safety. Jewelry, long necklaces, big hoop earrings etc. will have to be removed. Cameras and phones must be secured by a strap. Secured eye/sun glasses are ok. ZipLine Hilton Head is not responsible for lost or damaged personal equipment.

Rescheduling Policy

* Rescheduling is permitted 24 hours or more in advance of tour date.

* Reservations cancelled less than 24 hours in advance of the tour date are forfeited and certificate is void.

Late Arrivals

Guests are required to arrive at least 20 minutes before the scheduled departure time.

Weather Cancellations

Zipline Hilton Heads operates RAIN or SHINE. Please dress appropriately. Rain jackets and/or pants are great; ponchos cannot be worn with our gear. In the event of severe weather, such as lightning or sustained high winds, Zipline Hilton Head may cancel your tour prior to your scheduled departure time. Advance notice may not be possible. Weather cancellations are offered a rain check or rescheduling for convenience. Should severe weather occur while you are on the tour, Zipline Hilton Head may choose to discontinue your tour. Discontinued tours are offered either a full or partial "tour voucher" to apply to a future tour reservation.