

Your RMSCare Package

What's Inside

Client of the Month

Creative Office Solutions

Page 2

Broken Hearts and Stolen Data

Page 2

Protect Yourself from Online Credit Card Fraud

Page 3

Gadget of the Month Prizm

Page 3



Randy A. Rowe
President

Is it just me or is time flying by these days? It seems it was just Christmas (maybe because I am still paying for it), and now it is already February! As we think of Love in February, I think of how blessed I am to have a business that allows me to do what I love, clients that mean so much to me, and a wonderful wife that supports and helps me make this business successful.

We are halfway through our process of changing our core tools we use to support you. It is a big undertaking but the benefits to us and to you will be immense. Thank you for your understanding over the next month or so as we use two systems during the transition.

Last, I want to thank all of our clients and ask that if you love our service please recommend us to your business contacts. If we can improve our service to you, please let me know so we can provide the best service available in Atlanta!

Protect Your Devices for Pennies a Day!

It happens to many of us at one time or another. You look down and your cell phone, laptop, or tablet has disappeared. One minute you had it and the next it is gone. Not only do you have information on it that you need but information that you do not want anyone else to access. And yes, there are apps that help you find your device although many are easily removed by a thief and wouldn't it be nice to have software that could protect all your devices in a single place?



RMS has the answer to these issues. This is an anti-theft, tracking software app that works for laptops, cell phones, tablets and even PCs. It allows you to lock, wipe and recover these items if stolen. It allows you to sound an alarm on your device, send messages to the thief such as "We will find you", see the location of the device and even see pictures of what the device sees as long as it has a webcam. You can give all of this information to the appropriate authorities to help you retrieve your device.

This software app works on Windows, Apple iOS, MacOSX, Android and Linux. It does nothing and just sits on the device until you send the activation signal so you do not have to feel as though Big Brother is watching.

Here is an example of what happens when a device goes missing. You are at a store and drop your phone. When you go back, no one has turned it in. You try calling it but no answer and you realize whoever found it has no intention of returning the device. You go to another phone or computer and activate the soft-

Continued on Page 3



November Client of the Month

Bob Fox

Creative Office Solutions



Bob Fox, CEO

RMS wishes to welcome Bob Fox and Creative Office Solutions to our family of RMSCare clients. Located in Marietta, they specialize in office document automation which includes copier sales and service, office supplies and office machines. They manufacture their own brand of toner which saves you money and provides jobs in the Atlanta area. Bob Fox, CEO, is a 6-year recipient of the Consumers Choice Award in Atlanta which proves that customer service is something they take extremely seriously! We are thrilled to welcome them to the RMS family! If you are looking for a new copier or perhaps just need repair or toner, please give Bob a call at 678-501-4030 and tell them RMS sent you!



You might be my next Client of the Month

Watch for your name and picture here!

Every month I choose one very special person to be our Client of the Month. It's my way of acknowledging clients and thanking those who support me and my business with referrals and repeat business.

Protect Yourself From Online Credit Card Fraud

The past couple of years have been a rough ride for anyone who relies on a credit card to make purchases. Data breaches have plagued retail stores in the U.S. and Canada. Credit card providers are set to roll out new, more secure credit cards to consumers this year, catching up to Europe and much of Asia in terms of credit card security. The U.S., in particular, has lagged behind in credit card security due in part to the cost of upgrading both the cards themselves and the pay terminals.



If you are concerned about your credit card information falling into the wrong hands, there are several steps you can take to protect yourself:

Only give your credit card information to secure and trusted web sites. Never enter any personal or financial information on a non-secure web page. If you don't see "https" in the web address, move along.

Monitor all activity. Regularly check your credit card and bank statements. The simplest way to spot fraud is to monitor all your financial activity. Many credit card providers have custom alerts you can set to notify you if certain purchases are made.

Never save credit card information. Many online retailers and shops now ask if you would like to save your credit card information for future use. While it may seem convenient, skip it.

Delete your cookies and auto-fill data. When you enter information on a web page, that data is stored in your web browser. After you complete a transaction, go into your browser's options, settings or history tab and delete the data.

Shiny New Gadget Of The Month



Prizm

This month's gadget is so new, it isn't even off the assembly line. Meet Prizm — a small, pyramid-shaped device designed to make your home-audio experience as hands-off as humanly possible. The device was recently backed on Kickstarter this past November. The French company behind the audio device wanted to create an intuitive music experience that brings users new music, while learning what they really love to listen to.

The device streams music from cloud services such as Deezer, Spotify and SoundCloud, with more services planned in the future. It works by accessing your WiFi network. It doesn't contain any speakers, so you'll have to supply your own (it connects via Bluetooth, 3.5 mm stereo jack and optical audio). And despite being called hands-off, the device sports buttons to let you like or skip songs to customize your listening experience.

Available for pre-order from meetprizm.com for \$139.

Broken Hearts and Stolen Data

While many people buy their significant other a box of decadent chocolates, a dozen red roses or an oversize teddy bear for Valentine's Day, there are a few people who are going to go home with a broken heart as their personal information is stolen right from under them. It's a harsh reality, but both individuals and businesses are constantly targeted by fraudsters and hackers who want to steal any bit of data that will make them money.

You may have taken all the precautions to protect yourself and your business — but what do you do if it does happen? Just as when a lover breaks your heart, you have to move on, get back on your feet and work your way through this unfortunate circumstance.

Once your data is stolen, it's gone. Credit cards can be canceled, but other information, such as your name, address, social security number and more, can be more difficult to control.

In 2014, social media accounts, such as Twitter, became more valuable to hackers than credit cards. These types of accounts are hot commodities on black markets.

Does that mean you should be worried with all the information you have stored online? Absolutely not!

If you do fall victim to a data breach, you can still protect yourself!

Contact your credit card companies. Let them know you suspect your credit card info has been compromised. They will work with you to ensure you don't face financial losses.

Keep a close eye on all your accounts. Watch for suspicious activity and report it when you see it.

Change your passwords. This is particularly critical if you used a single password for multiple services.

Use a credit-monitoring service. They aren't designed to prevent data from being stolen, but in the event of a breach, you'll be notified immediately so you can take action.

Give us a call at 770-988-9640 and we'll put together a plan to keep your company's data secure.

Theft Protection for Pennies a Day

Continued From Page 1

ware on your device. You will receive notifications every 2 minutes of the device location and pictures taken by the device. You see that the device is now down the street at a restaurant so you contact police who meet you at the restaurant. You then sound the alarm on the device allowing you and everyone else around to hear the device. The police simply go and retrieve the device and make arrests if warranted.

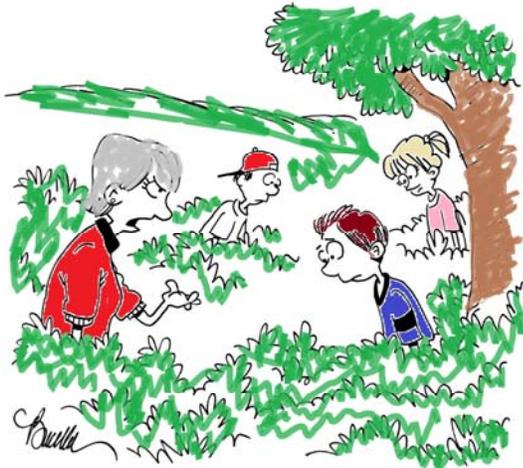
Don't allow the thieves to win! You can have this protection for as little as one cup of Starbucks a month! Call us for more information about this remarkable product at 770-988-9640.

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RMS

Smart IT For Smart Business



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- ◆ Total Business Continuity Protection
- ◆ Proactive Network Maintenance/Monitoring
- ◆ Network Design & Implementation
- ◆ Network Security
- ◆ SPAM & Virus Remediation & Prevention
- ◆ 3CX Phone System



We Would Love To Hear From YOU!

If you have noticed an RMS associate going above and beyond the ordinary for you either on-site or over the phone, please let us know so we may reward them! Please e-mail me at rrowe@rmsatl.com. Thanks!

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