MAB Community Services (MAB) is rooted in a strong belief in the value of every human being. MAB is dedicated to helping people compensate for their disabilities, whether it’s vision loss, developmental disabilities, behavioral health challenges, or a brain injury, so they can live full and satisfying lives in their community. Everyone has the right to pursue a full life and we have a rich array of strategies focused on supporting that pursuit.

Having a compelling mission puts a huge responsibility on MAB to be effective. To transform lives, not just to go through the motions. So, I’m particularly proud of the major strides we’ve made this year in strengthening all our programs, to, in fact, do what we say we’re doing, to fill in the gaps, to create high-performance teams to accomplish ambitious goals.

It’s clear that our accomplishments depend on the quality of our amazing staff. Therefore, we are proud of the investment we made this year to increase our capacity in Human Resources, to become the employer of choice. By strengthening staff development, we are increasing our ability to recruit and retain the best staff in this full-employment economy.

In Massachusetts Association for the Blind and Visually Impaired’s programs, we’re getting national attention for our strategies to teach seniors how to use technology to compensate for their vision loss. We’ve expanded our assistive technology training to seven sites and are continuing to grow. We are fully embracing technology as the best strategy to even out the playing field for individuals with vision loss. We are also partnering with Boston University’s Innovate@BU initiative to have their students develop solutions to some of the biggest problems that blind people face. We’re also addressing the difficulty of emotionally adjusting to vision loss head-on, by embedding peer counselors in our support groups. The early results are promising.

At the Ivy Street School, we’re increasing the supports we provide to help students achieve their goals of becoming contributing members of society once they graduate, while continuing to improve their progress as students. Their success in jobs, higher education, and living independently, is gratifying.

In MAB’s Adult Disability Services’ programs for adults with cognitive impairments, we’re taking on an increasingly larger role in helping individuals with brain injury to move out of nursing homes and rebuilding their lives. We’re building five group homes to serve this population in Central Massachusetts, bringing our total number of group homes to 24; 42% focused on brain injury.

We are proud of what we’ve accomplished and excited about moving forward. Thank you for everything you do to support MAB. We couldn’t have done it without you. We invite you to be part of our future.

Barbara Salisbury  Michael O’Friel
Chief Executive Officer  President, Board of Directors
MAB Community Services is committed to creating opportunities and transforming the lives of individuals with a range of disabilities. Since 1903 MAB has focused on providing the support programs and services necessary for everyone to live full and satisfying lives.

JULY
Whole Kids Foundation awards a grant to support Ivy Street School’s garden program.

AUGUST
MAB ADS meets with town representatives in Dedham about opening of new community-based home.

SEPTEMBER
Michelle Garcia Winner – “Social Thinking®” founder and CEO is guest lecturer for the John Pratt Memorial Lecture. Susan Whitehead announces $150k grant challenge.

OCTOBER
MAB Community Services’ annual meeting titled, Brain Injury Services in Massachusetts: A Life Worth Living, reviewed the state of services for residents living with acquired brain injuries ten years after the landmark class-action settlement (Hutchinson v. Patrick) was reached.

NOVEMBER
Abby and Kenn Elmore, Cottage Farm Neighbor, host Team With A Vision athletes and supporters.

DECEMBER
Student run coffee shop at Ivy Street School revitalized courtesy of a grant from the Massachusetts Charitable Mechanic Association.
JANUARY

Dangerous Vision recording begins. The podcast is hosted by Randy Cohen board member of MAB Community Services and Senior Lecturer at Harvard Business School.

FEBRUARY

The Gibney Family Foundation awards its largest grant to date, to MABVI to develop sustainable resources that foster independence, including expansion of statewide volunteer program.

MARCH

MAB Community Services gratefully receives its first grant from the Hearst Foundations to support integrated care and interventions benefiting over 1,400 seniors living with vision loss.

APRIL

MABVI’s Team With A Vision runners placed first in the men’s and women’s Visually Impaired Division of the Boston Marathon.

MAY

AIRA, MABVI and the MBTA participate in six-month pilot program to offer AIRA services free for commuters as well as free training sessions provided by MABVI.

JUNE

88% of Ivy Street School's graduating students received their high school diplomas with others earned certificates of completion.
COMMUNITY PARTNERS

Honoring partnerships that have impact, empower and transform lives.

THE HAMILTON FOUNDATION

for their support of MAB and for impacting the lives of hundreds of Greater Boston individuals with disabilities and to the longstanding support of former Chairman, Harold Brown, who passed away this spring.

JOHN HANCOCK

for being a supporter of Team With A Vision and for their continued support of The Boston Marathon and nonprofits through the John Hancock Marathon Non-Profit Program.

COMMUNITY ROWING INC.

for supporting Ivy Street School students as they learn discipline, confidence, self-control, and teamwork through rowing.

J.P. LICKS

for providing Ivy Street Students with vocational training and skills and an opportunity to learn on the job.
ALLEN WRIGHT
for his years of dedicated service facilitating volunteer trainings and volunteering to support MABVI's Access Technology Training Centers.

TARA BHATT AND FAMILY
for volunteering and performing numerous outstanding meaningful tasks to support her consumer.

LIONS OF MASSACHUSETTS
for their dedicated commitment to growing and strengthening MABVI's One-to-One Volunteer Program.

JOE WALSH, ADAPTIVE SPORTS NEW ENGLAND
for his tireless dedication to supporting athletes, of all abilities, throughout New England.

COMMUNITY ECONOMIC DEVELOPMENT ASSISTANCE CORPORATION (CEDAC)
for providing the financial support for housing that allows individuals with brain injuries to live in the community.

FRIENDLY’S
for providing employment and a sense of pride for individuals with disabilities.

SENATE PRESIDENT HARRIETTE L. CHANDLER
for her leadership in passing the acquired brain injury legislation in the state of Massachusetts.
MAB
ADULT DISABILITY SERVICES

Providing support to individuals with disabilities so they can live full and satisfying lives in the community, one house, job, or new skill at a time.

100
years of service by MAB employees recognized as part of the ADS Stalwarts program.

24/7
operating hours of MAB ADS.

120
paint brushes were used by art therapy group participants.

1
new mobile garden business started.

284
individuals served.

1,000
hours spent by MABWorks participants searching online for the perfect community job.
Vinnie loves food. Growing up, his mother taught him how to roast peppers without scorching them and his father taught him how to make the tomato sauce sweet, by keeping the seeds out. Vinnie parlayed that love of cooking into a very successful culinary career working at some of the finest restaurants and as a private chef.

That all changed one night when he was in a near fatal car accident. Vinnie suffered a traumatic brain injury, damaging his frontal lobes and lost all his hearing in one ear. For more than two years Vinnie was in hospitals, going from the Mass General to Spaulding and finally to a rehab facility in Worcester.

Eager to move out of the rehab hospital, he moved to a group home in Waltham, but not being able to do what he wanted, when he wanted, made him feel like he was in prison. A MAB vocational counselor helped him find a job at the 99 Restaurant and he was able to move back home to the house his grandmother bought in 1939.

Acquired Brain Injury waiver staff are now helping him develop the skills he needs to achieve the life he wants for himself; to get a job that he feels good about, and to provide the supports he needs to make life manageable.

He’s currently working at Pizza Hut making 80 pizzas a day. He’s eager to move up to a job that makes him feel proud. Although it’s been frustrating having to start over, Vinnie feels lucky to be alive.

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**Total Expenses**

- Payroll: 70%
- Housing/Rent: 19%
- Direct Program Support: 4%
- Telecommunications, Training, Printing, Misc.: 7%

Total: $14,788,602*

*excluding Administration and Fundraising

**2019 Revenue**

- Federal Contracts/Reimbursement: 94%
- State Contracts: 5%
- Fundraising: 1%

Total: $16,301,709
Serving day and residential students with brain injuries, autism, or behavioral health challenges. The caring staff focuses on the skills each student needs to make a successful transition to adult life.

1,190
hours spent in competitive employment by students in the Cottage Farm Program.

Ivy Bucks earned by students through positive behavioral interventions and support.

3,966
Ivy Bucks earned by students through positive behavioral interventions and support.

58
students served.

1,000
hours of direct, home and community-based occupational therapy services provided to young adults by Skills for Life Occupational Therapists.

10
college courses students have enrolled in.

36
hobby horses used in Extravaganza! student and staff dance performance.

1190
hours spent in competitive employment by students in the Cottage Farm Program.
Since graduating from the Ivy Street School in 2018 Luis is living his best life. He moved from a group home to his first apartment, he earned his drivers permit and is in the process of getting his drivers license, he has been accepted to culinary school, and he continues to pursue his love of dancing.

Luis credits the team at Ivy Street School for his success; from the educational support he received in the classroom to the support from clinicians who taught him coping strategies.

At this year’s graduation ceremony Luis empowered the graduates with words of wisdom. “Stay focused, don’t let people tear you down, follow your dreams, find something that sparks your passion and work hard.”

Wisdom to Empower us all.

EMPOWER

Total Expenses
Payroll .........................74%
Housing/Rent ....................14%
Direct Program Support .......6%
Telecommunications, Training, Printing, Misc. .......6%

Total: $6,434,598*
*excluding Administration and Fundraising

2019 Revenue
Tuition .............................99%
Fundraising .......................1%

Total: $7,628,169
MASSACHUSETTS ASSOCIATION
for the
Blind and Visually Impaired

Supports individuals so they successfully adapt to living with vision loss. Through vision rehabilitation, an expanding volunteer program, statewide peer support groups, and access technology centers, MABVI creates innovative programs.

1,400 individuals with vision loss were served across the state.

3,513 Orientation and Mobility visits were made statewide.

18,624 Celtics fans cheered as Executive Director Sassy Outwater-Wright is named a Hero Among Us at Boston Celtics game.

31 years of service provided to MABVI by longest serving volunteer.

1,319 pieces of technology used at Access Technology Training Centers.

1ST pitch thrown by TWAV athlete Erich Manser at Red Sox home game during marathon weekend.

301 Medical Transportation trips provided.
IMPACT

“I loved being in the middle of things. When my kids were young I was in the middle of their lives. When my grandchildren were born I was in the middle of their lives. I was even in the middle of my temple for years. All that changed when I started going blind.” — Rhoda

Rhoda felt as if she was losing so much that she stopped going to the one place she felt truly at home, her temple. She stopped going because she couldn’t read the program and didn’t feel connected in the same way she had before she lost her vision. The answer was only a mile from her temple—the Access Technology Training Center at the Brookline Senior Center. Here she learned how to use her ipad with all the bells and whistles that can enlarge the print instantaneously.

She also learned how to FaceTime with her grandchildren so she could literally be in middle of their lives again.

“I used FaceTime during one of their birthday parties. I even saw my granddaughter blow out the candles.”

Total Expenses
Payroll ......................... 76%
Housing/Rent ................... 4%
Direct Program Support ...... 6%
Telecommunications, Training, Printing, Misc. ..... 14%

Total: $1,842,729*
*excluding Administration and Fundraising

2019 Revenue
Federal/State Government .................... 33%
Insurance Reimbursements 20%
Fundraising ............................... 47%

Total: $1,980,101
FINANCIALS: YEAR END JUNE 30, 2019

Total Expenses by Program
Adult Disability Services .................. 57%
Ivy Street School .......................... 25%
Mass Association for the Blind .......... 7%
Administration and Marketing .......... 9%
Fundraising .................................. 2%
Total: $25,818,046

Total Revenue by Program
Adult Disability Services .................. 62%
Ivy Street School .......................... 29%
Mass Association for the Blind .......... 8%
Unrestricted .................................. 2%
Total: $26,387,791

Total Expenses by Cost Center
Payroll ........................................... 71%
Housing/Rent .................................. 15%
Direct Program Support ................. 5%
Telecommunications, Training, Printing, Misc ................. 9%
Total: $25,818,046

Total Revenue by Source
Government/Reimbursement .............. 67%
Tuition .......................................... 29%
Fundraising .................................... 4%
Total: $26,387,791
DONORS

$100,000+
The Gibney Family Foundation
The Hearst Foundations
Memorial Foundation for the Blind
Suzanne Pratt

$50,000+
Rebecca and Scott McGrath
Susan Whitehead

$25,000+
The Barbara Epstein Foundation Inc
The Boston Foundation
CTA Foundation

The Hamilton Company Charitable Foundation
Liberty Mutual Foundation
Ralph Muller

$15,000+
Attorney Roland L. Milliard Client Fund
Sheila and Dan Berlin
Janice and Kenneth Cunningham
Dorothy S. Grant Trust
George E. Curtis Charitable Trust
Healthy Vision Association
Suzanne and Steven Kaitz

MEDITECH
Jenny Netzer and Ellis Seidman
Lee Ann and Michael O’Friel
Richard and Susan Smith Family Foundation
US Trust, Bank of America/ S. Elizabeth O’Brien Trust
Winifred L. Frykberg Trust

$10,000+
Cognex Corporation
Delta Gamma Foundation
Kristin Forbes and Steve Calhoun

Grand Circle Foundation, Inc.

Horace A. Moses Foundation
Massachusetts Charitable Mechanic Association
Miss Wallace M. Leonard Foundation
Edgaro Navarro
Nutter McClennen & Fish LLP Client Fund
Judy Paprin and Richard Anders
Patrick W. and Alfred E. Farrah Charitable Gift Fund
Barbara and Luke Salisbury
Alan Spiro

$7,500+
Brookline Community Foundation
Digital Federal Credit Union
Elaine Ellenbogen
Jay Lupica
M Parriott – William G Parriott Fund
Rebecca and Jeff Trachsel

$5,000+
Aira Tech Corporation
Alice C.A. Sibley Fund at the Greater Worcester Community Fund
Blue Cross
Blue Shield of Massachusetts
Boston Evening Clinic Foundation

Bushrod H. Campbell and Adah F. Hall Charity Fund
Audra and Randy Cohen
East Boston Savings Bank
Eastern Bank Charitable Foundation
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Marshall Home Fund
Nashoba Valley Community Healthcare Fund: Greater Lowell Community Foundation, and the Foundation of North Central Massachusetts
Margaret Pauley
Jeanne and Mike Widmer

$2,500+
Alexander, Aronson and Finning
Allington LLC and the Emello, Breen, and Perri Families

$1,000+
Lynne Adams and George Fifield
Beth-horon Lodge A.F. & A.M.
Shon and Robert Beury
Brookline Bank
Beverly and Robert Brown
David Brown and Benjamin Perkins
Chin Family
On John Pratt

“John was at the heart of the development of Whitehead Institute,” says Whitehead Founding Director David Baltimore. “One of the luckiest things that ever happened to me was that I was introduced to him.” Many felt the same way, as John was at the center of so much when he lost his battle with cancer in early 2012. He was the heart of the Whitehead, the board of MAB Community Services, and of course, his family. A year later the John Pratt Memorial Lecture was launched as a way to keep this legacy alive.

On John Pratt Memorial Lecture

The John Pratt Memorial lecture is dedicated to facilitating the impact of research on practices in special education in order to improve student outcomes. The lecture serves as a springboard for launching initiatives in special education which often become best practices for the industry. The lecture was endowed by the many friends of John Pratt and by major gifts from Susan Whitehead and Susanne Pratt.

Challenge Grant

Suzanne Pratt is responsible for the successful launch of this lecture series as well as key decision maker for the selection of keynote speakers for each lecture. Mrs. Pratt is credited not only with engaging the speakers but Whitehead Institute Board of Director and Philanthropist Susan Whitehead. This engagement led Ms. Whitehead to issue a matching gift challenge and with a major gift from Suzanne Pratt, we are thrilled to share that the lecture is endowed.

A Name Change

Suzanne Pratt cared about the same issues John cared about. Her legacy is as significant as John’s so with this major gift it seems appropriate to rename the lecture The John and Suzanne Pratt Lecture.
1 family, 5 generations, and 59 family members, this is The Gibney Family Foundation (TGFF).

By involving family members, investing in the work of non-profits, and inspiring the community at large, members of the Gibney Family have been able to offer sustainable solutions for independence.

CEO Tracy Wasden shared:

“As a 3rd generation Gibney, I believe that in order to be a change agent you need to be active in that change. It is just as important for the Foundation to invest as it is to be involved. Being engaged in this cause allows us to promote new accessible technologies to eliminate gaps in services and focus on supporting others to live more independently.”

The partnerships the Gibney family forges are passed down to new generations. Last spring, Tracy brought her two children to MABVI so they could learn first-hand about MABVI’s work. These visits allow the family to learn the programs while also being a part of the creative solutions that spark the change.

“TGFF is pleased to have made our largest gift this year, which will allow MABVI to expand recent recruitment and retention solutions to meet the enormous need for volunteers, sustain its family volunteer program which involves youth in community service and blindness awareness, and design a new leadership initiative for volunteers and individuals with vision loss, empowering them to be advocates in their communities.”
To make a lasting impact, contact David Brown at dbrown@mabcommunity.org or go to www.mabcommunity.org

Bequests are used to support special initiatives and bequests make it possible for MAB to invest in new programs, create innovative solutions to emerging problems, and sustain current services. For over 100 years, MAB has helped individuals with disabilities live full and satisfying lives. Thank you for supporting our mission and our future.
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