



12509 NW 44<sup>th</sup> STREET  
CORAL SPRINGS, FL 33065  
USA

PHONE 954 796 3180  
PLANESTOCKS.COM

## PLANESTOCKS ORDER TERMS & CONDITIONS

|                                    |   |
|------------------------------------|---|
| <b>MINIMUM ORDER REQUIREMENT</b>   | \$100.00 MINIMUM ORDER REQUIREMENT FOR U.S. CUSTOMERS<br>\$150.00 MINIMUM ORDER REQUIREMENT FOR INTERNATIONAL CUSTOMERS   |
| <b>PAYMENT OPTIONS</b>             | We accept UPS COD, ACH and Credit Card (Visa, Amex, Mastercard). A 3.5% processing fee will be charged for all credit card payments.  |
| <b>PAYMENT TERMS</b>               | You must do \$5,000.00 of business with us within one year to be considered for terms. Please contact <a href="mailto:Elizabeth@planestocks.com">Elizabeth@planestocks.com</a> for updates on your account with us.   |
| <b>PICK UPS</b>                    | Orders that are in-stock received before 3PM ET may ship or be picked up the same day with no charge.<br><br>Orders that are in-stock and received after 3PM ET will ship or can be picked up the next business day, unless AOG fee is included within your PO.   |
| <b>DROP SHIPMENTS</b>              | Any company that requires drop shipment on their order will be charged a \$100 drop ship fee.   |
| <b>CANCELLATIONS &amp; RETURNS</b> | Any company that places an order and cancels after the order has been processed will be charged a 25% restocking fee (\$100.00 minimum for orders under \$400.00) to be paid in full by the date provided by Planestocks. Parts coming from a consignment partner will incur a 50% restocking fee.<br><br>Accepted returns must arrive at our facility within 10 days from RMA issue date in original packaging condition or customer will be refused a refund or credit. |
| <b>REFUSED SHIPMENTS</b>           | Any company that refuses delivery for orders shipped to them will be charged a 50% restock/handling fee (\$100.00 minimum for orders under \$200.00).   |
| <b>PAST DUE PAYMENTS</b>           | Any company with a past due balance or balance exceeding their terms will be placed on hold until payment is received.  |

*Last updated on February 3, 2020*

*PLANESTOCKS RESERVES THE RIGHT TO AMEND TERMS & CONDITIONS AT ANY TIME*



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