

department	not essential	want	must have	www.miraclservice.com	www.kitkserv.com	www.quoteroller.com	www.connectorwise.com	www.autotask.com	www.bjrborder.com	www.getbase.com	www.high5software.com	www.rmhertdesk.com	www.razorsoft.com	www.loc8.com	salespro
accounting	x		quickbooks integration												
operations	x		projects/installations		called jobs										
operations	x		scheduling												
operations	x		service tickets												basic for sched.
operations	x		quoting			may cost ext									
operations	x		price lists												
sales	x		scheduling												
sales	x		Sales Funnel		ok, not great										very good
sales	x		reports on sales		ok, not great					may cost ext					
accounting	x		time sheets												
all	x		ease of use			???	new interface	very easy		???					
all	x		tasks and reminders		user set										
all	x		notes on clients & jobs			very good									
all	x		internal discussion												
all	x		email integration												
marketing	x		email campaigns	lists but not follow thru		?	?								
operations	x		reports on service												
operations	x		maint. Agreements			detailed									
operations	x		time on job												
operations	x		purchase orders												
operations	x		procurement			very good									
operations	x		inventory												
accounting	x	x	invoicing												
accounting	x	x	customer portal												
all	x	x	digital signature				by password								
operations	x	x	customer portal												
operations	x	x	GPS tracking		coming soon										
operations	x	x	RMA's												

Pricing:

\$150/mo FLAT, \$400 set-up fee \$30/mo user \$79/mo user, \$1000 set-up \$60/mo user \$45/mo user \$150/mo first 5 users, \$20/mo add. User \$60/mo first 3 users, \$20/mo add. User not finished researching \$499 1x setup, \$199 5 users flat, \$49 each add user

Terms:

month to month, all sales final month to month, if yearly it's \$25/mo user month to month month to month month to month month to month

Integrates with:

quickbooks Salesforce, SugarCRM, Capsule, Base, Quickbooks quosal quotewerks gives API to use with any application quoteroller salesforce anyone but has to be set up at \$85/hr

bad reviews vs. Autotask some bad reviews on interface, but new one coming soon 97 reviews, 4.5 stars, some awful reviews developed by intuit