



April 17, 2020

To all Residents and Family:

Everyone at Mansions Senior Living would like to thank you for the cooperation and patience as we try to navigate this difficult time. Our residents and staff are the number one priority in all decisions and policies we are making. New information comes out every day and our whole staff is working diligently to research and analyze each new decision and policy.

As the country starts to discuss how we can all attempt to open up and return to some level of normalcy, we are all listening and waiting to hear what the White House, CDC, and state/local governments recommend. **We are doing everything we can to come up with a safe and effective plan to allow residents and staff to slowly find our way back to normalcy.**

*The list of senior living communities with active cases and deaths STILL grows every day in all the cities our communities are located.* Vulnerable populations are still very much at **HIGH RISK** from COVID-19. Please know that any decisions we make to open things back up will be done with extreme caution and thought. **Transitioning back to the normal we once knew will be a slow process. We will continue our safe services and fun activities and do everything we can to bring gatherings and other offerings into our daily lives as soon as it is safe to do so.**

It is absolutely vital to PLEASE continue all current policies and procedures to keep our communities safe. At this time, we are asking residents, families and friends to continue:

- Using only the front door for access to the community
- Wear a mask when outside apartment or if another person enters your apartment for any reason.
- Drop off ALL deliveries to the front door. Dropping off at resident apartment patio doors IS NOT PERMITTED.



- Residents MUST self isolate for 14 days if they leave the community or have a medically necessary visitor that visits anywhere other than that community.
- Social distancing of at least 6 ft and washing hands frequently. (This is still necessary even when wearing a mask.)

Thank you so much for taking the health and safety of all residents and staff seriously and being patient as we continue to do everything we can as a community to keep COVID-19 out of our buildings. *If you are a family member or friend worried about your loved one, please reach out to the director and we would love to help set up ways for you to video chat or social distance visit.*

Mansions Senior Living wants to do everything that is safely possible during this time to keep our residents and staff happy!

Sincerely,  
Kim Davis, CEO of Mansions Senior Living.