



To all Residents and Family:

As you are aware, we are in a rare and unique situation with the continued threat COVID-19. The Mansions continue to implement temporary measures to mitigate the potential impact and spread of the disease within our community.

The President and the CDC have put out a list of guidelines for the next 15 days to help slow the spread. Those guidelines include:

- If you are an older person, stay home and away from other people.
- If you are a person with a serious underlying health condition that can put you at increased risk (for example, a condition that impairs your lung or heart function or weakens your immune system), stay home and away from other people.
- Avoid discretionary travel, shopping trips and social visits.
- Do not visit nursing homes, retirement or long-term care facilities unless to provide critical assistance.

Immediately make sure you are social distancing (6 FEET APART OR MORE AT ALL TIMES) and only coming out of your apartment when vitally necessary.

We are asking at this time for any resident who chooses to leave the community for any reason self-isolate for 14 days following their return to the community. Also all new move-ins will be asked to self-isolate for 14 days.

We want residents, families, and staff to be cautious, not fearful. These measures are only temporary. These, like the virus, will end soon. But for now, we have decided the best measures to protect the community are to **close the common areas of our buildings effective Friday, March 20th and ask all residents to stay in their apartments.**

Our top priority is to keep residents and staff safe. The best way to protect from the spread of COVID-19 is for everyone to self-isolate as much as possible over the next 15 days as the President and CDC have asked us to.

The CDC has released the statement: “Older people are particularly at risk from the coronavirus. All states should follow federal guidance and halt social visits to nursing homes, retirement, and long term care facilities.”

Our residents and staff’s health is the most important and top priority during this time. We will do everything we can to creatively keep residents engaged from their rooms and will release those activities to you shortly. ***Thank you for everything you are doing to keep our community safe and healthy! We care about you all greatly!***

Sincerely, Kim Davis, CEO and -----, Executive Director

March 18th, 2020



Important Information in Effect Until March 31st:

- Dining Room has been closed. All meals are being delivered to Resident apartments.
- Self-Isolation is asked of all residents who leave the building for any reason.
- Self-Isolation for anyone experiencing symptoms or has been exposed to someone with a positive COVID-19 test result.
- Residents will pick up mail by XXX (floor, groups?) at these times: XXXXX
- Residents will call front desk for any questions unless in the case of emergency.
- Housekeeping in individual apartments will be suspended as of XXXX unless emergency.
- Only emergency maintenance work orders will be completed at this time.
- Only medically necessary transportation will be provided.
- Medically necessary visitors will be screen and only allowed access to the apartment of the resident they are visiting.
- Residents can take walks around the building for exercise or to walk pet's as along as they are 6 ft apart from others (think more about how you want your community to do this: Times, etc).