

April 28, 2014

Subject: TRANSFERRING OF NON-UAS INVENTORY

Effective May 1st, 2014 in order for us to move non-UAS inventory from customer to customer:

- You must call the call center at 1-800-772-1667
- Notify them with the number of pieces
- Provide the addresses for the location of both pick-up and delivery
- Provide a PO#
- Discuss with customer service representative the approximate time delivery is needed
- Transfers will happen as per our normal delivery schedules
 - If our normal transfer times are not sufficient, customer service rep. within 10 minutes will get you a quote for special request

Transfer & Delivery Fees:

- UAS inventory - \$0.00 to deliver
- UAS inventory transfer - \$0.00
- Non-UAS items dropped at a UAS location for us to deliver - \$20.00
- Non-UAS items that need to be picked up and dropped off by UAS - \$40.00

In closing, currently on average we transfer 75 orders a day of non-UAS inventory. It is very confusing without invoices. It is also not cost effective. There will be no variations or exceptions.



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