

# Dispenser Lifetime Warranty Agreement

Thank you for your purchase of an Ideas In Metal Pedal Hand Sanitizer Dispenser. Ideas In Metal stands behind the quality of its' products and is proud to offer the following Express Warranty.

## Covered Product

(Models XS, S, M, L, XL, or XXL).

## Limitation of Damages

In no event shall Ideas In Metal North America (Authorized Distributor for North America) be liable for consequential damages for breach of this warranty. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

## Warranty Coverage

Ideas In Metal North America will repair or replace, free of charge, any part proving defective in material or workmanship for the useful lifetime of the product. All warranty repairs and service must be performed by Ideas In Metal North America.

All expenses related to replacing for repairing a defective part under this warranty shall be assumed by Ideas In Metal North America, aside from shipping to the North America distribution center.

## Warranty Exclusions

The warranty does not apply to any costs, repairs, or services for the following:

1. Pump and reservoir, or any components thereof.
2. Repairs necessitated by use other than normal use.
3. Damage resulting from misuse, abuse, accidents, alterations, or improper installation.
4. Corrective work necessitated by repairs made by anyone other than Ideas In Metal North America.

## How to Obtain Warranty Service

The buyer should provide Ideas In Metal North America with photos of the defect, copy of the original receipt, and date of purchase to [info@ideasinmetal.com](mailto:info@ideasinmetal.com)

In certain cases, Ideas In Metal may require the product be returned to the North American distribution center for inspection. In such instances, the buyer should carefully pack the covered product, preferably in the original packing materials and deliver it, together with a copy of the original purchase receipt to the following address:

Distributed exclusively globally by,

**Ideas In Metal**

Tel/Fax: 1.800.683.6895

