

Features & Indicators

Call Me Feature



- Feature must first be enabled
- From idle prompt, tap the Call Me Icon
- Select "CALL ME" and press OK
- Terminal will notify help desk and a representative will call back to assist

Indicators



- GPRS Signal Strength



- Battery Strength



- Issue with SIM Card



- WiFi Connected



- WiFi Not Connected



866 - 209 - 7356
www.SimpFee.com



Dejavoo Z9 - Z11 User Guide

Included In Package



- Dejavoo Z8 Credit Card Terminal
- Power Supply (2 pcs)
- IP Cabling (Phone & Ethernet)
- User Guides
- Compliance Marketing
- Two Rolls of Receipt Paper

Terminal Set-Up

Terminal will arrive programmed and ready for set-up. To begin use, plug terminal in and connect via Dial Up or Wireless Internet Connection.

Main Keys



F-Keys (F1-4)

Power (On / Off)

Red: Go Back / Cancel
Yellow: Back Space
Green: Enter

USER GUIDE

Run A Sale

- Enter "SALE" (\$) amount on terminal
- Press OK

EMV / Chip Credit Transaction

- Insert chip card
- Press OK to confirm sale amount

Swipe / Manual Credit Transaction

- Swipe or manually input card number
- Press OK to confirm sale amount

Debit Sale

- Tap the word "Credit," then tap the word "Debit"
- Input sale amount and press OK
- Insert chip into terminal
- Press "YES" when prompted
- Input Pin on keypad and press OK
- Press OK to confirm sale amount

Return / Void Transaction

Return

- Press Yellow Key and choose return
- Input Return amount and press OK
- If prompted enter Manager Password (1234)
- Insert, Tap, Swipe or Enter card number
- When prompted press "YES"

Card Present

- Tap the word "Sale," then tap the word "Void"
- Input Void amount and press OK
- If prompted, enter the Manager Password (1234)
- Insert chip into terminal
- When prompted tap "YES"

Card Not Present

- Press F3
- Choose VOID and press OK
- Enter Manager Password (1234) and press OK
- Retrieve by Transaction number from original receipt
- Enter transaction number on keypad
- Select by pressing F3, then press OK
- Enter Manager Password (1234)

Daily Functions

Powering Terminal On / Off

Z9

- From idle prompt, press the Green Key
- Tap Power Off - Tap and Hold

Z11

- From Idle prompt press the Green Key
- Press and hold the Power Key on keypad and release once reboot begins

Settle The Open Batch

- From the idle prompt, tap the favorites icon (Star)
- Tap "CORE SETTLE DAILY BATCH"
- If prompted, enter Manager Password (1234)

Printing Last Receipt

- From idle prompt, tap the favorites icon (Star)
- Tap "Reprint Cr/Dbt Rcpt"

Printing Reports

- From idle prompt, press OK
- Tap "REPORTS"
- Tap desired report
- Input Manager Password and press OK