



*United We Play, 6' Away!*

## **COVID-19 Related Safety Guidelines – Winter 2021**

**\*Revised 12/23/20\***

### **Employee Screening & Training**

- No RRC staff will be permitted at the facility if they exhibit any virus symptoms: fever, cough, chills, muscle aches, runny nose, sore throat, loss of taste or smell, or difficulty breathing.
- If a RRC staff member has been exposed to someone who has COVID 19, the individual will stay home for 14 days or until being cleared by a medical provider.
- Daily temperature checks of RRC staff are required prior to working.
- Our staff has been trained on all our safety protocols for both on and off court.

### **Facility Cleaning & Sanitizing**

- The facility is thoroughly cleaned and sanitized each morning, as always, by a professional cleaning company.
- Throughout the day, frequent cleaning of commonly touched surfaces and equipment is done.

### **On Court & Lobby Air Circulation**

#### ***Main Building Courts***

- **NEW!** iWave air-purifying devices have been installed in the HVAC system. This advanced technology creates a healthier environment by reducing viruses, pathogens, allergens and other particles in the air and on surfaces without producing any harmful byproducts.
- ***When the outside temperature is below 50 degrees, we put the heat on and close the garage door on court 5 as well as the small doors on courts 1 and 5.*** (Upon request, the side doors on courts 1 and/or 5 may be opened). Once the temperature is above 50 degrees, we will open the garage door on court 5 as well as the small doors on courts 1 and 5. NOTE: During heavy rains, we cannot keep the garage door open.

#### ***Bubble Courts***

- **NEW!** iWave air-purifying devices have been installed in the HVAC system. This advanced technology creates a healthier environment by reducing viruses, pathogens, allergens and other particles in the air and on surfaces without producing any harmful byproducts.
- Fresh, outside air is constantly circulated into the bubble and is completely refreshed every 90 minutes.

#### ***Main Building Lobby***

- Air purifiers have been installed in the main building lobby.

### **Facility Changes**

- Separate entry and exit pathways have been established when using the main building courts.
- A plexiglass shield has been installed in front of the main lobby desk.
- All furniture has been removed from the lobby areas for better distancing.
- Signage is posted around the facility to remind players and staff to practice social distancing and sanitary protocols.
- A health screening checklist is also posted at the main building and bubble entrances.
- Court benches have been replaced with 4 chairs per court, 6' apart.
- Restrooms are open but showers are closed. Limit of 4 people in the main building restrooms at any one time.

- No towels are available.
- Club Nursery is closed.
- The Pro Shop is open Mon – Fri: 9am – 6pm, Saturday 9am – 5pm. Curbside pickup is available.

### Sanitary Practices, Masks & Social Distancing

- Hand sanitizer containing at least 60% alcohol and disinfectant wipes are available throughout the facility, including on each court.
- RRC staff and all players are required to wear masks at all times, including during play. Frequent water breaks are recommended.
- At least 6' social distancing must be maintained at all times both on and off the court.
- RRC pros will sanitize their hands before and after each lesson.

### Player Guidelines

- Please do not come to the club if you exhibit any signs of COVID 19.
- If you have been exposed to anyone with COVID 19, please refrain from coming to the facility for 14 days or until cleared by a medical provider. This includes any mandated school or work quarantines.
- Players must follow New York out-of-state travel guidelines (outlined at the top of our COVID page).
- Temperature checks are done on all junior and adult players who enter the facility.
- Please bring your own towel and water bottle to the club.
- Please sanitize your hands upon entry and exit of the facility and as needed during play.
- Arrive no more than 10 minutes before play, and limit your time at the club following play.
- Maintain at least 6' social distancing from other players, pros, club staff at all times, especially when entering and exiting the courts.
- No gathering or congregating in any area of the facility.
- Only players are permitted in the buildings – no spectators, parents, or unattended children.
- Take your balls home or dispose of them. Please do not put into the club's carts or hoppers.

### Protocols in the Event of a Positive COVID-19 Case

- If a student or staff member tests positive for COVID-19, RRC will follow guidelines from the New York State Department of Health and contact tracers to ensure the safety of all players and staff.
- Quarantines of 14 days may be required as well as the testing of any players or staff who were in close contact with affected individual.
- A deep cleaning of the facility will also be conducted.

*As always, we welcome your feedback and any concerns you may have. We have been continuously monitoring and updating our protocols and facility for everyone's safety. Our ultimate goal is creating an enjoyable playing experience for all.*

*See you on the courts!*



