Controlling the Chaos

A Functional Framework for Enterprise Architecture and Governance

Controlling the Chaos uses a deceptively simple "functional framework" approach that builds upon the groundwork laid down by Zachman, NIST, Spewack, TOGAF, COBIT, and ITIL, to create a vision of IT management that is easy to grasp and implement.

Using this framework, the mind-numbing array of functionality that IT manages on behalf of the business is organized into a few simple, intuitive lifecycles. The framework then paints a clear, compelling picture of how to organize both your enterprise architecture and your IT governance efforts for all of these IT functions into a consistent, comprehensive program that is easy to understand and manage.

This framework treats architecture and governance as two sides of the same coin: managing your future vision and the roadmap to get there (architecture) and managing your day-to-day operations using policies, standards, processes and roles (governance). This novel approach combines the holistic view of IT functions with the structures to manage each function's architecture and governance in a holistic program.

About Robert Fox

In the years since his graduation from Duke University in 1986, Robert Fox has been involved with architecture and governance in the banking, retail sales, telecom and insurance industries, holding positions from developer to manager, and from enterprise architect to the director of Information Architecture at a Fortune 500 company. He has participated in the design, development and installation of IT solutions all over the world, from Bolivia to Siberia, accumulating a broad base of experience with IT organizations and the various approaches to controlling the chaos that is IT management. He has been a recurring, featured speaker at many industry conferences over the last decade, and a guest lecturer in the Masters and Doctoral programs at several universities near his home in Little Rock, Arkansas, where he and his wife, Tammy, live.