

A DESIGNATION THAT RECOGNIZES ADVANCED PERFORMANCE IN
JOINT REPLACEMENT, SPINE SURGERY AND FRACTURE CARE

We Are Different

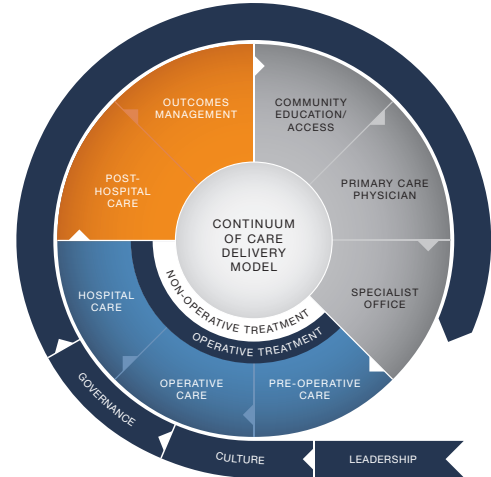
The Center for Advanced Recovery[™] (CARE) designation is the only designation awarded after comprehensive evaluation of both processes and results, ensuring a model of excellence that is defined by criteria and measured by outcomes. It was established to recognize joint replacement, spine surgery and fracture care programs that exceed national benchmarks for excellence across clinical, operational, financial and patient-experience criteria.

Established Criteria

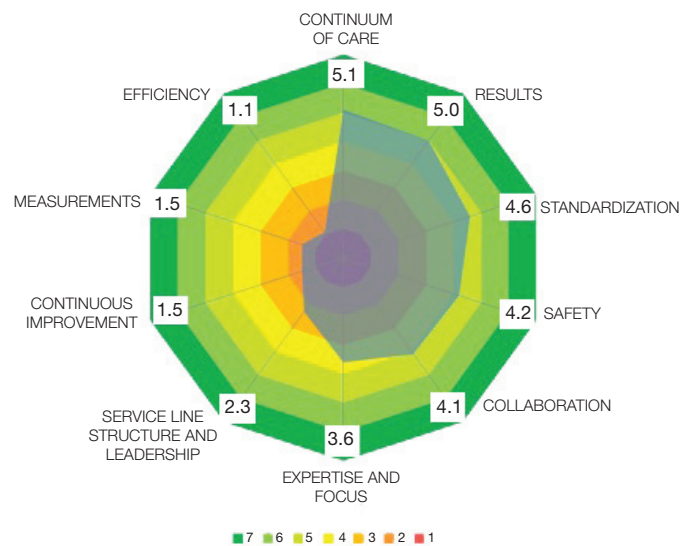
- Focused on the National IHI Triple Aim Framework to drive quality and decision making.
- Collaboration of professional leaders in joint replacement, spine surgery and fracture care.
- Benchmarking of results from both national and proprietary databases.

Measurement Criteria

- Programs are evaluated on structure, leadership and touchpoints of the patient experience throughout the entire continuum of care.
- Assessment data is collected and measured against 10 core elements that define the CARE designation.
- When benchmarked against industry standards (i.e. third party providers, Joint Commission, Magnet) and a proprietary database, those programs with an elevated standard of excellence earn the CARE designation.



Continuum of Care Delivery Model



Sample CARE Assessment Scorecard – 10 Elements

Recent CARE Designated Hospitals

- **Borgess Bone & Joint Institute** | Kalamazoo, MI
- **Center for Total Joint Care at Sky Lakes Medical Center** | Klamath Falls, OR
- **Silicon Valley Joint Replacement Center, Good Samaritan Hospital** | San Jose, CA
- **New Mobility Joint Replacement Program at Yampa Valley Medical Center** | Steamboat Springs, CO

CARE Designation Benefits

- CARE designation validates an orthopedic program's claim to excellence in joint replacement, spine surgery and fracture care. This is the only designation that is benchmarked against both industry standards and a proprietary database of results.
- Qualifying programs are granted use of the CARE designation insignia, a trusted mark of excellence.
- CARE assessment reveals the gaps between current performance and the CARE designation standards of excellence; this provides a roadmap to programs and tools proven to increase performance with the goal of CARE designation in the future.
- A comprehensive Marketing Toolkit is available only to those who achieve the CARE designation; this toolkit provides numerous materials for ongoing communication to patients, referring physicians, payors, internal staff and employees.
- Value-adds, like inclusion in the CARE website, provide greater visibility to top-performing programs as they affiliate themselves with a network of like-minded institutions focused on patient-centered care and superior outcomes.

PROUDLY DESIGNATED AS A CENTER FOR
AdvancedRecovery™



Marketing Toolkit
Materials

CARE Designation Process

- An initial on-site CARE assessment.
- A thorough analysis of hospital reported data that is benchmarked against our proprietary database and national standards.
- A report of strengths and opportunities with recommendations for improvement that is forwarded to the hospital.
- Award of the CARE designation if the scores are appropriate.



Hospital Reported Data

To learn more about becoming a CARE designated facility, contact us:
1.800.616.1406 | spsinfo@stryker.com